



ANNUAL REPORT

2017-18



EMPLOYEES' PROVIDENT FUND ORGANISATION
Ministry of Labour & Employment, Government of India





Foundation Day Celebrations



Foundation Day Celebrations

CONTENTS

CHAPTER	TITLE	PAGE NO.
CHAPTER – 1	EMPLOYEES' PROVIDENT FUND ORGANISATION	1-12
	Historical Perspective	1
	Statement of Objects and Reasons	2
	Schemes framed under the EPF & MP ACT, 1952	4
	Central Board OF Trustees	6
	Committees/Sub-Committees of the Central Board of Trustees	6
	Executive Committee, Central Board (EPF)	9
	Sub- Committees of Executive Committee, Central Board (EPF)	9
	Regional Committees	10
CHAPTER – 2	PERFORMANCE MANAGEMENT IN EPFO	13-18
	Service Area	14
	Financial Area	14
	Compliance Area	14
	Vision	15
	Mission	15
	Service Standards	15
	Rights of Members	16
	Rights of Employers	16
	Grievance Redressal Mechanism	17
	Timeline for Redressal	17
	Stakeholders/Clients	17
	Responsibility Centers and Organisation's Presence	17
	Indicative Expectations from the Service Recipients	17
CHAPTER – 3	OVERVIEW OF ACTS AND SCHEMES	19-27
	Application of the Act	19
	Schedule of Industries / Classes of Establishments	20
	Eligibility for Membership Of Employees' Provident Funds Scheme, 1952	20
	Employees' Pension Scheme, 1995	21
	Employees' Deposit Linked Insurance Scheme, 1976.	26
CHAPTER – 4	INTERNATIONAL WORKERS	28-32
	Background	28
	Special Provisions in Respect of International Workers	29
	Definition of International Worker	29
	Social Security Agreement (SSA)	29
	Certificate of Coverage (COC)	31
	Total Number of International Workers	31
	Spatial Variation in Number of International Workers	32

CHAPTER – 5	COMPLIANCE MANAGEMENT IN EPFO	33-44
	Role of Compliance	33
	Actions Against Defaulters	34
	Employees' Enrolment Campaign, 2017	34
	Recovery of Arrears	35
	Exemption	38
	Exempted Establishments and Members	40
	Contributions	40
	Inspection Charges	40
	Exemption from the Employees' Deposit Linked Insurance Scheme, 1976	40
	Arrear Management in the Exempted Sector	40
	Un-invested Funds in the Exempted Sector	41
	Action taken Against Defaulters in the Exempted Sector	41
	Central Analysis and Intelligence Unit (CAIU)	42
	PMRPY/PMRPY	43
CHAPTER – 6	LEGAL MATTERS	45-46
	Overview of Legal Cases	45
	Legal Information Management and Briefing System (LIMBS)	46
CHAPTER – 7	INVESTMENTS AND ACCOUNTS	47-65
	Rate of Contribution	47
	Contributions Received (All Three Schemes)	49
	Administrative Account	50
	Income & Expenditure Account	51
	Administrative Revenue	51
	Collection of Contribution through Internet Banking	52
	Pattern of Investment	52
	Investment of Pension Fund	58
	Investment of Insurance Fund	58
	Portfolio Management	58
	Performance of the Portfolio Managers	59
	Investment in Exchange Traded Fund (ETF)	59
	Facts and Particulars Regarding Investments (Un-Exempted Sector)	63
	Investments of Provident Fund (Exempted Sector)	65
	Rate of Interest to Members	65
	Productivity Linked Bonus to EPFO Employees	65
CHAPTER – 8	AUDIT	66-69
	Audit Wing in Head Office	66
	Internal Audit Parties	67
	Internal Audit	67
	Statutory Audit	69
CHAPTER – 9	CUSTOMER SERVICE	70-76
	Customer Service & Grievance Redressal Mechanism in EPFO	70
	Online Registration and Redressal of Grievances	72
	Helpdesk Outsourcing for Universal Account Number	72
	Nidhi Aapke Nikat	72
	New Initiatives	73
	Publicity Division	73
	Right to Information	76

CHAPTER – 10	INFORMATION TECHNOLOGY INITIATIVES	77-80
	Online Filing of Returns of Exempted Establishments	77
	Payments made to Beneficiaries through Electronic Mode or Digital Transfer System	78
	Online Claim Receipt System	78
	Software for Generation of Certificate of Coverage	78
	Transfer of PF Account without Actual Transfer of Money between two Unexempted Member IDS	78
	Implementation of Composite Pension Payment Order form to Replace the Existing Pension Payment Order	78
	Discontinuance of Submission of Form 9 in Physical Form	78
	Introduction of Composite Claim Form (Form -11):	78
	Track UAN Functionality	78
	E-sign Services to Employers	78
	Umang App (Unified Mobile App for New Age Governance)	79
	Auto Transfer of Member Accounts	79
	Introduction of Online request Functionality to EPF Subscribers for Correction in Name, DOB and Gender (Modify Basic Details)	79
	Online Submission Of Form 5A	80
	Abolishing of Uploading Scanned copy of PAN Card	80
	E-sign Based Online Filing of nomination for Members (Form 2) (E-nomination)	80
	OTP Based "Link UAN Aadhaar" Functionality (e-KYC Portal)	80
	Pensioners' Portal	80
CHAPTER – 11	HUMAN RESOURCE MANAGEMENT	81-93
	Manpower	81
	Promotions/Recruitments	82
	Implementation of Reservation Policies	83
	Human Resources Development	85
	Examination Section	85
	Progressive use of Hindi	86
	EPF Staff Pensioners	88
	Sports Activities	88
	Staff Welfare Fund	89
	Physical Facility Division	89
	Other Initiatives	92
	Administrative Vigilance	92
CHAPTER – 12	TRAINING AND RESEARCH	94-99
	Background	94
	Objectives of Training	95
	Framework for Training	95
	Strategy	95
	Training Programmes	95
	Training Structure in EPFO	95
	Infrastructure at PDNASS	96
	Training Target Group for PDNASS	96

	Administrative structure	96
	Highlights of Training activities during the year at PDNASS	97
	All India presence	97
	Training Programmes at ZTIs	98
	Target Group for ZTIs	98
	Administrative Structure at ZTIs	98
	Highlights of Training activities at ZTIs	98
	Other Activities	98
	Physical Facilities & Infrastructure at ZTIs	99
	Monitoring and Evaluation of Training	99
	Research	99
CHAPTER – 13	VIGILANCE	100-102
	Background	100
	Performance during the year	100
	Preventive Vigilance	101
	Punitive Vigilance	101
	Surveillance and Detection	101
	Celebration of Vigilance Awareness Week	102

APPENDICES		
Appendix-1(i)	List of CBT (EPF) Members	106
Appendix-1(ii)	List of Executive Committee Members	108
Appendix-2(i)	Details of Exempted Establishments	109
Appendix-2(ii)	Average Contributing Establishments and Members	113
Appendix-2(iii)	All Claims Summary	114
Appendix-2(iv)	All Claims (Zone Wise)	115
Appendix-2(v)	Pf Final Settlement Claims (Zone Wise)	116
Appendix-2(vi)	Provident Fund Transfer Claims (Zone Wise)	117
Appendix-2(vii)	Provident Fund (Part Withdrawal) Claims (Zone Wise)	118
Appendix-2(viii)	Member Pension Cases (Zone Wise)	119
Appendix-2(ix)	Pension Withdrawal Benefit Claims (Zone Wise)	120
Appendix-2(x)	Insurance Claims (Zone Wise)	121
Appendix-2(xi)	Annual Accounts (Unexempted) Updation	122
Appendix-2(xii)	Summary of Statistical Abstract	130
Appendix-2(xiii)	List of Zonal Offices, Regional Offices, District Offices and Service Centers	135
Appendix-3(i)	Establishments & Members - Industry/Class Wise	139
Appendix-3(ii)	Establishments and Members - Zone & Office Wise	145
Appendix-3(iii)	Establishments and Members - State Wise	148
Appendix-3(iv)	Establishments & Members - Top 25 Industry/Class Wise	149
Appendix-3(v)	Classification of Pensioners	150
Appendix-3(vi)	Details of Pensioners Benefitted from Minimum Pension of Rs.1000/- Per Month	156
Appendix-3(vii)	Summary Results of Valuation	157
Appendix-3(viii)	List of Pension Disbursing Agencies under EPS-1995	158
Appendix-4(i)	Assessed Arrears under EPF Scheme in Unexempted Sector	159
Appendix-4(ii)	Assessed Arrears under EPS 95 in Unexempted Sector	160
Appendix-4(iii)	Assessed Arrears under EDLI Scheme in Unexempted Sector	161
Appendix-4(iv)	Breakup of Arrears in Public, Private and Cooperative Sector (Unexempted) (All Three Schemes)	162
Appendix-4(v)	Summary Of Defaulting Unexempted Establishments With Dues Of Rs. 50 Lakhs and Above	163
Appendix-4(vi)	Summary of Defaulting Exempted Establishments with Dues of Rs. 50 Lakhs and Above	164
Appendix-4(vii)	Initiation and Disposal of Assessment Cases under Section 7A of the Act	165
Appendix-4(viii)	Periodicity of Pending 7A Cases	166
Appendix-4(ix)	Levy of Interest u/s 7Q in respect of All Three Schemes (Unexempted)	167
Appendix-4(x)	Cases of Levy of Damages u/s 14B (Unexempted)	168
Appendix-4(xi)	Levy of Damages u/s 14B in respect of All Three Schemes (Unexempted)	169
Appendix-4(xii)	Status of Attachment/Sale of Property/Arrest of Defaulters - Unexempted	170
Appendix-4(xiii)	Prosecution Cases under Section 14 of the Act (Unexempted) EPF Scheme	171
Appendix-4(xiv)	Prosecution Cases under Section 14 of the Act (Unexempted) EPS Scheme	172
Appendix-4(xv)	Prosecution Cases under Section 14 of the Act (Unexempted) EDLI Scheme	173

Appendix-4(xvi)	Cases Before Police Authorities under Section 406/409 of IPC (unex-empted)	174
Appendix-4(xvii)	Cases Before Various Courts Under Section 406/409 of IPC (Unexempt- ed)	175
Appendix-4(xviii)	Total Arrears in Exempted Sector	176
Appendix-4(xix)	States with Major Portion of Arrears in Exempted Sector	177
Appendix-4(xx)	Amount Remaining Un-invested (Exempted Establishments)	178
Appendix-5(i)	Status of Supreme Court Cases	179
Appendix-5(ii)	Status of High Court Cases	182
Appendix-5(iii)	Status of District Court Cases	185
Appendix-5(iv)	Status of National Commission Cases	188
Appendix-5(v)	Status of State Commission Cases	191
Appendix-5(vi)	Status of District Consumer Forum Cases	194
Appendix-5(vii)	Status of CAT Cases	197
Appendix-5(viii)	Status of EPFO Appellate Tribunal/CGIT Cases	200
Appendix-6(i)	Contribution and Payment of All Three Schemes (Unexempted)	203
Appendix-6(ii)	Category and Coupon Wise Investment at Face Value - EPF A/C 05 in Crores	204
Appendix-6(iii)	Category and Coupon Wise Investment at Face Value - EPS A/C 11 in Crores	205
Appendix-6(iv)	Category and Coupon Wise Investment at Face Value - EDLI A/C 25 in Crores	206
Appendix-6(v)	Consolidated EPFO Investment Holdings (FV-Debt)	207
Appendix-6(vi)	Rate of Interest on EPF balances 1952 onwards	208
Appendix-6(vii)	Productivity Linked Bonus 2016-17	209
Appendix-7	Disposal of RTI Applications/Appeals	210
Appendix-8(i)	Post wise Sanction/In-position Strength of Group A Officers in EPFO	211
Appendix-8(ii)	Post-wise Sanctioned/In-position Strength of Group B Officers in EPFO	212
Appendix-8(iii)	Post-wise Sanctioned/In-position Strength of Group C Staff in EPFO	213
Appendix-8(iv)	Zone/Category wise Sanctioned /In Position Strength of Group A Offi- cers in EPFO	214
Appendix-8(v)	Zone/Category wise Sanctioned /In position Strength of Group B offi- cers in EPFO	215
Appendix-8(vi)	Zone/Category wise Sanctioned /In position Strength of Group C Staff in EPFO	216
Appendix-8(vii)	Main Achievements of Examination Section	217
Appendix-8(viii)	Staff Pensioners and Family Pensioners of EPFO	218
Appendix-9(i)	Training Division – Revised Sanction & Staff Position - PDNASS & All ZTIS & Sub-ZTI	219
Appendix-9(ii)	Details of Training Programmes Conducted by National Academy	220
Appendix-9(iii)	Details of the Training Programmes Conducted by ZTIS/Sub ZTI	222

ABBREVIATIONS

Abbreviations	Words
Act	Employees' Provident Funds & Miscellaneous Provisions Act, 1952
AD	Assistant Director
Addl CPFC	Additional Central Provident Fund Commissioner
APFC	Assistant Provident Fund Commissioner
Asstt. Dir (Vig.)	Assistant Director (Vigilance)
AVS	Administrative Vigilance Section
BIFR	Board for Industrial and Financial Reconstruction
Board	Central Board of Trustees
CG	Central Government
CPFC	Central Provident Fund Commissioner
CR	Crore
CSD	Customer Service Division
DA	Dearness Allowance
DD	Deputy Director
Dir (Vig.)	Director (Vigilance)
EPFAT	Employees' Provident Fund Appellate Tribunal
EPFO	Employees' Provident Fund Organisation
EX	Exempted
F & A	Finance and Accounts
FA & CAO	Financial Advisor & Chief Accounts Officer
Family Pension Scheme	Employees' Family Pension Scheme, 1971
GOI	Government of India
HO	Head Office
IMC	Investment Monitoring Cell
Insurance Fund	Employees' Deposit Linked Insurance Fund
Insurance Scheme	Employees' Deposit Linked Insurance Scheme, 1976
IR	Immediately Realisable
IW	International Workers
LAC	Lakh
MoL&E	Ministry of Labour & Employment
NATRSS	National Academy for Training and Research in Social Security
NIR	Not Immediately Realisable
PDNASS	Pandit Deendayal Upadhyaya National Academy of Social Security
Pension Fund	Employees' Pension Fund
Pension Scheme	Employees' Pension Scheme, 1995
PG	Public Grievances
PRO	Public Relations Officer
PF	Provident Fund
PSFI	Public Sector Financial Institutions
RFD	Results- Framework Document
RO	Regional Office
RPFC-I	Regional Provident Fund Commissioner, Grade-I
RPFC-II	Regional Provident Fund Commissioner, Grade-II
RRC	Revenue Recovery Certificate
SC	Scheduled Caste
Scheme	Employees' Provident Fund Scheme, 1952
SDS	Special Deposit Scheme
SRO	Sub-Regional Office
SSA	Social Security Assistant
U/S	Under Section
UN-EX	Unexempted
VIG	Vigilance
ZO	Zonal Office
ZTI	Zonal Training Institute
ZVD	Zonal Vigilance Directorate

EPFO at a Glance

- EPFO administers the Employees' Provident Funds and Miscellaneous Provisions Act, 1952
- EPFO is one of the world's largest social security providers.
- The Act applies to a defined class of industries employing 20 or more employees.
- Three Schemes run by EPFO are Employees' Provident Funds Scheme-1952, Employees' Pension Scheme - 1995, and Employees' Deposit-Linked Insurance Scheme - 1976.
- The covered establishments are required to statutorily comply in respect of all their employees drawing wages up to Rs 15,000 per month (w.e.f. 01.09.2014).
- Provident Fund is based on a defined contribution scheme where both the employees and the employers contribute their mandated share.
- A mix of "defined contribution" and "defined benefit" forms the Pension Scheme. The employees do not have to contribute to this scheme.
- Insurance Scheme is a deposit linked Scheme that provides for benefits up to Rs 6,00,000/- without any contribution from employees.

An average day at EPFO

2017-18



Rs 535.85 Crore received as contribution



437 Establishments registered and
70809 members enrolled



57988 claims settled



Rs 275.39 Crore disbursed
to beneficiaries



1721 Public Grievances
Received

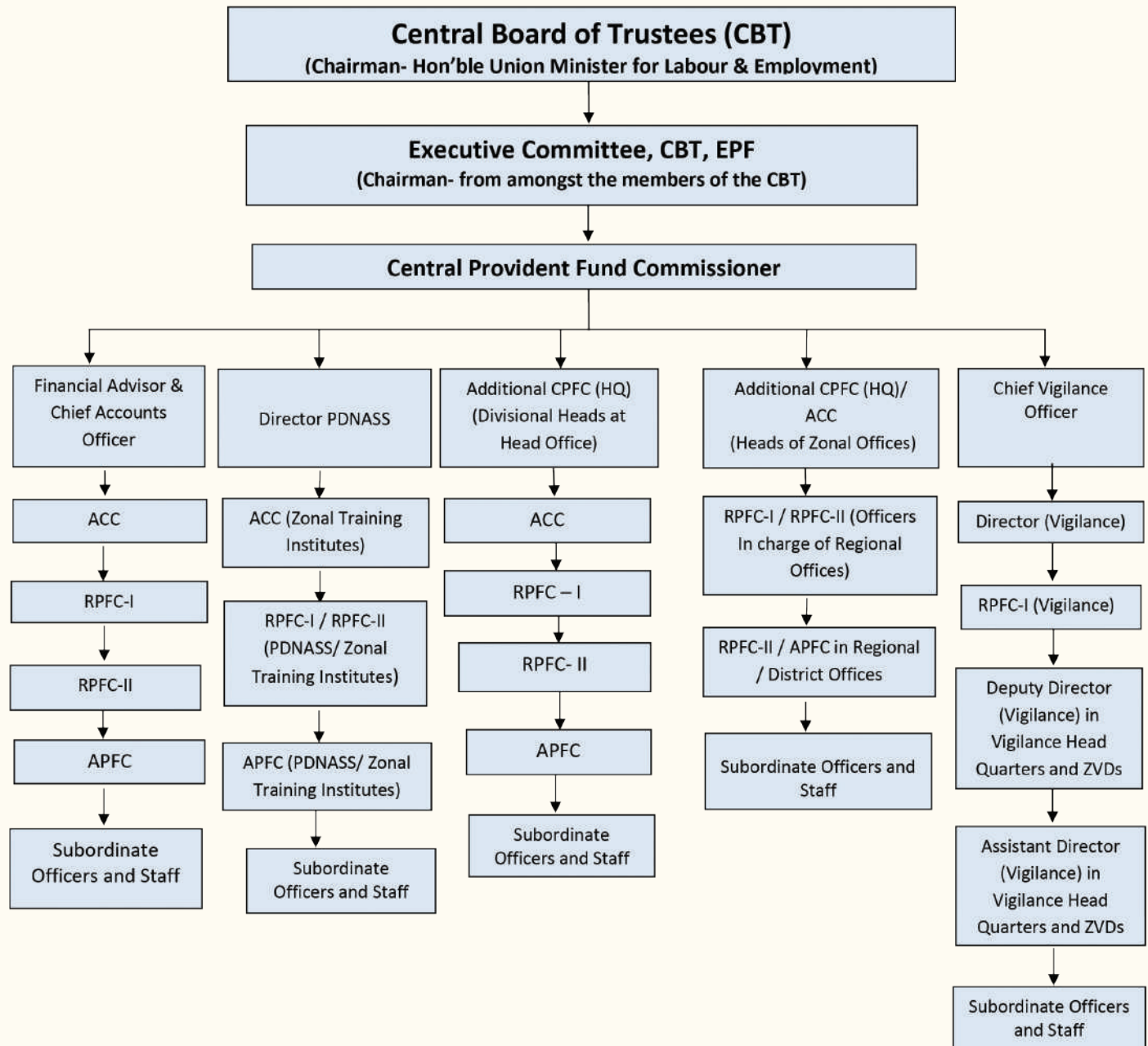


7.60 Lac member
accounts updated



1717 Public Grievances
Settled

ORGANISATION CHART





Chapter 1

EMPLOYEES' PROVIDENT FUND

ORGANISATION

HISTORICAL PERSPECTIVE

1.1 It has been endeavour of Central Government to provide social security to the industrial workers after their superannuation or to their dependents in the event of their pre-mature death. The first Provident Fund Act, passed in 1925 to regulate the Provident Fund of some private concerns was limited in its scope. In 1929, the Royal Commission of Labour stressed the need for formulating a scheme to establish Provident Funds for industrial workers. Thirteen years later in the third conference of labour ministers, the issue was considered again. The proposal to establish Provident Funds was generally accepted. It was recommended that such funds should be established on the basis of voluntary participation. It was further recommended that the Central Government may frame a model set of rules for management of Provident Funds which may in turn be adopted by the employers for establishing Provident Funds. The model rules were circulated to employers in 1945 for adoption in industrial concerns. Some progressive employers took the initiative to establish voluntary Provident Funds for the benefit of about 3 lac workers but the general response was not encouraging.

1.2 In 1947 the question was reviewed at the Asian Regional Conference of the International Labour Organisation. It was reiterated that in view of the financial and administrative conditions in India, a contributory provident fund scheme was preferable to a scheme of pension or gratuity payments as it would not be possible to introduce the same in India, as adopted in the other industrially advanced countries. The main difficulty felt in a gratuity scheme was that the amount paid to a worker or his dependents would be small as the worker would not himself be making any contribution to the fund. Taking into account the various difficulties, financial and administrative, the most appropriate course considered to be adopted was the institution of compulsory contributory provident fund, in which both workers and employers would contribute. Such a Scheme would *inter-alia* have the following benefits:-

- i) It would inculcate a spirit of thrift among workers
- ii) It would help in stabilisation of the labour force.

1.3 In accordance with the recommendation of the Asian Regional Conference, the matter was discussed at the 10th session of the Indian Labour Conference held in 1948. It was generally agreed that the introduction of a statutory provident fund scheme for industrial workers must be undertaken.

1.4 To test such a scheme in a restricted field, the Coal Mines Provident Fund Scheme was launched in 1948. The success of this Scheme led to the demand for its expansion to other industries was well. In 1949, when a non-official Bill for setting up of provident funds for other industrial workers was introduced in the Central Legislature, the then Union Labour Minister gave an undertaking that a comprehensive Bill on the subject would be placed before the House. The subject was exhaustively discussed at the meeting of the Standing Labour Committee held in November 1950, where there was general agreement, particularly among the representatives of the State Governments, that legislation should be undertaken for instituting provident funds in industrial undertakings. This view was endorsed by the conference of Labour Ministers held in January, 1951.

1.5 This led to the promulgation of the Employees' Provident Funds Ordinance, 1951 by the President of India on the 15th November, 1951 with a view to provide for the institution of provident funds for employees in factories and other establishments. The ordinance which came into force at once, extended to the whole of India except the State of Jammu and Kashmir.

1.6 THE STATEMENT OF OBJECTS AND REASONS AS CONTAINED IN THE EMPLOYEES' PROVIDENT FUNDS BILL, 1952:

- *The Employees' Provident Funds Bill, 1952 (Bill No. 15 of 1952) was introduced in Parliament of India to provide for the institution of provident funds for employees in factories and other establishments and thereby the Employees' Provident Fund Act, 1952 (Act, hereinafter) was enacted. The extent of the said Act was whole of India except the State of Jammu and Kashmir. The question of making some provisions for the future of industrial worker after he retires or for his dependents, in case of his early death had been under consideration for some years. The ideal way would have been provision through old age and survivors pensions as had been done in the industrially advanced countries. But in the prevailing condition in India, the institution of a pension scheme cannot be visualized in the near future. Another alternative may be for provision of gratuities after a prescribed period of service. The main defect of the gratuity scheme, however, is that the amount paid to a worker or his dependents would be small, as the worker would not himself be making any contribution to the fund. Taking into account the various difficulties, financial and administrative, the most appropriate course appears to be the institution of compulsory contributory provident funds in which both worker and the employer would contribute. Apart from other advantages, there is the obvious one of cultivating among the workers a spirit of saving something regularly. The institution of a provident fund of this type would also encourage the stabilization of a steady labour force in industrial centers.*
- *The subject of legislation for institution of compulsorily contributory provident funds in industrial undertakings was discussed several times at tripartite meetings in which representatives of the Central and State Governments and of employers and workers took part. A large measure of agreement was reached that there should be such legislation. Further, a non-official Bill on*

this subject was introduced in the Central Legislature in 1948 and was withdrawn only on an assurance given that Government itself would soon consider the introduction of a comprehensive Bill. The view that the proposed legislation should be undertaken was lastly endorsed by the Conference of Provincial Labour Minister held in January, 1951. It may be added that a statutory Contributory Provident Fund already exists for workers in coal mines, covering about 8,00,000 persons. This has been in operation for about five years and is working very satisfactorily.

- *The Bill provides for institution, in the first instance, of contributory provident funds in the six major organised industries named in Schedule I of the Act, except undertakings owned by the Central or a State Government or by a local authority. There is also a provision empowering the Central Government to add, by notification, other industries to the Schedule or to apply the Act to industrial undertakings employing less than fifty persons.*
- *To avoid any hardship to new establishments, a provision has been made for exempting them for a period of three years and similar exemptions are given to other establishments which are less than three years old till they have been in operation for period of three years in all. The rate of contribution will be 6 ¼ per cent of the total emoluments of the worker, the worker and the employer each contributing these amounts. Further, the scheme would empower payment of a higher contribution by the workers at their option.*
- *Where provident funds exist in private industry, contributions are usually a percentage of the basic wage. Unlike Government Departments, wages in the private industry have not, however, been rationalised and there are very great variations in the level of basic wages in private industry even in different units in the same industry. If contributions are reckoned on the basis of basic wages only, there will, therefore, be wide changes in the degree of benefits received. This will be unfair to the workers and may also penalise those employers who have brought the level of basic wages in accord with current requirements. Government appreciates that DA is a variable factor depending on the cost of living. Nevertheless, for the reasons explained, Government is satisfied that contributions to the Provident Fund should be on the basis of basic wages plus DA. This should not be construed as in any way implying that DAs on the existing rates are to be recognised as a permanent measure.*
- *Most of the details relating to the Fund will be settled in accordance with a Scheme which, in the interest of uniformity, will be funded by the Central Government. The administration will, to a large extent, be decentralised in regard to undertakings falling within the sphere of State Governments.*
- *Where provident funds offering equal or more advantageous terms are operating efficiently, provision has been made for them to continue subject to certain safeguards in the interest of works.*
- *This Bill, when enacted, will repeal and re-enact an Ordinance promulgated on the same lines on the 15th November, 1951.*

1.7 The Ordinance promulgated on the 15th November, 1951 was replaced by the EPF Act, on 4th March 1952. The Scheme framed under section 5 of the Act was brought into force in stages and was enforced in its entirety by the 1st November, 1952. The working of the Scheme brought out certain defects in the Act such as:-

- i) lack of provision for inspection of exempted factories,
- ii) recovery of dues from such factories,
- iii) payment of damages etc.

1.8 In order to rectify these defects, an amendment bill was introduced in the Council of States on 14th September, 1952. As some of the amendments necessitated urgent implementation and since the EPF (Amendment) Bill could not be passed during that session of Parliament, an amending Ordinance was promulgated, which was subsequently replaced by the EPF (Amendment) Act, 1953 which received assent of the President on 12th December, 1953.

1.9 The Act has undergone a number of changes over the years in view of the changing industrial environment and requirements. Some of the Amendment Acts that have been enacted over the years are given below:-

1. The Employees' Provident Funds (Amendment) Act, 1953 (37 of 1953).
2. The Employees' Provident Funds (Amendment) Act, 1956 (94 of 1956).
3. The Repealing and Amending Act, 1957 (36 of 1957).
4. The Employees' Provident Funds (Amendment) Act, 1958 (22 of 1958).
5. The Employees' Provident Funds (Amendment) Act, 1960 (46 of 1960).
6. The Employees' Provident Funds (Amendment) Act, 1963 (28 of 1963).
7. The Employees' Provident Funds (Amendment) Act, 1965 (22 of 1965).
8. The Labour Provident Fund Laws (Amendment) Act, 1971 (16 of 1971).
9. The Employees' Provident Funds and Family Pension Fund (Amendment) Act, 1973 (40 of 1973).
10. The Labour Provident Fund Laws (Amendment) Act, 1976 (99 of 1976).
11. The Delegated Legislation Provisions (Amendment) Act, 1985 (4 of 1986).
12. The Employees' Provident Funds and Miscellaneous Provisions (Amendment) Act, 1988 (33 of 1988).
13. The Employees' Provident Funds and Miscellaneous Provisions (Amendment) Act, 1996 (25 of 1996).
14. The Employees' Provident Funds and Miscellaneous Provisions (Amendment) Act, 1998 (10 of 1998).
15. The Repealing and Amendment Act, 2001 (30 of 2001).

SCHEMES FRAMED UNDER THE EPF & MP ACT, 1952

1.10 Following three Schemes have been framed under the Act:-

- (i) The Employees' Provident Funds Scheme, 1952 (EPF) – (w.e.f 1st November, 1952)
- (ii) The Employees' Pension Scheme, 1995 (EPS) (w.e.f 16th November, 1995) {replacing the Employees' Family Pension Scheme, 1971}
- (iii) The Employees' Deposit Linked Insurance Scheme, 1976 (EDLI) – (w.e.f. 1st August, 1976)

1.11 The Employees' Provident Fund Organisation, an autonomous body under the Ministry of Labour & Employment (MoL&E), Government of India, administers the Act and the Schemes framed thereunder.

1.12 The benefits admissible under each of the three schemes are indicated in the table below:

Provident Funds Scheme	Pension Scheme	Insurance Scheme
<ul style="list-style-type: none"> • Accumulation plus interest upon retirement, resignation, death. • Partial withdrawals allowed for specific expenses such as house construction, higher education, marriage, illness etc 	<ul style="list-style-type: none"> • Monthly pension for members on superannuation/ retirement, disability. • Monthly pension for dependants of deceased member viz. widow(er), children, parent /nominee. • Past service benefit to participants of erstwhile Family Pension Scheme, 1971 	<p>The benefits are provided in case of death of an employee who was member of the Scheme at the time of death. For service less than 12 months, insurance benefit upto Rs. 1 Lacs is paid. For continuous service of 12 months in the same establishment, insurance benefit from Rs. 2.5 Lacs to Rs. 6 Lacs is paid.</p>

1.13 The contribution rates (% of basic wages, dearness allowance and retaining allowance) for financing and administering the benefits under the EPF & MP Act, 1952 are given below:-

	CONTRIBUTION ACCOUNTS			ADMINISTRATION ACCOUNTS		TOTAL
	EPF	EPS	EDLI	EPF(*)	EDLI (**)	
EMPLOYER	3.67	8.33	0.50	0.65	0.00	13.15
EMPLOYEE	12.00(#)	0.00	0.00	0.00	0.00	12.00
CENTRAL GOVERNMENT	0.00	1.16	0.00	0.00	0.00	1.16
TOTAL	15.67	9.49	0.50	0.65	0.00	26.31

(*) 0.65% w.e.f 01.04.2017, subject to minimum sum of Rs.75/- per month for every non-functional establishment having no contributory member and Rs.500/- per month per establishment for other establishments.

(**) 0.00% w.e.f. 01.04.2017, Central Government has determined that no sum shall be payable for the time being by the employer in relation to his employees as the further sum payable by the employer every month to the Deposit-Linked Insurance Fund for meeting the expenses in connection with the administration of the EDLI Scheme, 1976 other than the expenses towards the cost of any benefits provided by or under that scheme.

The rate of contribution for certain categories of establishments is 10%. These are:-

- Any establishment in which less than 20 persons are employed.
- Any sick industrial company which has been declared as such by the Board for Industrial and Financial Reconstruction.
- Any establishment which, at the end of any financial year, has accumulated losses equal to or exceeding its entire net worth and
- Any establishment in the following industries:-

(a) Jute (b) Beedi (c) Brick (d) Coir (e) Guar gum.

1.14 The employers and employees both contribute @ 12% of wages to the contribution accounts. Further, the employers also contribute towards administration of EPF & no charges are paid in respect of EDLI Schemes under the Act.

CENTRAL BOARD OF TRUSTEES

1.15 The Central Board (EPF) is a statutory body constituted by the Central Government under Section 5A of the Employees' Provident Funds and Miscellaneous Provisions Act, 1952 (Act 19 of 1952). It is a tripartite body administering the Act & the three Schemes framed under the Act. Hon'ble Union Minister of Labour & Employment, Government of India is the Chairman of the Board. The tenure of the Board is for five years. The constitution of the Board as per section 5A of the Act is as under:

• Chairman	-	01	
• Vice Chairman	-	01	
• Central Provident Fund Commissioner	-	01	Member Secretary (ex-officio)
• Central Government representatives	-	05	
• State Government representatives	-	15	
• Employers' representatives	-	10	
• Employees' representatives	-	10	

1.16 The main functions of the Central Board are:

- Administration of the funds vested in the Board.
- Delegation of Administrative & Financial powers as it may deem necessary for efficient administration of the Schemes.
- Appointment of Officers and Staff.
- Maintenance of Accounts of Income & Expenditure in prescribed form and manner.
- Submission of Audited Accounts (with comments of CAG) and Annual Report on performance of EPFO to the Government.

1.17 The present Board was constituted by the Central Government, Ministry of Labour & Employment, New Delhi on 23.05.2013 and modified from time to time.

1.18 During the year 2017-18, four meetings of the Central Board were held. Sh. Bandaru Dattatreya, Union Minister for State (I/C), Labour & Employment, Government of India was the Chairman of the Board till August, 2017 and thereafter Shri Santosh Kumar Gangwar, Union Minister for State (I/C), Labour & Employment, Government of India, was the Chairman of the Board. Smt. M. Sathiyavathy, Secretary (L&E), Ministry of Labour & Employment, New Delhi was Vice- Chairperson of the Board. The list of members of the Board as on 31.3.2018 is given in **Appendix-1(i)**.

Committees/Sub-Committees of the Central Board of Trustees

1.19 The Committees/Sub-Committees of Central Board, consisting of the representatives of employers, employees, Government and domain experts are constituted to aid & advise the Board for specific purposes as detailed below:

A. Finance, Investment and Audit Committee

1.20 Members of the Committee are as under:

Sl. No.	Name and Designation of the member	Appointment as
1.	Central Provident Fund Commissioner	Chairman
2.	i) Additional. Secretary, Ministry of Labour & Employment. ii) Joint Secretary & Financial Advisor, Ministry of Labour & Employment	Central Government representatives
3.	i) Shri Balasubrahmanyam Kamarsu ii) Shri J.P. Chowdhary	Employers' representatives
4.	i) Dr. G. Sanjeeva Reddy ii) Shri P.J. Banasure	Employees' representatives

5.	Joint Secretary (Insurance & Pension), Department of Financial Services, Ministry of Finance	Domain Experts
6.	FA & CAO (EPFO)	Convener

1.21 The main functions of the Finance Investment and Audit Committee (FIAC) are as under:

- i) To oversee the investments being done by the portfolio managers.
- ii) To watch timely investment of trust money with a view to realizing the optimum return thereon.
- iii) To issue such directions, as may be considered necessary, to the portfolio managers in regard to investment-re-investment of redemption proceeds, interest etc. in accordance with the prescribed pattern of investment & guidelines, therefore.
- iv) To recommend rate of interest for the members of the Fund.
- v) To recommend formulation of guidelines for utilization of the Special Reserve Fund.
- vi) Any others work/ responsibility that may be assigned by the Board.
- vii) Audit related issues.

1.22 During the year 2017-18, five meetings of the Committee were held.

B. Pension & EDLI Implementation Committee

1.23 Members of the Committee are as under:-

Sl. No.	Name and Designation of the member	Appointment as
1.	Central Provident Fund Commissioner	Chairman
2.	i) Joint Secretary & Financial Advisor, Ministry of Labour & Employment ii) Director (SS), Ministry of Labour & Employment	Central Government representatives
3.	i) Shri G.P. Srivastava ii) Vacant	Employers' representatives
4.	i) Shri Virijesh Upadhyay ii) Vacant	Employees' representatives
5.	i) Actuary appointed for valuation of PF Fund ii) Representative from PFRDA nominated by Department of Financial services	Domain Experts
6.	ACC (Pension), EPFO	Convener

1.24 The terms of reference of the Pension & EDLI Implementation Committee are as under:

- i) To review the functioning of the EPS,1995 including computerization in the Organisation and disbursement of pension; and
- ii) To consider the suggestion/proposals for amendment/improvement in the Employees' Pension Scheme 1995; and
- iii) To review the functioning of the Employees' Deposit Linked Insurance Scheme, 1976 and to consider the suggestions/proposals for amendment/improvement in the EDLI scheme.

1.25 During the year 2017-18, two meetings of the Committee were held.

C. Exempted Establishments' Committee

1.26 Members of the Committee are as under:-

Sl. No.	Name and Designation of the member	Appointment as
1.	Central Provident Fund Commissioner	Chairman
2.	i) Joint Secretary & Financial Advisor, Ministry of Labour & Employment ii) Director (SS), MOL&E	Central Government representatives
3.	i) Shri B.P. Pant ii) Shri Susanta Sen	Employers' representatives
4.	i) Shri A. K. Padmanabhan ii) Shri Ashok Singh	Employees' representatives
5.	ACC (Exemption), EPFO	Convener

1.27 The terms of reference of the Committee on Exempted Establishments are as under:

- i) To oversee the working of exempted establishments in all respects and to make suggestions for consideration of the Board to improve working of the exempted establishments.
- ii) To consider and suggest additional guidelines for grant of exemption/relaxation.
- iii) To review the role of exempted trusts in the context of changing business environment and current experience.

1.28 During the year 2017-18, only one meeting of the Committee was held.

D. Sub-Committee on Construction Workers

Members of the Sub-Committee are as under:-

Sl. No.	Name and Designation of the member	Appointment as
1.	Central Provident Fund Commissioner	Chairman
2.	To be nominated by Secretary, Ministry of Labour & Employment	Central Government representatives
3.	i) Dr. S. S. Patil ii) Shri Ravi Wig	Employers' representatives
4.	i) Shri Ramen Pandey ii) Shri M. J. Rao	Employees' representatives
5.	Additional Central Provident Fund Commissioner (HQ)	Convener

1.29 The Sub-Committee will suggest mechanism for increasing the coverage of workers in the construction industry.

1.30 During the year 2017-18, only one meeting of the Sub-Committee was held.

E. Sub-Committee on Contract Workers.

1.31 The members of the Sub-Committee are as under:-

Sl. No.	Name and Designation of the member	Appointment as
1.	Central Provident Fund Commissioner	Chairman
2.	To be nominated by Secretary Ministry of Labour & Employment	Central Government representatives
3.	i) Shri K. V. Shekhar Raju ii) Dr. U. D. Choubey	Employers' representatives
4.	i) Shri Shankar Saha ii) Shri A.D. Nagpal	Employees' representatives
5.	Additional Central Provident Fund Commissioner (HQ)	Convener

1.32 The Sub-Committee will suggest mechanism for increasing the coverage of contract workers.

1.33 During the year 2017-18, only one meeting of the Sub-Committee was held.

EXECUTIVE COMMITTEE, CENTRAL BOARD (EPF)

1.34 The Executive Committee is a statutory committee, which is constituted from amongst the members of the Central Board of Trustees by the Central Government under Section 5AA of the Act. Its purpose is to assist the Central Board of Trustees, EPF in the performance of its functions. The term of the Executive Committee is two years and six months. A Chairman of the Executive Committee, CBT (EPF) is appointed by the Central Government from amongst the members of the Central Board. As per Section 5AA, the constitution of the Committee is as under:-

- Chairman - 01
- Central Provident Fund Commissioner - 01 Member Secretary (ex-officio)
- Central Government representatives - 02
- State Governments representatives - 03
- Employees' representatives - 03
- Employers' representatives - 03

1.35 The Executive Committee, CBT (EPF) was constituted under Section 5AA of the EPF & MP Act, 1952 by the Central Government on 24.11.2016. (Vide Gazette Notification No. V-22012/1/2006-SS.II dated 24.11.2016). During the year 2017-18, four meetings of the Executive Committee, CBT (EPF) were held. The meetings were chaired by Smt. M. Sathiyavathy, Secretary (L&E), Ministry of Labour & Employment. The list of members of Executive Committee is given in the **Appendix-1(ii)**

Sub- Committees of Executive Committee, Central Board (EPF)

1.36 The Sub-Committees of Executive Committee are constituted for specific purposes to aid and advise the Executive Committee. The Sub-Committees of the Executive Committee, CBT, (EPF) consist of the representatives of employers, employees, Government and domain experts. The details are as under:-

A. Sub-Committee on IT Reforms.

1.37 Members of the Sub-Committee are as under:-

Sl. No.	Name and Designation of the member	Appointment as
1.	Central Provident Fund Commissioner	Chairman
2.	i) Additional Secretary, Ministry of Labour & Employment ii) Financial Advisor, Ministry of Labour & Employment iii) Additional Secretary, Ministry of Information & Technology or his representative	Central Government representatives
3.	Dr. U.D. Choubey	Employers' representative
4.	Dr. G. Sanjeeva Reddy	Employees' representative
5.	i) Representative from National Informatics Centre (NIC). ii) Representative from Ministry of Electronics & Information Technology, Government of India.	Domain experts
6.	Additional Central PF Commissioner (Information Services), EPFO.	Convener

1.38 The terms of reference of the Sub-Committee on IT Reforms, Executive Committee, CBT, EPF are as under:

- i) To recommend policy level decisions for implementation of IT Reforms in EPFO.
- ii) To oversee entire process of IT Reforms in EPFO.
- iii) Any other matter referred by Chairman, CBT, Executive Committee or the Central PF Commissioner.

1.39 During the year 2017-18, two meetings of the Sub-Committee were held.

B. Sub-Committee on Building & Construction.

1.40 Members of the Sub-Committee are as under:-

Sl. No.	Name and Designation of the member	Appointment as
1.	Central Provident Fund Commissioner	Chairman
2.	Joint Secretary & Financial Advisor, Ministry of Labour & Employment	Central Government representative
3.	Shri Ravi Wig	Employers' Representative
4.	Shri M. J. Rao	Employees' representative
5.	Chief Engineer, Employees' State Insurance Corporation	Domain expert
6.	Chief Engineer, Physical Facilities Division, EPFO	Convener

1.41 The terms of reference of the Sub-Committee on Building & Construction are as under:

- i) To examine proposals for acquiring / purchase of land and building/ construction referred to the Executive Committee.
- ii) To examine the proposal for acquiring land/building/construction including its technical feasibility, financial viability and drawings etc. which require consideration of the Executive Committee, other than those proposals involving acquiring of land / building / construction from or through Central or State/ Public Sector Undertakings.

1.42 During the year 2017-18, four meetings of the Sub-Committee were held.

REGIONAL COMMITTEES (EPF) FOR THE STATES/UNION TERRITORIES.

1.43 The Regional Committees (Employees' Provident Fund) for the State are constituted under the provisions of Para 4 of Employees' Provident Fund Scheme, 1952. The Chairman, Central Board, is the competent authority to constitute/reconstitute the Regional Committee (EPF) for the State. The term of each Regional Committee is three years from the date of notification in the Official Gazette. According to para 4 of EPF Scheme, 1952 a Regional Committee for a State is constituted to advise the Central Board on matters connected with the administration of the Scheme in the State and in particular on:-

- Progress of recovery of provident fund contributions and other charges
- Expeditious disposal of prosecution cases
- Speedy settlement of claims
- Annual rendering of accounts to members of the Fund, and
- Speedy sanction of advances.

1.44 There are 23 Regional Committees (EPF) constituted in accordance with para 4 of the EPF Scheme for the States/ Union Territories in the country. In addition to the existing 23 Regional Committees, a proposal for constitution of a Regional Committee for the State of Telangana is under consideration.

1.45 According to para 5 of EPF Scheme, 1952, the term of office of the Chairman and every member of the Regional Committee shall be 3 years. However, the members of the Regional Committee shall continue to hold office until the appointment of their successors is notified in the Official Gazette. The due dates for reconstitution of the Regional Committees are given below:

Sl. No.	Name of States	Due date for re-constitution
1.	Andhra Pradesh	27-Feb-2015
2.	Assam	2-Sep-2020
3.	Bihar	4-Feb-2014
4.	Chhattisgarh	29-Mar-2017
5.	Delhi	10-Oct-2015
6.	Goa	10-Nov-2013
7.	Gujarat	4-Dec-2020
8.	Haryana	23-Jan-2017
9.	Himachal Pradesh	14-Oct-2014
10.	Jharkhand	2-Sep-2020
11.	Karnataka	9-Nov-2015
12.	Kerala	23-Jan-2017
13.	Madhya Pradesh	28-Oct-2017
14.	Maharashtra	15-Dec-2013
15.	Odisha	4-Feb-2014
16.	Puducherry	24-May-2017
17.	Punjab	8-Feb-2016
18.	Rajasthan	2-Sep-2020
19.	Tamil Nadu	8-Feb-2016
20.	Tripura	27-Feb-2015
21.	Uttar Pradesh	4-Feb-2014
22.	Uttarakhand	29-Mar-2017
23.	West Bengal	1-Apr-2016

1.46 The matter of re-constitution of the Regional Committees for the above mentioned States was taken up with the respective State Governments to expedite the proposal in the matter.

1.47 The provisions of the EPF Scheme, 1952 mandate that Regional committee, EPF of a State should meet at least two times in a financial year. Advisories have been issued to the concerned Regional Commissioners to ensure that the required number of meetings are held. The number of meetings held by Regional Committees during the year 2017-18 is as given below:

Sl.No.	Regional Committee	Number of meetings held during the year 2017-18.
1.	Andhra Pradesh	Nil
2.	Assam	Nil
3.	Bihar	01
4.	Chhattisgarh	01
5.	Delhi	Nil
6.	Goa	01
7.	Gujarat	02
8.	Haryana	02
9.	Himachal Pradesh	01
10.	Jharkhand	01
11.	Karnataka	01
12.	Kerala	01
13.	Madhya Pradesh	01
14.	Maharashtra	01

15.	Odisha	01
16.	Puducherry (UT)	Nil
17.	Punjab	Nil
18.	Rajasthan	01
19.	Tamil Nadu	Nil
20.	Tripura	01
21.	Uttarakhand	Nil
22.	Uttar Pradesh	01
23.	West Bengal	01



Chapter 2

PERFORMANCE MANAGEMENT IN EPFO

2.1 There are various types of figures about the number of members EPFO caters to. In this regard, following would be relevant to understand the issue:-

- i. Member means a member of the Employees' Provident Fund, i.e. a member having PF balance in his/her PF account. As on 31st March 2018, there were 21.08 crore members.
- ii. Universal Account Number (UAN) has been allotted to all members in respect of whom at least one contribution has been received since January 2014. There were 12.86 crore UANs issued as on 31st March 2018.
- iii. Contributing members are those in respect of whom regular contributions are being remitted by the establishments. During 2017-18, there were an average of 4.51 crore contributing members.

2.2 Similarly, as regards establishments, following would be relevant:-

- i. Establishments registered with EPFO - Establishments and their branches can apply for and get unique PF code numbers. There are 11,31,616 unique PF code numbers registered with EPFO as on 31st March 2018. 11,27,638 are PF un-exempted codes and 3,978 are PF exempted codes.
- ii. There are 3,978 PF exempted unique codes and there are 1,414 PF exempted establishments. Office-wise number of such establishments is given in **Appendix-2(i)**.
- iii. Average number of contributing establishments during the year 2017-18 was 5.79 lacs.

2.3 During the year, the achievements of the Employees Provident Fund Organisation in the functional areas of Service, Finance and Compliance were as under:-

SERVICE AREA

- 1,07,428 additional establishments were given PF codes during the year taking the cumulative total to 11.32 lac on 31st March, 2018.
- 5.79 lac establishments remitted dues in respect of 4.51 crore members. Details are given in **Appendix-2(ii)**.
- During the year, 142.65 lac claims were settled. Summary of all claims settled is given in **Appendix-2(iii)**. Zone-wise settlement of claims is given in **Appendices-2(iv) to 2(x)**.
- During the year, EPFO catered to 62.73 lac pensioners.
- During the year, 1870.17 lac annual statements of accounts were updated. Details are given in **Appendix-2(xi)**.

FINANCIAL AREA

- Contribution received during the year in unexempted sector was Rs. 1,31,818.12 cr. (does not include Government share in respect of EPS 1995).
- Benefits paid during the year amounted to Rs. 67,744.95 cr.

COMPLIANCE AREA

- 1,04,376 enquiries were concluded:-
13,100 under Section 7A of the Act and 91,276 under Section 14B of the Act.
- 66,198 enquiries were pending as on 31st March, 2018:-
19,867 under Section 7A of the Act and 46,331 under Section 14B of the Act. 15,875 (81.12%) enquiries under Section 7A of the Act were pending for more than six months and 28,546 (61.61%) enquiries under Section 14B were pending for more than six months.
- Rs. 2,809.06 cr. assessed as amount due from defaulting establishments during the year.
- Rs.2,088.03 cr. recovered from defaulting unexempted establishments.
- Rs.6,293.26 cr. remained outstanding to be recovered from unexempted establishments. (Rs. 2,737.06 cr. being Penal Damages and Interest).
- Rs. 1,022.42 cr. remained pending for recovery from exempted establishments.
- Total Amount of Rs.7,315.68 cr. is pending for recovery as on 31st March, 2018.
- Total amount in Not Immediately Realisable (NIR) Category as on 31st March, 2018 was Rs. 4293.79 cr. which is 68.22% of outstanding demand (Unexempted) of Rs. 6,293.26 cr. Following is the breakup of NIR category:-

Category	Amount Outstanding (Rs. in cr.)	% of NIR
Stay by Court	3174.48	73.93
Under Liquidation	550.07	12.81
BIFR	144.77	3.37
Others	424.47	9.89

2.4 Summary of Statistical Abstract (2017-18) is given in **Appendix-2(xii)**.

VISION

2.5 Employees' Provident Fund Organisation has a vision to reposition itself as a world class Social Security Organisation providing futuristic services meeting the growing requirements of all categories of its stakeholders. EPFO Vision 2030 envisages:-

- a) Universal Social Security Coverage on mandatory basis by way of Provident Fund, Pension and Life Insurance for all workers of the country;
- b) Online Services for all EPFO benefits with State-of-the-Art Technology;
- c) Implementation of policies for a benefit structure with adequate support level of social security.

MISSION

2.6 Our mission is to extend the reach and quality of publicly managed old age income security programs through consistent and ever-improving standards of compliance and benefit delivery in a manner that wins the approval and confidence of members in our methods, fairness, honesty and integrity, thereby contributing to the economic and social well-being of the nation.

2.7 Technology-driven and hassle-free services envisaged to improve the level of trust on the functioning of EPFO include:-

- Provide minimum interface but maximum output from EPFO offices.
- Improved and reliable facility for online services.
- Real time monthly updation of member accounts.
- Online access to member accounts.
- Ensure one Employee one EPF account
- Reduce the time for settlement of claims from the present 20 days to 3 days.
- Facilitate ease of compliance.
- Encourage and promote voluntary compliance.
- Keep up vigil and ensure proper compliance by all establishments.
- Further improvise easy interaction with EPFO to obtain information or seek redressal.

SERVICE STANDARDS

2.8 The details of service standards of the Citizen Charter are as follows:-

S. NO.	MAIN SERVICES		STANDARDS*
	Forms	Introduced New Forms	
1.	Settlement of form-19 (PF – final withdrawal)	Composite Claim Form (Aadhar) & (Non-Aadhar)	10 days
2.	Settlement of form 31 (PF – part withdrawal)	Composite Claim Form (Aadhar) & (Non-Aadhar)	10 days
3.	Settlement of form 13 (PF - transfer)		10 days
4.	Settlement of form 14 (PF – payment of life insurance premium)		10 days

5.	Settlement of form 20 (PF – final withdrawal by nominee on death of member)	Composite Claim Form in Death Cases.	7 days
6.	Settlement of form 10D (Pension – monthly pension)	Composite Claim Form in Death Cases.	7 days
7.	Settlement of form 10C (Pension – Withdrawal Benefit/Scheme Certificate)	Composite Claim Form (Aadhar) & (Non-Aadhar)	10 days
8.	Settlement of form 5IF (Insurance – payment to nominee on death of employee while in service)	Composite Claim Form in Death Cases.	7 days
9.	Redressal of grievances		15 days
10.	Issue of annual accounts slips		By 31 st May of the following year

*EPFO aims to achieve these targets which are higher than the mandatory standards of service.

All EPFO payments to be routed through Electronic and Digital Fund transfer system.

RIGHTS OF MEMBERS

2.9 Rights of members are as follows:-

- Right to membership of PF, Pension and EDLI schemes for every employee of covered establishment subject to the scheme provisions.
- To obtain the slew of online services being made available by EPFO
- To obtain claim form free of cost from any Provident Fund office.
- To obtain assistance/guidance in filling up forms.
- To submit claim applications and obtain acknowledgement.
- To get partial withdrawals from provident fund settled within a maximum period of 10 days for specified purposes.
- To get final withdrawals from provident fund settled within 10 days from the date of submission of claim.
- To get provident fund accumulations transferred to members' new account within 10 days of application on change of employment.
- To execute nomination for receiving provident fund accumulations/pension.
- To register grievance and get redressal within 15 days.
- To approach any officer for redressal of grievance in respect of an establishment, including an exempted establishment, without prior appointment.
- To receive monthly payment of pension under the scheme.
- To obtain Universal Account Number (UAN) from EPFO.

RIGHTS OF EMPLOYERS

2.10 Rights of employers are as follows:-

- To demand from the visiting Enforcement Officer an Identity Card.
- To get the Business Number (PF code number) allotted electronically for complying with the provisions of law.
- To approach EPFO & seek clarifications/guidance relating to provident fund matters.

- To avail online services for filing returns and remit the contributions.
- To have at least one Nodal /Relationship Officer in each field office.
- To have time line for the disposal of various tasks like 7A enquires/queries etc.
- To have right to meet the Officer in-charge.

GRIEVANCE REDRESSAL MECHANISM

2.11 Name and contact details of Public Grievance Officer at the Head Office.

Additional Central PF Commissioner (CSD)
Employees' Provident Fund Organisation
Bhavishya Nidhi Bhawan, 14 Bhikaiji Cama Place
New Delhi-110066

(Contact details available on www.epfindia.gov.in)

URL to lodge grievance: www.epfigms.gov.in
www.pgportal.gov.in

TIMELINE FOR REDRESSAL

2.12 General time limit for settlement of any grievance shall be 15 days. In case of non-redressal, the grievance will be escalated to next higher authority. If a member has mentioned his/her e-mail ID, acknowledgement as well as response will be communicated through e-mail. There is also provision to reply to the address of the member through hard copy.

STAKEHOLDERS/CLIENTS

2.13 The service standards mentioned in the three Schemes under the EPF & MP Act, 1952 will be applicable to EPFO clients, namely, the employees and employers.

RESPONSIBILITY CENTERS AND ORGANISATION'S PRESENCE

2.14 EPFO has a nationwide network of 21 Zonal Offices and 135 Regional Offices. The responsibility centres in these offices reach out to the clients and ensure extension of Social Security services. List of EPFO offices is at **Appendix-2(xiii)**.

INDICATIVE EXPECTATIONS FROM THE SERVICE RECIPIENTS

Members

- Immediately after joining an establishment, the member should submit his/her UAN with declaration regarding previous membership of Fund to the employer (Para 34, EPF Scheme 1952).
- Member should submit his/her nomination in Form 2 to his/her employer for onward submission to EPFO after authenticating it or submit the same online.
- Members should furnish Aadhar card as well as the KYC information correctly in their accounts.

Employers

- Every month the employer should electronically submit monthly return in ECR format and the corresponding remittance.
- The employer should submit particulars of members joining service and/or leaving service in the prescribed form and manner. The employer should also submit nomination form in respect of each member in the prescribed form and manner.
[Para 36 (2), Para 61, EPF Scheme 1952]

- Employer should submit Aadhar card and other requisite KYC information in respect of their employee members.

Details of the Act, Scheme, benefits, duties of employers and contractors etc are available at www.epfindia.gov.in

Unified portal for employers and employees is available at <https://www.unifiedportal.epfindia.gov.in>



CHAPTER 3

OVERVIEW OF THE ACT AND SCHEMES

APPLICATION OF THE ACT

COMPULSORY COVERAGE

3.1 The Act extends to whole of India, except the State of Jammu and Kashmir. The Act is at present applicable:

- (a) to every establishment, which is a factory engaged in any industry specified in Schedule -I to the Act in which twenty or more persons are employed; and
- (b) to any other establishment employing twenty or more persons or class of such establishments which the Central Government notifies in the Official Gazette.

3.2 In case of Cine-Workers, the required employees strength for the purpose of coverage under the Act is 5.

EXCLUSION FROM COVERAGE

3.3 The Act does not apply to:

- (a) any establishment registered under the Co-operative Societies Act, 1912 (2 of 1912), or under any other law for the time being in force in any State relating to co-operative societies employing less than 50 persons and working without the aid of power;

- (b) any other establishment belonging to or under the control of the Central Government or a State Government and whose employees are entitled to the benefit of contributory provident fund or old age pension in accordance with any scheme or rule framed by the Central Government or the State Government governing such benefits; or
- (c) any other establishment set up under any Central, Provincial or State Act and whose employees are entitled to the benefits of contributory provident fund or old age pension in accordance with any scheme or rule framed under that Act governing such benefits.

VOLUNTARY COVERAGE

3.4 An establishment which is not otherwise coverable under the Act can be covered voluntarily where the employer and the majority of its employees have agreed that the provisions of the Act should be made applicable to their establishment under Section 1(4) of the Act from the date of agreement or from any subsequent date specified in such agreement. During the year, the number of such voluntarily covered establishments was 27069.

SCHEDULE OF INDUSTRIES / CLASSES OF ESTABLISHMENTS

3.5 The Act is applicable to factories engaged in industries specified in Schedule-I of the Act and to establishments/classes of establishments notified by the Central Government.

3.6 Industry/Class wise establishments and members as on 31.03.2018 are given in **Appendix-3(i)**. Zone and Office-wise position is given in **Appendix-3(ii)** and State-wise position is given in **Appendix-3(iii)**.

3.7 Maharashtra State followed by Tamilnadu has the largest number of members. It may also be noted that 59.29% of the members are concentrated in five states namely Maharashtra, Tamilnadu, Karnataka, Delhi, and Gujarat.

3.8 Out of the Industries/Classes of establishments, to which the Act applies, 89.20% members and 80.99% establishments are concentrated in 25 categories indicated in **Appendix-3(iv)**.

ELIGIBILITY FOR MEMBERSHIP OF EMPLOYEES' PROVIDENT FUNDS SCHEME, 1952

3.9 At the time of inception of the Scheme, an employee who was in receipt of pay upto Rs. 300/- per month and who worked for one year was eligible for membership of the Fund. Chronological order of the change of wage ceiling and qualifying period for enrolment as member under the Scheme is given below:

CHRONOLOGICAL ORDER OF THE CHANGE OF WAGE CEILING (PARA 2(f) OF EPF SCHEME 1952)	
Period	Wage limit per month
01.11.1952 to 31.05.1957	Rs. 300/-
01.06.1957 to 30.12.1962	Rs.500/-
31.12.1962 to 10.12.1976	Rs.1,000/-
11.12.1976 to 31.08.1985	Rs. 1,600/-
01.09.1985 to 31.10.1990	Rs. 2,500/-
01.11.1990 to 30.09.1994	Rs.3,500/-
01.10.1994 to 31.05.2001	Rs.5,000/-
01.06.2001 to 31.08.2014	Rs.6,500/-
01.09.2014 onwards	Rs.15,000/-

QUALIFYING PERIOD OF SERVICE FOR ENROLMENT OF AN EMPLOYEE (Para 26 of the EPF SCHEME, 1952)	
From the inception of the EPF Scheme in 1952 till 02.12.1971	Completion of one year's continuous service or has actually not less than 240 working days within a period of one year or less, whichever is earlier.
From 03.12.1971 to 09.08.1974	Completion of one year's continuous service or has actually not less than 240 working days within a period of one year or less or has been declared permanent in any such factory or other establishment, whichever is the earliest.
From 10.08.1974 to 30.01.1981	Completion of six months continuous service or has actually worked for not less than 120 days within a period of six months or less or has been declared permanent in any such factory or other establishment, whichever is the earliest.
From 31.01.1981 to 31.10.1990	Completion of three months continuous service or has actually worked for not less than 60 days within a period of three months or has been declared permanent in any such factory or other establishment, whichever is the earliest.
From 01.11.1990 onwards	From the date of joining the factory/ establishment

EMPLOYEES' PENSION SCHEME, 1995

BRIEF HISTORICAL NOTE

3.10 The Employees' Pension Scheme, 1995 (EPS) came into effect on 16th November, 1995 and with its introduction the erstwhile Employees' Family Pension Scheme, 1971 (EFPS) ceased to operate and all the assets and liabilities of the old scheme were transferred and merged with the Employees' Pension Fund. The benefits and entitlements of the beneficiaries under the old scheme (EFPS) are protected and continued under the new EPS, 1995.

3.11 The EPS has been designed on the principles of a "Defined Contribution - Defined Benefit" Social Insurance Scheme and adopts "actuarial principles" for ensuring long term financial viability. The Scheme aims at providing economic sustenance during old age and survivorship coverage to Members and their families. The Employees' Pension Scheme, 1995 is funded by diversion of 8.33% from the monthly Employer's share of Provident Fund contributions as well as a contribution of 1.16% of the monthly wages (limited to the amount payable on pay of fifteen thousand rupees only) by the Central Government.

APPLICABILITY

3.12 The EPS at its inception applied compulsorily to all the existing Members of the Employees Provident Fund who were contributing to the Employees' Family Pension Scheme, 1971. The new entrants, as Members of Provident Fund from 16.11.95 onwards also acquired Membership of the Scheme on compulsory basis. The existing Members of the Employees Provident Fund as on 15.11.1995 who had not opted for joining the erstwhile Employees' Family Pension Scheme, 1971 were given an option for joining this scheme.

The EPS though effective from 16.11.95 has a provision for optional retrospective application from 01.04.93 for outgoing Members of the ceased Employees' Family Pension Scheme, 1971 and its beneficiaries during the period between 01.04.93 to 15.11.95. Members of the old scheme who had died between 01.04.93 and 16.11.95 were deemed to have joined the new scheme and their beneficiaries were entitled for pension benefits under EPS.

BENEFITS

3.13 The EPS provides a comprehensive set of benefits which covers a broad spectrum of contingencies ensuring social security protection in the old age of the Members and their families.

The different categories of pension and withdrawal benefits that are available under EPS are as under:

- (i) Member Pension upon superannuation/retirement
- (ii) Disability Pension/ Member Pension on permanent and total disablement during the service.
- (iii) Widow/Widower Pension on death of member or Pensioner
- (iv) Children Pension for 2 children at a time till the age of 25 years on death of the member
- (v) Orphan Pension paid to maximum 2 orphans at a time till the age of 25 years on death of member when there is no spouse or on death of spouse.
- (vi) Disabled Children/Orphan Pension paid for entire life of the disabled Child/Orphan.
- (vii) Nominee Pension paid on death of member and paid for life to a duly nominated person by the member in case there is no valid family in respect of member.
- (viii) Pension to dependent father/mother paid upon death of member provided eligible service has been rendered by member and there is no family or nominee of the member.
- (ix) Withdrawal benefit paid on exit from service or on superannuation provided member has not rendered service eligible for Pension.

The EPS was a vast improvement over the erstwhile Employees' Family Pension Scheme, 1971, under which only Widow/Widower pension was payable in case of death while in reckonable service and prior to completion of 60 yrs of age. In the absence of spouse or on cessation of spouse pension, the eldest child was eligible for pension up to the age of 25 years and in turn to other children one at a time, subject to the age limit of 25 years. There was no provision for pension to Members on superannuation/retirement or disablement, and the employee was entitled to withdrawal benefit only.

ELIGIBILITY

3.14 A member of the EPS becomes eligible for superannuation / early pension under the EPS on fulfilling:

- (i) Minimum 10 years of eligible service; and
- (ii) Attaining age of 58/50 years.

3.15 On cessation of employment before completing 58 years a member can opt for early pension. Such early pension can be availed only after completing 50 years of age and it will be subject to discounting factor at the rate of 4% (w.e.f. 26.9.2008) for every year falling short of 58 years. No member pension is payable before attaining the age of 50 years. However, no such age or minimum eligibility service criteria shall apply for pension entitlement in case of disablement or death of the member and even membership with one month contribution will suffice in such cases.

3.16 The quantum of pension payable to a member on superannuation and/or exit from service on attaining the age of 58/50 years depends upon two variables; first, the period of pensionable service rendered by the member and secondly the pensionable salary which is the average wages of the preceding 60 months prior to exit.

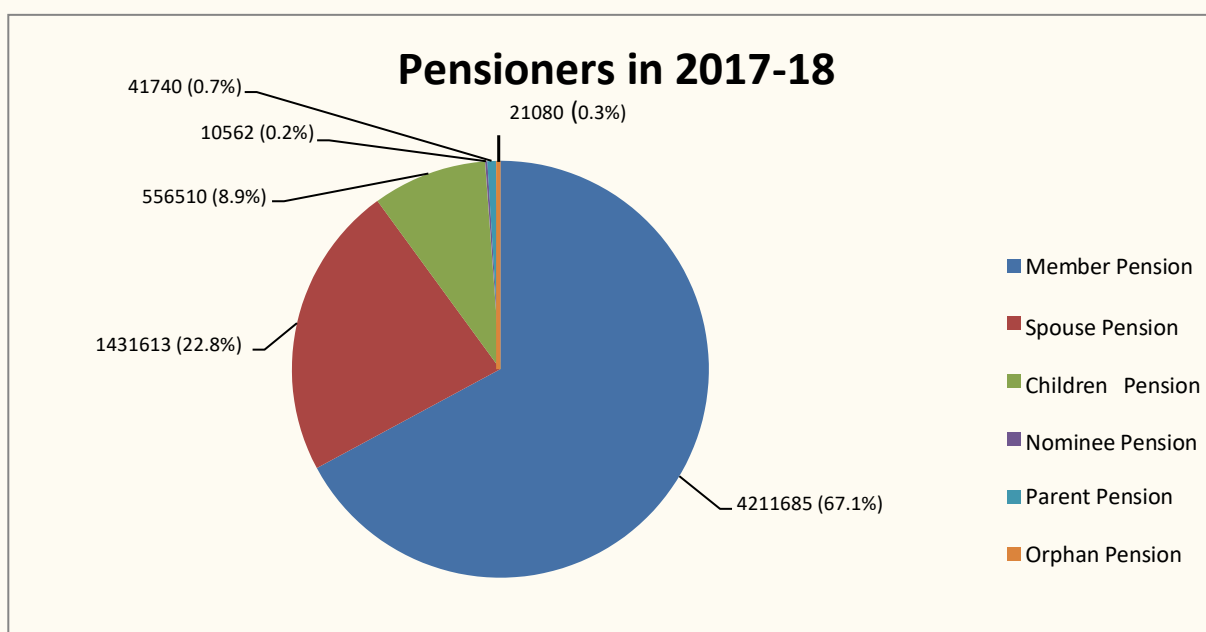
3.17 Those members having service prior to 16-11-1995, have the added benefit of past service pension for the period of their Membership under the erstwhile Employees' Family Pension Scheme, 1971 as per values in the tables provided in the scheme.

PENSIONERS

3.18 The EPS has since its inception grown in terms of the beneficiaries at a rapid pace. In the last five years the overall growth in terms of the pensioners being benefited by the scheme has increased at more than 5% to 10% year on year. The increase in the number of pensioners in the last five years is given in the table and the graph below:

Distribution of Pension Categories under the Employees' Pension Scheme, 1995							
Year	Member Pension	Spouse Pension	Children Pension	Nominee Pension	Parent Pension	Orphan Pension	Total Pensioners
2013-14	3275390	803649	565443	9169	16743	20275	4690669
2014-15	3566857	890537	586935	10069	19884	30115	5104397
2015-16	3783251	930372	574137	10058	23038	36925	5357781
2016-17	3875335	1139764	570519	12300	31261	20618	5649797
2017-18	4211685	1431613	556510	10562	41740	21080	6273190

3.19 Among the pensioners, the category of member pensioners constitutes almost 67% of the total number of pensioners with the spouse and children pensioners constituting about 32% of the pensioners. The distribution of pensioners in the year 2017-18 is shown in the figure below:-



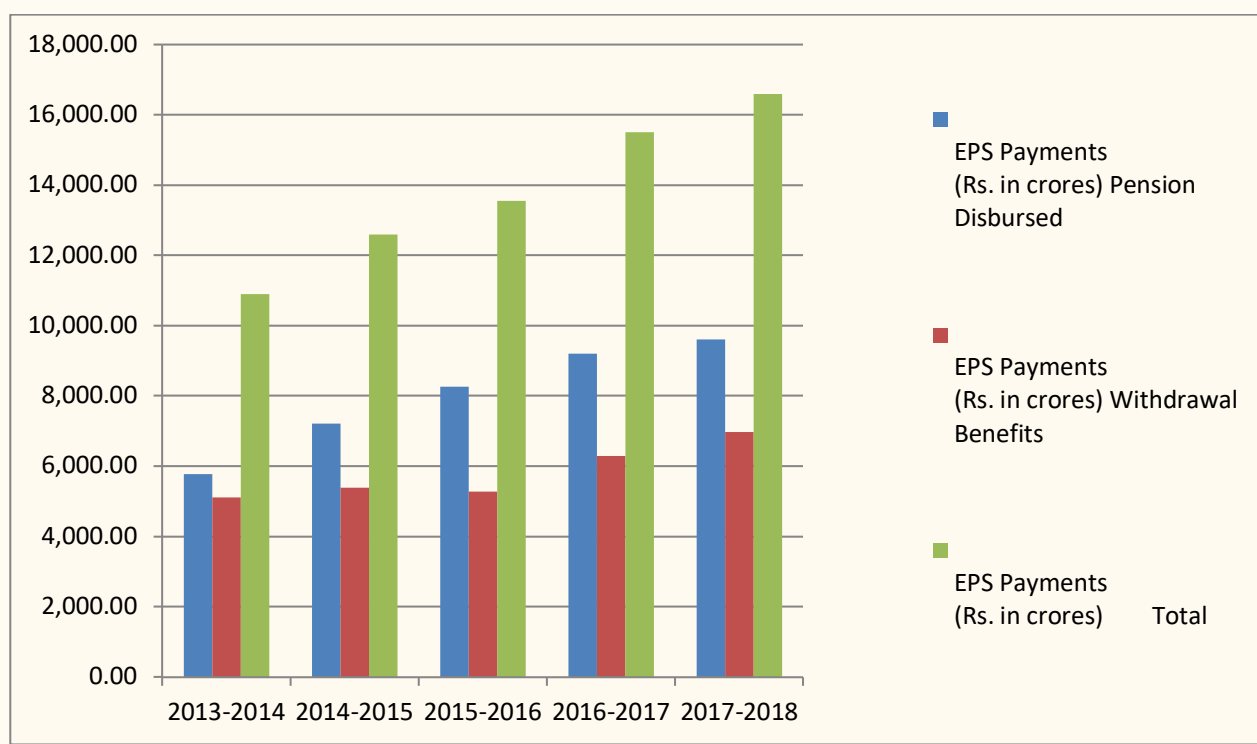
Classification of pensioners of EPS,1995 into various categories as on 31.03.2018 is shown at **Appendix -3(v)**.

EPS FUND RECEIPTS, PAYMENTS AND CORPUS

3.20 With the increase in the number of pensioners, the amount disbursed as pension has also shown a steady increase over the years. However, the Fund has not witnessed any cash flow problems till now, in spite of there being a projected actuarial deficit in the valuation of the fund. The fund has consistently had more receipts than payment outgo since inception and the position in the previous five years is depicted in the tables, figures and the graph below:

EPS Payments			(Rs. in crores)
Year	Pension Disbursed	Withdrawal Benefits	Total
2013-2014	5,787.36	5,112.96	10,900.32
2014-2015	7,212.53	5,388.41	12,600.94
2015-2016	8,263.04	5,282.13	13,545.17
2016-2017	9,212.25	6,297.98	15,510.23
2017-2018	9,613.59	6,983.45	16,597.04

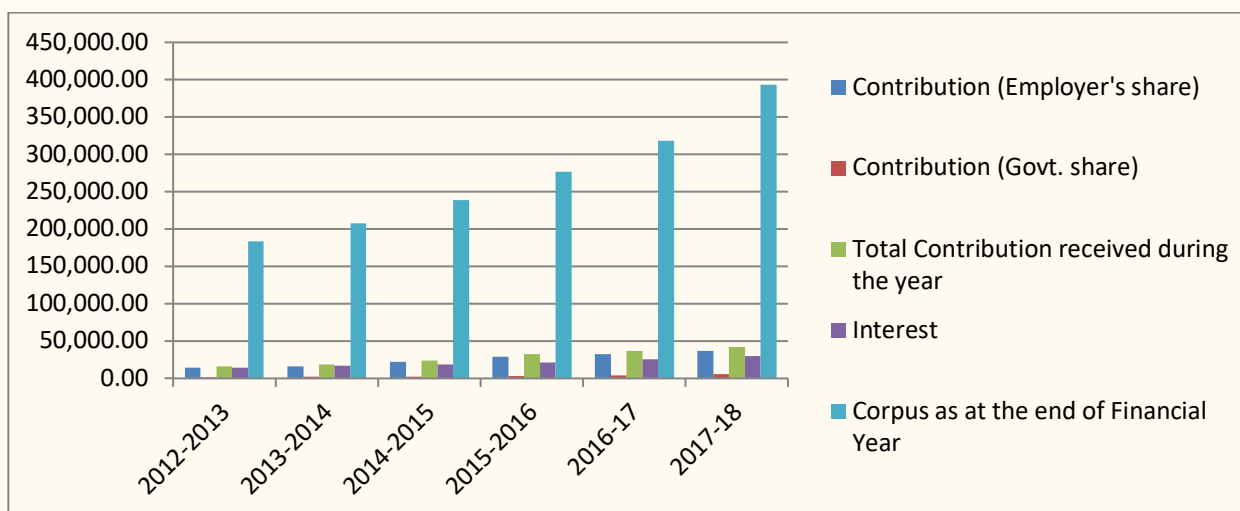
EPS Payments (Rs. in Crores)



3.21 Along with the increase in the pension and withdrawal benefit payments, there has been a continuous increase in the receipts and corpus, given the growth in the membership as well as general increase in wages. The growth in the receipts and corpus in the previous few years is given in the table and graph below.

Pension Fund Receipts & Corpus (Rs in crores)					
Year	Contribution (Employer's share)	Contribution (Govt. share)	Total Contribution received during the year	Interest	Corpus as at the end of Financial Year
2012-2013	14,724.01	1,400.00	16,124.01	14,354.68	1,83,405.36
2013-2014	16,417.74	1,943.99	18,361.73	16,657.45	2,07,685.60
2014-2015	21,951.70	2,299.80	24,251.50	19,097.28	2,38,531.84
2015-2016	29,026.88	3,280.20	32,307.08	21,662.14	2,77,077.20
2016-2017	32,108.65	4,284.80	36,393.45	25,381.19	3,18,412.38
2017-2018	36,618.23	5,757.42*	42,375.65	30,260.66	3,93,604.40

* On accrual basis



3.22 The accumulated corpus of the EPS has grown steadily and since the year 2012-13 the corpus has increased by almost 115%.

IMPLEMENTATION OF MINIMUM PENSION PROVISION

3.23 During the year 2014-15, one of the long awaited demands for implementation of minimum pension was given effect to. The Central Government issued Gazette Notification No. 593(E) dated 19.08.2014 providing a minimum pension of Rs.1,000/- per month for member / widow(er) / disabled/ nominee/ dependent parent pensioners, Rs.750/- per month for orphan pensioners and Rs.250/- per month for children pensioners.

Immediately after the notification, necessary amendments in the application software were made to commence the payment of the revised minimum pension. The payment of pension with the revised minimum pension applicable has commenced from September, 2014. The details of pensioners benefitted and the amount disbursed in respect of them in the last three years are as follows:

Year	No. of Pensioners benefitted	Amount paid as per original pension (Rs. in crores)	Amount Paid as per minimum pension notification (Rs. in crores)	Difference amount (Rs. in crores)
2015-16	18,96,396	1,425.29	2,247.00	821.70
2016-17	18,34,624	1,333.63	2,146.69	813.06
2017-18	17,21,904	1,342.47	2,177.30	834.83

3.24 After implementation of the minimum pension notification, the pension for all member/widow(er) /disabled/nominee/ dependent parent pensioners whose original pension was less than Rs.1,000/- p.m. has been fixed at a minimum of Rs.1,000/- p.m. Deductions on account of benefits availed by Members on the basis of choice exercised at the time of making claims like Commutation, Return of Capital and Short Service are applied on the minimum pension of Rs.1,000/- p.m. The determination of pension under EPS, 1995 after implementation of the minimum pension notification is in consonance with the provisions of the scheme as well as the amendments introduced thereto vide the minimum pension notification referred above. Allowing the minimum pension of Rs.1,000/- p.m. without regard to deduction on account of Commutation, Return of Capital etc. would be iniquitous and unfair vis-à-vis the Members/pensioners who had not taken these benefits at the time of claim and opted to take only the original pension without any optional benefits.

3.25 The month-wise details of Pensioners benefited from minimum pension of Rs.1000/- per month for the year 2017-18 is given in **Appendix-3(vi)**.

ACTUARIAL VALUATION OF THE EMPLOYEES' PENSION SCHEME, 1995

3.26 Employees' Pension Scheme, 1995 is a funded scheme with combined features of Defined Benefit and Defined Contribution. Accordingly, the scheme prescribes the rate of contribution payable as well as the scale of benefits admissible. A provision has been made under Para 32 of the Employees' Pension Scheme, 1995 for annual valuation of Employees' Pension Fund by a Valuer appointed by the Central Government.

3.27 Actuary has been appointed for 20th and 21st valuation of Employees' Pension Fund for the year 2015-16 and 2016-17. The work of valuation has been initiated. Details are given in **Appendix –3(vii)**.

PENSION DISBURSEMENT

3.28 The disbursement of pension is being carried out at present using the Core Banking System (CBS) platform of the pension disbursement banks. Instructions were issued to the field offices to ensure that pension was credited to the pensioners' accounts on the first working day of the month.

3.29 The disbursement of monthly pension benefits is carried out through the network of branches of banks with which agreements have been made. The Regional Offices have entered into arrangements with Nationalized Commercial Banks for this purpose. Centralized pension disbursement arrangement agreements have also been made with HDFC Bank, ICICI Bank, Axis Bank and Post offices to disburse pension and other benefits all over India.

3.30 The list of banks with which various erstwhile Regional Offices have made agreements/arrangements is given at **Appendix-3(viii)**.

MAJOR INSTRUCTONS ISSUED TO OFFICES UNDER THE EMPLOYEES' PENSION SCHEME, 1995.

3.31 Following instructions under the Employees' Pension Scheme, 1995 have been issued to field offices during the year 2017-2018.

- (i) Submission of Aadhaar as identity document by the Pensioners and Members of the EPS,1995:- Aadhar may not be insisted from new members who join EPS 1995 till 31.12.2017 in Assam. Similarly Aadhar may also not be insisted for composite pension claim form for members working in establishments located in the state of Assam till 31.03.2018. The instruction has been issued to All ACC Zones/ROs vide letter no. Pension-I/ 17(10)/2016-17/Jeevan Pramaan/27583 dated 06.03.2018.
- (ii) Uploading of Jeevan Parmaan for pensioners under EPS,1995 and seeding of Aadhaar for all members under EPS,1995 through UMANG :- The instruction has been issued to All ACC Zones/ ROs vide letter no. Pension-I/17(10)2016- 17/Jeevan Pramaan/ 15960-61 dated 03.11.2017.
- (iii) Submission of Life Certificate/ digital Jeevan Pramaan by the pensioners and Members of the EPS :- Life Certificate in physical form may be accepted from pensioners who have earlier submitted Aadhaar linked digital life certificate. The instruction has been issued to All ACC Zones/ ROs vide letter no. Pension- I/17(10)2016-17/Jeevan Pramaan/ 16080 dated 08.11.2017.

EMPLOYEES' DEPOSIT LINKED INSURANCE SCHEME,1976.

3.32 Insurance Scheme came into force on 1st August,1976. This Scheme is supported by a nominal contribution by the employers. No contribution is payable by the Employee for availing the Insurance cover.

APPLICATION AND COVERAGE

3.33 Insurance Scheme is applicable to all factories/establishments to which the EPF Act, 1952 applies. All the employees who are members of the provident fund are members of this Scheme.

BENEFITS UNDER THE SCHEME

3.34 The benefits are provided in case of death of an employee who was member of the Scheme at the time of death. For service less than 12 months, insurance benefit upto Rs. 1 Lacs is paid. For continuous service of 12 months in the same establishment, insurance benefit from Rs. 2.5 Lacs to Rs. 6 Lacs is paid.

MAJOR MODIFICATIONS/ AMENDMENTS IN THE EDLI SCHEME, 1976.

This Scheme may be called the Employees' Deposit Linked Insurance Scheme, 1976, in paragraph 22:

(i) In sub-paragraph (3), for clause (1), the following shall be substituted, namely:-

"(ii) the average monthly wages drawn (subject to a maximum of fifteen thousand rupees), during the twelve months preceding the month in which he died, multiplied by thirty times plus fifty per cent of the average balance in the account of the deceased in the Fund or of a provident fund exempted under section 17 of the Act or under paragraph 27 or 27A of the Employees' Provident Funds Scheme, 1952, as the case may be, during the preceding twelve months or during the period of his membership, whichever is less subject to a ceiling of one lakh and fifty thousand rupees.

Provided that the assurance benefit shall not be less than two lakh and fifty thousand rupees:

Provided further that the assurance benefit shall not exceed six lakh rupees;

(iii) The provisions of the first proviso of clause (i) of sub-paragraph (3) of Paragraph 22 shall be in force for a period of two years from the date of publication of this Scheme in the Official Gazette Notification No. G.S.R. 170 (E) dated 15th February, 2018."



Chapter 4

INTERNATIONAL WORKERS

BACKGROUND

4.1 Advent of Globalisation and Economic liberalization, coupled with changing demographic profile of the world has made International migration of labour inevitable. India, with a large pool of young and technically qualified manpower in sectors like IT, health, and management etc has emerged as a global reservoir of human capital. This has encouraged mobility of skilled workforce from India to other countries.

Moreover with advent of technology and efforts made by the Government of India to bring in more and more FDI in multifarious activities cutting across manufacturing , agro-based industries and booming service sector industries in India, there has been increase in mobility of specialized workforce from other countries to India for employment in various sectors.

4.2 Indian professionals working in various countries were required to make the mandatory social security contributions in the countries of their posting. However despite making monetary contributions, such migrant Indian expatriates were deprived of social security benefits in the host country.

The contributions made by such migrant professionals during their stay in the host country were lost as the benefits are not payable before expiry of a minimum qualifying period and return of contribution paid in that country is not available in case of return to the home country.

There was no provision for counting of service for short span of contributory period in host country for availing social security benefits in country of origin.

4.3 With a view to protect the rights of migrant workers, Government of India decided to go for bilateral Social Security Agreements (SSAs). A Social Security Agreement (SSA) coordinates the social security schemes of two contracting states in order to overcome the barriers and facilitate extension of benefits to beneficiaries.

It exempts Indian workers from mandatory social security contribution in the country of their posting. Further, the benefits of service rendered abroad are received by way of 'totalisation' and the payment is received in India.

4.4 In the context of above and in order to implement the provisions of bilateral SSAs, enabling provisions for International Workers (IW) were introduced in the EPF Scheme and Employees Pension Scheme by inserting Para 83 of the EPF Scheme and Para 43-A of Pension Scheme and given effect from 1st October, 2008.

The special provisions have been amended subsequently keeping in view the requirements arising over the period of time.

4.5 The Ministry of External Affairs (MEA), Govt. of India, is the nodal ministry for initiating negotiations for SSA on bilateral basis. Besides the MEA, the Ministry of Labour & Employment and EPFO are also involved in the process of negotiations.

EPFO has been designated as the Liaison Agency to operate the provisions of the SSAs and for issuing Certificates of Coverage (COC) to the employees of establishments covered under the Act as well as the employees of other social security providers like the Seamen's Provident Fund, Banks etc. when they are posted abroad in a country having SSA with India.

SPECIAL PROVISIONS IN RESPECT OF INTERNATIONAL WORKERS

4.6 The special provisions enshrined in Para 83 of the EPF Scheme and Para 43-A of Pension Scheme provide for identification, exclusion, membership and benefits in respect of an International Worker.

4.7 An International Worker (IW) may be an Indian worker or a foreign national as defined under paragraph 2(ja) of the Scheme, 1952.

4.8 DEFINITION OF INTERNATIONAL WORKER (IW)

- i) An Indian employee having worked or going to work in a foreign country with which India has entered into a Social Security Agreement and being eligible to avail the benefits under social security programme of that country, by virtue of the eligibility gained or going to gain, under the said agreement;
- ii) An employee other than an Indian employee, holding other than an Indian Passport, working for an establishment in India to which the EPF & MP Act, 1952 applies.

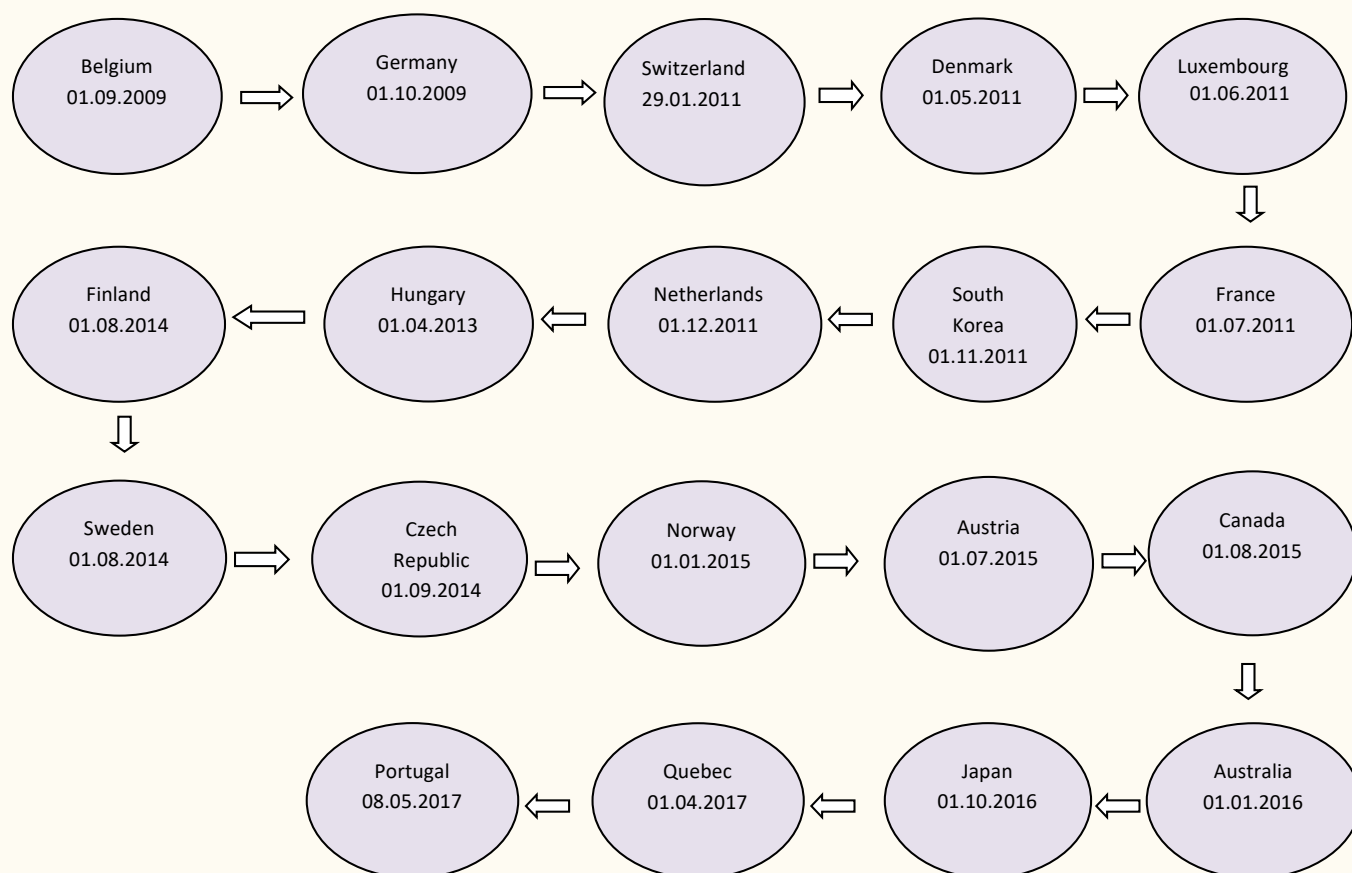
4.9 SOCIAL SECURITY AGREEMENT (SSA)

A Social Security Agreement is a bilateral instrument to protect the interests of workers. A SSA generally covers three important provisions namely, 'detachment', 'totalisation' and 'portability'. However, SSA with some countries do not provide for 'totalisation':

- i. **Detachment** – Indian employees working in countries with which India has Social Security Agreements are exempted from contributing to their Social Security System, provided they are complying with the Indian Social Security System. This exemption is available for a specified period stipulated in the agreement.

- ii. **Totalisation of benefits** – The period of service rendered in SSA country is counted for determining eligibility for pension. The actual pensionary benefits, however, are payable only for the period of contributory service on pro-rata basis.
- iii. **Portability of Pension** – Pension benefits are payable without reduction, direct to the beneficiaries choosing to reside in the home country or in any other country.

4.10 The following nineteen (19) social security agreements with eighteen (18) countries have been made effective till the end of March, 2018:-



Under the different SSAs signed between India and other countries, different types of benefits are made available to the International Workers, the details of benefits available under them are mentioned in the table below:

S No	Country	Date of Effect	Detachment	Totalisation	Portability
1	Belgium	01-09-2009	5 years	✓	✓
2	Germany (Comprehensive)	01.10.2009	4 years	✓	✓
3	Switzerland	29-01-2011	6 years	×	✓
4	Denmark	01-05-2011	5 years (for Indians) 3 years (for Danish)	✓	✓
5	Luxembourg	01-06-2011	5 years	✓	✓
6	France	01-07-2011	5 years	✓	✓
7	South Korea	01-11-2011	5 years	✓	✓
8	Netherlands	01-12-2011	5 years	×	✓
9	Hungary	01-04-2013	5 years	✓	✓
10	Finland	01-08-2014	5 Years	✓	✓
11	Sweden	01-08-2014	2 Years	✓	✓

12	Czech Republic	01-09-2014	5 Years	√	√
13	Norway	01-01-2015	5 Years	√	√
14	Austria	01-07-2015	5 Years	√	√
15	Canada	01-08-2015	5 Years	√	√
16	Australia	01-01-2016	5 Years	√	√
17	Japan	01.10.2016	5 Years	√	√
18	Quebec	01.04.2017	5 Years	√	√
19	Portugal	08.05.2017	5 Years	√	√

4.11 CERTIFICATE OF COVERAGE (COC)

Certificate of Coverage (COC): Also called as the detachment certificate, COC is issued to the Indian employees posted to a country having SSA with India. Indian nationals who are issued Certificate of Coverage issued by EPFO are exempted from making Social Security contribution in the country of their posting in terms of detachment provisions of the Social Security Agreement.

The facility to apply for COC has been made available online. The employee or the employer can apply for COC in the International Worker's Portal, the link of which is available on the EPFO website. The application is then directed electronically to the concerned Regional Office of EPFO where the applications are processed. COCs have been issued to the Indian employees posted in the countries covered under SSAs, i.e. Belgium, Germany, Switzerland, Denmark, Luxembourg, France, South Korea, Netherlands, Hungary, Finland, Sweden, Czech Republic, , Norway, Austria, Canada, Australia, Japan.

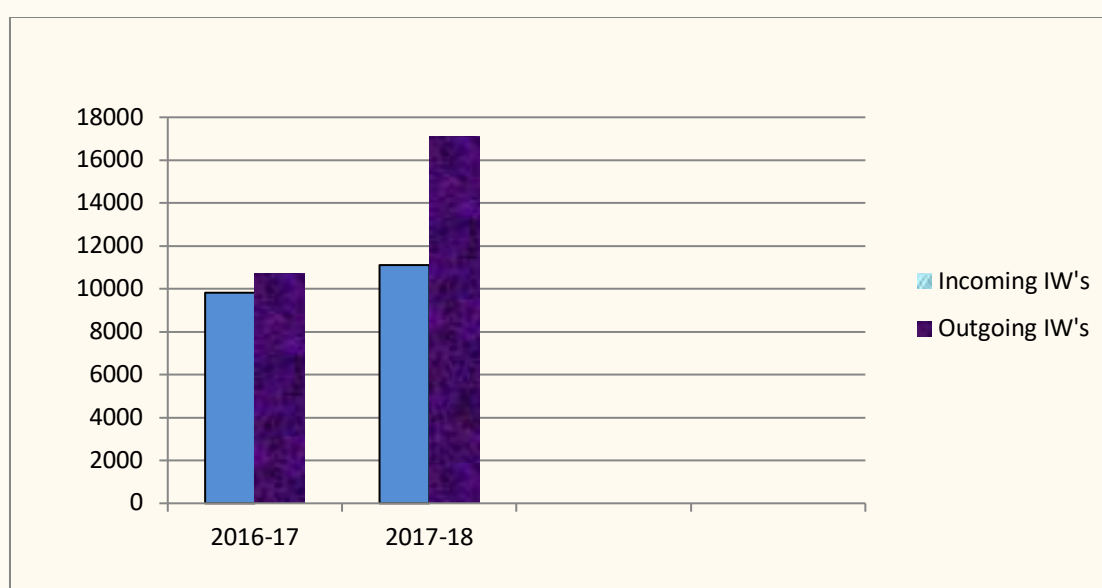
4.12 TOTAL NUMBER OF INTERNATIONAL WORKERS

During the year 2017-18, 6391 International Workers were added as members of EPF under sub para 2 (ja) (a) of Para 83 of EPF Scheme .

The number of International Workers who became members of EPF under sub para 2 (ja) (b) of para 83 of EPF Scheme was 1289 .

As on 31.03.2018, 28205 International Workers as defined under Para 83 of the EPF scheme were members of the scheme.

Number of International workers



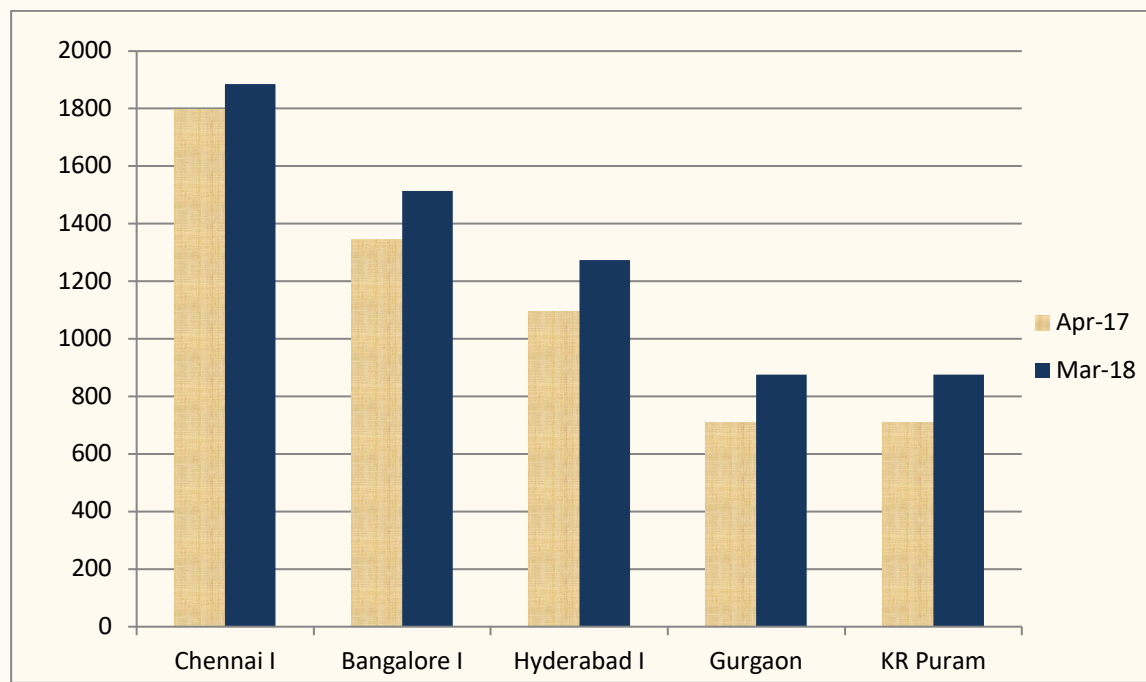
*Incoming IWs : IWs holding foreign passport

Outgoing IWs : IWs holding Indian Passport

4.13 SPATIAL VARIATION IN NUMBER OF INTERNATIONAL WORKERS

The distribution of International Workers across the country evinces an uneven spatial pattern. Top five Regional offices where International Workers (holding other than Indian Passport) are coming are shown below:

Top 5 Regional Offices receiving Incoming International Workers





REGULATIONS

Chapter 5

COMPLIANCE MANAGEMENT

5.1 The Act is a social welfare legislation enacted with a view to extend social security benefits in the form of Provident Fund, Pension Fund and Insurance Fund to the organised work force of the country engaged in the industries, factories and class of establishments to which the statute applies.

5.2 **ROLE OF COMPLIANCE**

- (i) The role of compliance begins with coverage of establishments under section 1(3)(a), 1(3)(b), Section 1(4) and under section 2A of the Act. After coverage, the employers of the establishments are required to comply with the provisions envisaged under the Act and Schemes framed thereunder by enrolling their employees as Members of the fund, deducting provident fund contributions from their salaries and depositing the same to the fund along with their matching contribution. The employers are also required to deposit their contribution towards the EDLI Scheme and Administrative Charges under the Act.
- (ii) There may be the following types of non-compliance on the part of employers:
 - a) Disputes on the applicability of the Act
 - b) Non-payment of provident fund and allied dues
 - c) Non-enrollment of all eligible Members
 - d) Non-submission of returns and other documents

ACTIONS AGAINST DEFAULTERS

5.3 The following actions are provided in the Act that can be taken against defaulters to ensure compliance under the Act:

- (i) **Action under Section 7A** – Deciding applicability of the Act in case of disputes and determination of amounts due from any employer under any provisions of this Act, the Provident Fund Scheme or the Pension Scheme or the Insurance Scheme, as the case may be, by inquiries, quasi-judicial in nature, for enforcing attendance, requiring attendance of any person or examining him on oath, requiring the discovery and production of documents, receiving evidence on affidavit and issuing commissions for examination of witnesses.
- (ii) **Action under Section 7Q** – Levy of simple interest at the rate of twelve percent per annum or at such higher rate as may be specified in the Scheme on any amount due from the employer under the Act from the date on which the amount has become so due till the date of its actual payment.
- (iii) **Action under Section 14B**– Levy of damages, as penalty, for belated remittance of contributions due from any employer or transfer of accumulations required to be transferred by him under sub-section (2) of Section 15 or sub-section (5) of Section 17 or in the payment of any charges payable under any other provisions of this Act or the Schemes framed thereunder by giving reasonable opportunity of being heard, at such rate as specified in the Scheme.

COERCIVE ACTIONS AGAINST DEFAULTERS

- 5.4
- (i) **Action under Section 8F**– Issue of prohibitory orders to third parties including post offices, bankers, insurance etc. to withhold any payment due to the defaulting employers and to remit the same to the Fund for appropriation against Provident Fund dues.
 - (ii) **Action under Section 14**– Filing of prosecution cases against the defaulting employers before the appropriate courts of law for avoiding payment of dues, non-submission of statutory returns, making or causing to make false statement or representation, contravening any condition subject to which exemption was granted and committing same offence repeatedly.
 - (iii) **Prosecution under Section 406/409 IPC** – Filing cases with Police Authorities against the employers who fail to remit the employees contribution to Provident Fund after deducting the same from wages / salary of their employees which amounts to 'criminal breach of trust' and which is a cognizable offence.
 - (iv) **Action under Section 110 Cr.PC** – Requiring the employers who habitually fail or attempt to fail in making payment of provident fund and allied dues to execute bond, with sureties, for 'good behavior' with an Executive Magistrate.

EMPLOYEES' ENROLMENT CAMPAIGN, 2017

5.5 Employees' Enrolment Campaign was launched during the period 01.01.2017 to 31.03.2017, which was further extended to 30.06.2017 in order to extend social security

benefits to all the eligible workers in the country. During the campaign, various financial incentives were offered to establishments to enroll their workers.

5.6 An employer, whether already covered or yet to be covered, could enroll employees who remained un-enrolled for any reason whatsoever between 01.04.2009 and 31.12.2016 by making a declaration of such employees during the campaign period. However, the declaration could only be made in respect of employees who were alive.

5.7 For the declaration made under this campaign, the employers were responsible to remit the employers' contribution, interest under Section 7Q and damages under Section 14B of the Act. As an incentive, the following declarations were made to apply under the campaign:-

- (i) The employee's share of contribution, if declared by the employer, to not have been deducted shall stand waived.
- (ii) The damages to be paid by the employer in respect of the employees for whom declaration has been made under this campaign shall be at the rate of Rupee 1(one) per annum.
- (iii) No administrative charges shall be collected from the employer in respect of the contribution made under the declaration.

If the employer fails to pay within 15 days of making the declaration, the dues, interest and damages payable by him in respect of the declaration made under this campaign, such declaration shall be deemed to have not been made under this campaign.

5.8 During the Campaign period i.e. 01.01.2017 to 30.06.2017, total number of employees who were covered was 1,01,31,453.

RECOVERY OF ARREARS

5.9 Provisions for recovery of amount due from employers were inbuilt in the Employees' Provident Funds Ordinance, 1951, the Employees' Provident Funds Bill, 1952 and the Act. As per the modes of recovery provided, any amount due from an employer in respect of any contribution payable under this Act or towards the cost of administering the Fund payable by him under any Scheme was to be recovered by the appropriate Government in the same manner as arrears of land revenue. Requisitions used to be sent to the Certificate Officers/Revenue Officers of the respective State Governments for recovery of any money due from an employer in respect of any contribution payable under this Act or towards the cost of administering the Fund payable by him under any Scheme. The pace of recovery was very slow as there was no control of EPFO over the State Governments. Therefore, evolving an institution of independent recovery machinery within the Organisation was thought of. Accordingly, Section 8 of the Principal Act was amended by the EPF & MP (Amendment) Act, 1988 (33 of 1988) and in the Principal Act, for the words, "by the Central Provident Fund Commissioner or such other officer as may be authorized by him, by notification in the Official Gazette, in this behalf, in the same manner as an arrear of land revenue", the words, figures and letters "in the manner specified in Sections 8B to 8G" were substituted. Definition and role of 'Recovery Officer' were inserted in the Act by the said amendment of 1988 effective from 1st August, 1988. As a result, independent recovery machinery was put in place from 1st July, 1990 and RPFCs were notified as Recovery Officers by name. From 4th March, 1997, all the RPFCs and APFCs working in the Regional/Sub Regional Offices located at different States and in Headquarters of the Organisation have been notified to act as Recovery Officers. Notification No. S.O. 796 dated 4th March, 1997 was published in the Official Gazette on 22nd March, 1997 to that effect.

5.10 For augmenting recovery, a 'Directorate of Recovery' has been created at the Head quarters level which is directly monitoring the performance of the field functionaries in the area of recovery. Following recovery actions are provided in the statute against the defaulters:

- (i) attachment and sale of movable or immovable property of the establishment or, as the case may be, of the employer;
- (ii) arrest of the employer and his detention in prison ; and
- (iii) appointing receiver for the management of the movable or immovable properties of the establishment or, as the case may be, the employer.

PRIORITY OF PROVIDENT FUND DUES

5.11 Section 11(2) of the Act provides that, if any amount is due from an employer, whether in respect of employees' contribution (deducted from the wages of employees) or the employers' contribution, the amount so due shall be deemed to be the first charge on the assets of the establishment, and shall notwithstanding anything contained in any other law for the time being in force, be paid in priority to all other debts.

5.12 The Hon'ble Supreme Court in Maharashtra State Co-operative Bank Vs. Provident Fund Commissioner [2009(10) SCC.123:2009(123) FLR, 653:2009(2) SCC, (L&S) 743(S.C. – 3M)] has held that the provident fund dues shall be paid in priority to all other dues and debt of a company. Even in cases of liquidation, the Hon'ble Supreme Court has held that the EPF dues are to be paid in priority in Employees' Provident Fund Commissioner Vs. O.L. of Esskay Pharmaceuticals Limited – 2011(5)LLN.1:2012(1)LLJ.1:2012(132)FLR.98(S.C.-2M)]

ARREAR MANAGEMENT DURING THE YEAR

5.13 During the year 2017-18 the scheme-wise details of assessed arrears, amounts recovered and the closing balance are given in the table below.

ARREARS TO BE RECOVERED			(Rs. in cr.)
TYPE OF DUES	Workload	Realised	Closing Balance
a. Provident Fund	5216.72	1374.42	3842.30
b. EPF Admn. & Inspection Charges	418.48	82.41	336.37
c. Pension Fund	2513.16	576.08	1937.09
d. Insurance Fund	223.27	52.31	170.96
e. EDLI Admn. & Inspection Charges	9.35	2.81	6.54
f. TOTAL (a to e)	8380.98	2088.03	6293.26
g. Penal Damages and Interest	3532.51	795.46	2737.06
h. Exempted Sector	1968.20	945.79	1022.42
GRAND TOTAL (f &h)	10349.18	3033.82	7315.68

The Zone-wise details are given in **Appendices-4(i) to 4(iii), 4(ix), 4(xi) & 4(xviii).**

BIFURCATION OF ARREARS OF CONTRIBUTION (ALL SCHEMES)

5.14 Out of the total arrears of Rs. 6293.26 cr.due from unexempted establishments, Rs. 4293.79 cr. falls under Not Immediately Realizable (NIR) category and Rs.1999.47 cr. are realizable through recovery proceedings. The arrears falling under NIR category could not be recovered over the years due to various reasons such as

- Amount disputed in Courts/Tribunal.
- Establishments having gone into liquidation.
- Grant of Installments.
- Establishments in respect of which Rehabilitation Scheme had been sanctioned by the BIFR.

5.15 NIR amount accounts for 68.22% of the arrear demand. The break-up indicating the reason and category of the default falling under Not Immediately Realizable (NIR) category is given below:-

Status of NIR arrears	Number of cases	Amount involved (Rs. in cr.)	% of Total
Stay by Courts	7998	3174.48	73.93%
Under Liquidation	1569	550.07	12.81%
BIFR	417	144.77	3.37%
Others	9639	424.47	9.89%
TOTAL	19623	4293.79	100%

5.16 Sector-wise status of defaulting establishments is as under:-

Sector	Amount to be recovered (Rs. in cr.)
Private	4582.61
Public	1431.17
Co-operative	279.49
Total	6293.26

Zone-wise breakup of arrears for all schemes as on 31.03.2018 with reference to Public, Private and Cooperative Sector is given in **Appendix-4(iv)**.

5.17 A summary of Unexempted establishments which were in default of Provident Fund dues of Rs. 50 lac and above as on 31.03.2018 is given at **Appendix-4(v)** and a summary of exempted establishments in default of Rs. 50 lac or more is given in **Appendix-4(vi)**.

ACTIONS TAKEN TO ARREST THE DEFAULT

5.18 The following actions were taken by the organization against the Defaulting Establishments for recovery of dues:

- Assessment of dues under Section 7A of the Act:** The status of initiation and disposal of assessment cases, zone-wise is given in **Appendix-4(vii)** and the details of the periodicity of the pending Section 7A cases are given in **Appendix-4(viii)**.
- Assessment of Interest under Section 7Q of the Act:** The total workload during 2017-18 was Rs.1374.80 cr. Out of this, Rs. 334.53 cr., being 24.33% of the total workload, was recovered. As on 31st March, 2018, Rs.1040.28 cr. was outstanding for recovery. The zone wise details are given in **Appendix-4(ix)**.
- Levy of Damages under Section 14B of the Act for belated remittances:** Total amount due for realization during the year 2017-18 was Rs. 2157.71 cr. Out of this, Rs.460.93 cr. was recovered. Zone wise details of cases and amount of penal damages imposed, collected and outstanding at the end of the year are given in **Appendix-4(x) & 4(xi)**.
- Recovery through coercive actions:** During the year 2017-18, a sum of Rs.307.32 cr. was recovered by invoking the provision of Section 8B for attachment and sale of properties of defaulting establishments, arrest of defaulters etc. The status of attachment/sale of property /arrest of defaulters in Un-Exempted sector is given in **Appendix-4(xii)**.

- (e) **Action taken under Section 14 of the Act:** 42,397 prosecution cases, filed against defaulting establishments and employers in criminal courts under the provisions of Section 14 of the Act, were pending in the courts as on 31.03.2018. Zone-wise status of EPF, EPS and EDLI cases are given in **Appendices 4(xiii) to 4(xv)** respectively.
- (f) **Action taken under Sections 406/409 of IPC:** FIRs are filed with the police authorities U/S 406/409 of Indian Penal Code (IPC) against the employers for non-remittance of the Employees' share of Provident Fund contributions deducted from their wages/salary. Zone-wise data of the cases filed before the police, the details of challans filed by the police in courts, complaints filed in court and details of their disposal with pendency of cases are given in **Appendices-4(xvi) & 4(xvii)**.

OTHER ACTIONS TAKEN BY EPFO FOR RECOVERY OF ARREARS

5.19 Apart from the above actions, instructions have also been issued to all RPFCs to take the following steps for recovery:

- To seek the help of the State Governments for recovery of arrears.
- To display the names of 10 biggest defaulters of the region in the front area of the office at a prominent place.
- To seek full co-operation of the State Police for attachment of movable and immovable properties of the defaulting employers.
- To have the jails notified as civil prisons by the appropriate authorities.
- Flash the names of major defaulters on the EPFO's website.

EXEMPTION

5.20 The three Schemes framed under the EPF & MP Act, 1952 are:-

- i) EPF Scheme, 1952,
- ii) EDLI Scheme, 1976 and
- iii) Employees Pension Scheme, 1995.

Section 17 of the Act provides for grant of exemption to establishments from operation of the provisions of the Scheme(s). However, as per Act provisions, an applicant establishment has to seek exemption from each Scheme separately and choice lies with the establishment whether it wants exemption from one or two Scheme(s) or from all the three Schemes.

5.21 As per existing provisions, the following types of situations may arise with regards to exempted establishments :-

- i) EUU - Establishments exempted from EPF Scheme, 1952 only.
- ii) UUE - Establishments exempted from EDLI Scheme, 1976 only.
- iii) UEU - Establishments exempted from Employees Pension Scheme, 1995 only.
- iv) EUE - Establishments exempted from EPF Scheme, 1952 and EDLI Scheme, 1976 only.
- v) EEU - Establishments exempted from EPF Scheme, 1952 and Employees Pension Scheme, 1995 only.
- vi) UEE - Establishments exempted from EDLI Scheme, 1976 and Employees Pension Scheme, 1995 only.
- vii) EEE - Establishments exempted from all the three Schemes.

5.22 To elaborate further, exemption from EPF Scheme, 1952 are of the following three types :-

- i) Exemption from EPF Scheme, 1952 for the establishment as a whole under Section 17(1)(a) to be granted by Appropriate Government by notification in the Official Gazette.
- ii) Exemption from EPF Scheme, 1952 for the 'Class of Employees' under Para 27A of the EPF Scheme, 1952 read with Section 17(2) of the Act to be granted by Appropriate Government by order.
- iii) Exemption from EPF Scheme, 1952 for individual employees under Para 27 of the EPF Scheme, 1952 read with Section 17(2) of the Act to be granted by Commissioner by order.

5.23 Exemption from operation of the EPF Scheme, 1952 is granted to an eligible establishment by Appropriate Governments on its application addressed to the Appropriate Government subject to terms and conditions of grant of exemption. Application for grant of exemption is submitted by employer with requisite documents to Regional P. F. Commissioner concerned who in turn forwards the same to EPFO, Head Office after getting the deficiencies removed. In EPFO, Head Office the proposals for grant of exemption are scrutinized and if found in order, are placed before the Central Board of Trustees, EPF for consideration and recommendation to Appropriate Governments. Once the proposal is through by the Board, it is forwarded to the Appropriate Government for issuance of Notification/Order in this regard. Exempted establishments are required to create a bi-partite Board of Trustees under the Chairmanship of the employer in relation to the establishment comprising of Trustees representing employer and employees. Consent of majority of employees of the applicant establishment is a prerequisite for grant of exemption, as all exemptions and Board of Trustees are founded on an agreement between the two stakeholders of the establishment.

5.24 In the wake of Finance Act, 2006, large number of private Provident Fund Trusts hitherto recognized by Income Tax Commissioners under Income Tax Act, 1961, but otherwise not coming under the purview of the EPF & MP Act, 1952, had to come to EPFO mandatorily to continue to get exemption from Income Tax with respect to contributions.

5.25 **RECENT INITIATIVES**

- i) New software for filing of online returns –

A new software has been developed and deployed for the EPF exempted establishments to enable them to file the prescribed returns in an electronic manner. This system has two fold benefits. Firstly, it enables the EPF exempted establishments to submit the prescribed returns in a hassle free and convenient manner and secondly it helps EPFO to keep a close eye on the compliance status, probable defaults & default management due to availability of digitized database.

- ii) Introduction of performance evaluation –

From July 2017, EPFO has introduced a performance evaluation of EPF exempted establishments to imbibe a healthy competition among the EPF exempted establishments. In the said system, EPF exempted establishments are evaluated on six key parameters and are given points based on their performance. On the basis of total points, a rank list of all the EPF exempted establishments, which have been given link for filing online returns, is generated and published on the official website of EPFO.

EXEMPTED ESTABLISHMENTS AND MEMBERS

5.26 There are 3,978 PF exempted unique codes and there are 1,414 PF exempted establishments. 98,16,267 member accounts are serviced by these exempted establishments as against 92,55,584 member accounts during the previous year. Details are given in **Appendices-2(i), 3(ii) & 3(iii)**.

STATE WISE CONCENTRATION OF ESTABLISHMENTS AND MEMBERS

5.27 Exempted member accounts are concentrated mainly in five states namely Maharashtra, Karnataka, West Bengal, Delhi and Tamil Nadu. These five States constitute 54.17% of the total exempted establishments and 74.55% of the total Membership of the exempted sector.

CONTRIBUTIONS

5.28 An amount of Rs. 14,556.13 cr. was collected and transferred to the Private Trusts by the employers of exempted establishments as contributions during the year as against Rs. 16,446.53 cr. during the previous year.

INSPECTION CHARGES

5.29 The employers of exempted establishments are required to pay the Inspection Charges @ 0.18% of the basic wages and DA including cash value of food concession and retaining allowance if any, to the EPFO.

EXEMPTION FROM THE EMPLOYEES' DEPOSIT LINKED INSURANCE SCHEME, 1976

5.30 On the request of the employer, the CPFC may, by notification in the Official Gazette, and subject to such conditions as may be specified in the notification, exempt, any establishment from the operation of all or any of the provisions of the Insurance Scheme, if he is satisfied that the employees of such establishment are, without making any separate contribution or payment of premium, in enjoyment of benefits in the nature of life insurance, whether linked to their deposits in provident fund or not, and such benefits are more favorable to such employees than the benefits as admissible under the Insurance Scheme under section 17 (2A) of the Act. The Insurance Scheme may provide for the exemption of any person or class of persons employed in any establishment and covered by that scheme from the operation of all or any of the provisions thereof, if the benefits in the nature of life insurance admissible to such person or class of persons are more favorable than the benefits under the Insurance Scheme.

ARREAR MANAGEMENT IN THE EXEMPTED SECTOR

5.31 Out of an arrear of Rs. 1968.20 cr., an amount of Rs.945.79 cr. was recovered leaving a balance of Rs.1022.42 cr. The Zone-wise details are given in **Appendix-4(xviii)**.

5.32 The major portion of arrears of exempted establishments is in the State of Telangana amounting to Rs.274.37 cr. followed by Delhi amounting to Rs.212.50 cr., West Bengal & Sikkim amounting to Rs.166.39 cr., Jharkhand amounting to Rs.122.48 cr. and Maharashtra amounting to Rs.63.36 cr., together representing 82.07% of the total arrears as depicted in **Appendix-4(xix)**.

STATUS OF ARREARS (EXEMPTED SECTOR)

5.33 Out of the total arrears of Rs. 1,022.42 cr. an amount of Rs. 796.21 cr. falls under NIR category leaving a balance of Rs. 226.21 cr. realisable through recovery and penal actions under the Act. The arrears falling under the NIR category could not be recovered over the years due to various reasons, such as:

- Amount disputed in Courts/Tribunal.
- Establishments having gone into liquidation.
- Grant of Installments.
- Establishments in respect of which Rehabilitation Scheme had been sanctioned by the BIFR.

5.34 NIR amount accounts for 77.87% of the arrears demand. Break-up indicating the reason and category of default falling in NIR category is given below:-

Status of NIR arrears	No. of cases	Amount involved (Rs in cr.)	% of Total
Stay by Courts	223	671.22	84.30
Under Liquidation	51	25.97	3.26
BIFR	27	61.43	7.72
Others	45	37.59	4.72
TOTAL	346	796.21	100.00

UN-INVESTED FUNDS IN THE EXEMPTED SECTOR

5.35 The Board of Trustees of Exempted Trusts are required to make investment of funds within a period of two weeks from the date of receipt of money into the trust account u/s 17(1) of the Act and paragraph 27 of the EPF Scheme 1952. At the end of the year, there were 1049 exempted trusts, which had an amount of Rs.5,846.30 cr. with them as remaining un-invested. The Zone-wise details on the amounts lying with the Boards of Trustees of the exempted establishments un-invested as on 31.03.2018 is given in **Appendix-4(xx)**.

ACTION TAKEN AGAINST DEFAULTERS IN THE EXEMPTED SECTOR

5.36 During the year 10 complaints were filed for offences punishable under section 406/409 of I.P.C. against the defaulting employers who failed to remit the Provident Fund contributions deducted from the wages of their employees.

5.37 During the year 2017-18, a sum of Rs. 38.93 cr. was recovered through various modes from defaulters in exempted sector as given below:

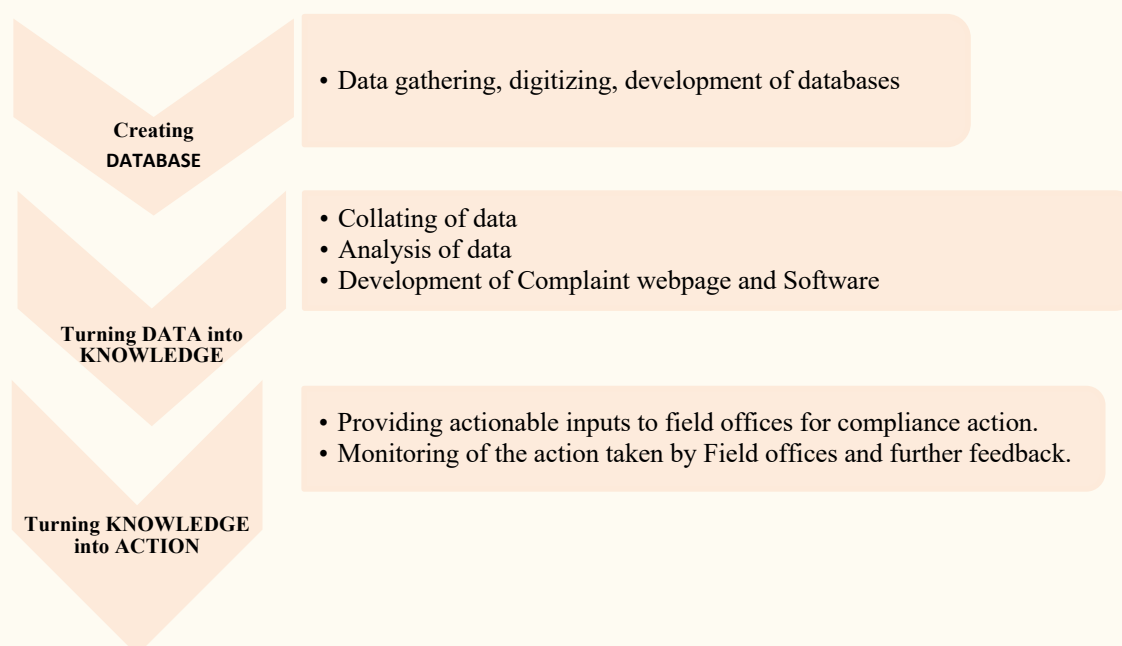
STATUS OF ARREST & ATTACHMENT OF PROPERTY ON ACCOUNT OF DEFAULT- EXEMPTED SECTOR			
Sl. No.	Mode of Action	No. of Cases	Amount Recovered (Rs.in cr.)
1	Bank Accounts Attached	189	38.93
2	Movable Property Attached	0	0.00
3	Immovable Property Attached	0	0.00
4	Arrest of Defaulters	1	0.00
	TOTAL	190	38.93

CENTRAL ANALYSIS AND INTELLIGENCE UNIT (CAIU)

5.38 EPFO has set up a Central Analysis and Intelligence Unit (CAIU) for collecting and analyzing field level data for a transparent and accountable labour inspection system. The cases forwarded through Central Analysis & Intelligence Unit (CAIU) of EPFO are to be based on data and evidence.

- 1) **Objective of CAIU** - The broad objective of Central Analysis and Intelligence Unit (CAIU) have been defined as:
 - i. To introduce an effective e-governance system in the compliance setup of EPF Organization and to ensure a transparent and effective service delivery mechanism for its stake-holders.
 - ii. Creation of database for targeted monitoring of establishments to achieve an optimum level of coverage of establishments and membership by developing linkages with other enforcement agencies.
 - iii. To act as the nodal agency for facilitating compliance, tracking, monitoring and initiating default control measures under the provisions of the EPF & MP Act, 1952.

2) Basic Processes involved in the work are as follows:



3) Steps taken by CAIU so far

- i. Data has been collected from Central Board of Secondary Education, New Delhi for around 14820 schools. The said data was forwarded to National Data Centre which analysed the data by comparing it with EPFO's data base of establishments and generated school-wise status about their coverage under EPFO for securing compliance. National Data Centre organized the said data State-wise and CAIU forwarded the same to all ACC Zones/field offices for verification and compliance status.
- ii. CAIU has made modification in the inspection policy in respect of defaulting establishments. Now Field Offices need not seek permission for inspection in respect

of cases listed in category 'A' & 'B' of the "Defaulter's List (Category-wise)" displayed on the dashboard of the CAIU portal every month.

Further a facility has been provided to the field offices to view a new report namely 'Defaulter Establishments (Category-wise FO)' for checking the list of current defaulting establishment by accessing the following link:-

CAIU login> Dashboard>Defaulter Establishments (Category-wise FO)

These changes will help in streamlining the inspection process and prevent inordinate delays.

- iii CAIU has made changes in uploading of inspection report on Shram Suvidha Portal to the effect that final inspection report should also be sent to the Circle Officer by Enforcement Officer immediately after uploading and same shall be verified by the Circle Officer and observations, if any, should be communicated to Enforcement Officer and compliance ensured by the Circle Officer. Till 11.04.2018, around 1,60,538 inspections have been uploaded under aegis of CAIU. It is expected that with the strengthening of CAIU, more robust and transparent system to track compliance under the EPF & MP Act, 1952 shall be in place in coming years.
- iv CAIU has launched campaign for "Zero" current defaulting establishments & Grievances-free EPFO. All field offices have been advised to analyse the data, review performance and utilize the Enforcement Officers to achieve the following:-
 - Zero current default by 31/03/2018
 - Inspections per EO as per norms
 - Upload of complete and quality inspection reports
- v CAIU has provided facility for online submission of Form 5A by all employers of covered establishments along with digital/ e-signatures under the EPF & MP Act, 1952. Field offices have been directed not to insist for hard copies.
- vi CAIU has conducted several meetings for coverage of contract workers with Indian Railways as well as other Govt. departments, PSUs etc. (NHAI, NBCC) who are being pursued for ensuring enrollment of their contractual staff under EPFO and compliance under EPF & MP Act, 1952.

CAIU has strived to perform at optimal level and has come a long way from 'just permitting inspections' to 'making endeavours in all the aspects as envisaged in its Original document'.

PRADHAN MANTRI ROJGAR PROTSAHAN YOJANA (PMRPY) AND PRADHAN MANTRI PARIDHAN ROJGAR PROTSAHAN YOJANA (PMPRPY)

5.39 The Pradhan Mantri Rojgar Protsahan Yojana (PMRPY) was launched on 9th of August, 2016. In order to incentivise creation and generation of new jobs in formal sector, the Scheme provides that Government of India will pay the Employee's Pension Scheme (EPS'95) contribution of 8.33% for all new employees enrolling under the Employees' Provident Fund Scheme, 1952 (with EPFO) for the first three years of their employment. This is intended to incentivise the employers to recruit unemployed persons and also to bring informal employees into the books. In order to channelize this intervention towards the target group of semi-skilled and unskilled workers, the Scheme was applicable to those with salary/wages up to Rs 15000/- per month and who had not worked in any establishment registered with EPFO prior to 01/04/2016 and did not have UAN prior to 01/04/2016. This Scheme had a dual benefit, where, on the one hand, the employer is

incentivised for increasing the employment base of workers in the establishment, and on the other hand, a large number of workers will find jobs in such establishments. A direct benefit is that these workers will have access to social security benefits of the organised sector. To check duplication errors and prevent unscrupulous members from availing the benefit, it was mandated that the UAN of beneficiaries will be seeded with Aadhaar.

All establishments registered with EPFO can apply for availing benefits under PMRPY. The establishments should also have Labour Identification Number (LIN) allotted to them under Shram Suvidha Portal. For availing benefits under the Scheme, registration of the employees on the PMRPY portal is mandatory.

In case of the textile (apparel) sector where the establishment particularly deals with manufacturing of wearing apparel, the employers are also eligible to get 3.67% of employers' share of EPF contribution paid by the Government (in addition to paying the EPS 95 contribution of 8.33%) under the Pradhan Mantri Paridhan Rojgar Protsahan Yojana (PMRPY).

The parameters of progress under the scheme till 31/03/2018 is given in the table below:

PMRPY

Financial Year	Employees benefitted	Employers benefitted	Subsidy disbursed (In rupees)
2016-17	33031	868	25839391
2017-18	3025084	39423	4919573820

PMRPY

Financial Year	Employees benefitted	Employers benefitted	Subsidy disbursed (In rupees)
2016-17	3900	19	1787994
2017-18	218304	689	187502672



Chapter 6

LEGAL MATTERS

OVERVIEW OF LEGAL CASES

6.1 The Employees Provident Fund Organization is entrusted with the responsibility of implementation and regulation of Employees Provident Fund & Miscellaneous Provisions Act, 1952 and schemes framed thereunder. A large number of Court cases get generated in course of discharge of statutory duties by the organization. Broadly, the Legal cases can be classified in following categories:-

Compliance Actions:- Court cases in this area originate due to action taken by the authorized officer under various provision of Employees Provident Fund and Miscellaneous Provisions Act 1952 such as Section 7A, 7B, 7Q, 14B etc.

Service to Subscribers area:- Hon'ble Supreme Court vide order dated 14-12-1999 in the matter of RPFC Vs Shiv Kumar Joshi held that EPFO comes under the purview of the Consumer Protection Act, 1986. Accordingly, cases are filed under the Consumer Protection Act, 1986 against the EPFO for any deficiency in services to subscribers under the three schemes namely Employees' Provident Funds Scheme 1952, Employees' Deposit Linked Insurance 1976 & Employees Pension Scheme 1995.

Cases of Administrative Nature: Cases under this category are mostly related to the service matters of the employees and officers of the Employees' Provident Fund Organization and are initiated at Central Administrative Tribunals.

6.2 During the financial year 2017-18, process for empanelment of advocates was initiated and a three member selection committee was formed to screen and interact with the advocates for finalizing the panel.

6.3 EPFAT was merged with CGIT by the Finance Act, 2017. Vide Section 156 of Part XIV of Chapter VI of Finance Act 2017, sub section (1A) was inserted in section 7A of Industrial Disputes Act, 1947 which reads as " (1A) The Industrial Tribunal constituted by the Central Government under Sub Section (I) shall also exercise, on and from commencement of Part XIV of Chapter VI of Finance Act, 2017, the jurisdiction, powers and authority conferred on Tribunal referred to in section 7D of Employees Provident Fund and Miscellaneous Provisions Act, 1952". 26th May, 2017 was decided as date on which the provisions of the Part XIV of Chapter VI of Finance Act, 2017 have come into force.

LEGAL INFORMATION MANAGEMENT AND BRIEFING SYSTEM (LIMBS)

6.4 Legal Information Management and Briefing System (LIMBS) was launched by Department of Legal Affairs, Ministry of Law & Justice to monitor conduct of cases on behalf of Union of India and organizations under the administrative control of Central Government through web based applications. EPFO implemented LIMBS in June, 2017 and all cases of the organization can now be tracked online via this portal.

6.5 Details of Cases before various Judicial Forums during the year are given in **Appendices 5(i) to 5(viii).**

Chapter 7

INVESTMENTS AND ACCOUNTS

RATE OF CONTRIBUTION

7.1 The rate of contribution payable to the Provident Fund by the employees and the employers under the Act has been revised from time to time. The current rate of contribution as percentage of wages for funding the various schemes along with its administrative charges are given below:

	CONTRIBUTION ACCOUNTS (Rate of contribution)			ADMINISTRATION ACCOUNTS (Rate of contribution)		TOTAL
	EPF	EPS	EDLI	EPF	EDLI	
Employer	3.67	8.33	0.50	0.65	0.00	13.15
Employee	12.00	0.00	0.00	0.00	0.00	12.00
Central Government	0.00	1.16	0.00	0.00	0.00	1.16
TOTAL	15.67	9.49	0.50	0.65	0.00	26.31

7.2 The rate of contribution excluding the administrative charges is presently 12% on the wages both for employer as well as employee. The employer bears the entire administrative charges for EPF and EDLI Schemes. The Government of India contributes @1.16% of wages to the EPS. Only for following categories of establishments, the rate of contribution both for employer and employee is 10% of wages.

- (i) Any establishment in which less than twenty persons are employed;

- (ii) Any sick industrial company as defined in clause (o) of sub-section (1) of Section 3 of the Sick Industrial Companies (Special Provisions) Act, 1985 (1 of 1986) and which has been declared as such by the Board for Industrial and Financial Re-construction established under section 4 of that Act, for the period commencing on and from the date of registration of the reference in the Board and ending either on the date by which the net worth of the said company becomes positive in terms of the orders passed under sub-section (2) of section 17 of that Act or on the last date of implementation of the scheme sanctioned under section 18 of that Act;
- (iii) Any establishment which has at the end of any financial year accumulated losses equal to or exceeding its entire net worth that is the sum total of paid up capital and free reserves and has also suffered cash losses in such financial year and the financial year immediately preceding such financial year. Explanation – for the purposes of clause (iii), “cash loss” means loss as computed without providing for depreciation;
- (iv) Any establishment in the (A) Jute Industry (B) Beedi Industry (C) Brick Industry (D) Coir Industry other than the spinning sector (E) Gaur gum factories;

7.3 The following table indicates the different rates of contribution both for employers and employees for the period indicated from the date of inception of the Act.

RATE OF CONTRIBUTION SINCE 1952 ONWARDS	
Period	Contribution Rate
01.11.1952 to 31.03.1956	One anna per rupee of total basic wages, DA and food concession by both employers & employees.
01.04.1956 to 31.03.1971	6¼% of the total of basic wages, DA and cash value of food concession by employee. An equal amount was paid by the employer.
01.04.1971 to 31.07.1988	6¼% of the total of basic wages, DA and cash value of food concession by employee. An equal amount was paid by the employer.
	As on 31 st March 1972, the enhanced rate of 8 per cent was made (for employer and employee both) applicable to the establishments employing 50 or more persons.
01.08.1988 to 31.05.1990	8½% of the basic wages, DA (including the cash value of any food concession) and retaining allowance (if any) payable to each employee who is a subscriber, with effect from 1st August, 1988.
01.06.1990 to 08.04.1997	8½% of the basic wages, DA (including the cash value of any food concession) and retaining allowance (if any) payable to each employee who is a subscriber, with effect from 1st August, 1988.
	As on 31 st March 1991, the enhanced rate of 10 per cent was made applicable to the establishments employing 50 or more persons.

09.04.1997 to 21.09.1997	Notification dated 9th April, 1997 was issued enhancing Provident Fund contribution rate from 8½% to 10% for all except 5 categories of industries/establishments. With this, 5 categories of industries/establishments were to pay Provident Fund contribution @ 8½% while the remaining categories of industries/establishments were to pay Provident Fund contribution @ 10% w.e.f. 01.05.1997.
22.09.1997 onwards	5 categories of industries/establishments were to pay Provident Fund contribution @ 10% while the remaining categories of industries/establishments were to pay Provident Fund contribution @ 12%.

CONTRIBUTIONS RECEIVED (ALL THREE SCHEMES)

7.4 During the year 2017-18, following contributions were collected from un-exempted establishments by the Organisation in respect of Employees' Provident Fund Scheme, 1952, Employees' Pension Scheme, 1995 and Employees' Deposit Linked Insurance Scheme, 1976:

PROVIDENT FUND CONTRIBUTIONS RECEIVED FROM UN-EXEMPTED ESTABLISHMENTS (RS. IN CRORE)		
S.NO.	SCHEME	AMOUNT
1.	EMPLOYEES' PROVIDENT FUNDS SCHEME:	93,468.73
2.	EMPLOYEES' PENSION SCHEME:	
	A) EMPLOYERS SHARE	36,618.23
	B) GOVERNMENT'S SHARE (on accrual basis)	5,757.42
	TOTAL	42,375.65
3.	EMPLOYEES' DEPOSIT LINKED INSURANCE SCHEME:	
	EMPLOYERS SHARE	1,731.16

PROVIDENT FUND

7.5 The contribution received in Provident Fund in the last three years is as under:-

PROVIDENT FUND CONTRIBUTIONS RECEIVED (Rs. in cr.)						
Year	Exempted Sector	Year-wise variation in %	Un-exempted Sector	Year-wise variation in %	Total Contribution	Year-wise variation in %
2017-18	14,556.13	-11.49	93,468.73	14.98	1,080,24.86	10.53
2016-17	16,446.53	-15.70	81,289.37	15.74	97,735.90	8.90
2015-16	19,509.73	-31.60	70,236.17	16.67	89,745.90	1.15

PENSION FUND

7.6 The erstwhile Family Pension Scheme, 1971 mandated contribution of 1.16% of wages from employers and employees to Family Pension Fund. The Central Government also contributed 1.16% of the wages of the members to the Pension Fund. The present Pension Scheme was introduced in 1995. The accumulations in the erstwhile Family Pension Fund formed part of the corpus of Pension Scheme.

7.7 The Pension Scheme is financed by employer contribution at the rate of 8.33% of the wages of the Members. In addition, the Central Government contributes at the rate of 1.16% of wages of the member.

7.8 The following table shows the contribution received in the Pension Fund in last three years.

Year	Employer's share (Rs. in cr.)	Central Govt. share (Rs. in cr.)	Year-wise variation in % (both shares)
2017-18	36,618.23	5,757.42*	16.44
2016-17	32,108.65	4,284.80	12.65
2015-16	29,026.88	3,280.20	33.22

*On accrual basis

INSURANCE FUND

7.9 The employers are required to contribute to the Insurance Fund at the rate of 0.5% of wages of the employee (subject to Maximum of Rs.15,000/-per month). During the year 2017-18, a sum of Rs.1,731.16 cr. was received as against Rs.1,428.48 cr. in the year 2016-17.

7.10 The Zone-wise receipts and payments in the contribution accounts of all the three Schemes (Unexempted Sector) for the year 2017-18 are given at **Appendices-6(i)**.

ADMINISTRATIVE ACCOUNT

7.11 The expenditure in administering the Employees' Provident Fund as provided in para 54 of the EPF Scheme, 1952 is met from the levy of Administrative charges and Inspection charges at the prescribed rate from the employers of un-exempted and exempted establishments respectively. (Para 38 and 39 of the Employees' Provident Funds Scheme, 1952 stipulate that the employer of the establishments complying with the Employees' Provident Funds Scheme, 1952 as an un-exempted establishment should pay Administrative Charges). Section 17(3) of the Act stipulates the payment of Inspection Charges by the exempted establishments every month.

7.12 Taking into account the resources of the Fund and meeting the expenditure for running the Scheme, the Central Board of Trustees, EPF recommends a rate that may be levied as Administrative/Inspection charges from the employers. On the recommendation of the Central Board, the rates of Administrative charges and Inspection charges is fixed by the Central Government and notified in the Gazette.

7.13 The rate of Administrative charges and Inspection charges fixed by the Central Government from time to time is as under: -

ADMINISTRATIVE CHARGES PAYABLE BY THE EMPLOYERS OF UN-EXEMPTED ESTABLISHMENTS		
Period	Rate	Reckoned on
01.11.1952 to 31.12.1962	3%	Total employers' and employees' contributions.
01.01.1963 to 30.09.1964	3%	Total employer's and employees' contributions payable @ 6.25%.
	2.4%	Total employer's and employees' contributions payable @ 8%.
01.10.1964 to 30.11.1978	0.37%	On total pay on which contributions are payable.
01.12.78 to 30.09.1986	0.37%	On total pay on which contributions are payable. Minimum Administrative charges payable per month per establishment is Rs. 5/-.
01.10.1986 to 31.07.1998	0.65%	On total pay on which contributions are payable. Minimum Administrative charges payable per month per establishment is Rs. 5/-.
01.08.1998 to 31.12.2014	1.10%	On total pay on which contributions are payable. Minimum Administrative charges payable per month per establishment is Rs. 5/-.

01.01.2015 to 31.03.2017	0.85%	On total pay on which contributions are payable. Minimum sum of Rs.75/- per month for every non-functional establishment having no contributory member and Rs.500/- per month per establishment for other establishment.
01.04.2017 to 31.05.2018	0.65%	On total pay on which contributions are payable. Minimum sum of Rs.75/- per month for every non-functional establishment having no contributory member and Rs.500/- per month per establishment for other establishment.

INSPECTION CHARGES PAYABLE BY THE EMPLOYERS OF EXEMPTED ESTABLISHMENTS		
Period	Rate	Reckoned on
01.11.1952 to 31.12.1962	0.75%	On total employees' and employer's contributions payable @ 6.25%.
01.01.1963 to 30.09.1964	0.75%	On total employees' and employer's contributions payable @ 6.25%.
	0.60%	On total employees' and employer's contributions payable @ 8%.
01.10.1964 to 31.07.98	0.09%	On total pay on which contributions are payable.
01.08.1998 onwards	0.18%	On total pay on which contributions are payable.

7.14 The Income and Expenditure of Administration Account for the year 2017-18 relating to Employees' Provident Funds Scheme, 1952 is as below:

INCOME & EXPENDITURE ACCOUNT (2017-18)		Rs. in Crore
INCOME		
A	Administrative, Inspection Charges & Penal Damages (including 7Q interest)	3864.68
B	Interest on Investments	1558.35
C	Receipts from other accounts	39.92
D	Miscellaneous receipts	13.77
	TOTAL	5476.72
EXPENDITURE		
A	Revenue Expenditure	3951.72
B	Payments to other Accounts	39.92
	TOTAL	3991.64
Excess of Income over Expenditure		1485.08

7.15 The establishments granted exemption under the Insurance Scheme, are required to pay the inspection charges @ 0.005% of wages subject to a minimum of Rs. 1 per month.

ADMINISTRATIVE REVENUE

7.16 During the year 2017-18, the details of Administrative Revenue collected from the employers by EPFO in respect of Employees' Provident Funds Scheme-1952 and Employees' Deposit Linked Insurance Scheme, 1976 is detailed below: -

ADMINISTRATIVE, INSPECTION CHARGES AND PENAL DAMAGES RECEIVED FROM ESTABLISHMENTS (RS. IN CRORE)				
S.NO.	PARTICULARS	EPF SCHEME	EDLI SCHEME	TOTAL
1	Administrative Charges	3,599.15	63.09	3,662.24
2	Inspection Charges	214.84	7.55	222.39
3	Penal Damages (Including 7Q Interest)	50.69	1.71	52.40
	TOTAL	3,864.68	72.35	3,937.03

7.17 During the year 2017-18, Rs. 3,864.68 cr. has been collected as Administrative, Inspection Charges, Damages and Interest charged as against Rs.4,058.71 cr. collected during 2016-17 under EPF Scheme. During the year 2017-18, Rs.72.35 cr. has been collected as Administrative,

Inspection Charges, Damages and Interest charged as against Rs.132.06 cr. collected during 2016-17 under EDLI Scheme.

COLLECTION OF CONTRIBUTION THROUGH INTERNET BANKING

7.18 Four private Banks (ICICI Bank, HDFC Bank, Axis Bank, Kotak Mahindra Bank) and four Nationalized Banks i.e. Bank of Baroda, IDBI Bank, Corporation Bank & Indian Overseas Bank have been engaged for direct collection through Internet banking contribution from employer at zero transaction cost. Further Punjab National Bank modified its earlier agreement for collection at zero transaction cost.

PATTERN OF INVESTMENT

7.19 S. O. 1071 (E). - In exercise of the powers conferred by sub-paragraph (1) of paragraph 52 of the Employees' Provident Funds Scheme, 1952 and in supersession of the notification of the Government of India in the Ministry of Labour No. S.O. 3450(E).- dated the 21st Nov 2013 the Central Government hereby directs that all incremental accretions belonging to the Fund shall be invested in accordance with the following pattern namely-

Category	INVESTMENT PATTERN	Percentage amount to be invested
(i)	<p>Government Securities and Related Investments</p> <p>(a) Government Securities,</p> <p>(b) Other Securities {'Securities' as defined in section 2(h) of the Securities Contracts (Regulation) Act, 1956} the principal whereof and interest whereon is fully and unconditionally guaranteed by the Central Government or any State Government.</p> <p>The portfolio invested under this sub-category of securities shall not be in excess of 10% of the total portfolio of the fund.</p> <p>(c) Units of Mutual Funds set up as dedicated funds for investment in Govt. securities and regulated by the Securities and Exchange Board of India:</p> <p>Provided that the portfolio invested in such mutual funds shall not be more than 5% of the total portfolio at any point of time and fresh investments made in them shall not exceed 5% of the fresh accretions in the year.</p>	Minimum 45% and upto* 65%
(ii)	<p>Debt Instruments and Related Investments</p> <p>(a) Listed (or proposed to be listed in case of fresh issue) debt securities issued by bodies corporate, including banks and public financial institutions ('Public Financial Institutions' as defined under Section 2 of the Companies Act, 2013), which have a minimum residual maturity period of three years from the date of investment.</p> <p>(b) Basel III Tier-I bonds issued by scheduled commercial banks under RBI Guidelines:</p> <p>Provided that in case of initial offering of the bonds the investment shall be made only in such Tier-I bonds which are proposed to be listed.</p>	Minimum 35% and upto 45%

Category	INVESTMENT PATTERN	Percentage amount to be invested
	<p>Provided further that investment shall be made in such bonds of a scheduled commercial bank from the secondary market only if such Tier I bonds are listed and regularly traded.</p> <p>Total portfolio invested in this sub-category, at any time, shall not be more than 2% of the total portfolio of the fund.</p> <p>No investment in this sub-category in initial offerings shall exceed 20% of the initial offering. Further, at any point of time, the aggregate value of Tier I bonds of any particular bank held by the fund shall not exceed 20% of such bonds issued by that Bank.</p> <p>(c) Rupee Bonds having an outstanding maturity of at least 3 years issued by institutions of the International Bank for Reconstruction and Development, International Finance Corporation and Asian Development Bank.</p> <p>(d) Term Deposit receipts of not less than one year duration issued by scheduled commercial banks, which satisfy the following conditions on the basis of published annual report(s) for the most recent years, as required to have been published by them under law:</p> <p>(i) having declared profit in the immediately preceding three financial years;</p> <p>(ii) maintaining a minimum Capital to Risk Weighted Assets Ratio of 9%, or mandated by prevailing RBI norms, whichever is higher;</p> <p>(iii) having net non-performing assets of not more than 4% of the net advances;</p> <p>(iv) having a minimum net worth of not less than Rs.200 crores.</p> <p>(e) Units of Debt Mutual Funds as regulated by Securities and Exchange Board of India:</p> <p>Provided that fresh investment in Debt Mutual Funds shall not be more than 5% of the fresh accretions invested in the year and the portfolio invested in them shall not exceed 5% of the total portfolio of the fund at any point in time.</p> <p>(f) The following infrastructure related debt instruments:</p> <p>(i) Listed (or proposed to be listed in case of fresh issue) debt securities issued by body corporates engaged mainly in the business of development or operation and maintenance of infrastructure, or development, construction or finance of low cost housing.</p> <p>Further, this category shall also include securities issued by Indian Railways or any of the body corporates in which it has majority shareholding.</p> <p>This category shall also include securities issued by any Authority of the Government which is not a body corporate and has been</p>	

Category	INVESTMENT PATTERN	Percentage amount to be invested
	<p>formed mainly with the purpose of promoting development of infrastructure.</p> <p>It is further clarified that any structural obligation undertaken or letter of comfort issued by the Central Government, Indian Railways or any Authority of the Central Government, for any security issued by a body corporate engaged in the business of infrastructure, which notwithstanding the terms in the letter of comfort or the obligation undertaken, fails to enable its inclusion as security covered under category (i) (b) above, shall be treated as an eligible security under this sub-category.</p> <p>(ii) Infrastructure and affordable housing Bonds issued by any scheduled commercial bank, which meets the conditions specified in (ii)(d) above.</p> <p>(iii) Listed (or proposed to be listed in case of fresh issue) securities issued by Infrastructure debt funds operating as a Non-Banking Financial Company and regulated by Reserve Bank of India.</p> <p>(iv) Listed (or proposed to be listed in case of fresh issue) units issued by Infrastructure Debt Funds operating as a Mutual Fund and regulated by Securities and Exchange Board of India.</p> <p>It is clarified that, barring exceptions mentioned above, for the purpose of this sub-category (f), a sector shall be treated as part of infrastructure as per Government of India's harmonized master-list of infrastructure sub-sectors.</p> <p>Provided that the investment under sub-categories (a), (b) and (f) (i) to (iv) of this category No. (ii) shall be made only in such securities which have minimum AA rating or equivalent in the applicable rating scale from at least two credit rating agencies registered with Securities and Exchange Board of India under Securities and Exchange Board of India (Credit Rating Agency) Regulation, 1999. Provided further that in case of the sub-category (f) (iii) the ratings shall relate to the Non-Banking Financial Company and for the sub-category (f) (iv) the ratings shall relate to the investment in eligible securities rated above investment grade of the scheme of the fund.</p> <p>Provided further that if the securities / entities have been rated by more than two rating agencies, the two lowest of all the ratings shall be considered.</p> <p>Provided further that investments under this category requiring a minimum AA rating, as specified above, shall be permissible in securities having investment grade rating below AA in case the risk of default for such securities is fully covered with Credit Default Swaps (CDSs) issued under Guidelines of the Reserve Bank of India and purchased along with the underlying securities. Purchase amount of such Swaps shall be considered to be investment made under this category.</p> <p>For sub-category (c), a single rating of AA or above by a domestic or international rating agency will be acceptable.</p>	

Category	INVESTMENT PATTERN	Percentage amount to be invested
	It is clarified that debt securities covered under category (i) (b) above are excluded from this category (ii).	
(iii)	<p>Short-term Debt Instruments and Related Investments</p> <p>Money market instruments:</p> <p>Provided that investment in commercial paper issued by body corporates shall be made only in such instruments which have minimum rating of A1+ by at least two credit rating agencies registered with the Securities and Exchange Board of India.</p> <p>Provided further that if commercial paper has been rated by more than two rating agencies, the two lowest of the ratings shall be considered.</p> <p>Provided further that investment in this sub-category in Certificates of Deposit of up to one year duration issued by scheduled commercial banks, will require the bank to satisfy all conditions mentioned in category (ii) (d) above.</p> <p>(b) Units of liquid mutual funds regulated by the Securities and Exchange Board of India.</p> <p>(c) Term Deposit Receipts of up to one year duration issued by such scheduled commercial banks which satisfy all conditions mentioned in category (ii) (d) above.</p>	Upto 5%
(iv)	<p>Equities and Related Investments</p> <p>Shares of body corporates listed on Bombay Stock Exchange (BSE) or National Stock Exchange (NSE), which have:</p> <p>(i) Market capitalization of not less than Rs. 5000 crore as on the date of investment; and</p> <p>(ii) Derivatives with the shares as underlying, traded in either of the two stock exchanges.</p> <p>(b) Units of mutual funds regulated by the Securities and Exchange Board of India, which have minimum 65% of their investment in shares of body corporates listed on BSE or NSE.</p> <p>Provided that the aggregate portfolio invested in such mutual funds shall not be in excess of 5% of the total portfolio of the fund at any point in time and the fresh investment in such mutual funds shall not be in excess of 5% of the fresh accretions invested in the year.</p> <p>(c) Exchange Traded Funds (ETFs) / Index Funds regulated by the Securities and Exchange Board of India that replicate the portfolio of either BSE Sensex Index or NSE Nifty 50 Index.</p> <p>(d) ETFs issued by SEBI regulated Mutual Funds constructed specifically for disinvestment of shareholding of the Government of India in body corporates.</p>	Minimum 5% and upto 15%

Category	INVESTMENT PATTERN	Percentage amount to be invested
	<p>(e) Exchange traded derivatives regulated by the Securities and Exchange Board of India having the underlying of any permissible listed stock or any of the permissible indices, with the sole purpose of hedging.</p> <p>Provided that the portfolio invested in derivatives in terms of contract value shall not be in excess of 5% of the total portfolio invested in sub-categories (a) to (d) above.</p>	
(v)	<p>Asset Backed, Trust Structured and Miscellaneous Investments</p> <p>(a) Commercial mortgage based Securities or Residential mortgage based securities.</p> <p>(b) Units issued by Real Estate Investment Trusts regulated by the Securities and Exchange Board of India.</p> <p>(c) Asset Backed Securities regulated by the Securities and Exchange Board of India.</p> <p>(d) Units of Infrastructure Investment Trusts regulated by the Securities and Exchange Board of India.</p> <p>Provided that investment under this category No. (v) shall only be in listed instruments or fresh issues that are proposed to be listed.</p> <p>Provided further that investment under this category shall be made only in such securities which have minimum AA or equivalent rating in the applicable rating scale from at least two credit rating agencies registered by the Securities and Exchange Board of India under Securities and Exchange Board of India (Credit Rating Agency) Regulations, 1999. Provided further that in case of the sub-categories (b) and (d) the ratings shall relate to the rating of the sponsor entity floating the trust.</p> <p>Provided further that if the securities / entities have been rated by more than two rating agencies, the two lowest of the ratings shall be considered.</p>	Upto 5%

*Modified vide Notification dated 22nd September, 2016

2. Fresh accretions to the fund will be invested in the permissible categories specified in this investment pattern in a manner consistent with the above specified maximum permissible percentage amounts to be invested in each such investment category, while also complying with such other restrictions as made applicable for various sub-categories of the permissible investments.

3. Fresh accretions to the funds shall be the sum of un-invested funds from the past and receipts like contributions to the funds, dividend / interest / commission, maturity amounts of earlier investments etc., as reduced by obligatory outgo during the financial year.

4. Proceeds arising out of exercise of put option, tenure or asset switch or trade of any asset before maturity can be invested in any of the permissible categories described above in the manner that at any given point of time the percentage of assets under that category should not exceed the maximum limit prescribed for that category and also should not exceed the maximum

limit prescribed for the sub-categories, if any. However, asset switch because of any RBI mandated Government debt switch would not be covered under this restriction.

5. Turnover ratio (the value of securities traded in the year / average value of the portfolio at the beginning of the year and at the end of the year) should not exceed two.

6. If for any of the instruments mentioned above the rating falls below the minimum permissible investment grade prescribed for investment in that instrument when it was purchased, as confirmed by one credit rating agency, the option of exit shall be considered and exercised, as appropriate, in a manner that is in the best interest of the subscribers.

7. On these guidelines coming into effect, the above prescribed investment pattern shall be achieved separately for each successive financial year through timely and appropriate planning.

8. The investment of funds should be at arms length, keeping solely the benefit of the beneficiaries in mind. For instance, investment (aggregated across such companies / organizations described herein) beyond 5% of the fresh accretions in a financial year will not be made in the securities of a company / organization or in the securities of a company / organization in which such a company / organization holds over 10% of the securities issued, by a fund created for the benefit of the employees of the first company / organization, and the total volume of such investments will not exceed 5% of the total portfolio of the fund at any time. The prescribed process of due diligence must be strictly followed in such cases and the securities in question must be permissible investments under these guidelines.

9. i. The prudent investment of the Funds of a trust / fund within the prescribed pattern is the fiduciary responsibility of the Trustees and needs to be exercised with appropriate due diligence. The Trustees would accordingly be responsible for investment decisions taken to invest the funds.

ii. The trustees will take suitable steps to control and optimize the cost of management of the fund.

iii. The trust will ensure that the process of investment is accountable and transparent.

iv. It will be ensured that due diligence is carried out to assess risks associated with any particular asset before investment is made by the fund in that particular asset and also during the period over which it is held by the fund. The requirement of ratings as mandated in this notification merely intends to limit the risk associated with investments at a broad and general level. Accordingly, it should not be construed in any manner as an endorsement for investment in any asset satisfying the minimum prescribed rating or a substitute for the due diligence prescribed for being carried out by the fund / trust.

v. The trust / fund should adopt and implement prudent guidelines to prevent concentration of investment in any one company, corporate group or sector.

10. If the fund has engaged services of professional fund / asset managers for management of its assets, payment to whom is being made on the basis of the value of each transaction, the value of funds invested by them in any mutual funds mentioned in any of the categories or ETFs or Index Funds shall be reduced before computing the payment due to them in order to avoid double incidence of costs. Due caution will be exercised to ensure that the same investments are not churned with a view to enhancing the fee payable. In this regard, commissions for investments in Category III instruments will be carefully regulated, in particular.

INVESTMENT OF PENSION FUND

7.20 The Scheme provides for investment of the Pension Fund in the following manner (Para 26 of the Pension Scheme).

- (i) All moneys accruing to the Employees' Pension Fund Account except the contributions of the Central Government shall be invested in accordance with the provisions of paragraph 52 of the Employees' Provident Funds Scheme, 1952.
- (ii) Net assets of the Family Pension Fund as on the 16-11-1995 shall merge in the Pension Fund and remain invested in the Public Account of the Government of India. The future Central Government's contribution accruing to the Pension Fund from 17th November, 1995 onwards shall also be invested in the Public Account of the Government of India.

INVESTMENT OF INSURANCE FUND

7.21 All moneys standing to the credit of the Insurance Fund as on 31st March 1997, shall be kept in deposit with the Central Government in the Public Account. The moneys credited as contributions to the Insurance Fund on and from the 1st day of April, 1997 shall be invested as per the investment pattern notified under paragraph 52 of the Employees' Provident Funds Scheme, 1952.

PORTFOLIO MANAGEMENT

7.22 The Investment of funds is managed by portfolio managers. The fund managers follow the pattern of investment as notified by the Ministry of Labour & Employment and guidelines as prescribed by the Board from time to time. The Performance of the portfolio managers of EPFO is measured against a performance benchmark developed by CRISIL in consultation with investment monitoring cell of EPFO.

7.23 This performance benchmark is dynamic in nature and captures the daily yields of securities in which investment of EPFO money is permissible as per existing investment pattern and investment guidelines. It is a very important tool with which EPFO is able to compare the performance of portfolio managers. It also serves as a reference point for both EPFO as well as for the portfolio managers, giving an indicative minimum yield, which could have been generated by investing in the prevailing market in the asset classes permissible as per extant investment pattern and investment guidelines.

7.24 The Central Board of Trustees in its 207th meeting held on 31.03.2015 approved the appointment of following five fund managers for managing the EPFO corpus for a period of three years:

- (i) State Bank of India.
- (ii) ICICI Securities Primary Dealership Ltd.
- (iii) Reliance Capital Asset Management Ltd.
- (iv) HSBC Asset Management (India) Private Ltd.
- (v) UTI Asset Management Company Ltd.

7.25 The appointed portfolio managers have started managing Employees Provident Fund Organisation corpus from 1st of July, 2015.

7.26 The cumulative performance evaluation for the period July 01, 2015 to March 31, 2018 is as under:-

Portfolio Manager	Yield%	Benchmark Yield%
UTI AMC	8.00	7.91
SBI	7.97	7.91
Reliance AMC	7.96	7.91
I-Sec PD	7.95	7.91
HSBC AMC	7.94	7.91
Overall EPFO	7.96	

PERFORMANCE OF THE PORTFOLIO MANAGERS

7.27 The Portfolio Managers during the year generated the yield by investing in the market under regulated environments of Investment pattern and Investment guidelines.

7.28 The return on investment is subject to variation in market yields and thus cannot be strictly compared with the yields generated in the past years. Therefore, the true comparison can be done only amongst the five Portfolio Managers who are investing in the same market following same regulations.

7.29 The competition among the Fund Managers has mitigated the risk of under performance by one single Portfolio Manager, affecting the yield of entire portfolio. Along with competition, creation of dynamic benchmark, works as a reference for all the five Portfolio Managers who optimize their efforts to not only meet the benchmark but also to outperform it.

INVESTMENT IN EXCHANGE TRADED FUND (ETF)

7.30 The Ministry of Labour, Govt. Of India vide notification no. 1071 (E) dated 23rd April, 2015 issued a Investment Pattern for investments by EPFO. This Pattern of Investment prescribed 5 to 15% investments in equity and related investment. The Central Board in its 207th Meeting held on 31.03.2015 while recommending the said pattern decided to invest 5% of the total investments made during the year in Exchange Traded Fund (ETF) of Nifty and Sensex.

Accordingly, investment in ETF started w.e.f from 06th August 2015 in SBI Mutual Fund Nifty and Sensex ETF.

In the 208th meeting of the Central Board held on 19th September 2015 it was decided that allocation to Nifty based ETF would be 65-85% and the allocation to Sensex based ETF would be 35-15% of the total allocation for investment in ETFs. In addition to the above mentioned indices, a minimum 5% to about 20% of the total investment made during the year in ETFs would be made in CPSE-ETF depending upon the offer of Ministry of Finance.

The Central Board in its 213th meeting held on 8th July 2016 approved selection of UTI Mutual Fund in addition to the SBI Mutual Fund which would create ETF units for EPFO. Further in the 214th meeting of the Central Board held on 26th July 2016, the allocation of funds between SBI MF and UTI MF was fixed at 75% and 25% respectively.

Later on 19th September 2016, Ministry of Labour and Employment directed to enhance investment in Equity (ETF) from existing 5% to 10% within the scope of Investment Pattern notified by the Ministry of Labour and Employment. This was done in exercise of powers under Section 20 of the EPF & MP Act 1952.

The Central Board in its 218th Meeting held on 27.05.2017 further enhanced the allocation in ETF from 10% to 15%.

EPFO has also made investments in CPSE ETF(10 Companies) by Reliance Mutual Fund (Jan, 2017) and Bharat 22 ETF by ICICI Pru Mutual Fund (on 27.11.2017 & 29.06.2018 respectively)

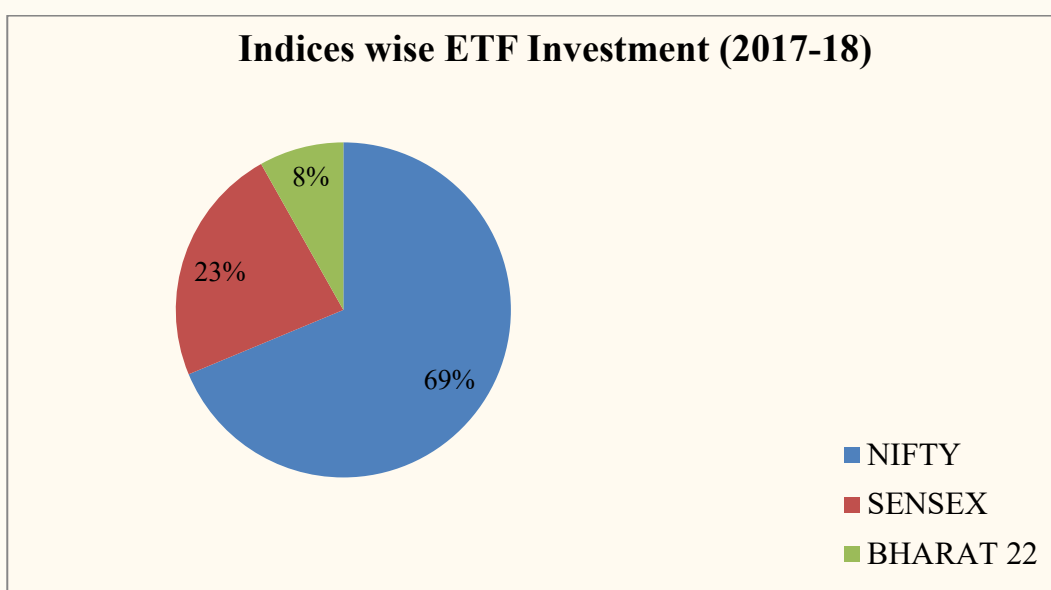
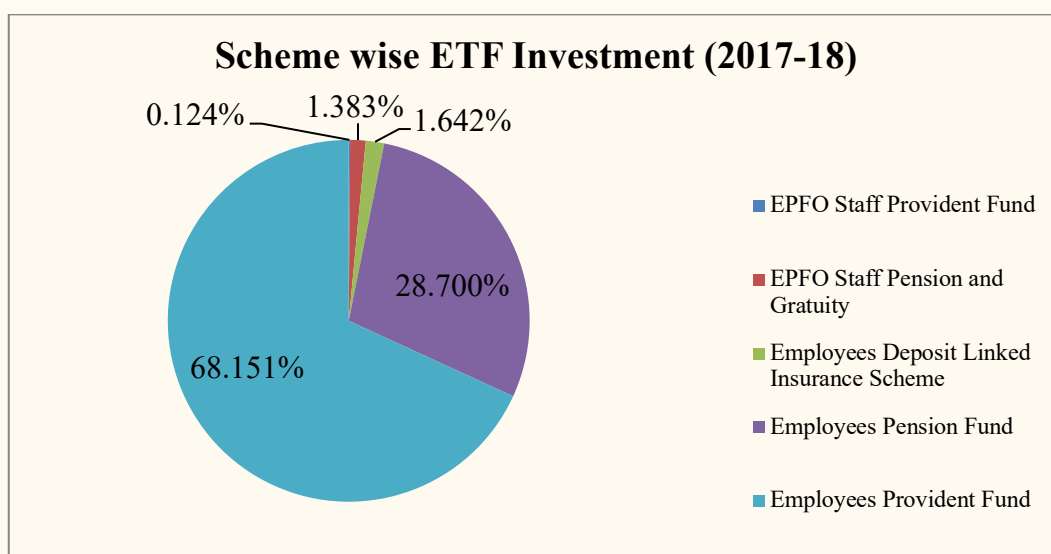
During FY 2015-16 with 5% allocation, EPFO made a total investment of Rs. 6,578 Crores in ETF.

During FY 2016-17 with 10% allocation, EPFO made a total investment of Rs. 14,981 Crores in ETF.

During FY 2017-18 with 15% allocation, EPFO made a total investment of Rs. 24,790 Crores in ETF.

The investment details are as under: (Amount invested in the Year 2017-18 (Rs. in Crores))

Scheme	NIFTY	SENSEX	BHARAT 22
EPFO Staff Provident Fund	19.35	11.45	0.00
EPFO Staff Pension and Gratuity	253.77	89.1	0.00
Employees Deposit Linked Insurance Scheme	303.96	102.97	0.00
Employees Pension Fund	4,954.80	1659.84	500.00
Employees Provident Fund	11,504.83	3,865.06	1524.75
Total	17036.71	5728.42	2024.75



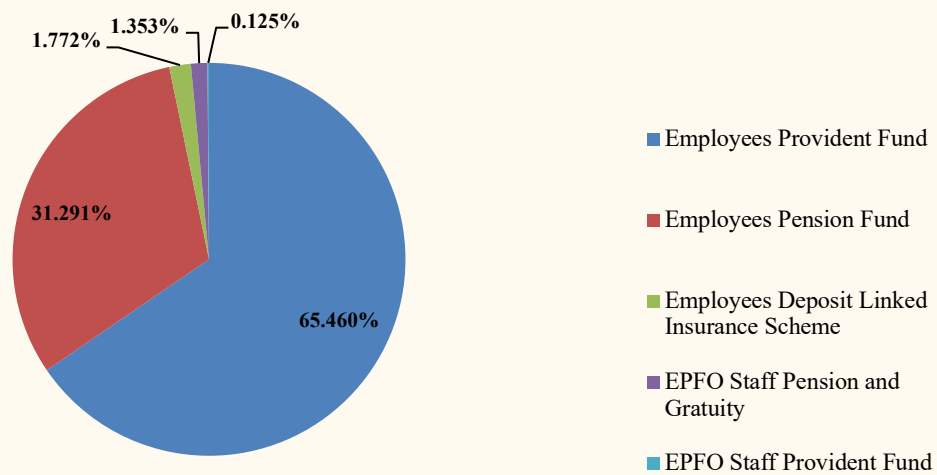
7.31 During the FY 2017-18, a portion of the ETF holding in Employees provident Fund Scheme was redeemed. The capital appreciation / gains realized was transferred to interest account which aided in enhancing the rate of interest. The details of the transaction were as under-

(Rs. in crores)				
ETF	Amount Invested	No of Units	Market Value	Capital gains
SBI Nifty 50	2,026.05	253,500,000	2692.137	666.09
SBI Sensex	660.46	24,096,000	862.5240	202.06
Total capital gains				868.15

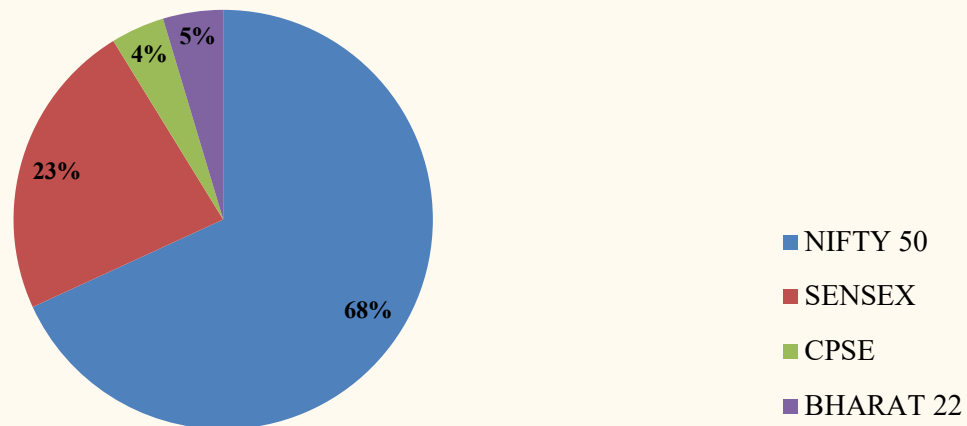
7.32 The net invested amount in ETF till 31st March 2018 is Rs 43,663 Crores. The details are as under:

Amount invested in Crores- August 2015 to 31 st March 2018							
	SBI MF		UTI		Reliance Nippon	ICICI PRU	Total
Schemes	Nifty 50	Sensex	Nifty 50	Sensex	CPSE	Bharat 22	
Employees Provident Funds Scheme	15,006.45	5,074.29	4,210.06	1,407.42	1359.09	1524.75	28,582.06
Employees Pension Scheme	7,665.87	2,581.41	1,831.45	635.14	448.72	500.00	13,662.59
Employees Deposit Linked Insurance Scheme	577.00	196.55	0.0	0.0	0.0	0.0	773.55
EPFO Staff Provident Fund	30.47	24.01	0.0	0.0	0.0	0.0	54.48
EPFO Staff Pension and Gratuity	433.53	157.03	0.0	0.0	0.0	0.0	590.56
Sub Total	23713.32	8033.29	6041.51	2042.56	1807.81	2024.75	43,663.24
Total	43,663.24						

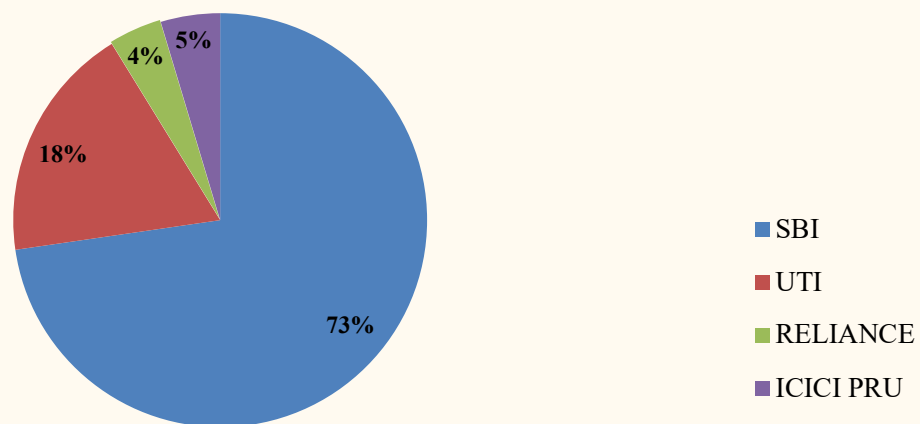
Scheme wise net ETF investment



Index wise net ETF investment



Mutual Fund wise Net ETF investment



7.33 FACTS AND PARTICULARS REGARDING INVESTMENTS (UN-EXEMPTED SECTOR).

A. INVESTMENT (AT FACE VALUE) [Excluding Equity related investments]

(1) Employees' Provident Fund:

(i)	Total Investments as on 31.03.2017	Rs. 5,15,172.92 Crore
(ii)	Net addition in Investments at Face value during the year:	Rs. 77,819.22 Crore
(iii)	Total Investments as on 31.03.2018	Rs. 5,92,992.14 Crore.

An amount of Rs. 5,92,992.14 Crore stands invested at the end of the financial year 2017-18. The net addition in investment during the year 2017-18 were Rs. 77,819.22 Crore as against Rs.71,232.56 Crore during the year 2016-17.

(2) Employees' Pension Fund:

(i)	Total Investments as on 31.03.2017.	Rs. 3,18,412.38 Crore.
(ii)	Net addition in Investments at Face Value during the year:	Rs. 44,707.25 Crore.
(iii)	Total Investments as on 31.03.2018.	Rs. 363,119.63 Crore.

(3) Employees' Deposit Linked Insurance Fund:

(i)	Total Investments as on 31.03.2017.	Rs. 20,282.05 Crore.
(ii)	Net addition in Investments at Face Value during the year:	Rs. 1,828.93 Crore.
(iii)	Total Investments as on 31.03.2018.	Rs. 22,110.98 Crore.

B. BREAK UP OF INVESTMENTS:

The total corpus lying invested under the three schemes and the percentage distribution of amounts invested in different categories of investment provided under the extant pattern under the three schemes and their consolidated status is depicted in following tables:-

Category wise distribution of Investment in Different Schemes as on 31.03.2018

Employees' Provident Fund		Face value (Rs. In Crore)	
	Category	As on 31.03.2018	%age
1.	Central Govt. Securities (CTG).	1,19,107.60	20.09
2.	(a) State Development Loan (SDL).	2,08,030.56	35.08
	(b) State Government Securities (STG).	13,067.85	2.20
3.	Special Deposit Scheme (SDS).	53,000.97	8.94
4.	Public Sector Financial Institutions/Undertakings (PSU) [including Private Sector bonds/securities (PVT)].	1,98,218.88	33.43
5.	CBLO in hand	1,566.28	0.26
TOTAL		5,92,992.14	100

Employees' Pension Fund**Face value (Rs. In Crore)**

	Category	As on 31.03.2018	%age
1.	Central Govt. Securities (CTG).	62,353.16	17.17
2.	(a) State Development Loan (SDL).	91,536.95	25.21
	(b) State Government Securities (STG).	5,678.90	1.56
3.	Special Deposit Scheme (SDS).	1,400.52	0.39
4.	Public Sector Financial Institutions/Undertakings (PSU) [including Private Sector bonds/securities (PVT)].	87,759.61	24.17
5.	Public Account	1,13,904.13	31.37
6.	CBLO in hand	486.36	0.13
TOTAL		3,63,119.63	100.00

Employees' Deposit Linked Insurance Fund**Face value (Rs. In Crore)**

	Category	As on 31.03.2018	%age
1.	Central Govt. Securities (CTG).	3,104.90	14.04
2.	(a) State Development Loan (SDL).	5,001.04	22.62
	(b) State Government Securities (STG).	337.70	1.53
3.	Special Deposit Scheme (SDS).	2.50	0.01
4.	Public Sector Financial Institutions/Undertakings (PSU) [including Private Sector bonds/securities (PVT)].	4,815.29	21.78
5.	Public Account	8819.13	39.89
6.	CBLO in hand	30.43	0.14
TOTAL		22,110.98	100.00

Consolidated statement on category wise investment of corpus under different schemes at face value as on 31.03.2018 [Excluding Equity related investments].

S.No.	Category	Schemes (Amount in Crore)				
		Provident Fund	Pension Fund	Insurance Fund	TOTAL	%
1	Central Govt. Securities (CTG).	119107.60	62353.16	3104.90	184565.66	18.87
2	(a) State Development Loan (SDL).	208030.56	91536.95	5001.04	304568.55	31.13
	(b) State Government Securities (STG).	13067.85	5678.90	337.70	19084.45	1.95
3	Special Deposit Scheme (SDS).	53000.97	1400.52	2.50	54403.99	5.56
4	Public Sector Financial Institutions/Undertakings (PSU) [including Private Sector bonds/securities (PVT)].	198218.88	87759.61	4815.29	290793.78	29.73
5	Public Account	-----	113904.13	8819.13	122723.26	12.55
6	CBLO in hand	1566.28	486.36	30.43	2083.06	0.21
	Total	592992.14	363119.63	22110.98	978222.75	100.00

7.34 The details of category and coupon wise investment at Face Value in respect of different schemes i.e. for Provident Fund, Pension Fund and Insurance Fund as on 31st March 2018 are at **Appendices-6(ii) to 6(iv)**. The details of consolidated EPFO investment holdings (Face Value-Debt) as on 31.03.2018 are given in **Appendix-6(v)**.

7.35 Net Interest earned on investments (Un-exempted Sector) as on 31.03.2018 is given below:-

S.No.	Scheme	Net Interest (Rs. in crore)
1.	Employees' Provident Fund	47,035.88
2.	Employees' Pension Fund	18,499.25
3.	Employees' Deposit Linked Insurance Fund	1,018.17

INVESTMENTS OF PROVIDENT FUND (EXEMPTED SECTOR)

7.36 The exempted establishments are also required to follow the same pattern of investment as prescribed for the investment of the funds of un-exempted establishments being done by EPFO. The net investment by exempted establishments during the year was Rs. 62,857.66 cr.

7.37 Investment made during the year is given below:

INVESTMENTS MADE BY EXEMPTED ESTABLISHMENTS DURING 2017-18	
Category of Investment	Amount Invested (Rs. in cr.)
Special Deposit Account	789.40
Govt. Guaranteed Securities	20530.52
State Govt. Securities	18404.67
Others	31054.30
TOTAL GROSS INVESTMENT	70778.89
LESS: Redemption	7921.24
TOTAL NET INVESTMENT	62857.66

RATE OF INTEREST TO MEMBERS

7.38 As per the provisions of Paragraph 60(1) of EPF Scheme, EPFO is required to credit interest on the balance available in the accounts of the EPF members at such rate as may be determined by the Central Government in consultation with the CBT. During the year 2017-18, on the recommendation of the CBT, the Central Government has declared the rate of interest of 8.55% per annum on monthly running balance approved by the Ministry of Labour & Employment on 18.05.2018.. The interest rate on EPF deposits declared since 1952 onwards is given in **Appendix-6(vi)**.

PRODUCTIVITY LINKED BONUS TO EPFO EMPLOYEES

7.39 Office-wise details of Productivity Linked Bonus for the year 2016-17 paid during the year 2017-18 to the employees of EPFO are given in **Appendix-6(vii)**.



Chapter 8

AUDIT

8.1 As per the provisions of Para 56 of the EPF Scheme 1952, Para 30 of the EPS 1995 and Para 20 of the EDLI Scheme 1976, the Accounts of the Fund (including the Administration Accounts and expenses incurred in operating the schemes) are audited in accordance with the instructions issued by the Central Government in consultation with the Comptroller and Auditor General of India.

8.2 The Audit Wing functions under the control of Financial Advisor and Chief Accounts Officer. He is assisted by an Additional Central Provident Fund Commissioner (Audit), 2 Deputy Directors (Audit) and 1 Assistant Director (Audit).

AUDIT WING IN HEAD OFFICE

SL.NO.	POST	SANCTIONED	IN POSITION
1.	A.C.C.(AUDIT)	1	1
2.	R.P.F.C. I	3	0
3.	R.P.F.C-II	3	2*
4.	SECTION OFFICER	6	2
5.	ASSISTANT	12	0

*2 Deputy Directors were posted against RPFC-II posts

8.3 The Audit Wing in Head office monitors the internal Audit of Regional Offices, PDNASS, Zonal Training Institutes and Head Office. The Audit Wing plays a vital role in ensuring the implementation of rules and regulations.

8.4 In addition to an audit set up at the headquarters, there were 15 sanctioned Internal Audit Parties at the field level. Each Party consists of one Deputy Director, two to three Assistant Directors, two Assistant Audit Officers and two to four Auditors. In all there are sanctioned posts

of 17 Deputy Directors, 31 Assistant Directors, 38 Assistant Audit Officers, 62 Auditors for manning the Internal Audit Parties. As against a total sanctioned strength of 148, there were only 62 officials in position in the audit wing.

INTERNAL AUDIT PARTIES

SL.NO.	POST	SANCTIONED	IN POSITION
1.	DEPUTY DIRECTORS	17	08
2.	ASSISTANT DIRECTORS	31	19
3.	ASSISTANT AUDIT OFFICERS	38	17
4.	AUDITORS	62	18
	TOTAL	148	62

During the year 2017-2018, the following 11 Internal Audit Parties were functional.

• Chandigarh	• Hyderabad	• Bangalore
• Chennai	• Thiruvananthapuram	• Jalpaiguri
• Mumbai	• Ranchi	• Kanpur
• Kolkata	• Jaipur	

INTERNAL AUDIT

8.5 In terms of performance, the year 2017-18 was a turnaround year for the Audit Wing in the Organisation. During the year 2017-18, audit in Head Office, Training Institutes and Regional Offices was task bound. The following 12 core areas were focused upon;

S. No	Core Areas for Internal Audit
1	100% verification of multiple payments in single bank account from 2004 onwards.
2	100% verification of record relating to PPO wise pension reconciliation from 2004 onwards with cross verification with bank credit statement.
3	100% verification of procedures/documents used to correct negative balances / residual balances including Appendix –E entries for last five years.
4	100% checking of all the Pension cases where the date of birth of the members has been preponed by more than 2 years.
5	100% checking of compliance in respect of previous years IAP and C&AG Paras.
6	100% checking of amounts credited in Dummy Accounts.
7	Collection of Interest on belated credit from SBI and payment of commission/service charges to banks.
8	Cancellation of time barred and stale cheques.
9	100% verification in respect of transfer out cases involving an amount of Rs. 100000/- and above.
10	Reconciliation of Cash Book (Bank) of all accounts.
11	Status of levy & collection of damages.
12	Status of HR issues.

8.6 Out of the 132 offices to be audited, 01 office (Darjeeling) could not be audited due to the prevailing law and order situation during the year. The position of progress achieved in audit of the offices by the Internal Audit Parties during the year was as under:

No. of Internal Audit Parties	No. of offices due for Audit during the year 2017-18 for Audit of 2016-2017	No. of offices Audited up to 2016-17 during the year 2017-18	No. of offices not audited
11 (Functional)	132	131	1

8.7 In order to streamline the process of Internal Audit para scrutiny and to take appropriate action there upon, a Committee system was set up with the approval of Finance Investment & Audit Committee. The Committee System envisaged the setting up of a hierarchy of three

Committees- Committee 'A', Committee 'B' and Committee 'C'. Composition of the same is as under:-

Committee "A"	CPFC, Chairperson	The audit paras which are likely to have a major impact on the vital systems of the Organisation, have huge financial implications and are of similar nature would be dropped by Committee 'A'.
	FA & CAO, Member	
	ACC (Hqrs) Member	

Committee "B"	FA & CAO, Chairperson	The audit paras which impacted systems that are critical and require urgent attention are to be examined and dropped by the Committee 'B'.
	ACC (Compliance), Member	
	ACC (CSD), Member	

Committee "C"	RPFC-I (F&A), Chairperson,	The Committee 'C' was to examine all routine paras which were recommended by the Audit Wing.
	RPFC-I, (HRM), Member	
	RPFC-II, (ASD-I), Member	

8.8 The progress achieved in settlement of outstanding audit paras raised by the Internal Audit Parties during the year was as below:

OUTSTANDING PARAS AS ON 31.03.2018.

SL. No	Zone	Paras as on 01/04/2017	Para received during the year	Total Paras	Paras Dropped	Remaining Paras as on 31/03/2018
1	Andhra Pradesh (Vijayawada)	357	68	425	0	425
2	Telangana(Hyderabad)	434	111	545	1	544
3	Bengaluru	425	248	673	4	669
4	Karnataka & Goa (Bengaluru)	652	296	948	7	941
5	Bihar & Jharkhand(Patna)	540	74	614	8	606
6	Chennai & Puducherry(Chennai)	536	156	692	9	683
7	Tamil Nadu(Coimbatore)	449	136	585	1	584
8	Delhi and Uttarakhand (Delhi North)	370	130	500	0	500
9	Gujarat(Ahmedabad)	636	219	855	2	853
10	Haryana(Faridabad)	358	114	472	0	472
11	Kerala & Lakshadweep (Thiruvananthapuram)	501	121	622	1	621
12	Madhya Pradesh & Chhattisgarh(Bhopal)	459	173	632	1	631
13	Mumbai -I(Bandra)	194	16	210	0	210
14	Mumbai-II(Thane)	430	85	515	3	512
15	Maharashtra(Pune)	619	228	847	3	844
16	North East Region(Guwahati)	432	120	552	0	552
17	Orissa(Bhubaneswar)	336	55	391	7	384

18	Punjab and HP(Chandigarh)	356	106	462	2	460
19	Rajasthan(Jaipur)	305	102	407	0	407
20	Uttar Pradesh(Kanpur)	455	180	635	1	634
21	WB, A&N, Sikkim(Kolkata)	870	220	1090	7	1083
22	PDNASS/HO/EPFAT	278	76	354	5	349
	Grand Total	9992	3034	13026	62	12964

STATUTORY AUDIT

8.9 The Accounts and transactions of the Head Office of the Organization are regularly audited by the Director General of Audit, under guidance of CAG of India. Further, the Audit Wing in Head Office closely monitors/co-ordinates the regular audit of Head Office, Training Institutes and Regional Offices by the respective Accountant Generals of the States. The Internal Audit Parties closely monitor the outstanding audit paras raised by the State AG in respect of different offices and the paras raised by the Comptroller and Auditor General of India.

8.10 As on 1.4.2017, there were 1570 AG paras outstanding and as on 31.03.2018, the number of outstanding AG paras was 1392.



Chapter 9

CUSTOMER SERVICE

CUSTOMER SERVICE & GRIEVANCE REDRESSAL MECHANISM IN EPFO

9.1 The organization, in tune with its objectives, lays strong importance on customer service and redressal of grievances of members of the fund. The Customer Services Division in EPFO, Head Office and field formations across the country are equipped with full-fledged facilitation centers, PROs and supporting staff with an aim to provide quality service to all stake holders of the organisation.

9.2 There is two-tier organizational structure of Customer Service Division for handling and redressal of public grievances. At the Head Office level, this division is headed by Additional Central Provident Fund Commissioner(HQ) and assisted by Regional Provident Fund Commissioner, Assistant Provident Fund Commissioner and Public Relation Officers. The Regional Provident Fund Commissioner of the Regions head the Customer Service Division in their respective offices and they are available for redressal of grievances of Members on all working days. Each field office has a full-fledged facilitation center and is manned by a Public Relation Officer.

9.3 The Regional Provident Fund Commissioners, who are the nodal officers of all field offices in EPFO, closely monitor the receipt and disposal of grievances with an aim to redress the grievances promptly in their offices and to improve service to EPFO's customers. The nodal officer in each office is responsible for ensuring that grievances pertaining to that office are redressed immediately so that the overall grievances are minimized. He/she is also personally responsible for any inordinate delays in redressal of grievances in his/her respective office.

9.4 Apart from this, all Additional Central Provident Fund Commissioners in twenty one Zones in the country monitor the grievance handling system and attend to grievances pertaining to offices under their jurisdiction.

9.5 Grievances are raised by subscribers/members and employers and besides these are also referred to EPFO from the office of the Hon'ble Prime Minister, Labour Minister, Cabinet Secretariat, people's representatives etc.

Public Grievances are received through the following modes:-

- Online through internet based Portals
- By post/email
- In person/by phone

9.6 Grievances primarily relate to following areas:

- Settlement of PF/Pension/Insurance claims
- Transfer of PF accumulations
- Non-enrollment by employers under PF
- Issuance of Universal Account Number (UAN) to member
- Inoperative accounts of Members
- NEFT and other electronic transactions
- Banking issues related to Members bank accounts
- Enhancement of Pension / Calculation of Pension under EPS

9.7 All grievances received in the Customer Service Division are registered in a computerized system (EPFiGMS) and acknowledgement is sent to the member by email & SMS. Thereafter grievances are sent to the field offices to which they relate, for redressal. Grievances are monitored on regular basis with system support.

9.8 Comprehensive policy guidelines have been issued from time to time reiterating commitment to improve service standards in EPFO and they are being monitored intensively by the Head Office and Zonal offices. Quality of grievance handling also counts substantially towards performance appraisal.

9.9 The details of grievances received and redressed during the last three years are given below:

PARTICULARS	2017-18	2016-17	2015-16
Grievances pending at the beginning of the year	2,254	1,281	2,159
Received during the year	4,23,430	2,39,912	2,20,745
Total	4,25,684	2,41,193	2,22,904
Disposed off during the year	4,22,412	2,38,939	2,21,624
Balance at the end of the year	3,272	2,254	1,280
Percentage of Disposal	99.23	99.06	99.43

9.10 In addition to grievances registered under EPFiGMS, 18,536 grievances registered with CPGRAMS programme of the Department of Administrative Reforms & PG (DARPG) under Ministry of Personnel, PG & Pension, Government of India were received by EPFO out of which 18,284 cases were disposed off during the year with a closing balance of 252 cases as on 31.03.2018.

ONLINE REGISTRATION AND REDRESSAL OF GRIEVANCES

9.11 The facility of online registration of public grievances and their redressal is available on the following internet based grievance handling systems:-

- Using the Centralized Public Grievance Redressal and Monitoring System (CPGRAMS) in PG portal of Govt of India. (www.pgportal.gov.in).

CPGRAMS, a program developed and executed by the Department of Administrative Reforms & PG (DARPG) under Ministry of Personnel, PG & Pension, Government of India, has been successfully implemented in the Organisation. All the offices are regularly using CPGRAMS to monitor & redress the grievances.

- Using the EPF Internet Grievance Management System (EPFiGMS) in portal available on EPFO website. (www.epfindia.gov.in).

EPFiGMS launched in 2010 is an internet based grievance management system that has been developed by CSD in collaboration with the NIC, and is customised to the needs of the Organisation. The EPFiGMS has been developed with a view to provide a single window platform that is able to record, acknowledge and track/monitor grievances till their final redressal.

9.12 Now, the system has not only afforded convenience to subscribers to register their grievances/queries without any spatial or temporal restrictions but has also proved to be of immense value to field offices in managing grievances. Subscribers can now access the system from anywhere as per their convenience.

9.13 EPFiGMS is loaded with several advanced features, most important being movement of registered grievances guided by database which tracks the registered grievance to any of the offices to which it might relate. Once a grievance is registered, system generates a unique registration number and auto generates an acknowledgement letter directly to the subscribers email (if provided).

HELPDESK OUTSOURCING FOR UNIVERSAL ACCOUNT NUMBER

9.14 The UAN program launched on 16.10.2014 by the Hon'ble Prime Minister of India was initiated with the allotment of Universal Account Number (UAN).

9.15 During the entire process of allotment of UAN to EPF Members, it was anticipated that there would be a need for handholding for both employers as well as employees who may require assistance in aspects such as uploading process of KYC, process for linking previous and current Membership, file for transferring, clarification on type of KYCs etc.

9.16 Accordingly, a help desk was set up right from the initial stages of the launch of the program which has been quite successful in addressing all the queries raised during this period and has been instrumental in making the UAN program a success. The Help Desk can be approached either through a toll free number 1800118005 or through e-mail uanepf@epfindia.gov.in

NIDHI AAPKE NIKAT

9.17 In an endeavor on the part of the Organization to be more accessible to its stakeholders including employers, the erstwhile Bhavishya Nidhi Adalats have been rechristened as Nidhi Aapke Nikat. This monthly programme (which began on 10.07.2015) is an outreach programme which serves to bring all stakeholders on a common platform and facilitate exchange of ideas and dissemination of information besides grievance redressal.

9.18 As was the case with Bhavishya Nidhi Adalat, Nidhi Aapke Nikat is conducted on the 10th of every month. The programme is held in every RO of the organisation and is presided over by the Officer-in-Charge or in his/her absence, by the next senior most officer. Sufficient publicity regarding the conduct of the programme is made before hand, preferably by the 20th of the preceding month through press releases and communications to employers' associations and trade unions to make it effective and fruitful. Wherever possible, the employers are being informed through e-mail / SMS also.

NEW INITIATIVES

9.19 Of late, many new initiatives have been taken which have a bearing on improving the customer service.

Some of these initiatives are as follows:-

- Launch of Online Batch Processing Software facilitating prompt updation of accounts of Members.
- Online Transfer claim Portal (OTCP)
- Online Registration of Establishments (OLRE) Portal
- Allotment of Universal Account Number (UAN) for Members
- More facilities in the Electronic Challan cum Return (ECR) Portal
- Pension Process Re-engineering
- Release of monthly pension through CBS network of banks.
- Release of PF money through NEFT mode
- "Know your Claim Status" has been incorporated for Members on EPFO website.
- Seminars are arranged to educate employers, employees and various representatives
- Launch of Special Corporate Office (SCO) of the EPFO at Bandra, Mumbai
- Online helpdesk for settlement of Inoperative EPF Accounts
- Short code SMS service, for Members who have activated their UAN number whereby Members can send an SMS from their registered mobile number to a specified number and thereby receive information regarding their PF account in 10 different languages, namely, English, Hindi, Telugu, Tamil, Punjabi, Gujarati, Marathi, Kannada, Bengali and Malayalam.
- Auto –Updation of Member accounts at end of financial year
- Online Helpdesk for Universal Account Number (UAN) for Members.
- Launch of mobile app on services offered by EPFO
- Interaction with public on social media through Facebook and Twitter.

9.20 The monitoring of grievances and their qualitative disposal with the help of online internet based grievance handling systems viz. EPFIGMS and CPGRAMS has considerably improved the quality of grievance management in EPFO.

9.21 Moreover with improvements being made in service delivery through numerous IT enabled initiatives, there has been improvement in customer service which has considerably improved grievance management in the organisation.

PUBLICITY DIVISION

9.22 The Publicity Division is the nodal desk of EPFO for dissemination of information on policy briefs, media coordination, print media advertising, audio visual advertising, printed publicity, exhibitions, outdoor publicity and the likes.

9.23 The Publicity Division in this financial year has been quite active in spreading awareness about the key IT initiatives taken by EPFO for efficient service delivery and widening the reach of EPF benefits. EPFO's presence was also made felt through social media platforms viz Facebook

and Twitter. Press releases were issued from time to time on the new initiatives taken by EPFO for the benefit of its stakeholders. Based on the information made available in media, news articles were published by media groups in their newspapers. Digital media also posted news articles on the basis of press releases issued by EPFO. Added to this, Press Conferences were held on the sidelines of major events like CBT meetings or on launch of new initiatives of the Organisation. Besides this, routine print advertisement like publishing of tender notices, vacancy circulars etc. was also done through DAVP.

9.24 A special enrolment drive was launched from January 2017 to June 2017 to enroll and bring left out eligible workers under the ambit of EPFO. The salient features of the enrolment campaign included non levy of administrative charges on the declarations made, nominal damages @ Rs. 1 p.a only, waiver of employee contribution if not deducted in respect of employees enrolled during the campaign period, PMRPY/PMRPY benefits available for new workers.

9.25 Publicity campaign was carried out for the enrolment scheme through TV, radio and outdoor mediums so as to bring maximum eligible workers under EPFO.

9.26 The Outdoor Campaign on the enrolment drive was launched through DAVP in the month of May/June 2017 for a period of one month. The salient features of the enrolment campaign were highlighted in the creatives displayed on hoardings during outdoor publicity campaign.



The poster features a portrait of Narendra Modi, Prime Minister, on the left. The main headline reads 'SOCIAL SECURITY IS EVERY WORKER'S RIGHT' in red, followed by 'ENROL ALL WORKERS WITH EPFO' in black. A red banner below states 'Last Date Extended upto 30th June, 2017'. A blue box highlights 'One time opportunity to declare left out workers'. Four bullet points list benefits: 'No levy of administrative charges for declarations made', 'Pay nominal damages of ₹1 per annum only', 'Waiver of employee contribution if not deducted', and 'PMRPY/PMRPY benefits available for new workers'. The right side shows a collage of workers in hard hats and office staff. The bottom includes the EPFO logo, website 'www.epfindia.gov.in', and logos for the Employees' Provident Fund Organisation and the Ministry of Labour & Employment, Government of India.

SOCIAL SECURITY IS EVERY WORKER'S RIGHT
ENROL ALL WORKERS WITH EPFO

Last Date Extended upto 30th June, 2017

One time opportunity to declare left out workers

- No levy of administrative charges for declarations made
- Pay nominal damages of ₹1 per annum only
- Waiver of employee contribution if not deducted
- PMRPY/PMRPY benefits available for new workers

EPFO
www.epfindia.gov.in

कर्मचारी भविष्य निधि संगठन
Employees' Provident Fund Organisation
@socialpfpo /socialpfpo

श्रम एवं रोजगार मंत्रालय
Ministry of Labour & Employment
भारत सरकार Government of India

9.27 Simultaneously, a radio campaign was also launched in major cities across the country from 11th April 2017 to 30th June 2017. The radio jingle stressed upon the scheme benefits upto 30th June 2017 and enrolment of the workers with EPFO. A video campaign was also launched on the enrolment campaign across the country from 12th April 2017 to 9th July 2017. Two TV Commercials were telecasted on the TV channels titled 'Award' and 'Factory'. In addition to these two TVCs, another TVC on 'Linking UAN with Aadhar' was also telecasted in the TV channels.

9.28 During the enrolment drive, 1,01,31,453 members (with contribution) were enrolled with EPFO.

KEY COMMUNICATIONS HIGHLIGHTED IN MEDIA THROUGH PRESS RELEASE

- Self-declaration/certification by members for availing advances under paragraph 68-J or under paragraph 68-N of EPF Scheme, 1952.
- Online Claim Submission by members using UAN Interface.
- Launch of Citizens' Charter 2017 and e-court management system on 16th May 2017.
- EPFO beneficiaries to get payment through electronic or digital fund transfer system.
- New instructions for submission of the application form for Certificate of Coverage (COC) in advance.
- Signing of MoU between EPFO and HUDCO on 22nd June 2017 for facilitating "Housing for all by 2022".
- Agreement with multiple-banks in place of erstwhile single banking system on 5th July 2017 for collection of EPF dues from employers and payment to beneficiaries.
- EPFO website connected with Legal Information Management and Briefing System portal (LIMBS) of the Department of Legal Affairs, Ministry of Law and Justice.
- New facility for transfer of service of members in the member interface and employer interface under the Unified Portal replacing the functionality of the erstwhile OTCP Portal. EPF members can opt to submit their transfer request online using Online Services Transfer Request functionality under the member interface.
- Mandatory filing of online return by exempted establishment.
- Laying of foundation stone for Regional Office at Salem by Hon'ble LEM on 10.10.2017.
- Online facility for members to link their respective UAN with Aadhaar. The facility is made available at www.epfindia.gov.in>>Online Services>>e-KYC Portal>>Link UAN Aadhaar.
- Celebration of 65th Foundation Day of EPFO on 1st November 2017 at Constitution Club of India, New Delhi.
- New provisions to help pensioners in submitting Jeevan Parmaan with ease.
- Functionality to generate UAN on the basis of Aadhaar and link KYC details made available under Member Interface in the Unified Portal (<https://unifiedportal-mem.epfindia.gov.in/memberinterface/>).
- Functionality for member to give online request to employer at member interface in the Unified Portal for correction of Name, Date of Birth and Gender (<https://unifiedportal-mem.epfindia.gov.in/memberinterface/>).
- Online submission of Form 5A (Return of Ownership) and online functionality for payment of damages under Section 14B and interest under Section 7Q dues against belated remittances.
- Introducing UAN-Aadhaar linking facility for the members using EPFO link in UMANG app in addition to the existing web facility available at EPFO's website www.epfindia.gov.in>>Online Services>>e-KYC Portal>>Link UAN AADHAAR.
- Missed call facility and SMS service to know EPF balance available through UMANG app.

- Launch of pensioner's portal through which EPFO's pensioners may get the details of pension related information like PPO number, Pensioner's Payment Order details, pensioner's passbook, date of credit of pension.
- "Track eKYC" facility for the EPF members to check the status of Aadhaar seeded against their UAN and to figure out the specific mismatch details. The facility is available at www.epfindia.gov.in>>Online Services>>e-KYC Potal>>Track eKYC.
- National Seminar on 'Fraud Risk management - The New Initiatives' during Vigilance Awareness Week 2017.
- Organizing of National Seminar on Global Trends in Social Security at PDNASS.
- Key decisions taken by Central Board of Trustees, EPF.

EPFO'S FACEBOOK AND TWITTER HANDLE

Facebook and Twitter handle of EPFO were constantly used to share information with stakeholders, respond to their queries, and collect feedback.

PUBLICITY THROUGH CALENDARS

22,000 EPF calendars for the year 2018 were distributed in all offices of EPFO.

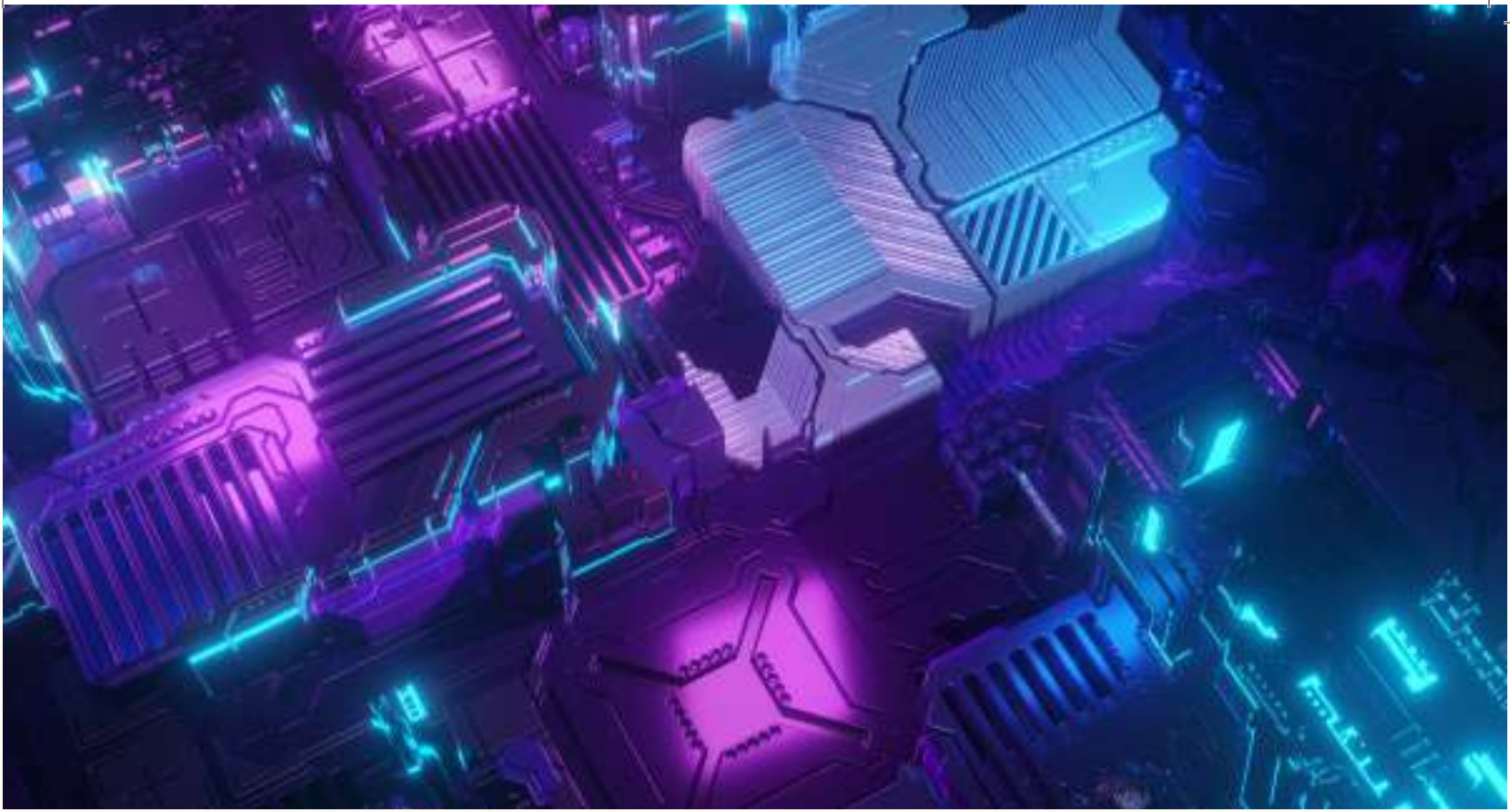
PUBLICITY THROUGH EPFO POCKET DIARY

4,500 pocket diaries were distributed in EPFO offices.

RIGHT TO INFORMATION

9.29 EPFO has designated Central Public Information Officers (CPIOs), Central Assistant Public Information Officers (CAPIOs) and First Appellate Authorities for each field office as well as each Division of Head Office to discharge the responsibilities under the Act. The list of these officials is available on the EPFO's website :- www.epfindia.gov.in.

9.30 Status of disposal of applications/appeals filed under RTI Act during the year is given in **Appendix-7**.



Chapter 10

INFORMATION TECHNOLOGY INITIATIVES

10.1 As a part of its continuous endeavour to improve the service delivery to its stakeholders, EPFO has taken a number of initiatives by using the potential of Information and Communication Technology in its business activities. The focus has not only been to improve the internal business operations but also to bring accountability and transparency in public sphere.

10.2 EPFO has embarked upon computerization of its business activities in recent years and has been able to achieve standardisation of data bases and work procedures in all of its field offices. The application software developed to handle basic service areas like claim settlement, receipt and payment accounting has stabilized to a large extent and has improved the operational efficiency of the Organization.

10.3 In the financial year 2017-18, several new initiatives have been taken by IS Division to provide better services to beneficiaries and also to employers:-

- **ONLINE FILING OF RETURNS OF EXEMPTED ESTABLISHMENTS:** To streamline the monitoring and supervision of the performance of exempted Trusts under EPF & MP Act, 1952 and Schemes framed thereunder, a new software has been launched on 27.05.2017. All the exempted Trusts were advised to submit the pending online returns from October, 2016 till date. The performance of all the exempted Trusts/Establishments is monitored on regular basis online based on the performance of the exempted establishments in all relevant areas.

- **PAYMENTS MADE TO BENEFICIARIES THROUGH ELECTRONIC MODE OR DIGITAL TRANSFER SYSTEM:** From May 2017, it is ensured that all payments to beneficiaries are made through Electronic mode or Digital Transfer system only.
- **ONLINE CLAIM RECEIPT SYSTEM:** EPFO has launched online claims receipt system whereby members having Aadhaar seeded activated UANs can file claims online without requiring intermediation of employers. EPFO members can now apply for PF final settlement (Form 19), Pension withdrawal benefit (Form 10C) and PF part withdrawal (Form 31) as provided in Employees' Provident Funds Scheme, 1952, from the member interface directly. For availing this facility, member should have activated his/her universal account number and the mobile number used for activating UAN should be in working condition. Member's Aadhaar details should be seeded in EPFO database and OTP based authentication is activated with OTP to the mobile seeded with Aadhaar while submission of claim. Member's Bank Account along with IFSC code should be seeded in EPFO database. The facility is expected to ease the claim submission process for EPF members.
- **SOFTWARE FOR GENERATION OF CERTIFICATE OF COVERAGE:** A software has been launched on 20.07.2017 for online generation of Certificate of Coverage and is available on "International Workers Portal".
- **TRANSFER OF PF ACCOUNT WITHOUT ACTUAL TRANSFER OF MONEY BETWEEN TWO UNEXEMPTED MEMBER IDs.** With the implementation of centralized receipt accounts, physical transfer of amount held in the account of member to the new EPF account of the member in a different EPFO field office has been discontinued.
- **IMPLEMENTATION OF COMPOSITE PENSION PAYMENT ORDER FORM TO REPLACE THE EXISTING PENSION PAYMENT ORDER:** A composite Pension Payment Order (PPO) has been introduced replacing the existing PPO w.e.f September, 2017.
- **DISCONTINUANCE OF SUBMISSION OF FORM 9 IN PHYSICAL FORM:** Submission of Form 9 in physical form has been discontinued in respect of all the members as well as establishments covered on or after 1st October, 2017 w.e.f September, 2017.
- **INTRODUCTION OF COMPOSITE CLAIM FORM (FORM -11):** A Composite Claim Form (Form-11) has been introduced by replacing the existing New Form -11 w.e.f September, 2017.
- **TRACK UAN FUNCTIONALITY:** A functionality has been provided to members in the e-KYC Portal whereby a member can enter her/his respective UAN and find out the status of Aadhaar linked to UAN
- **E-SIGN SERVICES TO EMPLOYERS:** Over a period it was felt that use of Digital Signature is not very user friendly because of client side dependencies and technical problems encountered while signing documents with DSC by employers/authorized representatives of Establishments. Keeping in view the difficulty, EPFO introduced free Aadhaar based e-Sign (October, 2017) in addition to DSC for employers. E-sign is an online electronic signature service which is easy to use in comparison to DSC. Authorized signatory of the establishment whose DSC is already registered can directly activate his e-sign by providing Aadhaar number at Unified Portal. Authorized signatory whose DSC is not available at Unified Portal can register his e-sign at Unified Portal and get it approved from concerned office. Once authorized signatory is registered at Unified Portal for e-sign, he/she can sign documents by getting OTP on the mobile number registered with Aadhaar.

- **UMANG APP (UNIFIED MOBILE APP FOR NEW AGE GOVERNANCE):** UMANG project has been conceived to achieve the vision of Hon'ble Prime Minister to fast track mobile Governance in the country with reduced cost. Objective of UMANG is to integrate major Govt. services under a single mobile app. It allows the users to download just one application on their mobile, thus saving memory & power for accessing and using major Government services. EPFO launched following services on UMANG platform (November, 2017).

(1) Employee Centric Services

- View Member Passbook
- Raise Claim
- Track Claim

(2) Employer Centric Services

- Get Remittance Details by Establishment ID
- Get TRRN Status

(3) General Services

- Search Establishment
- Search EPFO
- Know your claim status
- Account details on SMS (available in 10 Indian languages)
- Account details on Missed Calls

(4) Pension Services

- Jeevan Pramaan (submission of Digital Life Certificate)
- View passbook (Pension)

(5) E-KYC Service : For linking Aadhaar to UAN

- **AUTO TRANSFER OF MEMBER ACCOUNTS:** A functionality has been provided in Unified Portal/Application software in November 2017 to carry out Auto Transfer of Accounts of a member on change of employment. Once the new employer links the UAN, remits the contribution for the new employee and the amount gets credited to the member's account, the system auto generates a transfer request to transfer the balance from the previous account. The member/employer has an option to stop the transaction within a time period of 10 days if the member does not want to get the balance transferred.
- **INTRODUCTION OF ONLINE REQUEST FUNCTIONALITY TO EPF SUBSCRIBERS FOR CORRECTION IN NAME, DOB AND GENDER (MODIFY BASIC DETAILS):** In line with decision of Government for digitization and less paper work, a functionality has been developed where member can give online request to his/her employer at Member Interface in the Unified Portal for correction in Name, DOB & Gender etc. While accepting request from member, system will compare the requested changes with similar fields received from UIDAI (Aadhaar). After successful verification, this request will be automatically transferred to employer's login for online transmission to EPFO field office. After getting the online request from member and employer, EPFO field office will process the requested corrections. It being an online facility, there is no need to submit any physical documents, thus reducing the time and paper work (November, 2017).

- **ONLINE SUBMISSION OF FORM 5A :** EPFO has recently provided a facility for online submission of Form 5A to all the employers of covered establishments under the Act. After introduction of submission of online facility of Form 5A, Offline/Physical submission of Form 5A stands discontinued. It being an online facility, there is no need to submit any physical documents, thus reducing the time and paper work.
- **ABOLISHING OF UPLOADING SCANNED COPY OF PAN CARD:-** At the time of registration of establishment, employer has to upload digitally signed copy of PAN card. An online system has been put in place for verifying details of PAN directly from the Income Tax Department. Hence, the requirement of uploading of scanned copy of PAN card by the employer has been abolished.
- **E-SIGN BASED ONLINE FILING OF NOMINATION FOR MEMBERS (FORM 2) (E-NOMINATION):** EPFO has recently provided an online functionality for filing nomination (Form 2) to the members at Member Interface of Unified Portal. For availing this facility member should have activated and Aadhaar seeded UAN. Nomination will be digitally signed by member by using Aadhaar based eSign. Further member's mobile number must be linked with Aadhaar as OTP for digital signing of nomination will be sent to Aadhaar linked mobile number. In online nomination, Aadhaar based eSign is being used to authenticate the nomination submitted by member. Hence, there is no need for employers' undertaking that nomination has been signed before him/her.
- **OTP BASED "LINK UAN AADHAAR" FUNCTIONALITY (E-KYC PORTAL):** Using this facility, Member will have to provide his/her UAN and an OTP will be sent to the UAN registered Mobile Number. After OTP Verification, member will have to provide Aadhaar details, gender information (where gender information is not available against UAN) and select Aadhaar verification method (Using Mobile/email based OTP /using Biometrics). Another OTP will be sent on Aadhaar Registered Mobile Number and/or email or Biometric will be captured using Registered Biometric Device. After verification, Aadhaar will be linked with UAN where UAN and Aadhaar details are matched.
- **PENSIONERS' PORTAL:** The pensioner's portal is a service available on EPFO website URL <https://epfindia.gov.in> where all EPFO pensioners can get the details of pension related information like pension payment order number, pensioner's payment order details, pensioner's passbook information & current status of pension such as pension credit date, details of pensioner's life certificate submission including Jeevan Pramaan (Digital Life Certificate) information.

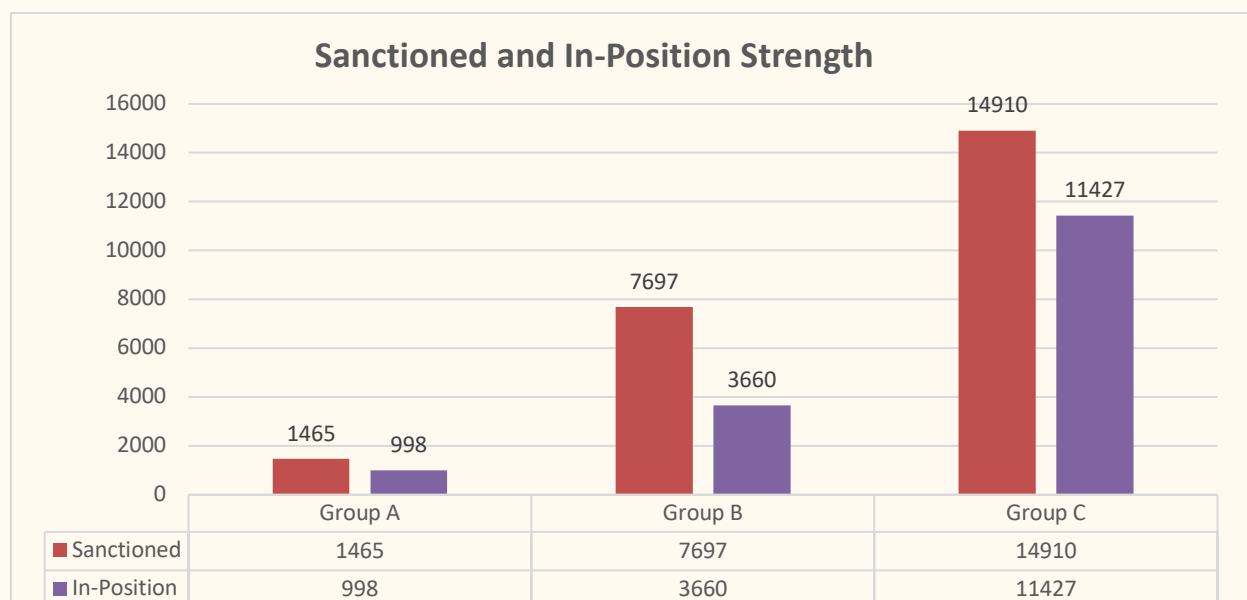


Additional CPFC (HQ). Its functions are organized into units that supervise various cadres. Apart from operational Human Resources Management Wing, it has Human Resource Development and Examination wings and also deals with training, Welfare and Industrial Relations.

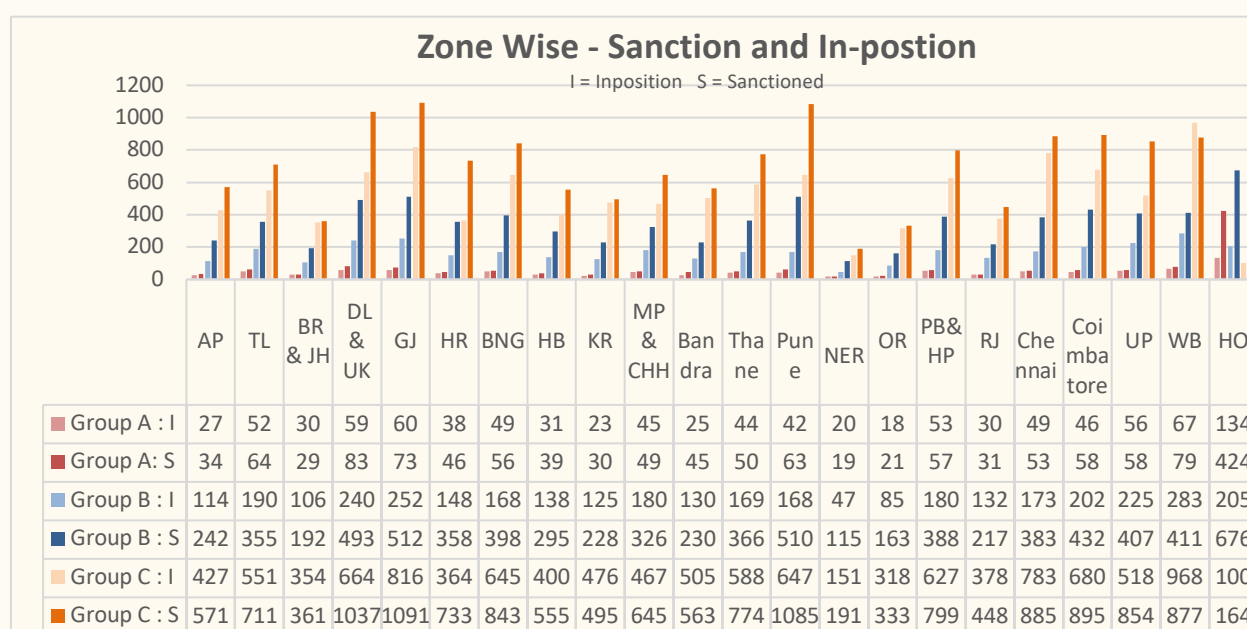
MANPOWER

11.3 The total strength of Officers and Staff in the Employees' Provident Fund Organisation as on 31.03.2018 stood at 16085 as against the total sanctioned manpower of 24,072.

11.4 The distribution of total staff among various cadres as on 31.03.2018 is as follows:-



11.5 The detailed post-wise sanctioned strength and in position strength for Group A, Group B and Group C Staff/Officers are given post-wise in **Appendices- 8(i) to 8(iii)** and Zone/Category-wise in **Appendices- 8(iv) to 8(vi)**.



PROMOTIONS/RECRUITMENTS

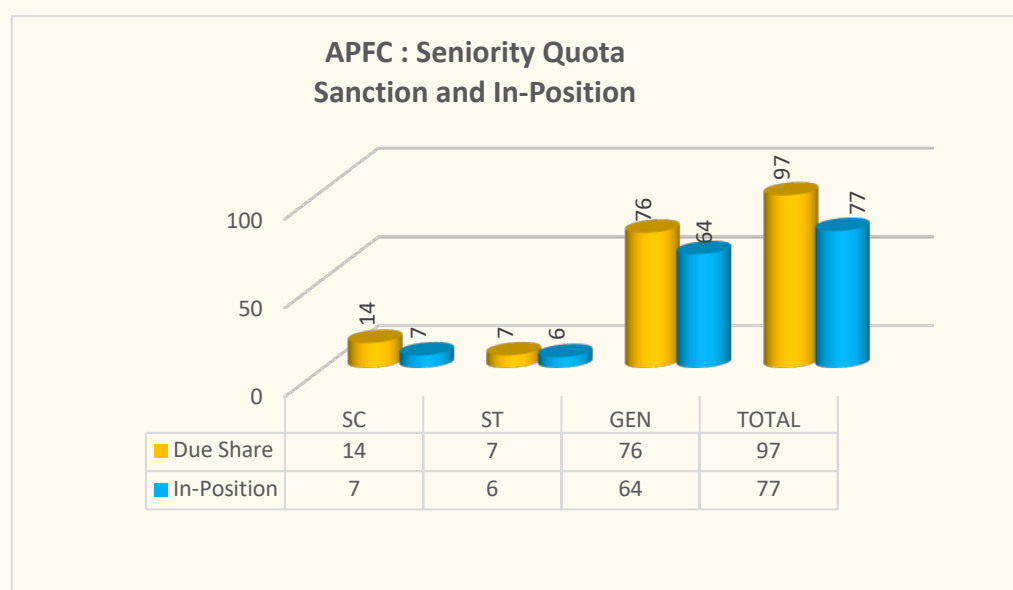
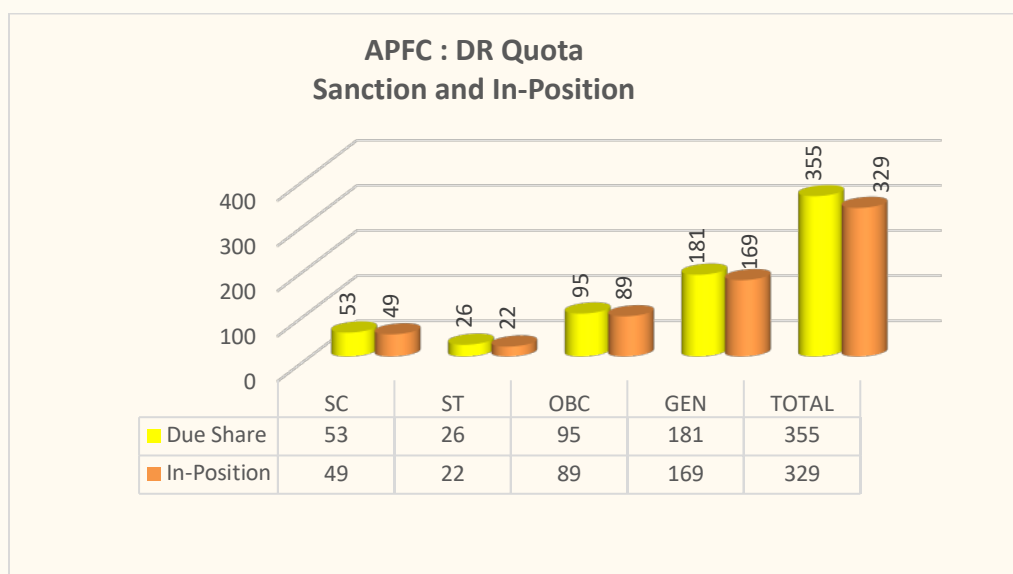
11.6 The Human Resource Management Wing conducted Departmental Promotion Committee (DPC) meeting in the cadre of Assistant Provident Fund Commissioner (APFC) to promote 265 APFCs against the supernumerary posts created as per the decision of Central Board in its 212th meeting held on 29.03.2016. Apart from promotion in APFC cadre, 02 Screening Committee (SC) meetings for confirmation of probation period in respect of Assistant Provident Fund Commissioners were conducted and orders issued. Apart from this, Human Resource Management issued promotion orders in respect of 11 Regional Provident Fund Commissioners (Grade II), 08 Regional Provident Fund commissioners (Grade-I), 11 Additional Central Provident Fund Commissioners and 03 Dy. Directors (OL)

11.7 The Human resource Management Wing coordinated with UPSC in the matter of direct recruitment (DR) for the posts of Enforcement Officer/Accounts Officer. UPSC recommended 257 candidates for appointment to the post of EO/AO, out of which 215 candidates have joined to the post of Enforcement Officer/Accounts Officer in the Organisation during the year.

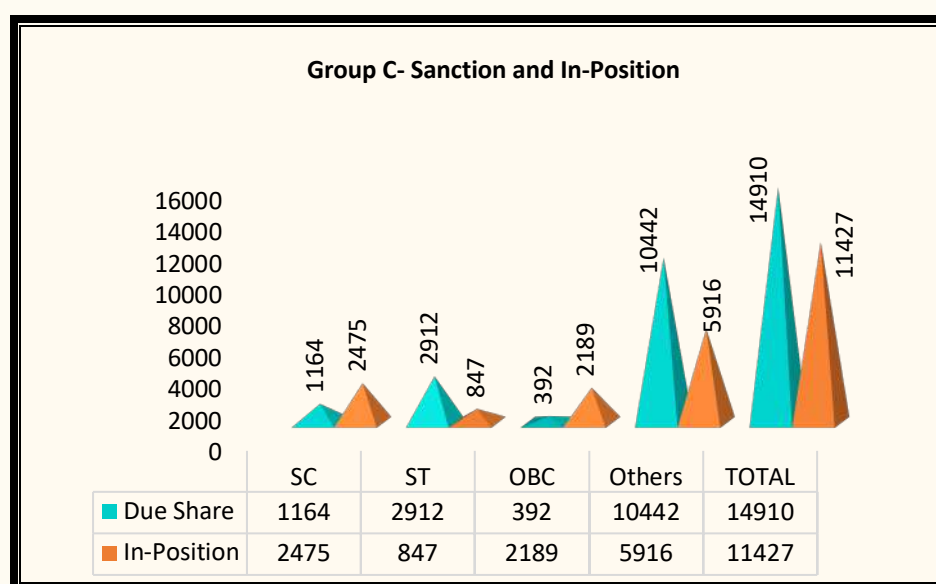
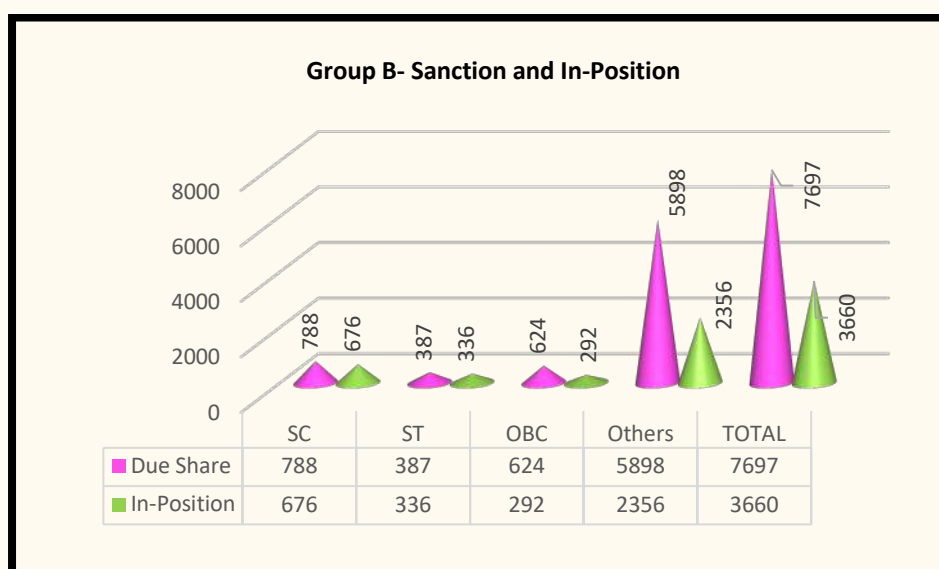
11.8 In addition, during the year a total of 123 promotions under exam quota for Enforcement Officers/Accounts Officers for Uttarakhand, Haryana, Rajasthan, Uttar Pradesh, Odisha, Telangana, Tamil Nadu, Chhattisgarh, Himachal Pradesh, Maharashtra, NER, Madhya Pradesh, Jharkhand, Kerala and Karnataka were granted. Further, 318 promotions to the post of Enforcement Officers/Accounts Officers under Seniority quota were granted during the above period. Apart from this, Human Resources Management Wing issued promotion orders under seniority quota in respect of 85 Senior Hindi Translators, 93 Personal Assistants (PA), 09 Private Secretaries (PS) and 17 Principal Private Secretaries (PPS) during the year.

IMPLEMENTATION OF RESERVATION POLICIES

11.9 The reservation policy in service is implemented as per the policies of the Government of India. The reservation in Group "A" service is applicable in the entry level only. In accordance with extant provisions, the benefits of reservation have been extended to eligible officers in APFC cadre. As on 31.03.2018, the APFCs in Direct Recruitment Quota as well as Departmental Promotion quota is as given below :-



11.10 The due Share and in-position in Group B and Group C is indicated as below:



11.11 A Special Cell headed by Additional Central Provident Fund Commissioner as Chief Liaison Officer (CLO) set up at Head Office of the EPF Organisation ensured due compliance of the orders of reservation policy issued from time to time pertaining to SCs and STs and disposed grievances of the employees of these categories. It also scrutinized and consolidated the statistical data in respect of them. The Chief Liaison Officer is assisted by Liaison officer, Assistant Commissioner and 02 Section Officers. Further, 01 Liaison Officer has been nominated in each of the Regional offices.

11.12 The CLO also undertakes visits to the Regional Offices to inspect the Reservation rosters /Registers maintained by them. Similarly, Liaison officers of the Regional Offices periodically inspect and scrutinize the reservation rosters/registers. The lapses, if any, noticed at the time of inspection with regard to proper implementation of the reservation rosters, including shortfall/backlog vacancies of reserved categories are recorded in the inspection report for rectification of the same by the concerned offices. The recommendations of the CLO are promptly attended to and clarified.

11.13 Special Cell has received 13 grievances from individual SC/ST employees or their Associations in the financial year 2017-2018. Out of which 02 have been replied or redressed and remaining 11 are being continuously pursued for finalization.

HUMAN RESOURCES DEVELOPMENT

11.14 The Human Resource Development is the policy, planning and management wing of Human Resource Division. Its specific responsibilities include creation of manpower, drafting and amendment of Recruitment Rules and issuing clarifications on service matters in coordination with Ministry of Labour & Employment and DoP&T, if required. It also deals with Cadre Review and Restructuring, policy matters relating to Training & Development and Delegation of Administrative and Financial Powers. The wing's broader mandate is to create a climate that can continuously identify, nurture and use the capabilities of officers and staff through appropriate policies in the areas of training, career development, and performance management.

11.15 During the year 2017-18, 10 Recruitment Rules were notified in the Gazette of India. These include Additional Central Provident Fund Commissioner (Headquarters), Additional Central Provident Fund Commissioner, Regional Provident Fund Commissioner (Grade-I), Regional Provident Fund Commissioner (Grade-II), Principal Private Secretary, Director (Official Language), Deputy Director (Official Language), Section Officer, Section Supervisor and Multi-Tasking Attendant. Further, Anomaly Redressal-cum-Implementation Committee consisting of CPFC, JS(SS) (L&E) and FA&CAO (EPFO) was constituted for implementation of cadre restructuring recommendations.

11.16 In order to enhance the knowledge and skills in relevant areas, officers were sent to foreign training/international seminars and workshops.

11.17 With the objective of providing retirement income to all the citizens, the Government of India launched a defined-contribution-based pension system on 1st January, 2004 called the National Pension System (NPS). The New Pension Scheme was initially introduced by the Government of India for all individual employees with the Government as well as private employees. However, from May 2009, its scope was broadened to be made available to all citizens of India.

The Central Board, Employees' Provident Fund in its 190th meeting held on 15.09.2010 approved a proposal for implementation of New Pension Scheme for officers/employees of the Central Board appointed on or after 01.01.2004. As per National Securities Depository Limited (NSDL) report, total 130 DDOs of EPFO are registered as PAOs with NSDL and total 5654 subscribers are registered under these 130 PAOs/Treasury Offices/DDOs.

EXAMINATION SECTION

11.18 The Examination Section in EPFO, HQ conducts the Departmental Examination for promotion in respect of various cadres for filling up vacancies against the Examination Quota as laid down in the Recruitment Rules of such cadres. The Examination Section also conducts the Probationary Examinations for Direct Recruits to the posts of Assistant Provident Fund Commissioner and Enforcement Officer/Accounts Officer.

11.19 The details of Examination held/follow-up action taken during the year 2017-18 are provided in **Appendix-8(vii)**.

11.20 An Examination Scheme namely Employees' Provident Fund Section Supervisor Limited Departmental Competitive Examination Scheme, 2017 under Examination Quota was notified/circulated vide Head office letter no Exam.3(1)2017/SS/252 dated 11.12.2017 with the approval of the Chairperson, Executive Committee and Secretary, Ministry of Labour & Employment, Govt. of India.

PROGRESSIVE USE OF HINDI

11.21 EPFO is committed towards ensuring propagation and expansion of the official language i.e. Hindi and its increasing use at various levels. The year witnessed an overall increase in the progressive use of the official language, as is evident from the following:

- Official Language Implementation Committees have been formed in the Headquarters and in all the subordinate offices of the Organization. Official Language implementation Committees constituted in all Regional/Zonal offices and Training Institutions have taken the necessary steps to increase the use of Hindi in official work in every quarter. During the year, a total of 481 Official Language implementation committee meetings were organized in these offices.
- During the year, 563 Quarterly progress reports received from Regional Offices were reviewed by Head Office. After detailed review, they were rated in categories of outstanding, very good, satisfactory and poor.
- 451 Hindi workshops were organized at all India level to make the staff of Head Office and field offices familiar with the official language. 4272 officers and staff members got the opportunity to improve the knowledge and skill of Hindi in their official work.
- The officials who worked 75% in Hindi in 'B' region 75% and 50% in Hindi in 'C' region were granted cash award of ₹1000/- each under the "Vibhagiya Hindi Prayog Nakad Puraskar Protsahan Yojana". During the year, an amount of ₹ 4,04,400/- was spent under this head.
- Department of Official Language, Ministry of Home Affairs, Govt of India, vide letter dated 29.03.2018 entrusted the Chairmanship of TOLIC, South Delhi-1 to EPFO Head Office. Initially, the number of member offices under it was 70, which has increased to 78 now. 10 Nodal Offices have been nominated for monitoring the reports of the concerned offices. "NARAKAS" tab has been made available on EPFO's official website under EPFO corner tab so that all offices can provide their information. Also an e-mail id: 'tolic.epfo@epfindia.gov.in' has been created for contacting the member offices through e-mails. Since then, as per the directions of the CPFC various meetings and activities are conducted under his chairmanship.
- As per the directions of the Department of Official Language, Ministry of Home Affairs, all the regional offices are active members of TOLIC and actively participate in its activities. During the year, various offices were awarded prizes & certificates by TOLIC for best performance in Hindi in their offices. The list of such offices includes Varanasi, Lucknow, Gorakhpur, Karnal, Gurugram, Jamshedpur, Ahmedabad, Nagpur, Kolhapur, Akola, Ludhiana, Mangalore, Kochi, Kozhikode, Kannur, Nagercoil, Udupi, Tirunelveli.
- Each office of EPFO has a library for use by the staff. Out of the total amount spent for purchase of books, 50% of the amount is spent for purchasing Hindi books. During the year, total amount spent to purchase Hindi books was ₹ 4,29,618/- while the expenditure incurred for purchase of total books was ₹ 8,41,288/-.

- Hindi fortnight was observed in all offices in the month of September as per Government of India instructions wherein all offices organized 5-7 competitions/events. Total 1603 officers and officials participated and won prizes. An amount of Rs. 37,12,700 /- was spent on prize distribution on this occasion. A sum of ₹ 4,16,000/- has been awarded to employees under the Annual Noting & Drafting competition.
- In the 16th All India Official Language Conference held in Jodhpur on 09.02.2018, the best Hindi magazines published by various Regional Offices for the years 2013-14, 2014-15, 2015-16 were awarded with shields. The details are as follows:

Year 2013-14

Sl. No.	Name of the Magazine	Name of the Office	Name of Region	Result
1.	Nidhi Sangam	Delhi North	A	First
2.	Jyotsna	Jaipur	A	Second
3.	Gurjari	Vadodara	B	First
4.	Bhavishya Deep	Mumbai-I, Bandra	B	Second
5.	Poorvottar Nidhi	Guwahati	C	First
6.	Tistha Nidhi	Jalpaiguri	C	Second

Year 2014-15

Sl. No.	Name of the Magazine	Name of the Office	Name of Region	Result
1.	Nidhi Vani	Kanpur	A	First
2.	IndhraPrasth	Delhi south	A	Second
3.	Bhavishya Deep	Mumbai-I, Bandra	B	First
4.	Nidhi Sandesh	Ahmedabad	B	Second
5.	Mangal Nidhi	Mangalore	C	First
6.	Banga Nidhi	Kolkata	C	Second

Year 2015-16

Sl. No.	Name of the Magazine	Name of the Office	Name of Region	Result
1.	PataliPutr Manjusha	Patna	A	First
2.	Nidhi Suman	Faridabad	A	Second
3.	Bhavishya Darpan	Ludhiana	B	First
4.	Nag Nidhi	Nagpur	B	Second
5.	Tistha Nidhi	Jalpaiguri-Sikkim	C	First
6.	Mangal Nidhi	Mangalore	C	Second

- To review the progress made in Hindi in EPFO, the Parliamentary Committee on Official Language visited Regional Office, Haldwani (03-05-2017), Regional Office, Jodhpur (16-09-2017), Regional Office, Kozhikode (12-10-2017), Regional Office, Visakhapatnam (24-01-2018), Regional Office, Jaipur (13-02-2018) and the Drafting and Evidence Sub-Committee of Parliament on Official language visited Regional Office, Ujjain (04-07-2017) and Headquarters (31-08-2017).
- Use of Hindi in regular press releases continued to be encouraged by Publicity section of EPFO, Head Office. Important information was sent in Hindi through emails to Ministry of Labour & Employment and all field offices. All tender notices, answers to parliamentary questions have been sent bilingually.

EPFO website www.epfindia.gov.in is bilingual. All manuals and procedural literature have been prepared in bilingual form and displayed on the web. Circulars/Office Orders/Transfer/Posting Orders of the office are prepared in Hindi at the earliest and uploaded on the web.

EPF STAFF PENSIONERS

11.22 The total number of pensioners of EPFO as on 31.03.2018 stood at 11245. Out of this, 8732 are pensioners and 2513 are family pensioners. Nodal Officers have been designated for redressing the grievances of the pensioners in particular. The details of total number of Staff pensioners and Family pensioners (Zone-wise) is provided at **Appendix-8(viii)**.

SPORTS ACTIVITIES

11.23 The Sports calendar for the year 2017-2018 was approved by the Central Sports Promotion Board in its 34th Meeting held on 04th August, 2017 under the chairmanship of Central Provident Fund Commissioner and President, Central Sports Promotion Board. The sports calendar was circulated to all the Regional Sports Promotion Boards with the directions that they may conduct the events as per their suitability of dates.

11.24 For conducting sports activities for the year 2017-18, budget was provided to EPF Central Sports Promotion Board for both indoor as well as outdoor activities. To meet the expenditure, budgetary allocation was made to all Regional Sports Promotion Boards (RSPBs) and the same was distributed to the all Regional Sports Promotion Boards to conduct the sports activities and to participate in Zonal and Final events. However, no physical transfer of fund was made to the RSPBs and they withdrew the budget from Adm A/c No. 2 on need basis under the respective head out the budget allotted.

NEW SPORTS RELATED INITIATIVES DURING THE YEAR

- Introduction of new zone (Central Zone – Rajasthan, Chhattisgarh, Madhya Pradesh, Head Office & Haryana) along with the four other Zones like North, South, West & East for sports events.
- Reconstitution of Regional Sports Promotion Boards by nominating the Zonal ACCs as President of Regional Sports Promotion Board of respective states and in Head Office, ACC (ASD) has been nominated as President of RSPB, Hqrs.
- Sports allowance have been increased:
 - Practice allowance Rs.150/-
 - Journey Allowance Rs.150/- each for to & fro journey
 - Uniform / Kit allowance for Cricket Rs. 3000/- & for Badminton Rs. 2500/-
- All India Public Sector Cricket tournament to be organized by the EPFO during 2018-19

STAFF WELFARE FUND

11.25 The CBT in its 121st meeting held on 29.12.1989 approved the setting up of EPF Staff Welfare Fund with an objective to provide security-cum-welfare cover to all the staff members of EPFO. Budget for the year 2017-2018 for welfare activities was allotted by competent authority out of which an allotment was made to different Regional Staff Welfare Committees for the following activities.

Staff Recreation Club: During the year 2017-2018, budget was allotted under the Budget Head "Staff Recreation Club" for purchase of Equipments/ furniture /library books/ excursion trips and also for setting up of recreation club in newly opened Offices.

Scholarship & Book Award: Budget was disbursed to the Regional Staff Welfare Committees towards Scholarship & Book Award for the wards of employees for continuance of their studies who secured 80% marks in Class XII.

Other Activities: Budget was disbursed to the Regional Staff Welfare Committees towards Other Activities like providing financial assistance to the employees/family members in case of prolonged illness.

- a. Farewell grant to the retiring Officials which was fixed at Rs.15,000/- per retiring employee remained unchanged.
- b. Medical Health check up facilities can be availed by the employees and their spouses twice in the age group between 50-55 years and every year in the age group 55-60 years with a maximum ceiling of Rs. 2000/- per male employee/spouse of female employees and of Rs. 2200/-for female employee/spouse of male employees.
- c. Financial Assistance in case of major illness for Rs. 1,65,000/- .

Death Relief Fund: Death Relief Fund was released to the family members of employees of EPFO @ Rs.3.60 Lakh in the event of death while in service. Budget was disbursed to the Regional Staff Welfare Committees towards Death Relief Fund.

Cultural Meet: Budget was allocated @ Rs. 20,000/- to each office for conducting the cultural meet.

Holiday Home/Guest House: All the four Holiday Homes at Shimla (Himachal Pradesh), Puri (Orissa), Panaji (Goa) and Kanyakumari (Tamilnadu) are functioning properly.

Canteen: The expenditure is based on the category of Canteen viz. from 'A' Category to 'D' Category depending on the staff strength of the Regional Offices.

NEW INITIATIVES DURING THE YEAR

11.26 Reconstitution of Regional Staff Welfare Committee by nominating the Zonal ACCs as President of Regional Staff Welfare Committee of respective states and in Head Office, ACC (ASD) has been nominated as President of RSWC, HQRs.

Celebration of EPFO foundation day on 1st November at national level in Delhi.

PHYSICAL FACILITY DIVISION

11.27 The Physical Facility Division, functioning from Head Office, fulfils the estate related requirements of Head Office, field offices and staff quarters of EPFO. Physical Facility Division is headed by Chief Engineer who is the technical advisor to CPFC in all Construction/ Maintenance / Hiring / Purchasing of Land related matters of EPFO. In the year 2017-18, PFD was manned by

01 Assistant Engineer (Civil), 14 Junior Engineers (Civil) and 01 Junior Engineer (Electrical), stationed at Zonal offices and Head Office.

After the recent restructuring of the Organization, besides Head Office, PFD processes and prepares proposals related to construction activities and lease agreements in respect of the following offices:-

(a)	Zonal Offices	- 21
(b)	Regional Offices	- 135
(c)	District and Special state Offices	- 119
(d)	PDNASS	- 01
(e)	Zonal Training Institutes	- 04
(f)	Sub – Zonal Training Institute	- 01

Out of the above Offices, 80 Offices of the Organisation and all the Training Institutes were functioning from self owned office buildings and 49 offices were operating in leased/rental premises. All district offices are functioning from rented/leased premises.

Every year the ambit of EPFO is spreading and the number of establishments and subscribers are increasing at a very rapid pace. EPFO is upgrading its existing offices as well as constructing new buildings for its offices. While evaluating and finalizing construction related proposals, PFD ensures that physical facilities for easy and effective functioning of these offices, easy accessibility to stake holders and congenial working atmosphere for the officers and staff are incorporated in the designs, plans and estimates. Special care is taken in ensuring ease of access to old age and differently abled persons and subscribers in EPFO office locations in own existing buildings, newly constructed buildings as well as in rented buildings.

Construction related proposals and proposals for rent/lease agreements generally require the approval of the Executive Committee under the extant delegation of financial powers.

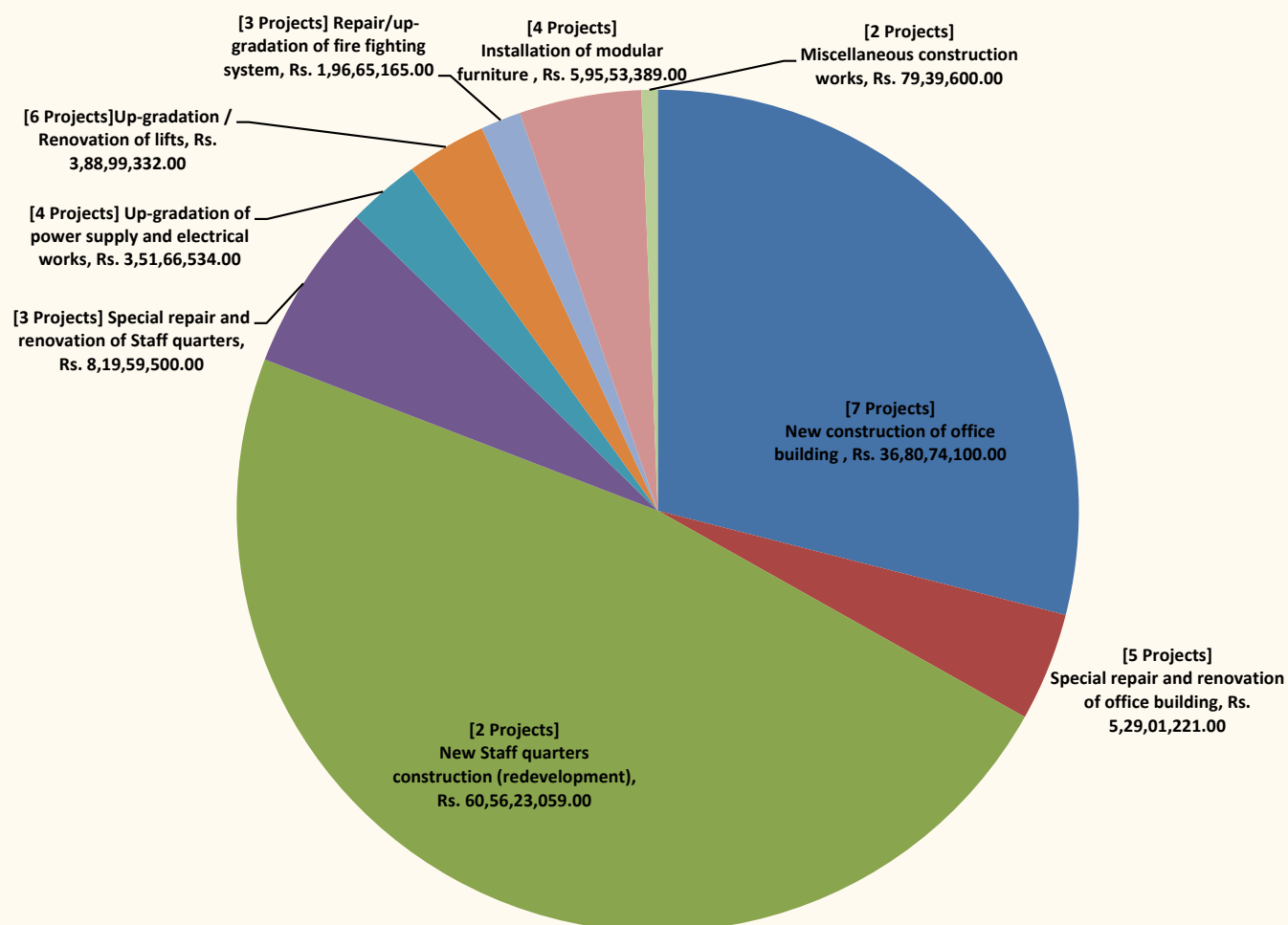
In the process of examining and approving the proposals related to construction activities, the Executive Committee is assisted by the Sub Committee on Building and Construction which is an advisory body of the Executive Committee, CBT. The Sub Committee on Building and Construction examines the various proposals and makes recommendations to the Executive Committee, CBT.

In the year 2017-18, the Sub Committee on Building and Construction held 04 meetings on 05.10.2017, 31.10.2017, 16.02.2018 and 26.03.2018 and the Executive Committee, CBT also met on four occasions on 12.04.2017, 01.11.2017, 21.02.2018 and 27.03.2018. The proposals that have been approved during the year under report are as under:-

S.No.	Nature of projects	No. of Projects	Amount sanctioned
1.	New construction of office building	7	Rs.36,80,74,100/-
2.	Special repair and renovation of office building	5	Rs.5,29,01,221/-

3.	New staff quarters construction (redevelopment)	2	Rs.60,56,23,059/-
4.	Special repair and renovation of staff quarters	3	Rs.8,19,59,500/-
5.	Up-gradation of power supply and electrical works	4	Rs.3,51,66,534/-
6.	Up-gradation/Renovation of lifts	6	Rs.3,88,99,332/-
7.	Repair/up-gradation of fire fighting system	3	Rs.1,96,65,165/-
8.	Installation of modular furniture	4	Rs.5,95,53,389/-
9.	Miscellaneous construction works	2	Rs.79,39,600/-

PROJECTS WITH SANCTIONED ESTIMATES



OTHER INITIATIVES:

(A) Roof Top Solar Power Initiative: To promote rooftop/ground mounted Solar Photo Voltaic (PV) panels by Departments/Ministries of Govt. of India and to meet 100 Giga Watt (GW) target by 2022, an office memorandum dated 29th Sept 2015 was issued by the Ministry of Labour and Employment, Govt. of India. As per guidelines of the Ministry of New and Renewable Energy, Govt. of India and direction of Ministry of Labour and Employment, the road map for installing Solar PV Panels in offices of EPFO under the Renewable Energy Service Company (RESCO) model through Rajasthan Electronics & Instruments Ltd (REIL) was initiated by EPFO. The Executive Committee in its 87th meeting held on 13.12.2016 approved the decision for installation of Rooftop Solar Photovoltaic Panels at offices of EPFO having own building through Rajasthan Electronics & Instruments Ltd (REIL). The REIL has completed feasibility survey of 28 offices during 2017-18 and Ministry of New and Renewable Energy approved 23 sites of EPFO offices for installation of Solar Roof Top panel. The benefits of the project include getting clean and environmental friendly energy and power savings at National level.

(B) LED lighting Initiative: Another landmark initiative under taken by EPFO is installation of LED light in all offices of EPFO in accordance with Govt. of India guidelines vide O.M No. 25(24)/E.Coord/2017 dated 04.08.2017. In this regard, all new projects are being executed with LED lights. This initiative will result in substantial savings for the organisation.

ADMINISTRATIVE VIGILANCE

11.28 The Administrative Vigilance Section was created under the HR Wing of the Head Office on 29th September, 2011 to deal with the lapses which are of administrative nature not involving vigilance angle. The performance parameters of Administrative Vigilance Section during the year under report are as under:

- i. The AVS has recorded/ maintained approximately 3200 Annual Immovable Property Returns in respect of Group 'A' & 'B' officials of EPFO. Besides, 165 applications for intimation/ sanction of transaction under rule 18(2), (3) & (4) of CCS (Conduct) Rules, 1964 were received out of which 129 intimations have been taken note of and necessary clarifications / documents have been called for in respect of remaining applications.
- ii. 323 complaints of various nature have been received from various sources including Prime Minister's Office, Central Vigilance Commission, Ministry of Labour & Employment and Cabinet Secretariat. Except for few, action on almost all of the complaints received during the year has been initiated and a good number of them have been closed.

- iii. 04 charge Memorandums for administrative lapses have been issued. 07 Disciplinary Proceedings were concluded and orders of respective Disciplinary Authority were issued. Out of these 07 Disciplinary Proceedings, penalty was imposed in 01 case while in the remaining 06 cases, the charges were dropped.
- iv. 05 applications regarding appeal/revision/review w.r.t. orders passed by Disciplinary Authorities were received wherein records and comments were called for from the respective offices.
- v. Approximately 1900 Vigilance Clearance Certificates were issued for various purposes like promotion/MACP/Visit Abroad/Superannuation/VRS etc.



Chapter 12

TRAINING & RESEARCH

'Excellence is an art won by training and habituation. We do not act rightly because we have virtue or excellence, but we rather have those because we have acted rightly. We are what we repeatedly do. Excellence, then, is not an act but a habit.'

-Aristotle

12.1 Background

In today's fast changing world, training has become extremely important for organizations in keeping pace with technological upgradation as well as in meeting rising expectations of its stake holders. At the same time, it is also very useful in maintaining its human resources at their peak performance levels. Thus, having a training policy and its well execution is vital to the success and development of any organisation. It becomes more significant in case of an organisation dealing with public service delivery like Employees' Provident Fund Organisation.

Further, as per "National Training Policy" 2012, issued by the Govt. of India, all civil servants will be provided with training to equip them with the competencies for their current or future jobs. Such training will be imparted; (a) at the time of their entry into service, and (b) at appropriate intervals in the course of their careers. Keeping in view the objectives of National Training Policy, 2012, EPFO has also taken up several steps to provide with necessary training to its officers and subordinate employees.

12.2 Objectives of Training

Training in the Employees' Provident Fund Organisation strives to achieve the following objectives: -

- (i) Enhancing professional knowledge and skills needed for better performance;
- (ii) Bringing about right attitudinal orientation.
- (iii) Promoting better understanding of professional requirements;

12.3 Framework for Training

All categories of employees shall receive:

- (a) Induction training at the time of entry into service.
- (b) In-service training at suitable intervals and
- (c) In-service training at the time of promotion.

12.4 Strategy

Training for All: Training is imparted to all officials of the Organization beginning from the lowest and cutting-edge to the highest in policy making. For the purpose of appropriate training design, the organizational service is divided into the following levels:

1. Group 'A' services comprising administrative and managerial level from APFC, RPFC-II, RPFC-I up to the Addl. CPFC cadre.
2. (i) Group 'B' services at supervisory level.
(ii) Group 'C' services at operational level.

12.5 Training Programmes

Keeping in view the different training needs and functional requirements, the training programmes are classified in the following categories:

- Induction Training/Foundation Training Programme.
- Refresher Training Programme /In-service Skill Development Training Programme.
- Management Development Programmes.
- Workshops/Seminars.
- Outreach programmes for Employers' and Members.
- Faculty Development Programme of Department of Personnel & Training (DoP&T), Govt. of India.

12.6 Training Structure in EPFO

Lifelong learning sustains individual and organisational development. Realising the vital role that training and development play in the sustenance and growth of organisations, a training centre called National Institute for Training and Research in Social Security (NITRSS) was set up in the Head Office of EPFO in October 1990.

In due course, NITRSS started functioning as an independent unit and with effect from November 1992 it was known as National Academy for Training and Research in Social Security (NATRSS). It started functioning from its own present premises at Institutional Area, Janak Puri, New Delhi since December 1997. On 25th May, 2016, NATRSS had been renamed as Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS).

The Academy and its zonal constituents have been assigned the primary task of imparting training to approximately Sixteen thousand strong manpower of EPFO and conducting research in the field of social security. In its 28 years of existence, PDNASS has emerged as a premier institution involved in training and research in the social security sector. The Academy not only provides training to the officers of EPFO, it also invites participants from other social security organisations in India and abroad. A pioneer in education and training in social security, PDNASS, is the only institution of its kind in the country.

12.7 Infrastructure at PDNASS

Lecture Hall: It has well-equipped four lecture halls with all latest training aids and equipment's besides one Yoga Hall and one Auditorium having a seating capacity for 118 persons.

Library: PDNASS has a Library with more than 10000 books in English and Hindi language besides a few books in Regional languages. Apart from books on social security, the books available in the library pertain to a large range of subjects and variety such as Training & Development, Indian Polity and Economy, Law and Constitution, Literature, Management, Public Administration, Spiritualism, Yoga, Personality Development, Travelogue etc. Besides subscribing to various labour law journals, the library also subscribes to various Indian and foreign journals.

Hostel: The Hostel block has 48 air-conditioned rooms equipped with Wi-Fi Internet facility. The Hostel also has a Gymnasium, a music room and a Computer Lab.

Sports Facilities: The Academy has also several sports facilities like Badminton, Table Tennis, Carom, Chess, Billiards, Cycling etc.

Mess: The mess, having a sitting capacity of 80, offers balanced diet for the Officer Trainees.

12.8 Training Target Group for PDNASS

At PDNASS, training is imparted to all Group 'A' officers of EPFO and also to the personnel from other government agencies as well as foreign countries.

12.9 Administrative structure

At present, the Academy is headed by a Director, who is in the rank of Addl. CPFC (Hqrs.). The Central Provident Fund Commissioner is the Ex-Officio Dean of the Academy. The Director, PDNASS, and the subordinate officers exercise the administrative and financial powers as per the Schedule of Delegation of Administrative and Financial Powers, required for smooth conduct of training programmes and other activities in the Academy. The Academy's sanctioned strength in respect of officers and other staff has been revised in January 2017 by the EPFO Hqrs. Details of sanctioned strength and In position in respect of PDNASS as on 31.03.2018 are given in **Appendix 9(i).**

12.10 Highlights of Training activities during the year 2017-2018 at PDNASS:

- During the year 2017-18, the Academy organised a total of 41 training programmes on different functional as well as soft-skill topics in which 1128 participants had participated. It also organised Induction/Foundation Training Programmes for newly recruited APFCs and Enforcement Officers/Accounts Officers.
- Apart from above, during the year 2017-2018, the Academy also focused on organising training programmes like Ethics & Values, Work Life Balance, 'Science of Happiness' etc. The Academy also roped in several spiritual training organisations like 'Art of Living', Isha Foundation etc. to impart life skills to the officers and other employees of EPFO.
- A special Training programme on 'Leadership and Change Management' was organised by the Academy in collaboration with IIM, Ahmedabad. Two training programmes, one Basic training programme and another Advanced training programme were conducted at IIM, Bengaluru on 'Finance and Accounts'. Another training programme on Strategic Management for Leadership Excellence, was held at ASCI, Hyderabad
- In the international sphere, the Academy continued to create its mark by conducting an International Training Programme on 'Managing Social Security Systems' wherein senior level officers from different countries like Bhutan, Tanzania & Nepal participated. Further, two other international training programmes were also conducted by the Academy for the officers of EPF, Nepal in which a total of 43 participants attended the courses in the Academy.
- A one day special training session was organised at the Academy for the participants of International Training Programme on "Social Protection in a Globalized Economy under ITEC/SCAAP programme" in which participants representing 10 countries participated through V.V.Giri National Labour Institute.

12.11 All India presence

The National Academy has an all India presence through its' following mentioned five Zonal/Sub-Zonal Training Institutes.

1. Dr. SP Mukherjee Institute of Social Security Administration, Zonal Training Institute (North Zone) at Faridabad (Haryana): The jurisdiction of ZTI (NZ) covers the offices of EPFO in the states of Delhi, Haryana, Himachal Pradesh, Punjab, Uttar Pradesh and Uttarakhand (for Group B and C officials).
2. Zonal Training Institute (South Zone) at Chennai (Tamil Nadu): ZTI (SZ) covers the states of Andhra Pradesh, Karnataka, Kerala, Pondicherry, Tamil Nadu and Telangana (for Group B and C officials).

3. Zonal Training Institute (East Zone) at Kolkata (West Bengal): The offices in the states of Bihar, Jharkhand, Orissa, West Bengal and Union Territory of Andaman & Nicobar Islands (for Group B and C officials), Assam & Meghalaya (for Group B officials).
4. Zonal Training Institute (West Zone) at Ujjain (Madhya Pradesh): ZTI (WZ) takes care of the training needs of the offices of EPFO situated in the States of Chhattisgarh, Goa, Gujarat, Madhya Pradesh, Maharashtra and Rajasthan (for Group B and C officials).
5. Sub-Zonal Training Institute at Shillong (Meghalaya): Sub-ZTI covers the North-Eastern states of Assam i.e. Guwahati, Agartala, Tinsukia, Shillong (only for Group C officials).

The Academy co-ordinates with the Zonal Training Institutes for designing and implementing training courses on a uniform basis for personnel working in the supervisory and operative levels in the EPFO.

12.12 Training Programmes at ZTIs

Keeping in view the changing training requirements of the staff, Training Programmes at ZTIs are conducted in a uniform manner. These training programmes can be classified in the following categories:

- Induction courses.
- Refresher courses in functional areas.
- Specialized programmes.
- Workshops for Employer/Employees.

12.13 Target Group for ZTIs

The target group of ZTIs comprises all Group B & Group C Staff.

12.14 Administrative Structure at ZTIs

Consequent upon Cadre restructure in EPFO, now ZTIs are headed by an officer of the rank of Addl. CPFC, supported by a suitable number of RPFC-Is. Details of Sanctioned strength and In position in respect of various ZTIs as on 31.03.2018 are given in **Appendix 9(i)**.

12.15 Highlights of Training activities at ZTIs

During the year 2017-2018, a total of 267 training programmes were organized by the ZTIs/Sub-ZTI, in which 7019 participants had participated. The details of the programmes conducted by the PDNASS, ZTIs and the Sub-ZTI during 2017-2018 is at **Appendices - 9 (ii) & 9(iii)**.

12.16 Other Activities

Other than training, one of the activities of the Academy is to conduct Probationary Examinations and Computer Skill Test for Social Security Assistants (Probationers) through Zonal Training Institutes. Accordingly, the following examinations were conducted by all ZTIs under the supervision of PDNASS during the year 2017-2018:

- SSA (Probationers) Examinations
- Computer Skill Tests for SSAs appointed on Compassionate grounds / for Promotion from LDC to SSAs all ZTIs.
- Details of examination conducted by the ZTIs during 2017-18 are as under:

Name of the Examination	Number of examinations conducted	No. of Candidates Appeared
SSA (Probationers) Examination	1 exam conducted in all ZTIs	72
Computer Skill Test for LDC (Promotion & Compensate)	16 test conducted in all ZTIs	371

12.17 Physical Facilities & Infrastructure at ZTIs

All ZTIs except Sub-ZTI Shillong are housed in own buildings and are equipped with necessary training infrastructure in terms of training halls, computer lab, conference facilities, library and hostel with dining facility.

12.18 Monitoring and Evaluation of Training

The Academy has put in place a regular feedback system in respect of all training programmes conducted by it to have a database for evaluation of training programmes at PDNASS. The main purpose of evaluating training is to obtain information/feedback on the impact of training programmes and to assess the relevance and significance of a particular training programme. It also provides an insight for making necessary modifications in future training programmes in light of systematic collection and assessment of information for deciding how best to utilize available training resources in order to achieve organisational goals.

12.19 Research

The Academy conducts research on various facets of social security administration. Some of the research projects undertaken by the Academy are:

1. Social Security scheme for barbers as part of a research project sponsored by the Ministry of Labour & Employment, Government of India
2. Research Project on Rickshaw Pullers of Delhi
3. Social Security needs & coverability of Beedi Workers under EPF & MP Act, 1952

Besides above, PDNASS has also compiled and issued a set of all important landmark legal cases for the officers of EPFO *Compendium of important judgment's on EPF & MP Act, 1952*. So far seven volumes have been issued by the Academy.



SAY NO TO CORRUPTION

Chapter 13 VIGILANCE

BACKGROUND

13.1 To ensure transparency and efficiency in EPFO's key business processes, the Vigilance Division has adopted a multipronged strategy based on preventive vigilance measures to prevent, detect and control malpractices and misconduct of its employees.

13.2 The Vigilance Division, headed by a Joint Secretary level Chief Vigilance Officer has four Zonal Vigilance Directorates in Mumbai, Kolkata, Hyderabad and New Delhi and monitors the implementation of preventive vigilance measures in a proactive manner.

PERFORMANCE DURING THE YEAR

13.3 Overall significant improvement in the process of vigilance was discernible during the year 2017-18 in all areas of preventive and punitive vigilance. With special emphasis being laid on preventive vigilance measures, the Organisation marched forward with several systemic improvements, based on modern technology, introduced and implemented successfully. Even the punitive vigilance activities showed significant progress with disposal of 99% (approx.) of the complaints received during the year 2017-18 and completion of 34% (approx.) of disciplinary proceedings or RDAs initiated in the previous years.

13.4 Several steps were also taken to enhance the mechanism of surveillance and detection of misconduct and malpractices in the key business processes of the Organisation. Fraud risk management became an area of focus during the year.

I. Preventive Vigilance

• Standard Operating Procedure (SOP) for Claim Settlement

With many public complaints being received in the Vigilance Division pertaining to delays in claim settlement and to ensure transparency and speed in the process, the Vigilance Division recommended the notification of a specific SOP for claim settlement. The SOP was prepared and notified in August, 2017.

• Online Claims Settlement

The Vigilance Division further recommended the introduction of online claim settlement in order to eliminate/minimize human intervention and the concomitant delays in the process of claim settlement. The software for Online Claim Settlement was launched in May, 2017 under which all EPF members with activated and Aadhaar seeded UAN were able to apply/file online claims for PF Final Settlement, PF Part Withdrawal and Pension Withdrawal Benefits without any human intervention of EPF staff or the employers.

II. Punitive Vigilance

• Complaints

With an opening balance of 19 un-disposed complaints of the previous year (2016-17), 1188 new complaints were received during 2017-18 (total number of complaints: 1207). Out of these 1207 complaints, 1201 complaints were disposed during the year and 06 cases were pending at the end of the year.

• CVC's 1st and 2nd stage advice

There were 11 CVC 1st stage advices (Major & Minor) pending at the beginning of the year and during the year 03 CVC 1st stage advices (Major & Minor) were received. Out of these 14 cases, 08 cases were disposed leaving a pendency of 06 cases. Similarly, there were 10 CVC 2nd stage advices pending at the beginning of the year and during the year 11 more were received. Out of these 21 cases, 15 cases were disposed and 06 cases were pending at the end of the year.

• Disciplinary Proceedings initiated

06 new Disciplinary Proceedings were initiated during the year. Out of these, 05 were Major penalty proceedings and 01 was Minor penalty proceeding.

• Disciplinary Proceedings finalized

54 Disciplinary Proceedings were finalized during the year. Out of these, 50 were Major penalty proceedings and 04 were Minor penalty proceedings.

• Prosecution Sanctions accorded

In 02 cases, Prosecution Sanction was accorded.

III. Surveillance & Detection

The Preventive Vigilance initiatives recommended by vigilance resulted in enhanced level of detection of various malpractices in the area of claim settlement. Introduction of single-page composite claim form eliminated the scope of fraudulent manipulations which were rampant when multiple claim forms were in use. Aadhaar seeding and verification further streamlined the process of claim settlement.

Coordination meetings with CBI/ACB

Coordination meetings were held with CBI/ACB and Agreed Lists were prepared and ODI list was updated.

Celebration of Vigilance Awareness Week-2017 (30.10.2017 to 04.11.2017)

The Vigilance Awareness Week (VAW), 2017 was organized from 30.10.2017 to 04.11.2017 in all EPFO Offices with the theme "My Vision – Corruption Free India". The following activities were undertaken during the week:

- A National Seminar on the topic 'Fraud Risk Management: The New Initiatives' was organized on 03.11.2017 at India Habitat Centre Lodhi Road, New Delhi.
- About 27,832 citizens took integrity e-pledge during the VAW activities and events organized by EPFO across the country.
- As a part of Outreach activities in Schools/Colleges, competitions such as Cartoon and Poster Competition, Story-telling competition, Short play/Drama Competition etc. were organized in about 265 schools in 146 cities and 20 colleges in 14 cities. About 27,241 students participated in the activities.
- Banners/Posters reflecting the theme of VAW – 'My Vision – Corruption Free India' were displayed during the Week in all administrative offices of EPFO and in public places i.e. Petrol Pumps/Railway Stations/Banks/Airports etc. Hand-outs/Pamphlets were also distributed manually and through e-mail to all establishments/members of EPFO.
- Various activities/competitions such as Essay writing, Elocution, Slogan writing, Debate, Poster making, Panel discussion etc. focusing upon the theme of VAW were organized in all EPFO Offices in which around 1,026 EPFO employees participated.
- Workshops/Seminars were organized in various offices of EPFO highlighting the theme of VAW and the policies of EPFO in which about 7,527 people including employers, EPF members and representatives of Trade Unions participated.



Hindi Pakhwada



*101st Birth Anniversary
Celebrations of
Pandit Deendayal Upadhyaya*



National Seminar on Global Trends in Social Security



Rashtriya Ekta Divas Celebrations



APPENDICES

Appendix-1(i)

List of CBT (EPF) Members as on 31.03.2018	
Members	
Chairman	
1.	Minister of State for Labour & Employment (Independent Charge), Government of India, New Delhi.
Vice Chairperson	
2.	Secretary, Labour & Employment, Government of India, New Delhi.
Central Government Representatives - 5	
3.	Additional Secretary, Ministry of Labour & Employment, Government of India, New Delhi
4.	Director General, Labour Welfare, Ministry of Labour & Employment, Government of India, New Delhi.
5.	Joint Secretary/Director, Social Security Division, Ministry of Labour & Employment, Govt. of India, New Delhi.
6.	Joint Secretary (Pension & Insurance), Deptt. of Financial Services, Ministry of Finance, Govt. of India, New Delhi..
7.	Financial Advisor, Ministry of Labour & Employment, Govt. of India, New Delhi.
State Government Representatives - 15	
8.	Secretary to the Govt. of Andhra Pradesh, Labour & Employment Department, Hyderabad.
9.	Secretary to the Govt. of Chattisgarh, Department of Labour and Employment, Raipur.
10.	Secretary to the Govt. of Gujarat, Labour & Employment Department, Gandhinagar.
11.	Secretary to the Govt. of Haryana, Labour & Employment Department, Chandigarh.
12.	Secretary to the Govt. of Himachal Pradesh, Labour & Employment Department, Shimla.
13.	Secretary to the Govt. of Karnataka, Labour Department, Bangalore.
14.	Secretary to the Govt. of Kerala, Labour Department, Thiruvananthapuram
15.	Principal Secretary to the Govt. of Madhya Pradesh, Labour Department, Bhopal.
16.	Secretary to the Govt. of Maharashtra, Industry, Labour & Energy Department, Mantralaya, Mumbai.
17.	Secretary to the Govt. of Punjab, Department of Labour. Chandigarh.
18.	Secretary to the Govt. of Rajasthan, Labour & Employment Department, Jaipur.
19.	Secretary to the Govt. of Tamil Nadu, Labour & Employment Department, Chennai.
20.	Secretary to the Govt. of Uttar Pradesh, Labour Department, Lucknow.
21.	Secretary to the Govt of West Bengal, Labour Department, Kolkata.
22.	Secretary to the Govt. of NCT of Delhi, Labour Department, Delhi.
Employers' Representatives - 10	
23.	Shri J.P. Chaudhary, All India Organisation of Employers (Council of Indian Employers).
24.	Shri Balasubrahmanyam Kamarsu, Employer's Representative

25.	Shri Vijay Padate, Employers' Federation of India.
26.	Dr. U.D. Choubey, SCOPE (Council of Indian Employers).
27.	Shri G.P. Srivastava, ASSOCHAM.
28.	Shri S. Sen, Confederation of India Industry,
29.	Shri B.P.Pant, FICCI
30.	Shri K.V. Sekhar Raju, FASII
31.	Sh. Ravi Wig, PHDCCI
32.	Dr. S.S.Patil, AIMO
Employees' Representatives - 10	
33.	Shri A.D. Nagpal, HMS.
34.	Shri. A.K. Padmanabhan, CITU.
35.	Shri M. Jagadishwar Rao, BMS.
36.	Shri Virjesh Upadhyay, BMS.
37.	Shri Prabhakar J. Banasure, BMS.
38.	Shri Sankar Saha, AIUTUC.
39.	Dr. G. Sanjeeva Reddy, INTUC.
40.	Shri Ashok Singh, INTUC.
41.	Shri Raman Pandey, INTUC.
42.	Shri Ramendra Kumar, All India Trade Union Congress.
Member Secretary	
43.	The Central Provident Fund Commissioner, Employees' Provident Fund Organisation.

Appendix-1(ii)

List of Executive Committee, CBT (EPF) Members as on 31.03.2018	
Chairman	
1.	Secretary, Labour & Employment, Government of India, New Delhi.
Central Government Representatives - 2	
2.	Additional Secretary, Ministry of Labour & Employment, Govt. of India, New Delhi.
3.	Additional/Joint Secretary & Financial Advisor, Ministry of Labour & Employment, Govt. of India, New Delhi.
State Government Representatives- 3	
4.	Representative of the Govt. of Kerala, Labour Department, Kerala.
5.	Representative of the Govt. of Madhya Pradesh, Labour Department, Madhya Pradesh.
6.	Vacant
Employers' Representatives – 3	
7.	Dr. U.D. Choubey
8.	Sh. Ravi Wig
9.	Shri K. V. Sekhar Raju
Employees' Representatives – 3	
10.	Dr. G. Sanjeeva Reddy
11.	Shri M. Jagadishwar Rao
12.	Shri A. D. Nagpal
Member Secretary	
13.	The Central Provident Fund Commissioner, Employees' Provident Fund Organisation.

Appendix-2(i)

Details of Exempted Establishments as on 31.03.2018			
SL. NO.	ZONE/ RO	Name of Office	Total
1	Zone	AP	19
2	RO	Guntur	5
3	RO	Cudappah	5
4	RO	Rajahmundry	3
5	RO	Visakhapatnam (Vizag)	6
6	Zone	Telangana	38
7	RO	Hyderabad - I	26
8	RO	Hyderabad - II	0
9	RO	Kukatpalli	8
10	RO	Patancheru	3
11	RO	Nizamabad	0
12	RO	Karimnagar	1
13	RO	Siddipet	0
14	RO	Warangal	0
15	Zone	Bengaluru	83
16	RO	Bangaluru - I	41
17	RO	Bangaluru - II	0
18	RO	Bommasandra - I	10
19	RO	Bommasandra - II	0
20	RO	K.R. Puram (Whitefield)	12
21	RO	Peenya	15
22	RO	Rajarajeshwari Nagar (Mysore Road)	5
23	RO	Tumkur	0
24	RO	Yelahanka	0
25	Zone	Karnataka & Goa	24
26	RO	Goa	6
27	RO	Hubli	2
28	RO	Mangalore	1
29	RO	Mysore	5
30	RO	Bellary	2
31	RO	Chikmangalur	1
32	RO	Gulbarga (Kalaburagi)	0
33	RO	Raichur	1
34	RO	Shimoga	4
35	RO	Udupi	2
36	Zone	Bihar & Jharkhand	36
37	RO	Jamshedpur	14
38	RO	Patna	6
39	RO	Ranchi	11
40	RO	Bhagalpur	1
41	RO	Muzaffarpur	4

Details of Exempted Establishments as on 31.03.2018			
SL. NO.	ZONE/ RO	Name of Office	Total
42	Zone	Chennai & Puducherry	74
43	RO	Ambattur	12
44	RO	Chennai - I	47
45	RO	Chennai - II	0
46	RO	Tambaram	8
47	RO	Vellore	6
48	RO	Puducherry	1
49	Zone	Tamil Nadu	47
50	RO	Coimbatore	15
51	RO	Madurai	9
52	RO	Salem	9
53	RO	Tirunelveli	3
54	RO	Trichy	11
55	RO	Nagercoil	0
56	Zone	Delhi & Uttarakhand	150
57	RO	DEHRADUN	12
58	RO	Delhi (East)	7
59	RO	Delhi (West)	0
60	RO	Delhi (Central)	0
61	RO	Delhi (North)	86
62	RO	Delhi (South)	43
63	RO	Haldwani	2
64	Zone	Gujarat	69
65	RO	Ahmedabad	35
66	RO	Bharuch	3
67	RO	Naroda	3
68	RO	Rajkot	6
69	RO	Surat	3
70	RO	Vadodara	18
71	RO	Vatwa	0
72	RO	Vapi	1
73	Zone	Haryana	40
74	RO	Faridabad	7
75	RO	Gurgaon - I	19
76	RO	Gurgaon - II	0
77	RO	Karnal	9
78	RO	Rohtak	5
79	Zone	Kerala & Lakshadweep	37
80	RO	Kozhikode (Calicut)	7
81	RO	Kochi	20
82	RO	Trivandrum	5
83	RO	Kannur	0
84	RO	Kollam	2
85	RO	Kottayam	3

Details of Exempted Establishments as on 31.03.2018			
SL. NO.	ZONE/ RO	Name of Office	Total
86	Zone	Madhya Pradesh & Chattisgarh	16
87	RO	Bhopal	3
88	RO	Indore	1
89	RO	Jabalpur	9
90	RO	Raipur	3
91	RO	Gwalior	0
92	RO	Sagar	0
93	RO	Ujjain	0
94	Zone	Mumbai - I (Bandra)	198
95	RO	Bandra-I	198
96	RO	Bandra-II	0
97	RO	Bandra-III	0
98	RO	Bandra-IV	0
99	Zone	Mumbai - II (Thane)	60
100	RO	Kandivali-I	20
101	RO	Kandivali-II	0
102	RO	Thane-I	30
103	RO	Thane-II	0
104	RO	Vashi	10
105	Zone	Maharashtra	70
106	RO	Pune-I	36
107	RO	Pune-II	0
108	RO	Aurangabad	0
109	RO	Kolhapur	11
110	RO	Nagpur	8
111	RO	Nasik	14
112	RO	Solapur	1
113	RO	Akola	0
114	Zone	NER	11
115	RO	Guwahati	4
116	RO	Agartala	0
117	RO	Shillong	2
118	RO	Tinsukia	5
119	Zone	Odisha	21
120	RO	Bhubaneswar	8
121	RO	Rourkela	7
122	RO	Behrampur	3
123	RO	Keonjhar	3
124	Zone	Punjab & HP	19
125	RO	Bhatinda	0
126	RO	Chandigarh	6
127	RO	Jalandhar	5
128	RO	Ludhiana	1
129	RO	Shimla	5
130	RO	Amritsar	2

Details of Exempted Establishments as on 31.03.2018			
SL. NO.	ZONE/ RO	Name of Office	Total
131	Zone	Rajasthan	35
132	RO	Jaipur	23
133	RO	Jodhpur	2
134	RO	Udaipur	6
135	RO	Kota	4
136	Zone	UP	85
137	RO	Agra	4
138	RO	Kanpur	7
139	RO	Lucknow	25
140	RO	Meerut	18
141	RO	Noida	8
142	RO	Varanasi	3
143	RO	Allahabad	13
144	RO	Bareilly	4
145	RO	Gorakhpur	3
146	Zone	WB, A&N Islands & Sikkim	282
147	RO	Durgapur	8
148	RO	Howrah	36
149	RO	Jalpaiguri	3
150	RO	Jangipur	0
151	RO	Kolkata	131
152	RO	Park Street	82
153	RO	Siliguri	1
154	RO	Darjeeling	1
155	RO	Barrackpore	20
156	RO	Port Blair	0
Grand Total			1414

AVERAGE CONTRIBUTING ESTABLISHMENTS AND MEMBERS - (2017-18)		
Zone	Contributing Establishments	Contributing Members
Andhra Pradesh (Vijaywada)	19,405	1,160,683
Bengaluru (Bengaluru)	26,064	4,082,020
Bihar & Jharkhand (Patna)	15,616	902,366
Chennai & Puducherry (Chennai)	27,833	2,992,929
Delhi & Uttarakhand (Delhi)	37,563	3,316,813
Gujarat (Ahmedabad)	48,123	3,042,384
Haryana (Faridabad)	25,447	2,294,657
Karnataka (Other Than Bengaluru) & Goa (Hubli)	25,904	1,436,039
Kerala & Lakshadweep (Thiruvananthapuram)	17,296	1,188,943
Madhya Pradesh & Chattisgarh (Bhopal)	28,943	1,547,871
Maharashtra (Excluding Mumbai) (Pune)	47,987	3,287,591
Mumbai I (Bandra)	13,580	2,962,576
Mumbai II (Thane)	32,514	2,787,903
North-Eastern Region (Guwahati)	8,924	391,994
Odisha (Bhubaneswar)	14,030	910,116
Punjab & Himachal Pradesh (Chandigarh)	32,009	1,467,457
Rajasthan (Jaipur)	21,312	1,082,282
Tamil Nadu (Excluding Chennai) (Coimbatore)	36,285	2,343,053
Telangana (Hyderabad)	25,355	2,804,444
Uttar Pradesh (Kanpur)	37,352	2,124,395
West Bengal, A&N Islands & Sikkim (Kolkata)	37,578	2,993,139
All India	5,79,120	4,51,19,654

ALL CLAIMS SUMMARY - (2017-18)									
TYPES OF CLAIMS	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
PF Final Settlement	7425390	956729	6468661	6409096	1563067	2609080	1639691	597258	59565
PF Part Withdrawal	1338190	237296	1100894	1084838	438982	444638	161921	39297	16056
PF Transfer	1382633	279221	1103412	1078199	317461	427406	247272	86060	25213
Pension	519585	163728	355857	341433	31961	88232	112027	109213	14424
Pension Withdrawal Benefit	6597438	1229078	5368360	5315190	1295866	2155112	1342559	521653	53170
Insurance (EDLI)	54660	17797	36863	36379	16115	13273	4763	2228	484
All India	17,317,896	2,883,849	14,434,047	14,265,135	3,663,452	5,737,741	3,508,233	1,355,709	168,912

ALL CLAIMS - (2017-18)									
ZONE	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
Andhra Pradesh (Vijaywada)	452710	49366	403344	402185	108851	225452	59664	8218	1159
Bengaluru (Bengaluru)	1677099	309135	1367964	1351444	175181	631020	431781	113462	16520
Bihar & Jharkhand (Patna)	239799	24122	215677	215542	104723	70370	23568	16881	135
Chennai & Puducherry (Chennai)	1205305	211028	994277	986148	173643	418682	284120	109703	8129
Delhi & Uttarakhand (Delhi)	1505385	359331	1146054	1122287	221371	353747	297862	249307	23767
Gujarat (Ahmedabad)	1056347	122725	933622	931085	515130	321786	77052	17117	2537
Haryana (Faridabad)	1256499	250998	1005501	971939	182678	287983	215346	285932	33562
Karnataka (Other Than Bengaluru) & Goa (Hubli)	542107	93372	448735	447366	117500	227000	90797	12069	1369
Kerala & Lakshadweep (Thiruvananthapuram)	497533	94028	403505	396983	63862	185044	113972	34105	6522
Madhya Pradesh & Chattisgarh (Bhopal)	620073	101147	518926	515407	209257	169097	93717	43336	3519
Maharashtra (Excluding Mumbai) (Pune)	1362118	195022	1167096	1163042	238458	573250	307646	43688	4054
Mumbai I (Bandra)	950998	157965	793033	773486	37729	263128	367504	105125	19547
Mumbai II (Thane)	1099402	207076	892326	885861	66741	345806	378880	94434	6465
North-Eastern Region (Guwahati)	87355	5988	81367	79612	22315	33366	19188	4743	1755
Odisha (Bhubaneswar)	273014	24404	248610	248236	88651	131682	22738	5165	374
Punjab & Himachal Pradesh (Chandigarh)	690558	66649	623909	622060	379898	200826	39127	2209	1849
Rajasthan (Jaipur)	406439	60140	346299	345165	185994	122241	31789	5141	1134
Tamil Nadu (Excluding Chennai) (Coimbatore)	995787	187414	808373	796042	103908	398953	227718	65463	12331
Telangana (Hyderabad)	928118	187105	741013	727012	156604	259706	207960	102742	14001
Uttar Pradesh (Kanpur)	853455	123338	730117	725750	341573	270189	93767	20221	4367
West Bengal, A&N Islands & Sikkim (Kolkata)	617795	53496	564299	558483	169385	248413	124037	16648	5816
All India	17,317,896	2,883,849	14,434,047	14,265,135	3,663,452	5,737,741	3,508,233	1,355,709	168,912

PF FINAL SETTLEMENT CLAIMS - (2017-18)									
ZONE	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
Andhra Pradesh (Vijaywada)	170610	14239	156371	156161	36105	92442	26078	1536	210
Bengaluru (Bengaluru)	680144	95883	584261	578295	67813	270642	194965	44875	5966
Bihar & Jharkhand (Patna)	103526	7678	95848	95837	45722	31969	10365	7781	11
Chennai & Puducherry (Chennai)	499044	68901	430143	427607	66803	186214	131195	43395	2536
Delhi & Uttarkhand (Delhi)	666063	131609	534454	527111	92013	170307	149242	115549	7343
Gujarat (Ahmedabad)	488884	42380	446504	445771	245271	158386	36864	5250	733
Haryana (Faridabad)	612859	96410	516449	501764	82636	147803	116172	155153	14685
Karnataka (Other Than Bengaluru) & Goa (Hubli)	228218	28821	199397	198818	53222	102333	39352	3911	579
Kerala & Lakshadweep (Thiruvananthapuram)	183696	26197	157499	155331	21568	70771	50786	12206	2168
Madhya Pradesh & Chattisgarh (Bhopal)	270082	35613	234469	233163	92261	78250	42904	19748	1306
Maharashtra (Excluding Mumbai) (Pune)	609089	61102	547987	546519	100460	276864	151649	17546	1468
Mumbai I (Bandra)	352902	43835	309067	302417	8688	97522	155895	40312	6650
Mumbai II (Thane)	471034	70554	400480	398802	25872	153264	176563	43103	1678
North-Eastern Region (Guwahati)	39518	1883	37635	36762	9716	15587	9522	1937	873
Odisha (Bhubaneswar)	100237	6868	93369	93270	31846	51973	8624	827	99
Punjab & Himachal Pradesh (Chandigarh)	315685	22461	293224	292733	175002	98459	18583	689	491
Rajasthan (Jaipur)	181310	19745	161565	161215	84480	59832	15231	1672	350
Tamil Nadu (Excluding Chennai) (Coimbatore)	432157	60513	371644	366721	42377	187522	111283	25539	4923
Telangana (Hyderabad)	373426	62454	310972	307120	59603	110354	95178	41985	3852
Uttar Pradesh (Kanpur)	385973	42869	343104	341500	147710	136372	48582	8836	1604
West Bengal, A&N Islands & Sikkim (Kolkata)	260933	16714	244219	242179	73899	112214	50658	5408	2040
All India	7,425,390	956,729	6,468,661	6,409,096	1,563,067	2,609,080	1,639,691	597,258	59,565

PROVIDENT FUND TRANSFER - (2017-18)									
ZONE	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
Andhra Pradesh (Vijaywada)	42113	5565	36548	36428	13067	18801	4183	377	120
Bengaluru (Bengaluru)	184088	41651	142437	139762	28122	65324	36656	9660	2675
Bihar & Jharkhand (Patna)	13620	1967	11653	11632	6946	2932	1180	574	21
Chennai & Puducherry (Chennai)	105580	20939	84641	83455	22880	33116	19556	7903	1186
Delhi & Uttarkhand (Delhi)	105019	28105	76914	72153	13957	19577	16477	22142	4761
Gujarat (Ahmedabad)	73949	10558	63391	62965	40921	18097	3075	872	426
Haryana (Faridabad)	76488	17945	58543	54420	15116	16462	11375	11467	4123
Karnataka (Other Than Bengaluru) & Goa (Hubli)	36396	9004	27392	27134	7641	12828	5472	1193	258
Kerala & Lakshadweep (Thiruvananthapuram)	34623	7887	26736	26094	6893	12232	5353	1616	642
Madhya Pradesh & Chattisgarh (Bhopal)	36717	6922	29795	29213	11510	9708	6414	1581	582
Maharashtra (Excluding Mumbai) (Pune)	96904	19189	77715	77249	23949	34886	15938	2476	466
Mumbai I (Bandra)	145275	30068	115207	111074	13136	50442	41087	6409	4133
Mumbai II (Thane)	112970	21552	91418	89422	8863	36124	37923	6512	1996
North-Eastern Region (Guwahati)	1842	314	1528	1438	403	503	400	132	90
Odisha (Bhubaneswar)	17387	2895	14492	14447	4904	7948	1521	74	45
Punjab & Himachal Pradesh (Chandigarh)	48617	6908	41709	41279	26674	12081	2368	156	430
Rajasthan (Jaipur)	31379	4966	26413	26213	15771	8075	2134	233	200
Tamil Nadu (Excluding Chennai) (Coimbatore)	55863	10080	45783	45118	12016	21094	9783	2225	665
Telangana (Hyderabad)	83016	17677	65339	63946	15742	24474	15730	8000	1393
Uttar Pradesh (Kanpur)	50299	10273	40026	39403	21451	12770	4226	956	623
West Bengal, A&N Islands & Sikkim (Kolkata)	30488	4756	25732	25354	7499	9932	6421	1502	378
All India	1,382,633	279,221	1,103,412	1,078,199	317,461	427,406	247,272	86,060	25,213

PROVIDENT FUND (PART WITHDRAWAL) - (2017-18)									
ZONE	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
Andhra Pradesh (Vijaywada)	71093	5474	65619	65376	25677	32663	6515	521	243
Bengaluru (Bengaluru)	88574	24403	64171	61837	9563	32893	15662	3719	2334
Bihar & Jharkhand (Patna)	22309	2327	19982	19980	13410	4975	1167	428	2
Chennai & Puducherry (Chennai)	104470	19519	84951	83579	21957	38269	18031	5322	1372
Delhi & Uttarakhand (Delhi)	100796	28625	72171	70640	36548	21156	8332	4604	1531
Gujarat (Ahmedabad)	49020	9502	39518	39107	24457	12621	1828	201	411
Haryana (Faridabad)	60708	13661	47047	44199	19911	16200	5074	3014	2848
Karnataka (Other Than Bengaluru) & Goa (Hubli)	40889	6459	34430	34309	12999	16941	4036	333	121
Kerala & Lakshadweep (Thiruvananthapuram)	95208	13915	81293	80502	18133	43259	16765	2345	791
Madhya Pradesh & Chattisgarh (Bhopal)	66990	9668	57322	57181	31079	18037	6559	1506	141
Maharashtra (Excluding Mumbai) (Pune)	98333	16758	81575	81195	26001	37488	16112	1594	380
Mumbai I (Bandra)	43981	10522	33459	32016	6626	14258	9154	1978	1443
Mumbai II (Thane)	56724	13662	43062	41928	8325	19624	11942	2037	1134
North-Eastern Region (Guwahati)	12905	692	12213	12058	4930	4899	1929	300	155
Odisha (Bhubaneswar)	55576	3509	52067	52029	23182	26447	2319	81	38
Punjab & Himachal Pradesh (Chandigarh)	48204	7269	40935	40728	27664	11572	1356	136	207
Rajasthan (Jaipur)	22746	3962	18784	18677	12444	5041	974	218	107
Tamil Nadu (Excluding Chennai) (Coimbatore)	66540	12138	54402	53466	11335	27133	11385	3613	936
Telangana (Hyderabad)	91890	19236	72654	71262	28923	24169	12615	5555	1392
Uttar Pradesh (Kanpur)	91364	11507	79857	79543	54686	19184	4623	1050	314
West Bengal, A&N Islands & Sikkim (Kolkata)	49870	4488	45382	45226	21132	17809	5543	742	156
All India	1,338,190	237,296	1,100,894	1,084,838	438,982	444,638	161,921	39,297	16,056

MEMBER PENSION CASES - (2017-18)									
ZONE	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
Andhra Pradesh (Vijaywada)	14728	4632	10096	9773	433	2379	3150	3811	323
Bengaluru (Bengaluru)	18225	7763	10462	10116	438	2339	3128	4211	346
Bihar & Jharkhand (Patna)	13834	2253	11581	11493	1711	4821	3247	1714	88
Chennai & Puducherry (Chennai)	25500	9409	16091	15447	96	1444	3558	10349	644
Delhi & Uttarkhand (Delhi)	28265	11144	17121	14675	161	1272	3734	9508	2446
Gujarat (Ahmedabad)	26650	5513	21137	20753	2324	7426	5544	5459	384
Haryana (Faridabad)	11649	3112	8537	8207	594	2709	2279	2625	330
Karnataka (Other Than Bengaluru) & Goa (Hubli)	30237	10659	19578	19385	1480	7912	7431	2562	193
Kerala & Lakshadweep (Thiruvananthapuram)	29891	12614	17277	16498	296	3075	4902	8225	779
Madhya Pradesh & Chattisgarh (Bhopal)	21323	6087	15236	14910	2887	4114	3861	4048	326
Maharashtra (Excluding Mumbai) (Pune)	43501	14401	29100	28646	2212	7163	12434	6837	454
Mumbai I (Bandra)	28897	6913	21984	21108	107	1755	6615	12631	876
Mumbai II (Thane)	21064	9650	11414	11080	181	1584	4189	5126	334
North-Eastern Region (Guwahati)	3847	533	3314	3203	222	1004	1158	819	111
Odisha (Bhubaneswar)	12641	2475	10166	10072	665	2733	3227	3447	94
Punjab & Himachal Pradesh (Chandigarh)	13442	3027	10415	10101	2603	4031	2925	542	314
Rajasthan (Jaipur)	13535	5143	8392	8239	2114	2078	2600	1447	153
Tamil Nadu (Excluding Chennai) (Coimbatore)	44375	20857	23518	22369	269	3161	8643	10296	1149
Telangana (Hyderabad)	34116	11239	22877	19678	1505	4755	5111	8307	3199
Uttar Pradesh (Kanpur)	29077	8598	20479	19900	4492	6247	6092	3069	579
West Bengal, A&N Islands & Sikkim (Kolkata)	54788	7706	47082	45780	7171	16230	18199	4180	1302
All India	519,585	163,728	355,857	341,433	31,961	88,232	112,027	109,213	14,424

PENSION WITHDRAWAL BENEFIT - (2017-18)									
ZONE	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
Andhra Pradesh (Vijaywada)	151141	18588	132553	132315	32674	78120	19571	1950	238
Bengaluru (Bengaluru)	703370	138552	564818	559647	68848	259091	180917	50791	5171
Bihar & Jharkhand (Patna)	85509	9703	75806	75793	36419	25522	7533	6319	13
Chennai & Puducherry (Chennai)	467113	90764	376349	373964	61448	158998	111276	42242	2385
Delhi & Uttarakhand (Delhi)	601124	157819	443305	435749	78286	140736	119615	97112	7556
Gujarat (Ahmedabad)	415591	54487	361104	360526	200672	124860	29667	5327	578
Haryana (Faridabad)	492887	119199	373688	362125	64037	104267	80240	113581	11563
Karnataka (Other Than Bengaluru) & Goa (Hubli)	203742	37374	166368	166150	41289	86385	34413	4063	218
Kerala & Lakshadweep (Thiruvananthapuram)	151927	32429	119498	117369	16573	55218	35969	9609	2129
Madhya Pradesh & Chattisgarh (Bhopal)	222779	42466	180313	179151	70220	58604	33895	16432	1162
Maharashtra (Excluding Mumbai) (Pune)	510952	83090	427862	426583	83878	216071	111428	15206	1279
Mumbai I (Bandra)	378257	66477	311780	305391	9049	98416	154274	43652	6389
Mumbai II (Thane)	435323	90968	344355	343036	23042	134399	148004	37591	1319
North-Eastern Region (Guwahati)	28725	2505	26220	25696	6814	11183	6146	1553	524
Odisha (Bhubaneswar)	86105	8436	77669	77573	27701	42216	6934	722	96
Punjab & Himachal Pradesh (Chandigarh)	262418	26694	235724	235338	146806	74127	13732	673	386
Rajasthan (Jaipur)	155932	25629	130303	129992	70839	46920	10742	1491	311
Tamil Nadu (Excluding Chennai) (Coimbatore)	392289	81408	310881	306231	37040	158967	86445	23779	4650
Telangana (Hyderabad)	341634	74525	267109	263026	50115	95292	78970	38649	4083
Uttar Pradesh (Kanpur)	293186	48889	244297	243093	112275	94866	29829	6123	1204
West Bengal, A&N Islands & Sikkim (Kolkata)	217434	19076	198358	196442	57841	90854	42959	4788	1916
All India	6,597,438	1,229,078	5,368,360	5,315,190	1,295,866	2,155,112	1,342,559	521,653	53,170

INSURANCE CLAIMS - (2017-18)									
ZONE	WORKLOAD	REJECTED	NET WORKLOAD	SETTLED	SETTLED <= 3 DAYS	SETTLED <= 10 DAYS	SETTLED <= 20 DAYS	SETTLED > 20 DAYS	CLOSING BALANCE
Andhra Pradesh (Vijaywada)	3025	868	2157	2132	895	1047	167	23	25
Bengaluru (Bengaluru)	2698	883	1815	1787	397	731	453	206	28
Bihar & Jharkhand (Patna)	1001	194	807	807	515	151	76	65	0
Chennai & Puducherry (Chennai)	3598	1496	2102	2096	459	641	504	492	6
Delhi & Uttarakhand (Delhi)	4118	2029	2089	1959	406	699	462	392	130
Gujarat (Ahmedabad)	2253	285	1968	1963	1485	396	74	8	5
Haryana (Faridabad)	1908	671	1237	1224	384	542	206	92	13
Karnataka (Other Than Bengaluru) & Goa (Hubli)	2625	1055	1570	1570	869	601	93	7	0
Kerala & Lakshadweep (Thiruvananthapuram)	2188	986	1202	1189	399	489	197	104	13
Madhya Pradesh & Chattisgarh (Bhopal)	2182	391	1791	1789	1300	384	84	21	2
Maharashtra (Excluding Mumbai) (Pune)	3339	482	2857	2850	1958	778	85	29	7
Mumbai I (Bandra)	1686	150	1536	1480	123	735	479	143	56
Mumbai II (Thane)	2287	690	1597	1593	458	811	259	65	4
North-Eastern Region (Guwahati)	518	61	457	455	230	190	33	2	2
Odisha (Bhubaneswar)	1068	221	847	845	353	365	113	14	2
Punjab & Himachal Pradesh (Chandigarh)	2192	290	1902	1881	1149	556	163	13	21
Rajasthan (Jaipur)	1537	695	842	829	346	295	108	80	13
Tamil Nadu (Excluding Chennai) (Coimbatore)	4563	2418	2145	2137	871	1076	179	11	8
Telangana (Hyderabad)	4036	1974	2062	1980	716	662	356	246	82
Uttar Pradesh (Kanpur)	3556	1202	2354	2311	959	750	415	187	43
West Bengal, A&N Islands & Sikkim (Kolkata)	4282	756	3526	3502	1843	1374	257	28	24
All India	54,660	17,797	36,863	36,379	16,115	13,273	4,763	2,228	484

ANNUAL ACCOUNTS (UNEXEMPTED) UPDATION UPTO 2017-18													
Zone/ Office	Accounts updated	Active Member Accounts	Active Members Accounts with Bal<=0	Settled Member Accounts	Settled Member Accounts with CB<=0	Inoperative Member Accounts	Inoperative Member Accounts with Bal<=0	Member Account Balance with Bal<=0	Member Account Balance with Bal 1-100	Member Account Balance with Bal 101-500	Member Account Balance with Bal 501-1000	Member Account Balance with Bal>1000	Member Accounts Pending for Updation
Andhra Pradesh (Vijaywada)	3,826,127	1,946,011	3,588	206,113	135,109	1,674,003	13,420	152,117	160,741	489,226	410,255	2,613,788	118,345
GUNTUR	975,215	448,723	1,299	57,779	38,811	468,713	581	40,691	34,897	115,583	106,383	677,661	56,243
KADAPA	927,297	574,012	981	53,838	35,427	299,447	1,858	38,266	28,397	99,326	85,289	676,019	21,244
RAJAMUNDRY	505,432	252,239	314	26,680	17,586	226,513	10,371	28,271	19,203	58,693	48,537	350,728	8,877
VISHAKAPATNAM	1,418,183	671,037	994	67,816	43,285	679,330	610	44,889	78,244	215,624	170,046	909,380	31,981
Bengaluru (Bengaluru)	16,305,237	7,772,849	23,518	910,953	568,302	7,621,435	41,579	633,399	598,385	2,015,161	1,980,556	11,077,736	976,483
BANGALORE	5,775,833	2,707,597	15,945	300,333	181,324	2,767,903	1,913	199,182	179,690	622,115	656,242	4,118,604	169,961
BOMMASANDRA	3,640,678	1,722,172	3,268	248,992	139,962	1,669,514	31,451	174,681	155,406	476,596	453,076	2,380,919	716,374
K R PURAM (WHITEFIELD)	2,613,295	1,533,254	2,980	141,345	103,967	938,696	4,717	111,664	74,330	223,577	231,783	1,971,941	15,939
MYSORE ROAD	943,603	489,131	521	53,385	33,147	401,087	629	34,297	26,798	114,763	112,981	654,764	22,941
PEENYA	3,331,828	1,320,695	804	166,898	109,902	1,844,235	2,869	113,575	162,161	578,110	526,474	1,951,508	51,268
Bihar & Jharkhand (Patna)	3,051,589	1,623,237	2,150	141,817	78,141	1,286,535	3,767	84,058	140,381	395,393	330,046	2,101,711	91,097
BHAGALPUR	86,792	46,948	234	6,065	3,125	33,779	216	3,575	3,948	10,032	6,957	62,280	11,153
JAMSHEDPUR	1,141,950	450,256	552	51,418	23,085	640,276	377	24,014	67,890	199,729	159,055	691,262	11,397
MUZAFFARPUR	104,976	67,733	256	6,561	3,343	30,682	155	3,754	2,369	8,459	8,919	81,475	14,093
PATNA	1,002,284	661,121	814	44,469	28,271	296,694	2,430	31,515	31,896	97,274	90,771	750,828	30,510
RANCHI	715,587	397,179	294	33,304	20,317	285,104	589	21,200	34,278	79,899	64,344	515,866	23,944

ANNUAL ACCOUNTS (UNEXEMPTED) UPDATION UPTO 2017-18													
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Chennai & Puducherry (Chennai)	13,242,090	6,242,853	8,061	589,004	403,233	6,410,233	4,471	415,765	623,822	1,785,570	1,607,589	8,809,344	716,825
	2,472,901	1,218,274	1,087	83,901	55,000	1,170,726	1,289	57,376	151,017	380,068	313,608	1,570,832	48,857
	6,547,509	3,068,370	5,130	336,812	225,567	3,142,327	1,566	232,263	226,116	747,334	725,587	4,616,209	477,749
	672,007	291,660	254	26,319	15,934	354,028	167	16,355	61,297	134,561	91,452	368,342	7,080
	2,846,707	1,282,130	638	91,647	70,482	1,472,930	909	72,029	150,413	443,399	409,318	1,771,548	167,568
	702,966	382,419	952	50,325	36,250	270,222	540	37,742	34,979	80,208	67,624	482,413	15,571
	18,021,452	8,352,103	9,076	756,610	503,085	8,912,739	6,694	518,855	778,023	2,230,047	2,160,823	12,333,704	172,174
	1,627,515	947,267	1,880	68,608	42,341	611,640	1,148	45,369	127,304	262,294	217,768	974,780	36,529
Delhi & Uttarkhand (Delhi)	7,611,475	3,674,498	2,914	344,722	231,930	3,592,255	2,722	237,566	249,883	877,624	887,691	5,358,711	40,927
	6,190,868	2,457,258	3,588	233,882	158,343	3,499,728	1,506	163,437	211,286	719,425	730,554	4,366,166	39,419
	1,092,160	597,156	389	39,669	23,273	455,335	701	24,363	113,662	183,806	145,709	624,620	10,601
	1,499,434	675,924	305	69,729	47,198	753,781	617	48,120	75,888	186,898	179,101	1,009,427	44,698
	14,311,079	6,665,030	12,388	574,862	377,333	7,071,187	23,930	413,651	652,897	1,962,607	1,821,214	9,460,710	1,091,594
	3,650,157	1,703,281	6,064	174,195	116,813	1,772,681	1,509	124,386	188,152	482,514	435,302	2,419,803	812,293
	1,026,831	442,039	1,488	35,984	23,796	548,808	15,384	40,668	31,038	157,035	145,879	652,211	15,482
	399,000	207,355	242	16,887	11,523	174,758	169	11,934	11,390	43,606	48,019	284,051	8,106
Ahmedabad	2,353,738	1,237,335	777	81,126	60,322	1,035,277	1,920	63,019	91,924	290,329	284,861	1,623,605	35,639
	2,217,840	968,395	461	71,741	45,614	1,177,704	2,858	48,933	70,165	293,642	290,981	1,514,119	35,990
	2,149,152	947,212	1,724	89,560	61,668	1,112,380	904	64,296	107,450	345,049	296,750	1,335,607	111,811
	2,158,054	998,509	561	90,328	47,644	1,069,217	876	49,081	134,481	306,755	279,286	1,388,451	59,716

ANNUAL ACCOUNTS (UNEXEMPTED) UPDATION UPTO 2017-18													
Zone/Office	Accounts updated	Active Member Accounts	Active Members Accounts with Bal<=0	Settled Member Accounts	Settled Member Accounts with CB<=0	Inoperative Member Accounts	Inoperative Member Accounts with Bal<=0	Member Account Balance with Bal<=0	Member Account Balance with Bal 1-100	Member Account Balance with Bal 101-500	Member Account Balance with Bal 501-1000	Member Account Balance with Bal>1000	Member Accounts Pending for Updation
VATWA	356,307	160,904	1,071	15,041	9,953	180,362	310	11,334	18,297	43,677	40,136	242,863	12,557
Haryana (Faridabad)	14,232,165	6,413,356	10,090	718,588	467,974	7,100,221	16,587	494,651	1,156,396	2,140,390	1,861,500	8,579,228	95,602
FARIDABAD	3,607,265	1,352,509	2,163	198,061	122,877	2,056,695	3,101	128,141	331,338	631,395	542,087	1,974,304	25,440
GURGAON	8,462,587	4,051,768	6,261	409,004	271,323	4,001,815	7,937	285,521	699,509	1,229,022	1,074,332	5,174,203	41,076
KARNAL	1,449,421	662,004	1,229	66,047	44,683	721,370	3,441	49,353	88,214	196,357	165,274	950,223	18,756
ROHTAK	712,892	347,075	437	45,476	29,091	320,341	2,108	31,636	37,335	83,616	79,807	480,498	10,330
Karnataka (Other Than Bengaluru) & Goa (Hubli)	5,028,668	2,375,972	9,258	276,404	180,630	2,376,292	9,594	199,482	335,489	717,782	616,258	3,159,657	201,969
BELLARY	327,421	185,578	424	22,251	12,784	119,592	198	13,406	11,176	36,398	32,946	233,495	9,213
CHIKAMAGALUR	169,672	79,260	198	9,283	6,030	81,129	85	6,313	4,073	17,817	19,188	122,281	1,055
GOA	1,338,712	525,112	352	41,439	29,673	772,161	312	30,337	104,714	247,546	194,378	761,737	11,114
GULBARGA	267,307	153,957	174	9,772	6,396	103,578	250	6,820	8,489	47,481	31,134	173,383	10,066
HUBLI	790,218	401,272	5,898	42,894	27,243	346,052	6,711	39,852	36,535	96,532	80,981	536,318	25,112
MANGALORE	871,683	373,261	1,094	65,019	37,954	433,403	739	39,787	110,100	112,770	117,568	491,458	49,130
MYSORE	661,375	325,780	279	42,546	30,460	293,049	850	31,589	28,946	85,584	73,450	441,806	80,383
RAICHUR	138,261	79,661	45	6,422	4,653	52,178	56	4,754	1,677	20,322	16,549	94,959	2,525
SHIMOGA	215,457	131,155	340	17,665	12,635	66,637	173	13,148	6,806	20,989	19,665	154,849	9,293
UDUPPI	248,562	120,936	454	19,113	12,802	108,513	220	13,476	22,973	32,343	30,399	149,371	4,078

ANNUAL ACCOUNTS (UNEXEMPTED) UPDATION UPTO 2017-18													
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Kerala & Lakshadweep (Thiruvananthapuram)	3,172,897	1,815,526	5,917	195,529	133,446	1,161,842	4,734	144,097	126,095	275,549	244,638	2,382,518	95,679
	167,220	125,378	310	8,910	6,480	32,932	282	7,072	7,215	14,156	12,441	126,336	3,089
KOCHI (COCHIN)	1,482,562	844,129	1,184	87,997	60,911	550,436	969	63,064	54,487	135,437	122,094	1,107,480	19,744
KOLLAM	279,313	123,245	1,267	14,747	9,003	141,321	1,279	11,549	16,468	30,655	21,115	199,526	16,532
KOTTAYAM	265,529	136,442	786	15,518	10,451	113,569	522	11,759	13,599	23,975	20,150	196,046	18,822
KOZHIKODE (CALICUT)	442,886	278,142	1,613	30,478	21,315	134,266	1,052	23,980	18,672	34,170	33,449	332,615	22,979
THIRUVANANTHAPURAM (TRIVENDRUM)	535,387	308,190	757	37,879	25,286	189,318	630	26,673	15,654	37,156	35,389	420,515	14,513
Madhya Pradesh & Chattisgarh (Bhopal)	5,969,842	3,246,519	4,136	281,622	178,552	2,441,701	4,965	187,653	305,133	791,612	666,952	4,018,492	158,621
BHOPAL	1,064,016	573,756	543	47,781	30,219	442,479	713	31,475	73,362	135,402	108,571	715,206	28,224
GWALIOR	493,453	241,360	237	27,818	14,633	224,275	683	15,553	34,342	70,320	60,811	312,427	12,092
INDORE	1,816,774	988,445	923	87,650	50,194	740,679	760	51,877	106,728	251,302	217,963	1,188,904	45,852
JABALPUR	562,188	319,997	549	29,876	20,659	212,315	839	22,047	19,465	65,934	53,939	400,803	31,516
RAIPUR (CHATTISGARH)	1,550,937	900,036	1,437	68,327	47,253	582,574	645	49,335	51,586	206,901	173,083	1,070,032	30,345
SAGAR	212,827	93,430	176	9,354	7,654	110,043	192	8,022	6,720	23,920	19,551	154,614	5,818
UJJAIN	269,647	129,495	271	10,816	7,940	129,336	1,133	9,344	12,930	37,833	33,034	176,506	4,774
Maharashtra (Excluding Mumbai) (Pune)	14,669,880	7,007,683	13,955	764,550	488,928	6,897,647	23,729	526,612	898,204	2,221,272	1,836,385	9,187,407	410,855
AKOLA	308,567	117,584	175	14,597	7,800	176,386	285	8,260	19,182	49,224	34,228	197,673	6,815
AURANGABAD	1,810,871	798,080	570	66,830	52,459	945,961	206	53,235	194,363	389,679	271,543	902,051	27,749
KOLHAPUR	797,003	394,659	748	43,725	27,803	358,619	892	29,443	33,671	86,230	79,045	568,614	40,505
NAGPUR	1,547,910	770,705	701	81,642	53,233	695,563	649	54,583	69,126	222,016	196,043	1,006,142	30,278

ANNUAL ACCOUNTS (UNEXEMPTED) UPDATION UPTO 2017-18													
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NASIK	1,781,327	821,422	555	87,701	56,878	872,204	614	58,047	103,631	254,235	219,510	1,145,904	46,150
PUNE	8,042,988	3,917,328	11,071	449,781	276,131	3,675,879	20,727	307,929	471,146	1,169,696	997,462	5,096,755	249,069
SHOLAPUR	381,214	187,905	135	20,274	14,624	173,035	356	15,115	7,085	50,192	38,554	270,268	10,289
Mumbai I (Bandra)	9,891,187	4,606,341	4,597	394,782	275,769	4,890,064	4,387	284,753	221,152	907,379	1,081,807	7,396,096	114,595
BANDRA	9,891,187	4,606,341	4,597	394,782	275,769	4,890,064	4,387	284,753	221,152	907,379	1,081,807	7,396,096	114,595
Mumbai II (Thane)	12,227,895	5,723,931	6,718	652,543	416,608	5,851,421	13,043	436,369	429,386	1,342,417	1,332,179	8,687,544	240,046
MALAD (KANDIVALI)	5,463,415	2,603,195	3,660	344,028	209,993	2,516,192	5,646	219,299	178,634	565,040	578,480	3,921,962	119,039
THANE	3,890,791	1,795,784	1,837	158,845	111,465	1,936,162	1,367	114,669	144,768	430,486	424,267	2,776,601	69,365
VASHI	2,873,689	1,324,952	1,221	149,670	95,150	1,399,067	6,030	102,401	105,984	346,891	329,432	1,988,981	51,642
North-Eastern Region (Guwahati)	942,619	567,650	1,512	52,277	27,203	322,692	2,290	31,005	37,019	118,501	84,148	671,946	44,704
AGARTALA	88,217	56,084	90	3,512	1,771	28,621	99	1,960	2,658	7,301	6,530	69,768	5,396
GUWAHATI	628,327	392,560	1,051	37,364	19,487	198,403	1,906	22,444	26,950	67,959	57,240	453,734	23,169
SHILLONG	86,574	47,058	37	4,255	2,349	35,261	94	2,480	3,050	9,940	8,966	62,138	11,430
TINSUKIA	139,501	71,948	334	7,146	3,596	60,407	191	4,121	4,361	33,301	11,412	86,306	4,709
Odisha (Bhubaneswar)	2,959,053	1,518,427	3,108	156,960	97,781	1,283,666	3,894	104,783	114,321	425,257	338,626	1,976,066	88,492
BERHAMPUR	212,482	124,943	276	19,221	13,328	68,318	421	14,025	4,361	20,201	15,523	158,372	18,510
BHUBANESWAR	1,628,050	828,183	1,994	90,092	55,856	709,775	2,631	60,481	59,869	231,641	183,719	1,092,340	46,713
KEONJHAR	270,791	112,224	420	18,489	10,321	140,078	378	11,119	8,576	30,402	25,745	194,949	13,038
ROURKELA	847,730	453,077	418	29,158	18,276	365,495	464	19,158	41,515	143,013	113,639	530,405	10,231

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Punjab & Himachal Pradesh (Chandigarh)	7,606,818	3,120,417	7,332	362,331	228,428	4,124,070	24,108	259,868	440,578	987,364	926,258	4,992,750	105,537
AMRITSAR	367,738	172,317	261	21,340	14,001	174,081	266	14,528	15,425	45,980	36,646	255,159	6,450
BHATINDA	865,612	334,740	460	39,309	25,174	491,563	3,566	29,200	93,109	122,074	96,062	525,167	18,830
CHANDIGARH	2,366,424	969,904	972	103,234	67,549	1,293,286	1,550	70,071	151,762	307,789	281,991	1,554,811	17,801
JALANDHAR	712,352	319,260	292	39,140	25,212	353,952	317	25,821	28,673	74,631	74,216	509,011	8,033
LUDHIANA	1,937,051	628,607	4,321	85,593	53,189	1,222,851	17,944	75,454	90,353	258,653	261,917	1,250,674	10,219
SHIMLA	1,357,641	695,589	1,026	73,715	43,303	588,337	465	44,794	61,256	178,237	175,426	897,928	44,204
Rajasthan (Jaipur)	4,815,679	2,202,734	2,964	197,630	142,298	2,415,315	19,029	164,291	269,806	735,789	631,904	3,013,889	60,022
JAIPUR	2,602,847	1,335,904	1,645	105,554	77,636	1,161,389	7,835	87,116	132,899	381,199	339,446	1,662,187	31,751
JODHPUR	633,284	262,789	478	33,612	25,138	336,883	6,327	31,943	30,676	74,288	71,230	425,147	10,371
KOTA	504,594	161,854	107	17,171	10,009	325,569	990	11,106	53,114	113,258	71,551	255,565	5,886
UDAIPUR	1,074,954	442,187	734	41,293	29,515	591,474	3,877	34,126	53,117	167,044	149,677	670,990	12,014
Tamil Nadu (Excluding Chennai) (Coimbatore)	9,802,311	5,024,560	8,914	450,436	320,200	4,327,315	4,930	334,044	675,817	1,531,806	1,174,022	6,086,622	197,435
COIMBATORE	3,334,876	1,717,807	3,437	160,123	103,147	1,456,946	1,609	108,193	210,277	497,636	396,037	2,122,733	74,982
MADURAI	1,884,583	912,578	1,937	91,104	68,780	880,901	1,105	71,822	141,374	322,414	233,013	1,115,960	27,287
NAGERCOIL	252,112	119,861	531	12,998	10,848	119,253	250	11,629	13,175	33,396	26,697	167,215	4,385
SALEM	1,986,614	1,219,533	1,288	72,510	55,155	694,571	326	56,769	149,774	329,264	249,531	1,201,276	42,801
TIRUNELVELI	1,198,270	522,971	664	49,883	40,936	625,416	1,120	42,720	82,742	190,517	147,758	734,533	28,257
TRICHY	1,145,856	531,810	1,057	63,818	41,334	550,228	520	42,911	78,475	158,579	120,986	744,905	19,723

ANNUAL ACCOUNTS (UNEXEMPTED) UPDATION UPTO 2017-18													
Zone/Office	Accounts updated	Active Member Accounts	Active Members Accounts with Bal<=0	Settled Member Accounts	Settled Member Accounts with CB<=0	Inoperative Member Accounts	Inoperative Member Accounts with Bal<=0	Member Account Balance with Bal<=0	Member Account Balance with Bal 1-100	Member Account Balance with Bal 101-500	Member Account Balance with Bal 501-1000	Member Account Balance with Bal>1000	Member Accounts Pending for Updation
West Bengal, A&N Islands & Sikkim (Kolkata)	8,145,337	4,504,712	8,818	434,725	238,978	3,205,900	8,938	256,734	328,295	1,084,356	905,206	5,570,746	228,470
BARRACKPORE(TITAGARH)	477,121	289,825	573	23,613	16,074	163,683	1,316	17,963	19,540	52,748	46,511	340,359	36,232
DARJEELING	70,421	39,035	115	4,200	1,288	27,186	601	2,004	2,532	6,658	5,000	54,227	118
DURGAPUR	577,179	322,191	676	32,184	18,108	222,804	573	19,357	25,413	74,743	59,926	397,740	26,039
HOWRAH	549,083	325,152	972	22,497	15,809	201,434	565	17,346	15,872	60,621	51,974	403,270	17,832
JALPAIGURI	536,706	341,762	964	21,310	8,229	173,634	1,580	10,773	19,816	44,383	33,089	428,645	14,351
JANGIPUR	950,140	560,295	907	131,860	64,438	257,985	856	66,201	46,796	123,120	88,897	625,126	20,509
KOLKATA	2,523,256	1,434,161	2,325	112,114	63,121	976,981	1,153	66,599	102,833	331,379	283,296	1,739,149	74,446
PARK STREET	1,983,643	912,214	852	57,649	38,248	1,013,780	944	40,044	77,998	334,624	296,978	1,233,999	21,563
PORT BLAIR	37,516	21,720	135	2,470	1,206	13,326	64	1,405	521	1,992	2,630	30,968	1,891
SILIGURI	440,272	258,357	1,299	26,828	12,457	155,087	1,286	15,042	16,974	54,088	36,905	317,263	15,489
All India	187,016,988	90,345,292	160,898	9,102,923	5,862,563	87,568,773	255,004	6,278,465	9,117,950	24,510,785	22,125,462	124,984,326	5,649,249

SUMMARY OF STATISTICAL ABSTRACT (2017-18)					
A. SERVICE AREA					
ALL CLAIMS			(In Lac)		
			2017-18	2016-17	2015-16
PROVIDENT FUND CLAIMS	FINAL SETTLEMENT	NET WORKLOAD	64.69	57.31	54.75
		CLAIMS SETTLED	64.09	56.53	54.27
		CLAIMS PENDING	0.60	0.78	0.48
	PARTIAL WITHDRAWAL	NET WORKLOAD	11.01	5.15	4.96
		CLAIMS SETTLED	10.85	5.07	4.91
		CLAIMS PENDING	0.16	0.09	0.05
	TRANSFER CASES	NET WORKLOAD	11.03	8.62	9.54
		CLAIMS SETTLED	10.78	8.52	9.36
		CLAIMS PENDING	0.25	0.11	0.18
	TOTAL	NET WORKLOAD	86.73	71.09	69.25
		CLAIMS SETTLED	85.72	70.11	68.54
		CLAIMS PENDING	1.01	0.98	0.71
PENSION CLAIMS	MONTHLY PENSION	NET WORKLOAD	3.55	3.52	3.93
		CLAIMS SETTLED	3.41	3.40	3.85
		CLAIMS PENDING	0.14	0.12	0.08
	OTHER THAN MONTHLY PENSION	NET WORKLOAD	53.68	48.91	46.41
		CLAIMS SETTLED	53.15	48.15	45.97
		CLAIMS PENDING	0.53	0.76	0.44
	TOTAL	NET WORKLOAD	57.23	52.43	50.34
		CLAIMS SETTLED	56.56	51.55	49.82
		CLAIMS PENDING	0.67	0.88	0.52
	INSURANCE CLAIMS	NET WORKLOAD	0.37	0.33	0.33
		CLAIMS SETTLED	0.36	0.33	0.33
		CLAIMS PENDING	0.01	0.00	0.00
GRAND TOTAL	NET WORKLOAD		144.34	123.85	119.92
	CLAIMS SETTLED		142.65	121.99	118.69
	CLAIMS PENDING		1.69	1.86	1.23

ANNUAL STATEMENT OF ACCOUNTS			(In lac)
YEAR	UPDATED DURING THE YEAR	PENDING AT THE END OF YEAR	
2017-18	1870.17	56.49	
2016-17	1971.73	104.45	
2015-16	1732.19	12.21	

DISPOSAL OF PUBLIC GRIEVANCES			
PARTICULARS	2017-18	2016-17	2015-16
Opening Balance	2,254	1,280	2,159
Received during the year	4,23,430	2,39,913	2,20,745
Total Grievances	4,25,684	2,41,193	2,22,904
Disposed off during the year	4,22,412	2,38,939	2,21,624
Balance at the end of year	3,272	2,254	1,280
Percentage of disposal	99.23	99.06	99.43

ESTABLISHMENTS AND MEMBERS				
YEAR	ESTABLISHMENTS	MEMBERS (In lac)	YEAR ON YEAR GROWTH (%)	
			ESTABLISHMENTS	MEMBERS
2017-18	11,31,616	2,108.11	10.49	9.01
2016-17	10,24,188	1,933.92	10.57	12.82
2015-16	9,26,297	1,714.13	7.57	8.16

B. REVENUE STATEMENTS**CONTRIBUTION COLLECTED (During the year)**

SCHEME	2017-18	2016-17	2015-16
(Rs. in cr.)			
Provident Fund			
Exempted	14,556.13	16,446.53	19,509.73
Unexempted	93,468.73	81,289.37	70,236.17
Total	1,08,024.86	97,735.90	89,745.90
Pension Fund			
Employee's / Employer's Share	36,618.23	32,108.65	29,026.88
Government's Share	5,757.42*	4,284.80	3,280.20
Total	42,375.65	36,393.45	32,307.08
Insurance Fund			
Employer's Share	1,731.16	1428.48	1,231.92
Total	1,731.16	1,428.48	1,231.92
Grand Total	1,52,131.67	1,35,557.83	1,23,284.90

*On accrual basis

PAYMENTS MADE (UNEXEMPTED) (During the year) (Rs. in cr.)	2017-18	2016-17	2015-16
SCHEME			
Provident Fund	50,568.48	38,113.92	35,858.11
Pension Fund	16,597.04	15,510.23	13,545.17
Insurance Fund	579.43	386.46	253.34
Total	67,744.95	54,010.61	49,656.62

ADMINISTRATION ACCOUNT (EPF SCHEME)			(Rs. in cr.)
YEAR	INCOME	EXPENDITURE	BALANCE
2017-18	5,476.72	3,991.64	1,485.08
2016-17	5,658.54	3,708.63	1,949.91
2015-16	4,908.50	2,080.67	2,827.83

C. MANPOWER

		2017-18	2016-17	2015-16
GROUP A	SANCTIONED	1465	1137	1137
	IN-POSITION	998	853	750
	SHORTFALL	467	284	387
GROUP B	SANCTIONED	7697	6406	6406
	IN-POSITION	3660	3777	4187
	SHORTFALL	4037	2629	2219
GROUP C (including erstwhile Group D)	SANCTIONED	14910	17197	17166
	IN-POSITION	11427	12200	12719
	SHORTFALL	3483	4997	4447
TOTAL	SANCTIONED	24072	24740	24709
	IN-POSITION	16085	16830	17656
	SHORTFALL	7987	7910	7053

D. COMPLIANCE ACTION

ASSESSMENTS DURING THE YEAR									
PARTICULARS	2017-18			2016-17			2015-16		
	UNDER SECTION 7A	UNDER SECTION 14B	Total	UNDER SECTION 7A	UNDER SECTION 14B	Total	UNDER SECTION 7A	UNDER SECTION 14B	Total
Workload	32967	137607	170574	38483	179596	218079	34659	237666	272325
Disposed	13100	91276	104376	15199	115845	131044	13855	143347	157202
Pending	19867	46331	66198	23284	63751	87035	20804	94319	115123

ARREARS TO BE RECOVERED (Rs. in cr.)									
TYPE OF DUES	2017-18			2016-17			2015-16		
	Workload	Realised	Closing Balance	Workload	Realised	Closing Balance	Workload	Realised	Closing Balance
a. Provident Fund	5216.72	1374.42	3842.30	5236.32	1406.09	3830.23	4342.37	1134.48	3207.89
b. EPF Admn. & Inspection Charges	418.78	82.41	336.37	376.73	95.13	281.60	335.75	78.26	257.49
c. Pension Fund	2513.16	576.08	1937.09	2556.90	591.80	1965.10	2239.39	502.58	1736.81
d. Insurance Fund	223.27	52.31	170.96	217.75	48.05	169.70	211.38	57.55	153.83
e. EDLI Admn. & Inspection Charges	9.35	2.81	6.54	7.99	2.39	5.60	7.27	1.34	5.93
f. TOTAL (a to e)	8381.28	2088.03	6293.26	8395.69	2143.46	6252.23	7136.16	1774.21	5361.95
g. Penal Damages and Interest	3532.51	795.46	2737.05	3658.71	768.89	2889.82	3257.80	747.61	2510.19
h. Exempted Sector	1968.20	945.79	1022.42	966.66	132.37	834.29	1328.21	505.08	823.13
GRAND TOTAL (f & h)	10349.48	3033.82	7315.68	9362.35	2275.83	7086.52	8464.37	2279.29	6185.08

LIST OF ZONAL OFFICES, REGIONAL OFFICES, DISTRICT OFFICES, SPECIAL STATE OFFICES AND SERVICE CENTRES IN EPFO						
Sl. No	Zonal Office Headed by ACC / ACC (HQ)	Regional Office Headed by RPFC-I	Regional Office Headed by RPFC-II	District Office	Special State Office	Service Centre
1.	ANDHRA PRADESH (Vijaywada)	Guntur		Ongole Vijayawada		
		Kadapa		Anantapur Kurnool Nellore Tirupathi		
		Rajamundhry		Bhimavaram Elluru Kakinanda		
		Vishakapatnam		Srikakulam Vizianagaram		
2.	TELANGANA (Hyderabad)	Hyderabad - I				
		Hyderabad - II				
		Kukatpalli				
		Patancheru				
		Nizamabad				
			Karimnagar	Nirmal (Adilabad)		
			Siddipet			
3.	BENGALURU (Bengaluru)		Warangal	Khammam		Nalgonda
		Bengaluru -I				
		Bengaluru -II				
		Bommasandra - I				
		Bommasandra- II				
		K R Puram		Kolar		
		Peenya				
		RR Nagar				
			Tumkur			
4.	KARNATAKA (OTHER THAN BENGALURU) & GOA (Hubli)		Yelahanka			
		Goa				Margao
		Hubli		Belagavi Karwar		
		Mangalore				
		Mysore		Madikeri (Kodagu) Mandya		
			Bellary			
			Chikamagalur	Hassan		
			Gulbarga	Bijapur Bidar		
			Raichur	Bagalkot		
			Shimoga	Davanagere		
5.	BIHAR & JHARKHAND (Patna)		Uduppi			
		Jamshedpur		West Singhbhum (Chaibasa)		
		Patna		Gaya Rohtas		
		Ranchi		Bokaro Deoghar Dhanbad Giridih		

LIST OF ZONAL OFFICES, REGIONAL OFFICES, DISTRICT OFFICES, SPECIAL STATE OFFICES AND SERVICE CENTRES IN EPFO						
Sl. No	Zonal Office Headed by ACC / ACC (HQ)	Regional Office Headed by RPFC-I	Regional Office Headed by RPFC-II	District Office	Special State Office	Service Centre
				Koderma Sahibganj		
			Bhagalpur	Katihar Munger		
			Muzaffarpur	Darbhanga		
6.	CHENNAI & PUDUCHERRY (Chennai)	Ambattur				
		Chennai - I				
		Chennai – II				
		Tambaram				
		Vellore				
			Puducherry			
7.	TAMIL NADU (EXCLUDING CHENNAI) (Coimbatore)	Coimbatore		Coonor Ooty Pollachi Tiruppur		
		Madurai		Dindigul Sivakasi		
		Salem		Erode Krishnagiri		
		Tirunelveli		Thoothukudi		
		Trichy		Cuddalore Karur Kumbakonam Thanjavur		
			Nagercoil			
8.	DELHI & UTTARAKHAND (Delhi)	Dehradun				Haridwar
		Delhi (East)				
		Delhi (West)				
		Delhi (Central)				
		Delhi (North)				
		Delhi (South)				
		Haldwani				
9.	GUJARAT (Ahmedabad)	Ahmedabad		Bhavnagar Mahesana Nadiad		
		Bharuch				
		Naroda		Himmat Nagar		
		Rajkot		Gandhidham Jamnagar Junagadh Surendranagar		
		Surat				
		Vadodara				
		Vapi				
			Vatwa			
10.	HARYANA (Faridabad)	Faridabad				
		Gurgaon - I				
		Gurgaon - II				
		Karnal		Ambala Panipat		

LIST OF ZONAL OFFICES, REGIONAL OFFICES, DISTRICT OFFICES, SPECIAL STATE OFFICES AND SERVICE CENTRES IN EPFO						
Sl. No	Zonal Office Headed by ACC / ACC (HQ)	Regional Office Headed by RPFC-I	Regional Office Headed by RPFC-II	District Office	Special State Office	Service Centre
				Sonipat Yamunanagar		
		Rohtak		Hissar		
11.	KERALA & LAKSHADWEEP (Thiruvananthapuram)	Calicut		Kalpetta Palakkad		
		Cochin		Alappuzha Thrissur		
		Thiruvananthapuram				
			Kannur			
			Kollam			
			Kottayam	Munnar		
12.	MADHYA PRADESH & CHATTISGARH (Bhopal)	Bhopal		Itarsi		
		Indore		Dhar Khandwa		
		Jabalpur		Chhindwara Satna		
		Raipur		Bilaspur		
			Gwalior			
			Sagar			
			Ujjain	Ratlam		
13.	MUMBAI-1 (Bandra)	Bandra I				
		Bandra II				
		Bandra III				
		Bandra IV				
14.	MUMBAI-2 (Thane)	Kandivali - I				
		Kandivali - II				
		Thane - I				
		Thane - II				
		Vashi				
15.	MAHARASHTRA (excluding Mumbai) (Pune)	Pune - I				
		Pune - II				
		Aurangabad				
		Kolhapur				
		Nagpur		Chandrapur		
		Nasik		Ahmadnagar Jalgaon		
		Solhapur				
			Akola	Amravati		
16.	NORTH-EASTERN REGION (Guwahati)	Guwahati		Bongaigaon Cachar (Silchar) Tezpur	Imphal Itanagar Dimapur	
			Agartala	Dharmanagar		
			Shillong		Aizawl	
			Tinsukia	Jorhat		
17.	ODISHA (Bhubaneswar)	Bhubaneswar		Baleswar (Balasore) Cuttack		
		Rourkela		Sambalpur		
			Berhampur	Rayagada		
			Keonjhar	Barbil		

LIST OF ZONAL OFFICES, REGIONAL OFFICES, DISTRICT OFFICES, SPECIAL STATE OFFICES AND SERVICE CENTRES IN EPFO						
Sl. No	Zonal Office Headed by ACC / ACC (HQ)	Regional Office Headed by RPFC-I	Regional Office Headed by RPFC-II	District Office	Special State Office	Service Centre
18.	PUNJAB & HIMACHAL PRADESH (Chandigarh)	Bhatinda		Moga Sangrur		
		Chandigarh		Mandi Gobindgarh Patiala		
		Jalandhar		Hoshiarpur Phagwara		
		Ludhiana				
		Shimla		Kullu Palampur Nahan Baddi		
			Amritsar	Batala		
19.	RAJASTHAN (Jaipur)	Jaipur		Ajmer Alwar Bharatpur Jhunjhunu		
		Jodhpur		Bikaner Pali Sri Ganganagar		
		Udaipur		Bhilwara		
			Kota			
20	UTTAR PRADESH (Kanpur)	Agra		Aligarh		
		Kanpur				
		Lucknow				
		Meerut		Muzaffarnagar Saharanpur		Ghaziabad
		Noida				
		Varanasi				
			Allahabad			
			Bareilly	Moradabad		
			Gorakhpur			
21.	WB, A&N Islands & Sikkim (Kolkata)	Barrackpore				
		Durgapur				
		Howrah		Shrirampur		
		Jalpaiguri		Alipurduar Malbazar		
		Jangipur				
		Kolkata		Midnapore		
		Park Street				
		Siliguri			Gangtok	
			Darjeeling			
			Port Blair			
Total	21	100	35	114	05	04

Note : Belagavi (earlier name Belgaum) is erstwhile inspectorate. Belagavi was made Sub-Regional Office which is yet to be opened. Hence, its status is kept as District Office. Gangtok, Imphal, Aizwal and Itanagar were functioning as Service Centres and Dimapur as District Office. These are shown separately as they are Special State Offices.

ESTABLISHMENTS & MEMBERS - INDUSTRY/CLASS WISE (31.03.2018)								
S. No	Effective From	Industry Type	Establishments			Members		
			EX	UEX	Total	EX	UEX	Total
1	01 November 1952	Cement	55	2,063	2,118	116,181	572,525	688,706
2	01 November 1952	Cigarettes	4	106	110	17,319	23,956	41,275
3	01 November 1952	Elec, Mech or Gen Engg Products	377	90,139	90,516	1,233,885	18,950,408	20,184,293
4	01 November 1952	Iron and Steel	72	11,592	11,664	240,555	1,867,203	2,107,758
5	01 November 1952	Jute	83	262	345	226,121	96,715	322,836
6	01 November 1952	Other Textiles	259	20,494	20,753	220,579	2,736,804	2,957,383
7	01 November 1952	Paper	21	1,791	1,812	35,091	250,547	285,638
8	01 November 1952	Textiles	118	31,374	31,492	149,980	7,117,209	7,267,189
9	31 July 1956	Edible Oils and Fats	24	3,950	3,974	10,329	310,212	320,541
10	31 July 1956	Electrical porcelain Insulators	4	778	782	890	92,642	93,532
11	31 July 1956	Electricity including generation, transmission and distribution thereof	225	6,306	6,531	327,357	754,278	1,081,635
12	31 July 1956	Glass	12	1,594	1,606	25,225	345,918	371,143
13	31 July 1956	Matches	2	1,760	1,762	297	262,509	262,806
14	31 July 1956	Printing excluding printing presses covered under "Newspaper establishments"	27	7,570	7,597	2,936	515,699	518,635
15	31 July 1956	Refractories	10	834	844	51,594	116,337	167,931
16	31 July 1956	Rubber and rubber products	20	4,783	4,803	11,271	1,254,167	1,265,438
17	31 July 1956	Sanitarywares	1	795	796	2,156	95,979	98,135
18	31 July 1956	Stone-ware pipes	2	510	512	10	44,692	44,702
19	31 July 1956	Sugar	55	3,204	3,259	45,681	566,283	611,964
20	31 July 1956	Tea (except in State of Assam)	27	1,297	1,324	11,937	593,401	605,338
21	31 July 1956	Tiles	4	3,138	3,142	2,878	227,566	230,444
22	30 September 1956	Heavy and Fine chemicals	213	15,675	15,888	259,289	4,109,264	4,368,553
23	30 September 1956	Indigo	0	93	93	0	27,577	27,577
24	30 September 1956	Lac including shellac	1	91	92	1,472	4,202	5,674
25	30 September 1956	Non-edible veg & animal oil & fats	1	551	552	0	42,831	42,831
26	31 December 1956	Newspaper Establishments	19	1,375	1,394	19,810	182,323	202,133
27	31 January 1957	Mineral Oil refining	4	277	281	2,510	70,574	73,084
28	30 April 1957	Cardamom Plantations	0	416	416	0	9,769	9,769
29	30 April 1957	Coffee Plantations	4	2,908	2,912	2,584	125,463	128,047
30	30 April 1957	Pepper Plantations	1	59	60	45	3,964	4,009
31	30 April 1957	Rubber Plantations	2	564	566	28	54,898	54,926
32	30 April 1957	Tea plantations (except Assam)	8	1,092	1,100	1,166	352,522	353,688
33	30 April 1957	Mixed Plantations	0	132	132	0	9,642	9,642

ESTABLISHMENTS & MEMBERS - INDUSTRY/CLASS WISE (31.03.2018)								
S. No	Effective From	Industry Type	Establishments			Members		
			EX	UEX	Total	EX	UEX	Total
34	30 November 1957	Asbestos Cement Sheets	2	154	156	129	41,974	42,103
35	30 November 1957	Coffee curing Esttbs	2	182	184	205	25,977	26,182
36	30 November 1957	Gold Mines	3	64	67	4,644	5,008	9,652
37	30 November 1957	Industrial and Power Alcohol	1	102	103	1	16,229	16,230
38	30 November 1957	Iron Ore Mines	22	513	535	16,012	93,292	109,304
39	30 November 1957	Limestone Mines	3	706	709	782	84,459	85,241
40	30 November 1957	Manganese Mines	16	286	302	7,504	49,353	56,857
41	30 April 1958	Biscuit making industry	5	1,560	1,565	3,603	302,444	306,047
42	30 April 1959	Road Motor Transport estt.	165	9,902	10,067	556,062	1,270,650	1,826,712
43	31 May 1960	Mica Mines	2	282	284	3,207	10,470	13,677
44	31 May 1960	Mica Mines - Mica Industry	3	396	399	665	26,832	27,497
45	30 June 1960	Automobile repair and servicing	27	7,259	7,286	138,390	1,058,342	1,196,732
46	30 June 1960	Plywood	5	2,583	2,588	10	244,877	244,887
47	30 November 1960	Cane Farms owned by sugar factories	1	80	81	0	3,340	3,340
48	31 December 1960	Dal Milling	0	1,021	1,021	0	41,281	41,281
49	31 December 1960	Flour Milling	6	1,634	1,640	472	144,411	144,883
50	31 December 1960	Rice Milling	2	14,565	14,567	3,307	408,458	411,765
51	31 May 1961	Starch	3	175	178	1,040	25,346	26,386
52	30 June 1961	Hotels	26	19,716	19,742	21,457	2,261,956	2,283,413
53	30 June 1961	Petroleum or natural gas exploitation, prospecting, drilling or production	38	1,401	1,439	73,883	105,753	179,636
54	30 June 1961	Petroleum or natural gas refining	22	1,148	1,170	36,158	183,085	219,243
55	30 June 1961	Restaurants	1	11,449	11,450	39	1,221,218	1,221,257
56	30 June 1961	Storage/transport or distribution of petroleum or Natural gas	6	2,418	2,424	3,947	124,015	127,962
57	31 July 1961	Cinemas (including Preview theaters)	6	7,504	7,510	33	110,927	110,960
58	31 July 1961	Distribution concerns dealing with exposed films	1	160	161	0	6,471	6,471
59	31 July 1961	Film production concerns	5	408	413	0	51,919	51,919
60	31 July 1961	Film Studios	0	263	263	0	37,101	37,101
61	31 July 1961	Film processing Laboratories	0	387	387	0	33,535	33,535
62	31 August 1961	Leather and Leather products	11	6,384	6,395	11,142	1,089,100	1,100,242
63	30 November 1961	Crockery	1	598	599	0	66,496	66,496
64	30 November 1961	Stone-ware Jars	0	69	69	0	8,401	8,401
65	31 December 1961	Every cane farm owned by the owner or occupier of a sugar factory or cultivated by such owner or occupier or any person on his behalf	2	124	126	244	7,800	8,044
66	31 March 1962	Confectionery	6	1,798	1,804	596	247,342	247,938
67	30 April 1962	Trading and commercial estt.	265	89,563	89,828	560,040	14,158,457	14,718,497

ESTABLISHMENTS & MEMBERS - INDUSTRY/CLASS WISE (31.03.2018)								
S. No	Effective From	Industry Type	Establishments			Members		
			EX	UEX	Total	EX	UEX	Total
68	31 May 1962	Companies, societies, associations, clubs or troupes which give any exhibition of acrobatic or other performances or both	19	2,966	2,985	3,522	281,669	285,191
69	31 May 1962	Societies, clubs or associations which provide service on payment	18	5,727	5,745	3,022	380,001	383,023
70	31 May 1962	Theaters	1	1,413	1,414	0	35,835	35,835
71	30 June 1962	Fruit and vegetable preservation	4	2,308	2,312	103	216,267	216,370
72	30 September 1962	Cashewnuts	0	2,780	2,780	0	521,057	521,057
73	31 October 1962	Processing or treatment of wood products	1	521	522	72	50,562	50,634
74	31 October 1962	Saw Mills	1	1,259	1,260	1	42,104	42,105
75	31 October 1962	Wood Preservation Plants	1	304	305	2,304	183,750	186,054
76	31 October 1962	Wood Seasoning Kilns	0	110	110	0	8,575	8,575
77	31 October 1962	Wood Workshop	1	2,796	2,797	0	190,779	190,779
78	31 December 1962	Bauxite Mines	7	112	119	15,457	6,356	21,813
79	30 April 1963	Brushes	0	130	130	0	8,750	8,750
80	30 April 1963	Buttons	0	163	163	0	14,853	14,853
81	30 April 1963	Laundry and Laundry services	0	580	580	0	45,022	45,022
82	30 April 1963	Plastic and plastic products	14	11,736	11,750	5,730	1,531,883	1,537,613
83	30 April 1963	Stationery products	2	1,026	1,028	205	126,704	126,909
84	31 August 1963	Aerated water, soft drinks or carbonated water	1	830	831	3	135,935	135,938
85	31 August 1963	Canteens	4	4,459	4,463	753	380,720	381,473
86	31 October 1963	Distilling and rectifying of spirits	12	612	624	7,115	149,066	156,181
87	31 January 1964	Bone Crushing	0	169	169	0	7,216	7,216
88	31 January 1964	Paint and Varnish	18	1,509	1,527	22,324	196,768	219,092
89	30 June 1964	China Clay Mines	0	137	137	0	10,867	10,867
90	30 June 1964	Pickers	0	144	144	0	14,152	14,152
91	31 October 1964	Architects	1	1,077	1,078	114	76,453	76,567
92	31 October 1964	Attorneys as defined in the Advocates Act, 1961	2	98	100	63	5,120	5,183
93	31 October 1964	Chartered Accountants	3	636	639	11,143	75,128	86,271
94	31 October 1964	Cost and Works Accountants	0	135	135	0	9,240	9,240
95	31 October 1964	Engineers and Engineering Contractors	69	109,105	109,174	428,425	9,737,982	10,166,407
96	31 October 1964	Medical Specialists	6	1,637	1,643	1,027	497,210	498,237
97	31 December 1964	Milk and milk products	31	2,813	2,844	27,084	415,548	442,632
98	31 January 1965	Forwarding agencies	2	3,857	3,859	49,864	587,636	637,500
99	31 January 1965	Non-ferrous metals and alloys in the form of ingots	10	1,283	1,293	19,646	175,511	195,157
100	31 January 1965	Travel Agencies	18	6,197	6,215	39,541	528,035	567,576
101	31 March 1965	Bread	7	782	789	334	89,558	89,892

ESTABLISHMENTS & MEMBERS - INDUSTRY/CLASS WISE (31.03.2018)								
S. No	Effective From	Industry Type	Establishments			Members		
			EX	UEX	Total	EX	UEX	Total
102	30 June 1965	Stemming or redrying of tobacco leaf industries	0	70	70	0	5,270	5,270
103	31 July 1965	Agarbatti (including dhoop and dhoopbatti)	0	496	496	0	52,272	52,272
104	31 August 1965	Magnesite Mines	2	104	106	755	42,736	43,491
105	30 September 1965	Coir (excluding the spinning sector)	2	733	735	1	59,136	59,137
106	31 December 1965	Stone quarries producing roof & floor slabs, dimension stones and mosaic chips;	2	1,884	1,886	14,207	105,041	119,248
107	31 January 1966	Banks other than nationalised banks	91	4,105	4,196	488,591	648,207	1,136,798
108	30 June 1966	Tobacco industry that is any industry engaged in the manufacture of cigars, zarda, snuff, quivaam, and guraku from tobacco.	5	1,734	1,739	192	211,220	211,412
109	31 July 1966	Paper Products industry	17	5,154	5,171	25,726	478,742	504,468
110	30 September 1966	Licensed salt industry	5	586	591	338	67,839	68,177
111	30 April 1967	Indoleum	65	2,157	2,222	19,334	192,374	211,708
112	30 April 1967	Linoleum	1	17	18	0	1,792	1,792
113	31 July 1967	Explosives	5	307	312	9,238	34,220	43,458
114	31 August 1967	Jute Baling or Pressing	0	31	31	0	2,153	2,153
115	31 October 1967	Fireworks and percussion cap work	1	1,268	1,269	946	257,438	258,384
116	30 November 1967	Tent Making	1	138	139	1	9,603	9,604
117	31 August 1968	Barytes, dolomite, fireclay, gypsum, kyanite, siliminate and steatite mines	1	70	71	2	4,852	4,854
118	31 August 1968	Kyanite Mines	0	9	9	0	487	487
119	31 August 1968	Siliminite Mines	0	5	5	0	94	94
120	31 August 1968	Steatite Mines	0	126	126	0	7,187	7,187
121	31 August 1968	Barytes Mines	0	15	15	0	3,118	3,118
122	31 August 1968	Gypsum Mines	0	11	11	0	220	220
123	31 August 1968	Fireclay Mines	0	18	18	0	2,360	2,360
124	31 August 1968	Dolomite Mines	0	27	27	0	12,977	12,977
125	31 December 1968	Chinchona Plantations	0	22	22	0	11,052	11,052
126	30 April 1969	Ferro Manganese	2	157	159	254	28,998	29,252
127	30 June 1969	Diamond Mines	1	41	42	154	2,998	3,152
128	30 June 1969	Ice and ice-cream industry	1	641	642	4,275	70,118	74,393
129	31 January 1970	General insurance business	11	218	229	106,948	582,223	689,171
130	31 March 1971	Esttbs rendering expert services	234	249,115	249,349	2,767,815	69,082,093	71,849,908
131	30 November 1971	Winding of thread and yarn reeling industry	4	456	460	5,671	111,314	116,985
132	31 March 1972	Railway booking Agencies	0	53	53	0	3,680	3,680
133	30 September 1972	Cotton ginning, bailing and pressing	26	6,546	6,572	19,870	542,390	562,260
134	31 March 1973	Messes other than Military Messes	0	473	473	0	61,094	61,094

ESTABLISHMENTS & MEMBERS - INDUSTRY/CLASS WISE (31.03.2018)								
S. No	Effective From	Industry Type	Establishments			Members		
			EX	UEX	Total	EX	UEX	Total
135	31 May 1973	Katha making	2	136	138	1,099	15,210	16,309
136	31 August 1973	Hospitals	40	15,881	15,921	54,707	2,360,909	2,415,616
137	30 April 1974	Beer manufacturing	5	236	241	8,855	71,034	79,889
138	30 September 1974	Societies, clubs & associations which charge no fee other than subscription	16	4,540	4,556	4,601	303,936	308,537
139	30 September 1974	Sorting, cleaning and teasing of cotton waste.	0	240	240	0	59,715	59,715
140	30 November 1974	Garments making factories	7	17,672	17,679	1,113	10,256,738	10,257,851
141	31 December 1974	Agricultural farms	8	2,419	2,427	12,281	215,555	227,836
142	31 December 1974	Botanical Gardens	0	222	222	0	31,311	31,311
143	31 December 1974	Fruit Orchards	1	217	218	1,178	16,370	17,548
144	31 December 1974	Zoological Gardens	2	129	131	0	10,850	10,850
145	30 June 1975	Soap Stone Mines	2	359	361	611	70,122	70,733
146	31 July 1976	Apartite Mines	0	17	17	0	1,342	1,342
147	31 July 1976	Asbestos Mines	0	46	46	0	5,672	5,672
148	31 July 1976	Ball Clay Mines	0	80	80	0	9,112	9,112
149	31 July 1976	Calcite Mines	0	63	63	0	11,002	11,002
150	31 July 1976	Chromite Mines	1	80	81	600	50,918	51,518
151	31 July 1976	Corundum Mines	0	50	50	0	7,424	7,424
152	31 July 1976	Emerald Mines	0	38	38	0	5,513	5,513
153	31 July 1976	Feldspar Mines	1	48	49	3,014	4,009	7,023
154	31 July 1976	Flourite Mines	0	22	22	0	2,047	2,047
155	31 July 1976	Graphite Mines	0	79	79	0	4,744	4,744
156	31 July 1976	Ochre Mines	1	114	115	0	11,457	11,457
157	31 July 1976	Quartz Mines	0	160	160	0	149,720	149,720
158	31 July 1976	Silica (Sand) Mines	3	235	238	998	21,906	22,904
159	28 January 1977	Fish Processing And Non-Veg Food Preservation	1	1,003	1,004	38	151,763	151,801
160	28 January 1977	Glue And Gelatine Factories	0	52	52	0	5,077	5,077
161	28 January 1977	Stone quarries producing stone chips, stone sets, stone boulders and ballasts	0	974	974	0	46,410	46,410
162	31 May 1977	Beedi industry	0	8,117	8,117	0	3,991,042	3,991,042
163	31 December 1978	Financing Establishments other than Banks	63	7,278	7,341	46,520	1,809,565	1,856,085
164	06 January 1979	Lignite Mines	2	37	39	15,238	16,438	31,676
165	31 July 1979	Ferro Chrome	1	248	249	230	88,757	88,987
166	31 May 1980	Diamond Cutting	1	3,139	3,140	0	294,431	294,431
167	31 May 1980	Inland Water Transport establishments	7	366	373	8,672	31,685	40,357
168	31 May 1980	Quartzite Mines	0	36	36	0	3,471	3,471
169	31 October 1980	Building And Construction Industry	37	79,897	79,934	79,095	13,385,155	13,464,250

ESTABLISHMENTS & MEMBERS - INDUSTRY/CLASS WISE (31.03.2018)								
S. No	Effective From	Industry Type	Establishments			Members		
			EX	UEX	Total	EX	UEX	Total
170	31 October 1980	Manufacture of Myrobalan	0	44	44	0	2,065	2,065
171	30 November 1980	Brick	1	18,485	18,486	0	373,998	373,998
172	23 November 1981	Stevedoring loading and unloading of ships.	2	494	496	10,943	77,617	88,560
173	07 December 1981	Cattle Feed Industry	1	494	495	218	80,636	80,854
174	07 December 1981	Poultry Farming	0	1,083	1,083	0	178,279	178,279
175	19 February 1982	College	8	8,298	8,306	1,900	507,978	509,878
176	19 February 1982	Knowledge or Training Institution	5	3,225	3,230	1,169	360,479	361,648
177	19 February 1982	Research Institute	5	726	731	4,355	84,731	89,086
178	19 February 1982	School	252	35,900	36,152	34,176	2,079,182	2,113,358
179	19 February 1982	Scientific Institution	3	354	357	329	67,846	68,175
180	19 February 1982	University	20	712	732	2,217	66,347	68,564
181	19 February 1982	University, College, School. Etc.	379	34,794	35,173	63,754	2,815,182	2,878,936
182	01 January 1984	Asbestos industries	2	101	103	2,236	16,945	19,181
183	01 January 1984	Cinema theaters employing five or more workers	2	2,396	2,398	0	56,523	56,523
184	01 September 1989	Iron Ore Pellets	2	342	344	866	56,980	57,846
185	25 March 1992	Diamond Saw Mills	1	45	46	0	3,209	3,209
186	25 March 1992	Guar Gum Factories	1	91	92	0	6,772	6,772
187	25 March 1992	Marble Mines	0	232	232	0	15,183	15,183
188	01 April 2001	Aircraft or Airlines other than those owned or controlled by Central/State Government	4	192	196	17,843	31,049	48,892
189	01 April 2001	Cleaning & Sweeping	0	10,198	10,198	0	1,476,679	1,476,679
190	01 April 2001	Couriers Service	1	606	607	17,559	116,958	134,517
191	19 November 2005	Establishments in construction, maintenance, operation and commercial activities of Railways, excluding Indian Railways	0	685	685	0	37,840	37,840
192	27 July 2006	Establishment Engaged In Manufacture, Marketing Servicing, Usage of Computers	39	11,600	11,639	846,581	3,546,472	4,393,053
193	08 December 2007	Companies offering life insurance, Annuities etc. other than life insurance	0	82	82	0	71,107	71,107
194	08 December 2007	Electronic Media Companies	6	1,196	1,202	8,353	284,321	292,674
195	08 December 2007	Lodging Housing , Service Apartment & Condominiums	0	565	565	0	52,138	52,138
196	08 December 2007	Private Airports & Joint Venture Airports	0	25	25	0	8,074	8,074
197	08 January 2011	Municipal Councils/Corporations	0	1,818	1,818	0	213,773	213,773
Grand Total			3,978	1,127,638	1,131,616	9,816,267	200,994,781	210,811,048

ESTABLISHMENTS AND MEMBERS - ZONE & OFFICE WISE (31.03.2018)								
Zone/Office	Establishments				Members			
	EX	UEX	Total	% of All India Total	EX	UEX	Total	% of All India Total
Andhra Pradesh (Vijaywada)	48	41,908	41,956	3.71%	77,132	4,012,706	4,089,838	1.94%
Guntur	9	12152	12,161	1.07%	2466	1058029	1,060,495	0.50%
Kadapa	9	10662	10,671	0.94%	1194	968175	969,369	0.46%
Rajamundry	8	7555	7,563	0.67%	26905	515856	542,761	0.26%
Vishakapatnam	22	11539	11,561	1.02%	46567	1470646	1,517,213	0.72%
Bengaluru (Bengaluru)	121	44,016	44,137	3.90%	2,323,843	18,105,458	20,429,301	9.69%
Bangalore	58	15255	15,313	1.35%	807718	6156382	6,964,100	3.30%
Bommasandra	13	7442	7,455	0.66%	1410263	4597639	6,007,902	2.85%
K R Puram	20	8297	8,317	0.73%	69801	2820222	2,890,023	1.37%
Peenya	19	8325	8,344	0.74%	23092	3495651	3,518,743	1.67%
RR Nagar	11	4697	4,708	0.42%	12969	1035564	1,048,533	0.50%
Bihar & Jharkhand (Patna)	299	37,499	37,798	3.34%	242,215	3,304,934	3,547,149	1.68%
Bhagalpur	14	3526	3,540	0.31%	1882	101925	103,807	0.05%
Jamshedpur	32	7730	7,762	0.69%	66030	1164269	1,230,299	0.58%
Muzaffarpur	39	4612	4,651	0.41%	11196	142412	153,608	0.07%
Patna	97	9140	9,237	0.82%	9885	1127518	1,137,403	0.54%
Ranchi	117	12491	12,608	1.11%	153222	768810	922,032	0.44%
Chennai & Puducherry (Chennai)	146	54,814	54,960	4.86%	461,802	14,585,189	15,046,991	7.14%
Ambattur	27	13268	13,295	1.17%	160181	2682684	2,842,865	1.35%
Chennai	96	22196	22,292	1.97%	258044	7395755	7,653,799	3.63%
Pondicherry	1	3366	3,367	0.30%	1468	687852	689,320	0.33%
Tambaram	15	9146	9,161	0.81%	29531	3114518	3,144,049	1.49%
Vellore	7	6838	6,845	0.60%	12578	704380	716,958	0.34%
Delhi & Uttarkhand (Delhi)	236	78,994	79,230	7.00%	769,292	19,166,805	19,936,097	9.46%
Dehradun	25	7513	7,538	0.67%	55709	1781288	1,836,997	0.87%
Delhi (East)	9	10218	10,227	0.90%	18417	1610005	1,628,422	0.77%
Delhi (North)	118	37267	37,385	3.30%	301183	8051053	8,352,236	3.96%
Delhi (South)	66	20132	20,198	1.78%	373751	6535065	6,908,816	3.28%
Haldwani	18	3864	3,882	0.34%	20232	1189394	1,209,626	0.57%
Gujarat (Ahmedabad)	185	95,553	95,738	8.46%	304,832	16,406,460	16,711,292	7.93%
Ahmedabad	67	27059	27,126	2.40%	97775	4737870	4,835,645	2.29%
Bharuch	13	4986	4,999	0.44%	11939	1134544	1,146,483	0.54%
Naroda	15	5611	5,626	0.50%	40676	455486	496,162	0.24%
Rajkot	41	17896	17,937	1.59%	59380	2526768	2,586,148	1.23%
Surat	17	15819	15,836	1.40%	21548	2424566	2,446,114	1.16%
Vadodara	27	11756	11,783	1.04%	63066	2386092	2,449,158	1.16%
Vapi	5	8837	8,842	0.78%	10448	2344923	2,355,371	1.12%
Vatwa	0	3589	3,589	0.32%	0	396211	396,211	0.19%
Haryana (Faridabad)	153	52,832	52,985	4.68%	394,027	15,034,625	15,428,652	7.32%
Faridabad	21	10247	10,268	0.91%	14563	3694548	3,709,111	1.76%
Gurgaon	49	16477	16,526	1.46%	337262	9037780	9,375,042	4.45%
Karnal	49	17729	17,778	1.57%	28339	1544324	1,572,663	0.75%
Rohtak	34	8379	8,413	0.74%	13863	757973	771,836	0.37%
Karnataka (Other Than Bengaluru) & Goa (Hubli)	84	43,146	43,230	3.82%	193,241	5,248,807	5,442,048	2.58%
Bellary	9	4428	4,437	0.39%	20579	341657	362,236	0.17%
Chikamagalur	4	3151	3,155	0.28%	6692	179426	186,118	0.09%
Goa	12	5078	5,090	0.45%	10645	1385068	1,395,713	0.66%
Gulbarga	10	4078	4,088	0.36%	29172	283184	312,356	0.15%

ESTABLISHMENTS AND MEMBERS - ZONE & OFFICE WISE (31.03.2018)								
Zone/Office	Establishments				Members			
	EX	UEX	Total	% of All India Total	EX	UEX	Total	% of All India Total
Hubli	18	9087	9,105	0.80%	44805	808765	853,570	0.40%
Mangalore	4	4029	4,033	0.36%	13654	868815	882,469	0.42%
Mysore	14	6548	6,562	0.58%	45536	756776	802,312	0.38%
Raichur	5	2392	2,397	0.21%	7942	155693	163,635	0.08%
Shimoga	6	2596	2,602	0.23%	9125	221737	230,862	0.11%
Uduppi	2	1759	1,761	0.16%	5091	247686	252,777	0.12%
Kerala & Lakshadweep (Thiruvananthapuram)	72	28,391	28,463	2.52%	43,056	3,102,505	3,145,561	1.49%
Calicut	8	6636	6,644	0.59%	6584	436301	442,885	0.21%
Cochin	46	10569	10,615	0.94%	28447	1490677	1,519,124	0.72%
Kannur	1	2088	2,089	0.18%	504	156364	156,868	0.07%
Kollam	4	2297	2,301	0.20%	3667	260881	264,548	0.13%
Kottayam	4	2469	2,473	0.22%	488	253775	254,263	0.12%
Trivandrum	9	4332	4,341	0.38%	3366	504507	507,873	0.24%
Madhya Pradesh & Chattisgarh (Bhopal)	112	58,097	58,209	5.14%	140,855	6,400,259	6,541,114	3.10%
Bhopal	7	9277	9,284	0.82%	9520	1127200	1,136,720	0.54%
Gwalior	1	5184	5,185	0.46%	30	510332	510,362	0.24%
Indore	13	12201	12,214	1.08%	58609	1960400	2,019,009	0.96%
Jabalpur	39	10231	10,270	0.91%	24070	622669	646,739	0.31%
Raipur	49	15935	15,984	1.41%	48509	1679111	1,727,620	0.82%
Sagar	1	2108	2,109	0.19%	108	216428	216,536	0.10%
Ujjain	2	3161	3,163	0.28%	9	284119	284,128	0.13%
Maharashtra (Excluding Mumbai) (Pune)	166	87,444	87,610	7.74%	564,138	15,526,545	16,090,683	7.63%
Akola	12	4469	4,481	0.40%	14601	312536	327,137	0.16%
Aurangabad	13	7838	7,851	0.69%	17811	1881718	1,899,529	0.90%
Kolhapur	24	9661	9,685	0.86%	53828	845720	899,548	0.43%
Nagpur	30	14277	14,307	1.26%	51634	1569248	1,620,882	0.77%
Nasik	36	13017	13,053	1.15%	68736	1860393	1,929,129	0.92%
Pune	44	34250	34,294	3.03%	340301	8662107	9,002,408	4.27%
Solhapur	7	3932	3,939	0.35%	17227	394823	412,050	0.20%
Mumbai I (Bandra)	633	27,877	28,510	2.52%	1,716,638	10,595,434	12,312,072	5.84%
Bandra	633	27877	28,510	2.52%	1716638	10595434	12,312,072	5.84%
Mumbai II (Thane)	132	59,726	59,858	5.29%	498,021	13,134,331	13,632,352	6.47%
Kandivali	38	22750	22,788	2.01%	141708	5821366	5,963,074	2.83%
Thane	44	21344	21,388	1.89%	305181	4189960	4,495,141	2.13%
Vashi	50	15632	15,682	1.39%	51132	3123005	3,174,137	1.51%
North-Eastern Region (Guwahati)	29	21,803	21,832	1.93%	25,325	1,061,156	1,086,481	0.52%
Agartala	0	1296	1,296	0.11%	0	94607	94,607	0.04%
Guwahati	19	14339	14,358	1.27%	8146	717413	725,559	0.34%
Shillong	2	1474	1,476	0.13%	14616	102902	117,518	0.06%
Tinsukia	8	4694	4,702	0.42%	2563	146234	148,797	0.07%
Odisha (Bhubaneswar)	105	28,424	28,529	2.52%	82,297	3,055,332	3,137,629	1.49%
Berhampur	9	3831	3,840	0.34%	15593	214703	230,296	0.11%
Bhubaneswar	43	15965	16,008	1.41%	21880	1674660	1,696,540	0.80%
Keonjhar	25	2904	2,929	0.26%	5366	273396	278,762	0.13%
Rourkela	28	5724	5,752	0.51%	39458	892573	932,031	0.44%
Punjab & Himachal Pradesh (Chandigarh)	200	64,251	64,451	5.70%	127,238	7,972,621	8,099,859	3.84%
Amritsar	17	6466	6,483	0.57%	7434	402242	409,676	0.19%
Bhatinda	24	11782	11,806	1.04%	2981	902642	905,623	0.43%
Chandigarh	40	11899	11,939	1.06%	16721	2448580	2,465,301	1.17%
Jalandhar	23	7423	7,446	0.66%	59204	769522	828,726	0.39%
Ludhiana	6	10196	10,202	0.90%	4501	1977928	1,982,429	0.94%
Shimla	90	16485	16,575	1.46%	36397	1471707	1,508,104	0.72%

ESTABLISHMENTS AND MEMBERS - ZONE & OFFICE WISE (31.03.2018)								
Zone/Office	Establishments				Members			
	EX	UEX	Total	% of All India Total	EX	UEX	Total	% of All India Total
Rajasthan (Jaipur)	236	42,347	42,583	3.76%	192,292	5,255,095	5,447,387	2.58%
Jaipur	131	22370	22,501	1.99%	77005	2895748	2,972,753	1.41%
Jodhpur	50	9750	9,800	0.87%	33787	673761	707,548	0.34%
Kota	29	4127	4,156	0.37%	36675	535961	572,636	0.27%
Udaipur	26	6100	6,126	0.54%	44825	1149625	1,194,450	0.57%
Tamil Nadu (Excluding Chennai) (Coimbatore)	92	64,901	64,993	5.74%	171,001	10,353,401	10,524,402	4.99%
Coimbatore	16	16981	16,997	1.50%	22043	3608431	3,630,474	1.72%
Madurai	18	13932	13,950	1.23%	23218	1938435	1,961,653	0.93%
Nagercoil	3	3025	3,028	0.27%	266	248384	248,650	0.12%
Salem	33	10886	10,919	0.96%	59638	2190695	2,250,333	1.07%
Tirunelveli	9	6740	6,749	0.60%	38774	1212940	1,251,714	0.59%
Trichy	13	13337	13,350	1.18%	27062	1154516	1,181,578	0.56%
Telangana (Hyderabad)	82	50,803	50,885	4.50%	526,071	11,056,786	11,582,857	5.49%
Hyderabad	52	27629	27,681	2.45%	488735	6933471	7,422,206	3.52%
Karimnagar	4	3597	3,601	0.32%	687	273989	274,676	0.13%
Kukatpalli	14	8640	8,654	0.76%	24644	1704356	1,729,000	0.82%
Nizamabad	0	1996	1,996	0.18%	0	882057	882,057	0.42%
Patancheru	6	4039	4,045	0.36%	11171	929936	941,107	0.45%
Siddipet	0	673	673	0.06%	0	73250	73,250	0.03%
Warangal	6	4229	4,235	0.37%	834	259727	260,561	0.12%
Uttar Pradesh (Kanpur)	245	80,912	81,157	7.17%	255,224	9,021,835	9,277,059	4.40%
Agra	10	8811	8,821	0.78%	4815	612239	617,054	0.29%
Allahabad	23	3424	3,447	0.30%	7226	260310	267,536	0.13%
Bareilly	15	7254	7,269	0.64%	10232	466796	477,028	0.23%
Gorakhpur	9	3317	3,326	0.29%	4278	148594	152,872	0.07%
Kanpur	13	10062	10,075	0.89%	11164	998533	1,009,697	0.48%
Lucknow	51	8722	8,773	0.78%	41331	768541	809,872	0.38%
Meerut	82	18264	18,346	1.62%	42517	1677431	1,719,948	0.82%
Noida	23	13306	13,329	1.18%	87671	3560194	3,647,865	1.73%
Varanasi	19	7752	7,771	0.69%	45990	529197	575,187	0.27%
West Bengal, A&N Islands & Sikkim (Kolkata)	602	63,900	64,502	5.70%	707,727	8,594,497	9,302,224	4.41%
Barrackpore	47	7415	7,462	0.66%	80393	549940	630,333	0.30%
Darjeeling	1	390	391	0.03%	220	64724	64,944	0.03%
Durgapur	36	7926	7,962	0.70%	43415	643294	686,709	0.33%
Howrah	58	7650	7,708	0.68%	112970	606248	719,218	0.34%
Jalpaiguri	3	2582	2,585	0.23%	4226	529007	533,233	0.25%
Jangipur	1	4092	4,093	0.36%	788	863540	864,328	0.41%
Kolkata	244	22193	22,437	1.98%	335567	2796192	3,131,759	1.49%
Park Street	201	5694	5,895	0.52%	128966	2054983	2,183,949	1.04%
Port Blair	1	940	941	0.08%	1	40141	40,142	0.02%
Siliguri	10	5018	5,028	0.44%	1181	446428	447,609	0.21%
Grand Total	3,978	1,127,638	1,131,616	100.00%	9,816,267	200,994,781	210,811,048	100.00%

ESTABLISHMENTS AND MEMBERS - STATE WISE (31.03.2018)								
State	Establishments				Members			
	EX	UEX	Total	% of All India Total	EX	UEX	Total	% of All India Total
A&N Islands	1	940	941	0.08%	1	40141	40,142	0.02%
Andhra Pradesh	48	41908	41,956	3.71%	77132	4012706	4,089,838	1.94%
Assam, Arunachal Pradesh, Manipur & Nagaland	27	19033	19,060	1.68%	10709	863647	874,356	0.41%
Bihar	150	17278	17,428	1.54%	22963	1371855	1,394,818	0.66%
Chattisgarh	49	15935	15,984	1.41%	48509	1679111	1,727,620	0.82%
Delhi	193	67617	67,810	5.99%	693351	16196123	16,889,474	8.01%
Goa	12	5078	5,090	0.45%	10645	1385068	1,395,713	0.66%
Gujarat, Dadra & Nagar Haveli and Daman & Diu	185	95553	95,738	8.46%	304832	16406460	16,711,292	7.93%
Haryana	153	52832	52,985	4.68%	394027	15034625	15,428,652	7.32%
Himachal Pradesh	90	16485	16,575	1.46%	36397	1471707	1,508,104	0.72%
Jharkhand	149	20221	20,370	1.80%	219252	1933079	2,152,331	1.02%
Karnataka	193	82084	82,277	7.27%	2506439	21969197	24,475,636	11.61%
Kerala & Lakshadweep	72	28391	28,463	2.52%	43056	3102505	3,145,561	1.49%
Madhya Pradesh	63	42162	42,225	3.73%	92346	4721148	4,813,494	2.28%
Maharashtra	931	175047	175,978	15.55%	2778797	39256310	42,035,107	19.94%
Meghalaya & Mizoram	2	1474	1,476	0.13%	14616	102902	117,518	0.06%
Odisha	105	28424	28,529	2.52%	82297	3055332	3,137,629	1.49%
Puducherry	1	3366	3,367	0.30%	1468	687852	689,320	0.33%
Punjab & Chandigarh	110	47766	47,876	4.23%	90841	6500914	6,591,755	3.13%
Rajasthan	236	42347	42,583	3.76%	192292	5255095	5,447,387	2.58%
Tamil Nadu	237	116349	116,586	10.30%	631335	24250738	24,882,073	11.80%
Telangana	82	50803	50,885	4.50%	526071	11056786	11,582,857	5.49%
Tripura	0	1296	1,296	0.11%	0	94607	94,607	0.04%
Uttar Pradesh	245	80912	81,157	7.17%	255224	9021835	9,277,059	4.40%
Uttarakhand	43	11377	11,420	1.01%	75941	2970682	3,046,623	1.45%
West Bengal & Sikkim	601	62960	63,561	5.62%	707726	8554356	9,262,082	4.39%
Grand Total	3,978	1,127,638	1,131,616	100.00%	9,816,267	200,994,781	210,811,048	100.00%

Appendix-3(iv)

ESTABLISHMENTS & MEMBERS - TOP 25 INDUSTRY/CLASS WISE (31.03.2018)					
S. No.	Industry Type	Establishments		Members	
		Number	%	Number	%
1	Establishments rendering expert services	249,349	22.03%	71,849,908	34.08%
2	Electrical, Mechanical or General Engineering Products	90,516	8.00%	20,184,293	9.57%
3	Trading and commercial establishments	89,828	7.94%	14,718,497	6.98%
4	Building And Construction Industry	79,934	7.06%	13,464,250	6.39%
5	Garments making factories	17,679	1.56%	10,257,851	4.87%
6	Engineers and Engineering Contractors	109,174	9.65%	10,166,407	4.82%
7	Textiles	31,492	2.78%	7,267,189	3.45%
8	Establishments Engaged In Manufacture, Marketing Servicing, Usage of Computers	11,639	1.03%	4,393,053	2.08%
9	Heavy and Fine chemicals	15,888	1.40%	4,368,553	2.07%
10	Beedi industry	8,117	0.72%	3,991,042	1.89%
11	Other Textiles	20,753	1.83%	2,957,383	1.40%
12	Universities, Colleges, Etc.	35,173	3.11%	2,878,936	1.37%
13	Hospitals	15,921	1.41%	2,415,616	1.15%
14	Hotels	19,742	1.74%	2,283,413	1.08%
15	Schools	36,152	3.19%	2,113,358	1.00%
16	Iron and Steel	11,664	1.03%	2,107,758	1.00%
17	Financing Establishments other than Banks	7,341	0.65%	1,856,085	0.88%
18	Road Motor Transport establishments	10,067	0.89%	1,826,712	0.87%
19	Plastic and plastic products	11,750	1.04%	1,537,613	0.73%
20	Cleaning & Sweeping	10,198	0.90%	1,476,679	0.70%
21	Rubber and rubber products	4,803	0.42%	1,265,438	0.60%
22	Restaurants	11,450	1.01%	1,221,257	0.58%
23	Automobile repair and servicing	7,286	0.64%	1,196,732	0.57%
24	Banks other than nationalised banks	4,196	0.37%	1,136,798	0.54%
25	Leather and Leather products	6,395	0.57%	1,100,242	0.52%
Top 25 Industries		916,507	80.99%	188,035,063	89.20%
Rest of Industries		215,109	19.01%	22,775,985	10.80%
Grand Total		1,131,616	100.00%	210,811,048	100.00%

Classification of Pensioners as on 31.03.2018

Regional Office	Members of Pension Fund		Member Pensioners				Spouse Pensioners					Children Pension				Other Pensioners				Grand Total Col. No.7, 12, 15 & 19
			Early Pension (50-57 years)	Superannuation Pension (58 years)	Disability pension	Total (4+5+6)	Death in Service		Death away from Service	Spouse pensioners other than 8,9 & 10	Total (8+9+10+11)	FPS'71	EPS'95	Total (13+14)	Nominations Pensioners	Parent Pensioners	Orphan Pensioners	Total (16+17+18)		
	FPS'71	EPS'95					FPS'71	EPS'95											FPS'71	
	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	
KADAPA	1320	1016834	17108	21739	21	38868	2403	10204	7701	2492	7701	22800	7	8735	8742	98	800	262	1160	71570
GUNTUR	2505	1054392	14669	20466	24	35159	1783	8570	6526	2619	6526	19498	2	6892	6894	234	609	310	1153	62704
VISHAKAPATNAM	46063	1472015	13873	29366	26	43265	2615	11356	9181	3200	9181	26352	5	8967	8972	244	492	248	984	79573
RAJAMUNDRY	25782	518738	10790	17783	17	28590	1680	6210	6315	1745	6315	15950	2	4715	4717	132	368	195	695	49952
BANGALORE	818980	6168572	24471	31229	19	55719	3879	10060	8594	1927	8594	24460	5	5514	5519	218	786	143	1147	86845
PEENYA	23339	3511105	12058	13900	6	25964	17	3191	2332	1030	2332	6570	0	3524	3524	60	520	108	688	36746
BOMMASANDRA	1303918	4710704	2384	3159	2	5545	3	1183	340	330	340	1856	0	1436	1436	41	227	41	309	9146
K R PURAM (WHITEFIELD)	71522	2868447	12646	15089	7	27742	20	2695	3100	948	3100	6763	0	3078	3078	25	455	60	540	38123
MYSORE ROAD	11812	1037417	2784	5069	3	7856	1	1039	379	310	379	1729	0	1358	1358	17	218	37	272	11215
PATNA	9499	1134087	11222	22640	27	33889	1206	5547	4558	1185	4558	12496	1	6024	6025	77	255	117	449	52859
BHAGALPUR	1948	104751	2824	7377	7	10208	297	2127	1361	371	1361	4156	0	1836	1836	11	205	47	263	16463
MUZAFFARPUR	10378	142161	21703	54738	29	76470	2729	11094	12594	2307	12594	28724	4	11663	11667	33	476	200	709	117570
RANCHI	153902	746454	13450	48036	20	61506	2018	7490	8808	2334	8808	20650	1	6781	6782	42	255	198	495	89433
JAMSHEDPUR	64281	1119406	17434	20959	10	38403	935	4500	4681	3446	4681	13562	1	4817	4818	85	164	148	397	57180
CHENNAI	243319	7368938	23170	35305	20	58495	2279	6694	6564	1633	6564	17170	0	4721	4721	134	788	154	1076	81462
VELLORE	13249	704218	23737	14970	19	38726	2009	7961	6630	2349	6630	18949	4	7604	7608	134	954	253	1341	66624
AMBATTUR	161301	2648755	13441	13686	15	27142	997	3636	3082	1050	3082	8765	0	3302	3302	81	589	117	787	39996
TAMBARAM	29341	3071923	12733	14070	6	26809	919	3281	3013	916	3013	8129	4	2984	2988	79	584	110	773	38699
PONDICHERRY	1394	690575	3757	6180	4	9941	467	1528	1666	412	1666	4073	5	1401	1406	31	150	40	221	15641
DELHI (NORTH)	313399	8052673	20738	46083	21	66842	3310	9607	6385	1988	6385	21290	39	8480	8519	166	484	334	984	97635
LAXMI NAGAR	19007	1610736	2477	5731	9	8217	76	1612	877	302	877	2867	0	1569	1569	24	104	39	167	12820

Classification of Pensioners as on 31.03.2018

Regional Office	Members of Pension Fund		Member Pensioners				Spouse Pensioners					Children Pension				Other Pensioners				Grand Total Col. No.7, 12, 15 & 19
			Early Pension (50-57 years)	Superannuation Pension (58 years)	Disability pension	Total (4+5+6)	Death in Service		Death away from Service	Spouse pensioners other than 8,9 & 10	Total (8+9+10+11)	FPS'71	EPS'95	Total (13+14)	Nominations Pensioners	Parent Pensioners	Orphan Pensioners	Total (16+17+18)		
	FPS'71	EPS'95																		
DELHI (SOUTH)	380252	6517669	4138	10444	5	14587	10	2708	623	1252	4593	0	2721	2721	37	228	98	363	22264	
	50724	1862176	4468	15617	12	20097	910	4008	723	2974	8615	2	4330	4332	63	257	139	459	33503	
HALDWANI	13394	1216226	4375	7721	11	12107	511	3327	593	1673	6104	1	4037	4038	45	205	141	391	22640	
AHMEDABAD	97308	4700363	38538	52971	26	91535	3773	13031	3242	14383	34429	7	10176	10183	176	838	449	1463	137610	
SURAT	21826	2275318	8801	17835	17	26653	26	4010	1184	3125	8345	0	3368	3368	57	321	117	495	38861	
VADODARA	63881	2291783	17566	30583	19	48168	957	6416	1753	5752	14878	1	5167	5168	103	307	179	589	68803	
RAJKOT	59347	2511701	14524	26293	10	40827	1255	5533	1244	5954	13986	3	4560	4563	78	385	174	637	60013	
VAPI	10259	2311626	3547	6027	6	9580	220	1862	657	1132	3871	0	2017	2017	15	205	63	283	15751	
NARODA	40664	418509	13260	12305	4	25569	376	2514	919	3146	6955	2	2491	2493	15	178	116	309	35326	
VATWA	0	346578	4715	5316	3	10034	13	786	334	855	1988	0	1015	1015	22	69	70	161	13198	
BHARUCH	11360	1101355	2738	6296	15	9049	10	1878	498	1034	3420	0	1888	1888	46	171	86	303	14660	
FARIDABAD	14977	3897111	15183	13191	19	28393	686	3876	1317	3211	9090	2	5036	5038	50	263	181	494	43015	
KARNAL	28741	1571370	8852	17955	20	26827	945	5757	1407	3771	11880	1	6056	6057	90	398	224	712	45476	
ROHTAK	14479	784542	6121	9710	21	15852	684	4390	926	2371	8371	0	4799	4799	101	294	189	584	29606	
GURGAON	329563	9445909	3795	6831	15	10641	275	2709	677	951	4612	2	3432	3434	97	155	94	346	19033	
GOA	10449	1375695	4760	10021	19	14800	494	2380	734	2169	5777	0	2730	2730	131	268	105	504	23811	
GULBARGA	27879	290944	4694	8158	5	12857	852	3557	827	2749	7985	0	4189	4189	41	231	146	418	25449	
HUBLI	44829	793028	20367	23370	33	43770	1809	7934	2089	7176	19008	3	8479	8482	170	691	377	1238	72498	
MANGALORE	13470	763159	61613	15235	45	76893	1115	4772	1335	4662	11884	13	4533	4546	614	335	443	1392	94715	
MYSORE	43694	795645	13980	13730	20	27730	1223	5054	1213	4195	11685	5	4182	4187	123	668	144	935	44537	
BELLARY	19965	355874	4411	5223	4	9638	597	2532	738	1953	5820	2	2686	2688	19	308	107	434	18580	
CHIKAMAGALLUR	6823	167372	5268	5524	10	10802	386	1685	495	1405	3971	0	1394	1394	39	278	57	374	16541	
RAICHUR	8068	155287	2989	4608	8	7605	589	2514	490	1939	5532	0	2656	2656	37	154	99	290	16083	
SHIMOGA	9254	222527	8975	8812	18	17805	710	2788	697	3189	7384	1	2266	2267	66	264	80	410	27866	

Classification of Pensioners as on 31.03.2018

Classification of Pensioners as on 31.03.2018																				
Regional Office	Members of Pension Fund			Member Pensioners				Spouse Pensioners				Children Pension				Other Pensioners				Grand Total Col. No.7, 12, 15 & 19
				Early Pension (50-57 years)	Superannuation Pension (58 years)	Disability pension	Total (4+5+6)	Death in Service		Death away from Service	Spouse pensioners other than 8,9 & 10	Total (8+9+10+11)	FPS'71	EPS'95	Total (13+14)	Nominations Pensioners	Parent Pensioners	Orphan Pensioners	Total (16+17+18)	
	FPS'71	EPS'95																		
		Ex	Un-ex																	
UDUPPI	5351	231057	10307	5035	16	15358	221	1099	310	886	2516	3	1125	1128	184	171	100	455	19457	
THIRUVANANTHAPURAM (TRIVENDRUM)	2811	550702	10350	23689	59	34098	812	2712	439	3755	7718	21	1702	1723	74	231	115	420	43959	
KOZHIKODE (CALICUT)	6670	456890	22994	23809	102	46905	1162	3359	661	6813	11995	5	2382	2387	145	244	103	492	61779	
KANNUR	0	159712	37105	13007	123	50235	939	1909	571	5109	8528	5	1386	1391	161	173	90	424	60578	
KOCHI (COCHIN)	28777	1554193	29586	47323	115	77024	1645	5450	1046	8754	16895	17	3866	3883	217	463	194	874	98676	
KOTTAYAM	28	245533	16849	16399	36	33284	641	2520	666	3160	6987	6	1733	1739	61	175	100	336	42346	
KOLLAM	3724	234249	19083	51055	255	70393	859	3416	498	6459	11232	27	1546	1573	58	151	124	333	83531	
RAIPUR (CHATTISGARH)	50116	1674685	15487	39553	35	55075	1591	8951	2298	8666	21506	1	7534	7535	49	420	221	690	84806	
INDORE	56899	1960374	24901	14648	18	39567	1359	4844	1430	5335	12968	4	4615	4619	77	258	181	516	57670	
BHOPAL	9667	1142467	6447	14489	9	20945	626	3185	577	2786	7174	0	3022	3022	76	171	105	352	31493	
JABALPUR	24639	591933	12379	18714	25	31118	1118	6435	1448	4579	13580	1	6297	6298	106	386	184	676	51672	
UJJAIN	10	270090	11035	5266	9	16310	700	1693	736	3144	6273	0	1623	1623	29	92	59	180	24386	
GWALIOR	133	505175	11198	5925	12	17135	825	1803	826	2558	6012	5	2143	2148	36	121	87	244	25539	
SAGAR	107	193004	3781	3867	3	7651	277	2511	630	1101	4519	0	2361	2361	28	113	41	182	14713	
AURANGABAD	18365	1889303	18213	22184	52	40449	1117	6567	1328	5376	14388	1	5585	5586	79	187	126	392	60815	
KOLHAPUR	54415	827745	41828	53998	134	95960	3750	13847	3804	15489	36890	14	14012	14026	133	889	634	1656	148532	
NAGPUR	54578	1474585	38086	36586	52	74724	2716	11323	2613	12627	29279	8	9984	9992	113	621	327	1061	115056	
NASIK	69955	1856083	37974	58296	61	96331	2793	12941	2768	11608	30110	5	10109	10114	91	559	333	983	137538	

Classification of Pensioners as on 31.03.2018

Regional Office	Members of Pension Fund		Member Pensioners				Spouse Pensioners					Children Pension				Other Pensioners				Grand Total Col. No.7, 12, 15 & 19
			Early Pension (50-57 years)	Superannuation Pension (58 years)	Disability pension	Total (4+5+6)	Death in Service		Death away from Service	Spouse pensioners other than 8,9 & 10	Total (8+9+10+11)	FPS71	EPS'95	Total (13+14)	Nominations Pensioners	Parent Pensioners	Orphan Pensioners	Total (16+17+18)		
	FPS'71	EPS'95																		
PUNE	344319	8719762	31875	48087	33	79995	2105	10923	2583	8961	24572	4	9516	9520	64	736	375	1175	115262	
	15868	368503	26780	19997	20	46797	824	5540	1764	5189	13317	0	5661	5661	32	351	364	747	66522	
	14758	267038	13886	22015	13	35914	1021	4289	989	4721	11020	0	3145	3145	22	233	89	344	50423	
	1700899	10244511	31696	37428	26	69150	6945	10527	2564	10429	30465	13	6069	6082	193	652	342	1187	106884	
	133475	5709507	28890	37408	14	66312	36	6005	2129	5736	13906	1	5863	5864	83	644	193	920	87002	
	294106	4000744	40461	49114	57	89632	41	8635	3305	9410	21391	1	8682	8683	100	792	383	1275	120981	
	50473	3057799	16207	26560	19	42786	34	5146	1717	3889	10786	1	5488	5489	73	387	180	640	59701	
	8081	754794	6775	13377	12	20164	673	4565	930	2323	8491	14	4635	4649	100	311	118	529	33833	
	0	97925	685	3882	4	4571	153	1232	161	632	2178	1	719	720	19	25	18	62	7531	
	14635	104096	604	1333	1	1938	101	882	99	308	1390	1	880	881	13	59	60	132	4341	
BHUBANESWAR	2579	142142	2484	7137	3	9624	378	2118	308	1269	4073	0	1532	1532	42	46	28	116	15345	
	22063	1712683	28805	30647	44	59496	1427	6182	2146	6493	16248	10	6970	6980	89	665	101	855	83579	
	39386	888301	8761	15691	15	24467	759	3423	1519	3029	8730	2	3760	3762	25	202	108	335	37294	
	15799	217820	3818	9023	6	12847	857	2633	491	2196	6177	3	2126	2129	26	150	39	215	21368	
SHIMLA	5356	246033	3926	4981	3	8910	238	1512	499	734	2983	1	1835	1836	16	72	73	161	13890	
	35552	1491150	4733	13514	29	18276	943	4691	879	2646	9159	9	4540	4549	42	448	155	645	32629	
AMRITSAR	15239	2435359	8654	17273	17	25944	1120	5088	1017	2868	10093	10	4535	4545	64	289	220	573	41155	
	7177	386607	5049	12544	16	17609	915	3772	580	2517	7784	1	3035	3036	65	190	123	378	28807	
LUDHIANA	3027	866901	3250	10133	7	13390	514	3478	661	1618	6271	3	2716	2719	55	184	122	361	22741	
	4552	1824163	3984	9242	7	13233	375	3113	677	1329	5494	2	3107	3109	54	215	124	393	22229	
JALANDHAR	58759	742959	5954	13581	12	19547	891	4113	690	2760	8454	2	3584	3586	72	266	172	510	32097	

Classification of Pensioners as on 31.03.2018

Classification of Pensioners as on 31.03.2018																				
Regional Office	Members of Pension Fund		Member Pensioners				Spouse Pensioners					Children Pension				Other Pensioners				Grand Total Col. No.7, 12, 15 & 19
			Early Pension (50-57 years)	Superannuation Pension (58 years)	Disablement pension	Total (4+5+6)	Death in Service		Death away from Service	Spouse pensioners other than 8,9 & 10	Total (8+9+10+11)	FPS'71	EPS'95	Total (13+14)	Nominations Pensioners	Parent Pensioners	Orphan Pensioners	Total (16+17+18)		
	FPS'71	EPS'95																		
Regional Office	Ex	Un-ex																		
	77587	2870626	19636	27176	37	46849	2762	7760	2092	5821	18435	8	8555	8563	118	448	220	786	74633	
	30939	634042	6136	8758	15	14909	920	3243	844	1756	6763	0	3902	3902	29	237	104	370	25944	
	35435	455059	8629	8409	8	17046	678	2213	558	1914	5363	0	2249	2249	37	92	70	199	24857	
	44796	1074408	10958	9401	18	20377	952	3501	1221	2211	7885	2	4156	4158	55	157	87	299	32719	
	21002	3607322	54809	26159	31	80999	2347	6967	2738	9926	21978	6	5805	5811	118	765	191	1074	109862	
	24005	1834308	36970	21181	41	58192	2208	8214	3395	8182	21999	15	8855	8870	504	958	359	1821	90882	
	59090	2191784	20279	17111	14	37404	0	6353	1544	4367	12264	0	4345	4345	88	692	120	900	54913	
	38759	936936	69237	17980	29	87246	2488	6963	2891	9958	22300	7	7053	7060	283	574	587	1444	118050	
	28100	1140492	18585	37760	28	56373	2563	9118	1756	7673	21110	5	7782	7787	175	1006	226	1407	86677	
	271	220268	5415	8759	6	14180	597	1536	399	1946	4478	0	1183	1183	55	195	75	325	20166	
	491467	7051642	24328	39188	32	63548	2770	11340	2762	8180	25052	5	10735	10740	136	892	332	1360	100700	
	0	753808	66583	4857	47	71487	452	3716	1599	2854	8621	2	3784	3786	135	347	524	1006	84900	
	419	276935	13138	7161	6	20305	524	3616	976	2100	7216	0	3092	3092	29	270	142	441	31054	
	11642	932591	5034	6759	10	11803	375	2258	678	1628	4939	0	2566	2566	33	175	87	295	19603	
	25046	1691573	10760	9629	5	20394	641	2879	896	2715	7131	0	2639	2639	26	173	50	249	30413	
	658	263867	46293	9415	20	55728	692	4693	1707	3253	10345	1	4549	4550	49	438	474	961	71584	
	0	72456	9805	700	4	10509	38	802	258	326	1424	0	949	949	15	104	133	252	13134	
9952	943142	18495	22351	16	40862	1772	6023	1558	5783	15136	2	7263	7265	190	358	219	767	64030		
4870	593435	5950	11476	11	17437	650	4054	939	2469	8112	0	5227	5227	83	268	174	525	31301		
9814	464878	4252	8339	9	12600	737	2955	649	2197	6538	2	3757	3759	33	189	131	353	23250		
4304	150050	26997	37344	18	64359	1998	8967	1979	9189	22133	1	10961	10962	82	268	378	728	98182		
38668	780988	10872	24314	10	35196	1002	4906	875	4061	10844	1	4905	4906	53	223	182	458	51404		
42428	1653874	19833	25997	26	45856	1155	9110	1926	5670	17861	4	9922	9926	141	596	287	1024	74667		
44529	541566	26339	31250	30	57619	1847	7318	1989	8555	19709	1	8285	8286	64	284	231	579	86193		

Classification of Pensioners as on 31.03.2018

Regional Office	Members of Pension Fund		Member Pensioners				Spouse Pensioners				Children Pension				Other Pensioners				Grand Total Col. No.7, 12, 15 & 19
			Early Pension (50-57 years)	Superannuation Pension (58 years)	Disability pension	Total (4+5+6)	Death in Service		Death away from Service	Spouse pensioners other than 8,9 & 10	Total (8+9+10+11)	FPS'71	EPS'95	Total (13+14)	Nominations Pensioners	Parent Pensioners	Orphan Pensioners	Total (16+17+18)	
	Ex	Un-ex					FPS'71	EPS'95											
NOIDA	89492	3767275	2173	5222	4	7399	59	1368	373	384	2184	0	1908	1908	9	82	53	144	11635
ALLAHABAD	6518	255545	15518	18678	11	34207	1211	4550	1225	4706	11692	3	5384	5387	30	167	180	377	51663
KOLKATA	334526	2785100	27962	56288	18	84268	2882	8951	1986	10782	24601	11	5860	5871	133	465	113	711	115451
BARRACKPORE(TIT AGARH)	79040	554037	20264	38145	9	58418	1681	7359	1431	9552	20023	3	5025	5028	113	371	175	659	84128
HOWRAH	112148	589415	25101	44732	14	69847	2236	7575	2118	11319	23248	2	5635	5637	161	306	133	600	99332
DARJEELING	221	66320	2976	5690	3	8669	90	1447	287	744	2568	0	585	585	31	87	87	205	12027
DURGAPUR	42447	662952	11327	33874	16	45217	1220	6407	1924	6842	16393	1	4400	4401	78	281	108	467	66478
JALPAIGURI	4216	545028	8877	24325	6	33208	704	12471	3419	2735	19329	6	9113	9119	132	470	708	1310	62966
PORT BLAIR	7	36951	382	1589	0	1971	48	226	37	221	532	0	305	305	4	10	8	22	2830
SILIGURI	191	464095	7384	15726	6	23116	354	5292	892	1419	7957	3	4350	4353	53	221	181	455	35881
PARK STREET	130966	2021894	5343	14954	3	20300	44	1738	398	1924	4104	0	1193	1193	58	74	33	165	25762
JANGIPUR	743	912135	8641	14800	7	23448	134	7804	3678	1186	12802	0	10783	10783	62	201	368	631	47664
Total	9664109	199818042	1875308	2333658	272719	4211685	132401	601731	159963	537518	1431613	418	556092	556510	10562	41740	21080	73382	6273190

Appendix-3 (vi)

The details of pensioners benefitted from Minimum Pension of Rs.1000/- per month for the year 2017-2018.				
Month/ Year	Number of Pensioners Benefitted	Amount paid as per original pension	Amount paid as per Minimum Pension Notification	Difference Amount
		(Rs. In Crores)	(Rs. In Crores)	(Rs. In Crores)
April-17	20,42,980	122.83	198.97	76.14
May-17	11,21,644	76.24	122.87	46.63
June-17	12,40,065	79.45	128.11	48.66
July-17	15,80,829	108.86	175.69	66.83
August-17	16,30,582	112.94	182.08	69.14
September-17	16,69,478	115.82	187.92	72.10
October-17	17,60,951	123.41	200.47	77.06
November-17	17,24,557	109.86	179.45	69.59
December-17	18,89,823	147.51	238.36	90.85
January-18	13,99,117	119.66	193.87	74.21
February-18	16,17,256	108.48	177.44	68.96
March-18	17,21,904	117.41	192.06	74.65
Total		1,342.47	2,177.30	834.83

Appendix-3 (vii)

Summary Results of Valuation (Rs. In Crores)					
Particulars	31.03.2012	31.03.2013	31.03.2014	31.03.2015	* 31.03.2016
Active Members	3,27,66,321	3,34,20,161	3,49,14,215	3,45,48,189	* The valuer has been appointed for the valuation of 20 th and 21 st valuation of Employees' Pension Fund for the year 2015-16 & 2016-17. The work of valuation has been initiated.
Pensioners	41,03,014	44,00,231	46,90,669	51,04,397	
Inactive members	5,27,33,679	5,53,41,839	8,28,98,785	9,65,21,305	
Present Value of Benefits (in crores)	3,22,602.79	3,43,044.07	3,86,222.54	5,25,315.42	
Present Value of Contributions (in crores)	1,49,967.38	1,52,925.75	1,70,704.21	2,91,810.45	
Value of Corpus (in crores)	1,61,780.08	1,83,405.36	2,07,685.60	2,38,531.84	
Net liability	-10,855.33	-6,712.96	-7,832.74	5,026.87	

Appendix-3 (viii)

List of Pension Disbursing Agencies under EPS-1995 (as on 31.03.2018)		
S.No.	Name of the ROs	Banks
1	Delhi (North)	PNB, SBI, IB, UBI, HDFC, ICICI, AXIS
2	Delhi (South)	PNB, SBI, IB, UBI, HDFC, ICICI, AXIS
3	Dehradun	PNB, SBI
4	Gurgaon	PNB, SBI, HDFC, ICICI, AXIS
5	Faridabad	PNB, SBI, HDFC, ICICI, AXIS
6	Jaipur	PNB, Madhyanchal Gramin Bank, HDFC, ICICI, AXIS, SBBJ, BOB, Baroda Rajasthan Kshetriya Gramin Bank
7	Shimla	PNB, SBI, AXIS
8	Ludhiyana	PNB, SBI, HDFC, AXIS
9	Chandigarh	PNB, SBI, HDFC, AXIS, ICICI
10	Bihar	PNB, BOI, HDFC
11	Meerut	PNB, SBI
12	Kanpur	PNB, SBI
13	Hyderabad	SBI, UBI, AB, HDFC, AXIS, ICICI
14	Guntur	SBI, AB, HDFC, AXIS, ICICI
15	Nizamabad	SBI, Syndicate Bank, Gramin Bank, UBI, AB, AXIS
16	Bhubaneswar	AB, BOI, UCO, HDFC, AXIS, ICICI
17	Bangalore	SBI, CANARA, Syndicate Bank, Corporation Bank, VIJAYA BANK, HDFC, AXIS, ICICI, UTI
18	Goa	SBI, BOI, HDFC
19	Gulbarga	SBI, CANARA, Syndicate Bank, ICICI, Corporation Bank
20	Mangalore	SBI, CANARA, Syndicate Bank, Corporation Bank, VIJAYA BANK, AXIS
21	Peenya	SBI, CANARA BANK, Syndicate Bank, Corporation Bank, HDFC, AXIS, ICICI, OTHERS
22	Coimbatore	SBI, IB, IOB, HDFC, AXIS, ICICI
23	Kerala	PNB, SBI, IB, IOB, CANARA, Syndicate Bank, Federal Bank, HDFC, AXIS, ICICI, Narmada Malwa Gramin Bank, OTHERS
24	Madurai	SBI, IB, IOB, HDFC, AXIS, ICICI
25	Tambram	SBI, IB, IOB, HDFC, AXIS, ICICI
26	Chennai	SBI, IB, IOB, HDFC, AXIS, ICICI
27	Ranchi	PNB, BOI, UBI, HDFC, AXIS, ICICI
28	Jalpaiguri	SBI, UBI, UCO, CBI, Uttarbanga Kshetriya Gramin Bank
29	Kolkata	PNB, UBI, HDFC, AXIS, ICICI
30	Guwahati	SBI, HDFC, AXIS, ICICI
31	Raipur	PNB, SBI, HDFC, AXIS, ICICI, CBI, OTHERS
32	Bandra	PNB, SBI, BOI, HDFC, AXIS, ICICI, BOM
33	Thane	PNB, SBI, BOI, HDFC, AXIS, ICICI, OTHERS
34	Kandivali	PNB, SBI, BOI, HDFC, AXIS, ICICI
35	Pune	PNB, SBI, BOI, HDFC, AXIS, ICICI, BOM
36	Nagpur	PNB, SBI, BOI, HDFC, AXIS, ICICI
37	Ahmedabad	SBI, DENA, HDFC
38	Surat	SBI, DENA, HDFC, AXIS, ICICI
39	Vadodara	SBI, DENA
40	Indore	PNB, SBI, HDFC, AXIS, ICICI

Appendix-4(i)

Assessed Arrears under EPF Scheme in Unexempted Sector as on 31.03.2018 (Rs. In cr.)									
Zone	Workload			Collection made			Closing Balance		
	EPF Dues	EPF Admin. & Insp. Charges	Total	EPF Dues	EPF Admin. & Insp. Charges	Total	EPF Dues	EPF Admin. & Insp. Charges	Total
Andhra Pradesh (Vijaywada)	148.60	10.82	159.42	58.58	3.70	62.28	90.02	7.13	97.15
Bengaluru (Bengaluru)	410.40	31.14	441.54	124.73	6.20	130.93	285.67	24.94	310.61
Bihar & Jharkhand (Patna)	72.02	6.49	78.51	16.50	1.21	17.71	55.52	5.28	60.80
Chennai & Puducherry (Chennai)	313.25	20.93	334.18	78.62	4.82	83.43	234.64	16.11	250.74
Delhi & Uttarkhand (Delhi)	291.85	19.57	311.42	46.42	3.24	49.65	245.44	16.33	261.77
Gujarat (Ahmedabad)	119.92	11.23	131.15	47.15	3.71	50.86	72.77	7.52	80.29
Haryana (Faridabad)	129.38	9.96	139.34	47.58	4.02	51.60	81.80	5.93	87.74
Karnataka (Other Than Bengaluru) & Goa (Hubli)	166.66	11.42	178.08	74.83	4.34	79.17	91.83	7.08	98.91
Kerala & Lakshadweep (Thiruvananthapuram)	326.43	21.44	347.87	47.69	2.27	49.96	278.74	19.17	297.91
Madhya Pradesh & Chattisgarh (Bhopal)	315.31	22.03	337.34	116.81	6.16	122.97	198.51	15.86	214.37
Maharashtra (Excluding Mumbai) (Pune)	649.09	30.22	679.32	79.18	5.46	84.64	569.92	24.76	594.68
Mumbai I (Bandra)	143.76	71.23	214.99	27.81	1.63	29.44	115.95	69.60	185.55
Mumbai II (Thane)	140.43	10.80	151.23	41.26	3.08	44.33	99.17	7.73	106.90
North-Eastern Region (Guwahati)	39.25	2.89	42.14	13.65	0.92	14.56	25.61	1.97	27.58
Odisha (Bhubaneswar)	466.12	33.46	499.58	44.75	2.89	47.64	421.37	30.57	451.95
Punjab & Himachal Pradesh (Chandigarh)	169.98	14.83	184.82	76.03	6.64	82.67	93.96	8.19	102.15
Rajasthan (Jaipur)	65.78	5.38	71.17	32.97	2.02	34.98	32.82	3.37	36.19
Tamil Nadu (Excluding Chennai) (Coimbatore)	227.52	18.66	246.18	59.30	4.88	64.18	168.23	13.78	182.00
Telangana (Hyderabad)	282.00	24.97	306.98	109.68	7.28	116.96	172.32	17.69	190.01
Uttar Pradesh (Kanpur)	350.57	16.67	367.24	134.12	2.52	136.64	216.45	14.15	230.60
West Bengal, A&N Islands & Sikkim (Kolkata)	388.36	24.64	413.00	96.79	5.43	102.22	291.57	19.21	310.78
All India	5216.72	418.78	5635.50	1374.42	82.41	1456.83	3842.30	336.37	4178.67

Appendix-4(ii)

Assessed arrears under EPS 95 in Unexempted Sector as on 31.03.2018 (Rs. In cr.)			
Zone	Workload	Collection made	Closing Balance
Andhra Pradesh (Vijaywada)	88.58	27.86	60.72
Bengaluru (Bengaluru)	212.25	59.56	152.69
Bihar & Jharkhand (Patna)	56.38	8.55	47.83
Chennai & Puducherry (Chennai)	155.01	35.06	119.95
Delhi & Uttarkhand (Delhi)	152.61	24.25	128.36
Gujarat (Ahmedabad)	69.36	20.14	49.22
Haryana (Faridabad)	71.90	25.30	46.61
Karnataka (Other Than Bengaluru) & Goa (Hubli)	75.17	30.90	44.27
Kerala & Lakshadweep (Thiruvananthapuram)	162.45	18.27	144.18
Madhya Pradesh & Chattisgarh (Bhopal)	168.79	49.47	119.32
Maharashtra (Excluding Mumbai) (Pune)	219.76	37.17	182.59
Mumbai I (Bandra)	50.67	11.08	39.60
Mumbai II (Thane)	62.75	15.39	47.36
North-Eastern Region (Guwahati)	22.20	6.61	15.59
Odisha (Bhubaneswar)	251.52	21.24	230.28
Punjab & Himachal Pradesh (Chandigarh)	89.88	37.99	51.89
Rajasthan (Jaipur)	34.86	17.24	17.62
Tamil Nadu (Excluding Chennai) (Coimbatore)	129.54	27.87	101.67
Telangana (Hyderabad)	117.55	50.27	67.29
Uttar Pradesh (Kanpur)	135.11	16.65	118.46
West Bengal, A&N Islands & Sikkim (Kolkata)	186.82	35.21	151.61
All India	2513.16	576.08	1937.09

Appendix-4(iii)

Assessed arrears under EDLI Scheme in Unexempted Sector as on 31.03.2018 (Rs. In cr.)									
Zone	Workload			Collection made			Closing Balance		
	EDLI Dues	EDLI Admin. & Insp. Charges	Total	EDLI Dues	EDLI Admin. & Insp. Charges	Total	EDLI Dues	EDLI Admin. & Insp. Charges	Total
Andhra Pradesh (Vijaywada)	5.29	0.25	5.54	1.76	0.12	1.89	3.53	0.13	3.66
Bengaluru (Bengaluru)	17.42	0.93	18.35	4.71	0.13	4.85	12.71	0.79	13.50
Bihar & Jharkhand (Patna)	3.95	0.29	4.24	0.60	0.05	0.64	3.35	0.25	3.60
Chennai & Puducherry (Chennai)	14.44	0.99	15.43	2.04	0.17	2.21	12.40	0.82	13.22
Delhi & Uttarkhand (Delhi)	10.72	0.31	11.03	1.68	0.07	1.74	9.04	0.25	9.29
Gujarat (Ahmedabad)	5.12	0.25	5.38	2.18	0.12	2.30	2.94	0.13	3.08
Haryana (Faridabad)	6.02	0.22	6.25	2.49	0.08	2.56	3.54	0.15	3.68
Karnataka (Other Than Bengaluru) & Goa (Hubli)	5.41	0.38	5.79	2.17	0.20	2.37	3.24	0.19	3.42
Kerala & Lakshadweep (Thiruvananthapuram)	13.45	0.44	13.89	4.49	0.11	4.61	8.96	0.32	9.28
Madhya Pradesh & Chattisgarh (Bhopal)	11.49	0.40	11.88	2.98	0.13	3.10	8.51	0.27	8.78
Maharashtra (Excluding Mumbai) (Pune)	24.98	0.79	25.76	5.06	0.30	5.36	19.92	0.48	20.40
Mumbai I (Bandra)	3.74	0.12	3.85	0.62	0.03	0.66	3.11	0.08	3.20
Mumbai II (Thane)	5.41	0.14	5.56	1.11	0.07	1.18	4.31	0.07	4.38
North-Eastern Region (Guwahati)	1.40	0.06	1.45	0.42	0.02	0.44	0.98	0.03	1.01
Odisha (Bhubaneswar)	15.79	0.32	16.11	1.20	0.03	1.24	14.59	0.28	14.87
Punjab & Himachal Pradesh (Chandigarh)	11.71	0.55	12.26	3.01	0.26	3.27	8.70	0.28	8.99
Rajasthan (Jaipur)	1.93	0.23	2.16	0.89	0.09	0.99	1.04	0.13	1.17
Tamil Nadu (Excluding Chennai) (Coimbatore)	9.49	0.48	9.97	2.12	0.23	2.35	7.37	0.25	7.63
Telangana (Hyderabad)	24.13	0.55	24.67	2.88	0.12	3.01	21.25	0.42	21.67
Uttar Pradesh (Kanpur)	17.58	0.78	18.36	7.49	0.14	7.63	10.09	0.65	10.73
West Bengal, A&N Islands & Sikkim (Kolkata)	13.79	0.88	14.67	2.39	0.33	2.72	11.40	0.56	11.96
All India	223.27	9.35	232.62	52.31	2.81	55.12	170.96	6.54	177.50

Appendix-4(iv)

Breakup of Arrears in Public, Private and Cooperative Sector (Unexempted) as on 31.03.2018 (All Three Schemes)				
Zone	Public Sector	Private Sector	Cooperative Sector	Total Demand
Andhra Pradesh (Vijaywada)	15.66	144.60	1.26	161.52
Bengaluru (Bengaluru)	107.76	368.84	0.20	476.80
Bihar & Jharkhand (Patna)	9.61	101.76	0.85	112.23
Chennai & Puducherry (Chennai)	34.96	330.18	18.77	383.91
Delhi & Uttarkhand (Delhi)	25.67	373.75	0.00	399.42
Gujarat (Ahmedabad)	8.18	123.71	0.70	132.59
Haryana (Faridabad)	0.09	135.48	2.46	138.03
Karnataka (Other Than Bengaluru) & Goa (Hubli)	23.63	122.27	0.70	146.60
Kerala & Lakshadweep (Thiruvananthapuram)	60.74	354.37	36.26	451.37
Madhya Pradesh & Chattisgarh (Bhopal)	168.81	172.98	0.67	342.47
Maharashtra (Excluding Mumbai) (Pune)	33.60	622.73	141.34	797.67
Mumbai I (Bandra)	132.86	95.48	0.00	228.34
Mumbai II (Thane)	0.00	158.64	0.00	158.64
North-Eastern Region (Guwahati)	22.26	21.07	0.86	44.18
Odisha (Bhubaneswar)	587.55	74.18	35.37	697.10
Punjab & Himachal Pradesh (Chandigarh)	43.70	118.98	0.34	163.02
Rajasthan (Jaipur)	0.89	53.66	0.43	54.98
Tamil Nadu (Excluding Chennai) (Coimbatore)	33.10	240.66	17.54	291.30
Telangana (Hyderabad)	12.36	266.18	0.43	278.97
Uttar Pradesh (Kanpur)	69.15	269.92	20.72	359.79
West Bengal, A&N Islands & Sikkim (Kolkata)	40.58	433.16	0.61	474.35
All India	1431.17	4582.61	279.49	6293.26

Appendix-4(v)

Summary of Defaulting Unexempted Establishments with dues of Rs. 50 lakhs and above as on 31.03.2018		
Zone	No. of Defaulting Establishments	Amount of default (Rs. in cr.)
Andhra Pradesh (Vijaywada)	31	81.41
Bengaluru (Bengaluru)	66	243.95
Bihar & Jharkhand (Patna)	26	62.79
Chennai & Puducherry (Chennai)	123	253.36
Delhi & Uttarkhand (Delhi)	95	619.89
Gujarat (Ahmedabad)	35	52.49
Haryana (Faridabad)	20	39.74
Karnataka (Other Than Bengaluru) & Goa (Hubli)	28	65.98
Kerala & Lakshadweep (Thiruvananthapuram)	91	245.47
Madhya Pradesh & Chattisgarh (Bhopal)	47	172.45
Maharashtra (Excluding Mumbai) (Pune)	137	584.35
Mumbai I (Bandra)	57	210.30
Mumbai II (Thane)	21	49.41
North-Eastern Region (Guwahati)	10	25.39
Odisha (Bhubaneswar)	39	630.64
Punjab & Himachal Pradesh (Chandigarh)	32	90.14
Rajasthan (Jaipur)	18	21.19
Tamil Nadu (Excluding Chennai) (Coimbatore)	89	132.68
Telangana (Hyderabad)	82	124.88
Uttar Pradesh (Kanpur)	74	233.99
West Bengal, A&N Islands & Sikkim (Kolkata)	150	361.91
ALL India	1271	4302.42

Appendix-4(vi)

Summary of Defaulting Exempted Establishments with dues of Rs. 50 lakhs and above as on 31.03.2018		
Zone	No. of Defaulting Establishments	Amount of default (Rs. in cr.)
Andhra Pradesh (Vijaywada)	0	0.00
Bengaluru (Bengaluru)	5	31.73
Bihar & Jharkhand (Patna)	5	138.91
Chennai & Puducherry (Chennai)	7	23.31
Delhi & Uttarkhand (Delhi)	5	234.34
Gujarat (Ahmedabad)	6	16.70
Haryana (Faridabad)	1	3.92
Karnataka (Other Than Bengaluru) & Goa (Hubli)	0	0.00
Kerala & Lakshadweep (Thiruvananthapuram)	1	1.27
Madhya Pradesh & Chattisgarh (Bhopal)	2	12.26
Maharashtra (Excluding Mumbai) (Pune)	5	49.63
Mumbai I (Bandra)	5	26.67
Mumbai II (Thane)	2	1.63
North-Eastern Region (Guwahati)	0	0.00
Odisha (Bhubaneswar)	0	0.00
Punjab & Himachal Pradesh (Chandigarh)	3	5.31
Rajasthan (Jaipur)	2	2.25
Tamil Nadu (Excluding Chennai) (Coimbatore)	1	0.51
Telangana (Hyderabad)	4	273.75
Uttar Pradesh (Kanpur)	8	22.09
West Bengal, A&N Islands & Sikkim (Kolkata)	44	167.77
Grand Total	106	1012.05

Appendix-4(vii)

Initiation and disposal of Assessment Cases under Section 7A of the Act during 2017-18						
Zone	Cases for disposal as on 01.04.2017	Cases initiated during the year	Total Workload	Cases disposed by issue of final orders	Disposal in terms of %	Cases pending as on 31.03.2018
Andhra Pradesh (Vijaywada)	455	129	584	368	63.01%	216
Bengaluru (Bengaluru)	521	557	1078	548	50.83%	530
Bihar & Jharkhand (Patna)	1256	258	1514	325	21.47%	1189
Chennai & Puducherry (Chennai)	1106	810	1916	588	30.69%	1328
Delhi & Uttarkhand (Delhi)	1339	147	1486	347	23.35%	1139
Gujarat (Ahmedabad)	1677	525	2202	774	35.15%	1428
Haryana (Faridabad)	617	167	784	387	49.36%	397
Karnataka (Other Than Bengaluru) & Goa (Hubli)	979	953	1932	949	49.12%	983
Kerala & Lakshadweep (Thiruvananthapuram)	420	509	929	590	63.51%	339
Madhya Pradesh & Chattisgarh (Bhopal)	1089	1777	2866	1334	46.55%	1532
Maharashtra (Excluding Mumbai) (Pune)	2337	327	2664	820	30.78%	1844
Mumbai I (Bandra)	594	58	652	155	23.77%	497
Mumbai II (Thane)	1700	256	1956	640	32.72%	1316
North-Eastern Region (Guwahati)	271	49	320	170	53.13%	150
Odisha (Bhubaneswar)	286	60	346	158	45.66%	188
Punjab & Himachal Pradesh (Chandigarh)	2684	1177	3861	1994	51.64%	1867
Rajasthan (Jaipur)	710	202	912	300	32.89%	612
Tamil Nadu (Excluding Chennai) (Coimbatore)	714	493	1207	888	73.57%	319
Telangana (Hyderabad)	1996	198	2194	547	24.93%	1647
Uttar Pradesh (Kanpur)	1923	615	2538	791	31.17%	1747
West Bengal, A&N Islands & Sikkim (Kolkata)	681	345	1026	427	41.62%	599
All India	23355	9612	32967	13100	39.74%	19867

Appendix-4(viii)

Periodicity of Pending 7A Cases		
Periodicity	As on 31.03.2018	As on 31.03.2017
Less than Six Months	3712	7571
Six Months to One Year	2689	5659
One Year to Three Years	9527	7253
Over Three Years	3939	2801
Total	19867	23284

Appendix-4(ix)

Levy of Interest u/s 7Q in respect of all three Schemes (Unexempted) as on 31.03.2018 (Rs. In cr.)				
Zone	Total Workload	Collection made during the year	% of Collection made	Closing Balance as on 31.03.2018
Andhra Pradesh (Vijaywada)	49.97	21.58	43.18%	28.39
Bengaluru (Bengaluru)	55.82	28.13	50.40%	27.69
Bihar & Jharkhand (Patna)	35.37	7.40	20.92%	27.97
Chennai & Puducherry (Chennai)	65.76	22.91	34.84%	42.85
Delhi & Uttarkhand (Delhi)	52.14	12.79	24.52%	39.35
Gujarat (Ahmedabad)	38.93	12.05	30.95%	26.88
Haryana (Faridabad)	33.92	13.44	39.62%	20.48
Karnataka (Other Than Bengaluru) & Goa (Hubli)	29.36	9.98	34.00%	19.38
Kerala & Lakshadweep (Thiruvananthapuram)	47.68	16.07	33.71%	31.61
Madhya Pradesh & Chattisgarh (Bhopal)	93.62	20.57	21.97%	73.06
Maharashtra (Excluding Mumbai) (Pune)	111.73	28.65	25.64%	83.08
Mumbai I (Bandra)	32.59	8.04	24.65%	24.56
Mumbai II (Thane)	30.17	10.22	33.86%	19.96
North-Eastern Region (Guwahati)	11.97	4.57	38.18%	7.40
Odisha (Bhubaneswar)	342.09	9.08	2.65%	333.01
Punjab & Himachal Pradesh (Chandigarh)	42.78	16.92	39.56%	25.86
Rajasthan (Jaipur)	17.00	8.15	47.96%	8.85
Tamil Nadu (Excluding Chennai) (Coimbatore)	58.85	18.66	31.70%	40.20
Telangana (Hyderabad)	70.10	24.57	35.04%	45.54
Uttar Pradesh (Kanpur)	47.69	10.69	22.41%	37.00
West Bengal, A&N Islands & Sikkim (Kolkata)	107.23	30.06	28.03%	77.17
All India	1374.80	334.53	24.33%	1040.28

Cases of Levy of Damages u/s 14B (Unexempted) 2017-18				
Zone	Total Workload	Cases disposed by issue of final orders	Disposal in terms of %	Cases pending as on 31.03.2018
Andhra Pradesh (Vijaywada)	4959	4042	81.51%	917
Bengaluru (Bengaluru)	10302	5271	51.16%	5031
Bihar & Jharkhand (Patna)	5742	4060	70.71%	1682
Chennai & Puducherry (Chennai)	21972	17021	77.47%	4951
Delhi & Uttarkhand (Delhi)	5024	2472	49.20%	2552
Gujarat (Ahmedabad)	6379	3625	56.83%	2754
Haryana (Faridabad)	2982	2358	79.07%	624
Karnataka (Other Than Bengaluru) & Goa (Hubli)	8186	7571	92.49%	615
Kerala & Lakshadweep (Thiruvananthapuram)	8466	5226	61.73%	3240
Madhya Pradesh & Chattisgarh (Bhopal)	8010	3785	47.25%	4225
Maharashtra (Excluding Mumbai) (Pune)	10788	6036	55.95%	4752
Mumbai I (Bandra)	3844	944	24.56%	2900
Mumbai II (Thane)	4664	1432	30.70%	3232
North-Eastern Region (Guwahati)	1322	639	48.34%	683
Odisha (Bhubaneswar)	3612	1458	40.37%	2154
Punjab & Himachal Pradesh (Chandigarh)	6959	5700	81.91%	1259
Rajasthan (Jaipur)	4286	3203	74.73%	1083
Tamil Nadu (Excluding Chennai) (Coimbatore)	10458	10164	97.19%	294
Telangana (Hyderabad)	4265	2657	62.30%	1608
Uttar Pradesh (Kanpur)	1774	1290	72.72%	484
West Bengal, A&N Islands & Sikkim (Kolkata)	3613	2322	64.27%	1291
All India	137607	91276	66.33%	46331

Appendix-4(xi)

Levy of damages u/s 14B in respect of all three Schemes (Unexempted) as on 31.03.2018 (Rs. In cr.)				
Zone	Total Workload	Collection made during the year	% of Collection made	Closing Balance as on 31.03.2018
Andhra Pradesh (Vijaywada)	98.70	16.92	17.14%	81.78
Bengaluru (Bengaluru)	112.82	28.17	24.97%	84.65
Bihar & Jharkhand (Patna)	50.12	9.49	18.93%	40.63
Chennai & Puducherry (Chennai)	137.54	27.76	20.19%	109.78
Delhi & Uttarkhand (Delhi)	84.85	19.01	22.40%	65.85
Gujarat (Ahmedabad)	62.57	15.28	24.42%	47.29
Haryana (Faridabad)	65.60	17.61	26.85%	47.98
Karnataka (Other Than Bengaluru) & Goa (Hubli)	56.04	12.67	22.61%	43.37
Kerala & Lakshadweep (Thiruvananthapuram)	123.47	17.37	14.07%	106.11
Madhya Pradesh & Chattisgarh (Bhopal)	221.81	77.85	35.10%	143.96
Maharashtra (Excluding Mumbai) (Pune)	204.77	33.58	16.40%	171.19
Mumbai I (Bandra)	85.12	11.10	13.04%	74.02
Mumbai II (Thane)	56.55	9.58	16.95%	46.97
North-Eastern Region (Guwahati)	19.93	5.79	29.07%	14.14
Odisha (Bhubaneswar)	62.48	16.22	25.96%	46.26
Punjab & Himachal Pradesh (Chandigarh)	60.21	26.65	44.26%	33.56
Rajasthan (Jaipur)	37.91	7.67	20.24%	30.24
Tamil Nadu (Excluding Chennai) (Coimbatore)	138.40	20.61	14.89%	117.79
Telangana (Hyderabad)	151.39	36.70	24.24%	114.69
Uttar Pradesh (Kanpur)	89.80	12.13	13.51%	77.67
West Bengal, A&N Islands & Sikkim (Kolkata)	237.64	38.76	16.31%	198.88
All India	2157.71	460.93	21.36%	1696.78

Appendix-4(xii)

Status of Attachment/Sale of Property/Arrest of Defaulters - Unexempted as on 31.03.2018			
S.NO	Coercive Action	No. of Cases	Amount Recovered (Rs. In cr.)
1	Bank Accounts Attached	29110	297.14
2	Movable Property Attached	135	4.30
3	Immovable Property Attached	263	1.25
4	Arrest of Defaulters	83	1.60
5	Public Auctions made of:		
(i)	Movable Property	14	1.73
(ii)	Immovable Property	5	1.30
Total		29610	307.32

Appendix-4(xiii)

Prosecution Cases under Section 14 of the Act (Unexempted) as on 31.03.2018 (EPF Scheme)								
Zone	Workload for disposal	Cases Decided						Total pendency
		Convicted	Acquitted	Discharged	Admonished	Withdrawn	Total cases decided	
Andhra Pradesh (Vijaywada)	188	0	0	31	0	0	31	157
Bengaluru (Bengaluru)	369	60	0	24	0	0	84	285
Bihar & Jharkhand (Patna)	1310	0	0	0	0	0	0	1310
Chennai & Puducherry (Chennai)	523	8	0	0	0	0	8	515
Delhi & Uttarkhand (Delhi)	528	2	0	0	0	0	2	526
Gujarat (Ahmedabad)	2140	15	0	0	0	0	15	2125
Haryana (Faridabad)	338	0	0	1	0	0	1	337
Karnataka (Other Than Bengaluru) & Goa (Hubli)	548	0	0	6	0	0	6	542
Kerala & Lakshadweep (Thiruvananthapuram)	785	20	0	79	0	1	100	685
Madhya Pradesh & Chattisgarh (Bhopal)	1131	0	386	278	66	138	868	263
Maharashtra (Excluding Mumbai) (Pune)	2539	0	0	0	0	1	1	2538
Mumbai I (Bandra)	1012	301	18	385	0	25	729	283
Mumbai II (Thane)	1021	0	0	0	0	0	0	1021
North-Eastern Region (Guwahati)	704	0	0	72	0	0	72	632
Odisha (Bhubaneswar)	1237	0	0	0	0	0	0	1237
Punjab & Himachal Pradesh (Chandigarh)	848	287	68	8	0	0	363	485
Rajasthan (Jaipur)	134	0	0	7	0	0	7	127
Tamil Nadu (Excluding Chennai) (Coimbatore)	895	0	0	0	0	0	0	895
Telangana (Hyderabad)	669	0	24	22	0	0	46	623
Uttar Pradesh (Kanpur)	869	0	0	0	0	0	0	869
West Bengal, A&N Islands & Sikkim (Kolkata)	2476	0	0	0	0	0	0	2476
All India	20264	693	496	913	66	165	2333	17931

Appendix-4(xiv)

Prosecution Cases under Section 14 of the Act (Unexempted) as on 31.03.2018 (Pension Scheme)								
Zone	Workload for disposal	Cases Decided						Total pendency
		Convicted	Acquitted	Discharged	Admonished	Withdrawn	Total cases decided	
Andhra Pradesh (Vijaywada)	167	0	0	10	0	0	10	157
Bengaluru (Bengaluru)	375	58	0	22	0	0	80	295
Bihar & Jharkhand (Patna)	1068	0	0	0	0	0	0	1068
Chennai & Puducherry (Chennai)	474	8	0	0	0	0	8	466
Delhi & Uttarkhand (Delhi)	380	2	0	0	0	0	2	378
Gujarat (Ahmedabad)	862	10	0	0	0	0	10	852
Haryana (Faridabad)	327	0	0	12	0	0	12	315
Karnataka (Other Than Bengaluru) & Goa (Hubli)	452	0	0	6	0	0	6	446
Kerala & Lakshadweep (Thiruvananthapuram)	407	10	0	79	0	1	90	317
Madhya Pradesh & Chattisgarh (Bhopal)	527	0	235	115	32	17	399	128
Maharashtra (Excluding Mumbai) (Pune)	2216	0	0	0	0	0	0	2216
Mumbai I (Bandra)	528	120	11	266	0	0	397	131
Mumbai II (Thane)	977	0	0	0	0	0	0	977
North-Eastern Region (Guwahati)	529	0	0	72	0	0	72	457
Odisha (Bhubaneswar)	681	0	0	0	0	0	0	681
Punjab & Himachal Pradesh (Chandigarh)	349	26	20	0	0	0	46	303
Rajasthan (Jaipur)	80	0	0	0	0	0	0	80
Tamil Nadu (Excluding Chennai) (Coimbatore)	416	0	0	0	0	0	0	416
Telangana (Hyderabad)	634	0	23	22	0	0	45	589
Uttar Pradesh (Kanpur)	211	0	0	0	0	0	0	211
West Bengal, A&N Islands & Sikkim (Kolkata)	1824	0	0	0	0	0	0	1824
All India	13484	234	289	604	32	18	1177	12307

Prosecution Cases under Section 14 of the Act (Unexempted) as on 31.03.2018 (EDLI Scheme)								
Zone	Workload for disposal	Cases Decided						Total pendency
		Convicted	Acquitted	Discharged	Admonished	Withdrawn	Total cases decided	
Andhra Pradesh (Vijaywada)	167	0	0	10	0	0	10	157
Bengaluru (Bengaluru)	287	0	0	23	0	0	23	264
Bihar & Jharkhand (Patna)	988	0	0	0	0	0	0	988
Chennai & Puducherry (Chennai)	498	8	0	0	0	0	8	490
Delhi & Uttarakhand (Delhi)	280	2	0	0	0	0	2	278
Gujarat (Ahmedabad)	923	9	0	0	0	0	9	914
Haryana (Faridabad)	319	0	0	14	0	0	14	305
Karnataka (Other Than Bengaluru) & Goa (Hubli)	446	0	0	6	0	0	6	440
Kerala & Lakshadweep (Thiruvananthapuram)	352	10	0	79	0	1	90	262
Madhya Pradesh & Chattisgarh (Bhopal)	1061	0	248	254	67	288	857	204
Maharashtra (Excluding Mumbai) (Pune)	2122	0	0	0	0	0	0	2122
Mumbai I (Bandra)	541	131	11	247	0	0	389	152
Mumbai II (Thane)	945	0	0	0	0	0	0	945
North-Eastern Region (Guwahati)	621	0	0	72	0	0	72	549
Odisha (Bhubaneswar)	821	0	0	0	0	0	0	821
Punjab & Himachal Pradesh (Chandigarh)	369	48	16	0	0	0	64	305
Rajasthan (Jaipur)	40	0	0	0	0	0	0	40
Tamil Nadu (Excluding Chennai) (Coimbatore)	325	0	0	0	0	0	0	325
Telangana (Hyderabad)	622	0	37	22	0	0	59	563
Uttar Pradesh (Kanpur)	211	0	0	0	0	0	0	211
West Bengal, A&N Islands & Sikkim (Kolkata)	1824	0	0	0	0	0	0	1824
All India	13762	208	312	727	67	289	1603	12159

Appendix-4(xvi)

Cases before the Police Authorities under Section 406/409 of IPC (Unexempted) as on 31.03.2018				
Zone	Workload	Cases dropped by Police	Challans Filed by Police in Court	FIRs pending with Police at the end of the year
Andhra Pradesh (Vijaywada)	31	0	0	31
Bengaluru (Bengaluru)	245	7	0	238
Bihar & Jharkhand (Patna)	43	0	0	43
Chennai & Puducherry (Chennai)	1377	4	0	1373
Delhi & Uttarkhand (Delhi)	95	0	0	95
Gujarat (Ahmedabad)	340	8	0	332
Haryana (Faridabad)	0	0	0	0
Karnataka (Other Than Bengaluru) & Goa (Hubli)	98	0	0	98
Kerala & Lakshadweep (Thiruvananthapuram)	444	0	0	444
Madhya Pradesh & Chattisgarh (Bhopal)	41	0	0	41
Maharashtra (Excluding Mumbai) (Pune)	52	0	0	52
Mumbai I (Bandra)	131	0	0	131
Mumbai II (Thane)	126	0	0	126
North-Eastern Region (Guwahati)	35	0	0	35
Odisha (Bhubaneswar)	112	0	0	112
Punjab & Himachal Pradesh (Chandigarh)	113	0	5	108
Rajasthan (Jaipur)	21	0	0	21
Tamil Nadu (Excluding Chennai) (Coimbatore)	422	1	0	421
Telangana (Hyderabad)	125	0	2	123
Uttar Pradesh (Kanpur)	19	0	13	6
West Bengal, A&N Islands & Sikkim (Kolkata)	940	16	16	908
All India	4810	36	36	4738

Cases before various Courts under Section 406/409 of IPC (Unexempted) as on 31.03.2018						
Zone	Workload	Cases disposed during the year				Total pendency in Courts
		Convicted	Acquitted	Dismissed / Discharged	Total Cases Decided	
Andhra Pradesh (Vijaywada)	64	0	0	0	0	64
Bengaluru (Bengaluru)	0	0	0	0	0	0
Bihar & Jharkhand (Patna)	43	0	0	0	0	43
Chennai & Puducherry (Chennai)	0	0	0	0	0	0
Delhi & Uttarkhand (Delhi)	3	0	0	0	0	3
Gujarat (Ahmedabad)	695	0	0	3	3	692
Haryana (Faridabad)	0	0	0	0	0	0
Karnataka (Other Than Bengaluru) & Goa (Hubli)	48	0	0	0	0	48
Kerala & Lakshadweep (Thiruvananthapuram)	9	0	0	0	0	9
Madhya Pradesh & Chattisgarh (Bhopal)	3	0	0	0	0	3
Maharashtra (Excluding Mumbai) (Pune)	20	0	0	0	0	20
Mumbai I (Bandra)	0	0	0	0	0	0
Mumbai II (Thane)	0	0	0	0	0	0
North-Eastern Region (Guwahati)	28	0	0	0	0	28
Odisha (Bhubaneswar)	49	0	0	0	0	49
Punjab & Himachal Pradesh (Chandigarh)	18	0	0	0	0	18
Rajasthan (Jaipur)	57	0	0	0	0	57
Tamil Nadu (Excluding Chennai) (Coimbatore)	0	0	0	0	0	0
Telangana (Hyderabad)	15	0	0	0	0	15
Uttar Pradesh (Kanpur)	0	0	0	0	0	0
West Bengal, A&N Islands & Sikkim (Kolkata)	0	0	0	0	0	0
All India	1052	0	0	3	3	1049

Appendix-4(xviii)

Total Arrears in Exempted Sector as on 31.03.2018 (Rs. In cr.)			
Zone	Workload	Realised during the year	Closing Balance
Andhra Pradesh (Vijaywada)	15.03	0.10	14.93
Bengaluru (Bengaluru)	60.16	22.02	38.14
Bihar & Jharkhand (Patna)	127.00	0.80	126.21
Chennai & Puducherry (Chennai)	33.70	9.62	24.08
Delhi & Uttarkhand (Delhi)	236.96	0.00	236.96
Gujarat (Ahmedabad)	19.61	0.15	19.46
Haryana (Faridabad)	4.95	0.18	4.77
Karnataka (Other Than Bengaluru) & Goa (Hubli)	7.11	6.93	0.18
Kerala & Lakshadweep (Thiruvananthapuram)	6.57	0.05	6.52
Madhya Pradesh & Chattisgarh (Bhopal)	17.74	0.01	17.73
Maharashtra (Excluding Mumbai) (Pune)	46.00	0.66	45.34
Mumbai I (Bandra)	14.01	0.00	14.01
Mumbai II (Thane)	46.32	42.31	4.01
North-Eastern Region (Guwahati)	0.00	0.00	0.00
Odisha (Bhubaneswar)	2.87	0.00	2.87
Punjab & Himachal Pradesh (Chandigarh)	1.94	0.00	1.94
Rajasthan (Jaipur)	146.78	143.90	2.88
Tamil Nadu (Excluding Chennai) (Coimbatore)	1.71	0.51	1.21
Telangana (Hyderabad)	953.53	679.16	274.37
Uttar Pradesh (Kanpur)	23.77	3.33	20.44
West Bengal, A&N Islands & Sikkim (Kolkata)	202.45	36.06	166.39
All India	1968.20	945.79	1022.42

Appendix-4(xix)

STATES WITH MAJOR PORTION OF ARREARS IN EXEMPTED SECTOR AS ON 31.03.2018 (Rs. in cr.)				
State	Workload	Realised upto the year End	Closing Balance at the year End	Percentage of Total
Telangana	953.53	679.16	274.37	26.84%
Delhi	212.50	0.00	212.50	20.78%
West Bengal & Sikkim	202.45	36.06	166.39	16.27%
Jharkhand	123.27	0.79	122.48	11.98%
Maharashtra	106.33	42.97	63.36	6.20%
Sub Total	1,598.07	758.98	839.09	82.07%
Rest of the States	370.14	186.81	183.33	17.93%
All India (Total Arrears)	1,968.20	945.79	1,022.42	100.00%

Appendix-4(xx)

Amount remaining un-invested (Exempted Establishments) as on 31.03.2018		
Zone	No. of Establishments	Amount (Rs in cr.)
Andhra Pradesh (Vijaywada)	6	22.28
Bengaluru (Bengaluru)	68	363.59
Bihar & Jharkhand (Patna)	29	968.33
Chennai & Puducherry (Chennai)	59	49.20
Delhi & Uttarkhand (Delhi)	116	1453.67
Gujarat (Ahmedabad)	70	586.26
Haryana (Faridabad)	20	46.11
Karnataka (Other Than Bengaluru) & Goa (Hubli)	18	21.25
Kerala & Lakshadweep (Thiruvananthapuram)	19	17.31
Madhya Pradesh & Chattisgarh (Bhopal)	9	52.37
Maharashtra (Excluding Mumbai) (Pune)	57	201.73
Mumbai I (Bandra)	197	195.32
Mumbai II (Thane)	163	1115.30
North-Eastern Region (Guwahati)	9	111.07
Odisha (Bhubaneswar)	1	1.29
Punjab & Himachal Pradesh (Chandigarh)	19	22.00
Rajasthan (Jaipur)	30	28.61
Tamil Nadu (Excluding Chennai) (Coimbatore)	47	100.45
Telangana (Hyderabad)	27	29.03
Uttar Pradesh (Kanpur)	1	1.10
West Bengal, A&N Islands & Sikkim (Kolkata)	84	460.02
All India	1049	5846.30

Status of Supreme Court Cases								
ZONE	Region	Total workload as on 01.04.2017	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	5	0	0	0	1	1	4
Total		5	0	0	0	1	1	4
Zonal Office Bengaluru	Bengaluru-I	2	0	0	1	0	1	1
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	0	0	0	0	0	0	0
	Yelahanka	1	0	0	0	0	0	1
	Peenya	2	0	1	0	0	1	1
	Bommasandra-I	0	0	0	0	0	0	0
	Bommasandra-II	0	0	0	0	0	0	0
	K R Puram	0	0	0	0	0	0	0
	Tumkur	0	0	0	0	0	0	0
TOTAL		5	0	1	1	0	2	3
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	2	0	0	0	0	0	2
	Ludhiana	0	0	0	0	0	0	0
	Shimla	0	1	0	0	0	0	1
	Amritsar	2	0	0	0	0	0	2
	Bathinda	0	0	0	0	0	0	0
	Jalandhar	0	0	0	0	0	0	0
TOTAL		4	1	0	0	0	0	5
Zonal Office (Chennai&Puducherry)	CHENNAI	04	0	0	2	0	2	2
	AMBATTUR	1	0	0	0	0	0	1
	TAMBARAM	0	0	0	0	0	0	0
	VELLORE	1	0	0	1	0	1	0
	PUDUCHERRY	0	0	0	0	0	0	0
TOTAL		6	0	0	3	0	3	3
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	0	1	1	0	0	1	0
	Bharuch	0	0	0	0	0	0	0
	Naroda	0	0	0	0	0	0	0
	Rajkot	1	0	0	1	0	1	0
	Surat	0	0	0	0	0	0	0
	Vadodara	1	0	0	0	0	0	1
	Vapi	1	0	0	1	0	1	0
	Vatwa	0	0	0	0	0	0	0
Total		3	1	1	2	0	3	1
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	0	0	0	0	0	0	0
	Hubli	1	0	0	0	0	0	1
	Mysore	1	0	0	0	0	0	1
	Gulbarga	1	0	0	0	0	0	1
	Shivamogga	1	0	0	1	0	1	0
	Bellary	0	0	0	0	0	0	0
	Raichur	0	0	0	0	0	0	0
	Chikamagalur	1	0	1	0	0	1	0
	Udupi	1	0	0	0	0	0	1
	Goa	0	0	0	0	0	0	0
TOTAL		6	0	1	1	0	2	4
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	00	01	00	00	00	00	01
	KOLLAM	00	00	00	00	00	00	00
	KOTTAYAM	04	00	00	00	00	00	04
	KOCHI	13	03	01	00	00	01	15
	KOZHIKODE	07	00	00	00	00	00	07
	KANNUR	02	03	00	00	00	00	05
TOTAL		26	07	01	00	00	01	32

Status of Supreme Court Cases								
ZONE	Region	Total workload as on 01.04.2017	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	2	1	0	0	0	0	3
	BARRACKPORE	3	0	0	0	0	0	3
	HOWRAH	0	0	0	0	0	0	0
	PARK STREET	0	1	0	1	0	1	0
	DURGAPUR	0	0	0	0	0	0	0
	PORT BLAIR	0	0	0	0	0	0	0
	JALPAIGURI	0	0	0	0	0	0	0
	SILIGURI	0	0	0	0	0	0	0
	DARJEELING	0	0	0	0	0	0	0
	JANGIPUR	0	0	0	0	0	0	0
Total		5	2	0	1	0	1	6
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	0	0	0	0	0	0	0
	INDORE	4	2	2	1	0	3	3
	JABALPUR	0	0	0	0	0	0	0
	RAIPUR	0	0	0	0	0	0	0
	GWALIOR	8	1	2	0	0	2	7
	SAGAR	0	0	0	0	0	0	0
	UJJAIN	0	0	0	0	0	0	0
TOTAL		12	3	4	1	0	5	10
Zonal Office Odisha	Bhubaneshwar	2	0	0	1	0	1	1
	Rourkela	12	0	0	0	0	0	12
	Brahmapur	0	0	0	0	0	0	0
	Keonjhar	0	0	0	0	0	0	0
TOTAL		14	0	0	1	0	1	13
Zonal Office (Bihar&Jharkhand) Patna	Patna	2	1	0	0	0	0	3
	Muzaffarpur	0	0	0	0	0	0	0
	Bhagalpur	1	0	0	1	0	1	0
	Jamshedpur	0	0	0	0	0	0	0
	Ranchi	0	0	0	0	0	0	0
TOTAL		3	1	0	1	0	1	3
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	1	0	0	0	0	0	1
	Akola	1	1	0	0	0	0	2
	Aurangabad	1	0	0	0	0	0	1
	Kolhapur	0	0	0	0	0	0	0
	Solapur	0	0	0	0	0	0	0
	Nasik	5	1	0	4	0	4	2
	Nagpur	1	4	2	0	0	2	3
TOTAL		9	6	2	4	0	6	9
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	0	0	0	0	0	0	0
	Madurai	0	0	0	0	0	0	0
	Nagercoil	0	0	0	0	0	0	0
	Salem	0	0	0	0	0	0	0
	Tirunelveli	1	0	1	0	0	1	0
	Trichy	0	0	0	0	0	0	0
TOTAL		1	0	1	0	0	1	0
Zonal Office Telangana (Hyderabad)	Hyderabad	2	0	0	1	0	1	1
	Kukatpally	0	0	0	0	0	0	0
	patancheru	0	0	0	0	0	0	0
	siddipet	0	0	0	0	0	0	0
	Nizamabad	0	0	0	0	0	0	0
	Warangal	0	0	0	0	0	0	0
	Karimnagar	0	0	0	0	0	0	0
Total		2	0	0	1	0	1	1

Status of Supreme Court Cases								
ZONE	Region	Total workload as on 01.04.2017	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-2, (Thane)	Vashi	1	0	0	0	0	0	1
	Thane	1	1	1			1	1
	Kandivali	1	1	0	0	0	0	2
Total		3	2	1	0	0	1	4
Zonal Office Delhi & Uttarakhand	Delhi North	06	01	0	02	0	02	05
	Delhi South	0	0	0	0	0	0	0
	Delhi East	0	0	0	0	0	0	0
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	03	0	0	0	0	03
	Dehradun	0	0	0	0	0	0	0
	Haldwani	9	0	0	9	0	9	0
TOTAL		15	04	0	11	0	11	08
Zonal Office NORTH-EASTERN Region (Guwahati)	GUWAHATI	0	0	0	0	0	0	0
	TINSUKIA	0	0	0	0	0	0	0
	SHILLONG	0	0	0	0	0	0	0
	AGARTALA	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office Haryana	Gurgaon	1	0	0	0	0	0	1
	Karnal	0	0	0	0	0	0	0
	Rohtak	0	0	0	0	0	0	0
	Faridabad	1	0	0	0	0	0	1
TOTAL	ZONE	2	0	0	0	0	0	2
Zonal Office Andhra Pradesh	Guntur	1	0	0	1	0	1	0
	Visakhapatnam	0	0	0	0	0	0	0
	Kadapa	0	0	0	0	0	0	0
	Rajahmundry	0	0	0	0	0	0	0
TOTAL		1	0	0	1	0	1	0
Zonal Office UTTAR PRADESH	Agra	0	0	0	0	0	0	0
	Allahabad	1	0	0	0	0	0	1
	Bareilly	2	1	1	0	0	1	2
	Gorakhpur	0	0	0	0	0	0	0
	Kanpur	2	1	0	0	0	0	3
	Lucknow	1	0	0	1	0	1	0
	Meerut	1	1	0	0	0	0	2
	Noida	0	0	0	0	0	0	0
	Varanasi	0	0	0	0	0	0	0
Total		7	3	1	1	0	2	8
Zonal Office RAJASTHAN	Udaipur	0	0	0	0	0	0	0
	Kota	2	0	0	0	0	0	2
	Jodhpur	0	0	0	0	0	0	0
	Jaipur	4	0	0	0	0	0	4
TOTAL		6	0	0	0	0	0	6
GRAND TOTAL		135	30	13	29	1	43	122

Appendix-5(ii)

Status of High Court Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	97	16	3	15	0	18	95
Total		97	16	3	15	0	18	95
Zonal Office Bengaluru	Bengaluru-I	48	23	1	4	0	5	66
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	14	6	0	4	0	4	16
	Yelahanka	11	3	0	0	0	0	14
	Peenya	32	23	0	7	0	7	48
	Bommasandra-I	22	9	0	0	0	0	31
	Bommasandra-II	4	5	0	0	0	0	9
	K R Puram	20	11	0	14	0	14	17
	Tumkur	2	1	0	0	0	0	3
TOTAL		153	81	1	29	0	30	204
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	125	32	2	13	2	17	140
	Ludhiana	23	7	0	5	0	5	25
	Shimla	27	14	1	16	0	17	24
	Amritsar	53	3	0	10	3	13	43
	Bathinda	47	16	0	3	0	3	60
	Jalandhar	51	14	1	6	3	10	55
TOTAL		326	86	4	53	8	65	347
Zonal Office (Chennai & Puducherry)	CHENNAI	242	35	0	08	0	08	269
	AMBATTUR	74	15	19	01	0	20	69
	TAMBARAM	81	7	0	5	0	5	83
	VELLORE	41	8	0	4	1	5	44
	PUDUCHERRY	38	7	1	4	0	5	40
TOTAL		476	72	20	22	1	43	505
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	49	26	1	22	0	23	52
	Bharuch	6	1	1	0	0	1	6
	Naroda	8	3	1	3	1	5	6
	Rajkot	22	18	11	7	2	20	20
	Surat	26	9	2	6	1	9	26
	Vadodara	31	23	3	5	1	9	45
	Vapi	12	8	1	0	2	3	17
	Vatwa	9	3	0	2	0	2	10
Total		163	91	20	45	7	72	182
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	4	5	1	1	0	2	7
	Hubli	55	4	2	3	4	9	50
	Mysore	26	13	2	5	1	8	31
	Gulbarga	17	4	0	1	0	1	20
	Shivamogga	3	20	0	3	0	3	20
	Bellary	18	5	1	1	0	2	21
	Raichur	4	0	0	0	1	1	3
	Chikamagalur	9	3	0	0	0	0	12
	Udupi	2	1	0	0	1	1	2
	Goa	28	4	1	5	4	10	22
TOTAL		166	59	7	19	11	37	188
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	420	94	8	32	01	41	473
	KOLLAM	156	21	01	26	00	27	150
	KOTTAYAM	144	48	11	08	04	23	169
	KOCHI	530	178	15	82	03	100	608
	KOZHIKODE	186	06	05	30	00	35	157
	KANNUR	109	29	04	20	01	25	113
TOTAL		1545	376	44	198	9	251	1670

Status of High Court Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	279	38	2	36	0	38	279
	BARRACKPORE	108	41	0	11	0	11	138
	HOWRAH	187	16	2	15	1	18	185
	PARK STREET	59	8	1	8	0	9	58
	DURGAPUR	37	6	0	3	0	3	40
	PORT BLAIR	1	0	0	1	0	1	0
	JALPAIGURI	80	58	22	14	0	36	102
	SILIGURI	19	11	0	12	0	12	18
	DARJEELING	9	2	0	0	0	0	11
	JANGIPUR	7	1	0	1	0	1	7
Total		786	181	27	101	1	129	838
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	68	42	0	16	0	16	94
	INDORE	106	33	5	22	0	27	112
	JABALPUR	318	40	0	87	0	87	271
	RAIPUR	82	37	5	18	0	23	96
	GWALIOR	114	30	0	27	0	27	117
	SAGAR	19	5	0	0	0	0	24
	UJJAIN	28	4	0	8	0	8	24
TOTAL		735	191	10	178	0	188	738
Zonal Office Odisha	Bhubaneswar	438	34	0	81	5	86	386
	Rourkela	160	8	3	14	2	19	149
	Brahmapur	60	6	1	4	3	8	58
	Keonjhar	49	3	0	5	0	5	47
TOTAL		707	51	4	104	10	118	640
Zonal Office (Bihar& Jharkhand) Patna	Patna	112	57	4	41	0	45	124
	Muzaffarpur	17	3	0	3	0	3	17
	Bhagalpur	22	6	0	5	0	5	23
	Jamshedpur	68	26	0	43	0	43	51
	Ranchi	149	18	2	16	0	18	149
TOTAL		368	110	6	108	0	114	364
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	69	22	2	2	4	8	83
	Akola	68	37	0	4	8	12	93
	Aurangabad	69	20	2	23	2	27	62
	Kolhapur	28	7	0	7	1	8	27
	Solapur	21	1	0	0	0	0	22
	Nasik	66	23	3	19	0	22	67
	Nagpur	116	33	0	18	3	21	128
TOTAL		437	143	7	73	18	98	482
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	158	32	15	09	0	24	166
	Madurai	233	44	0	15	0	15	262
	Nagercoil	44	5	0	0	0	0	49
	Salem	48	16	0	0	0	0	64
	Tirunelveli	104	16	4	15	3	22	98
	Trichy	142	13	4	8	0	12	143
TOTAL		729	126	23	47	3	73	782
Zonal Office Telangana (Hyderabad)	Hyderabad	360	39	0	57	1	58	341
	Kukatpally	26	0	0	0	0	0	26
	patancheru	63	4	0	2	0	2	65
	Siddipet	10	0	0	0	0	0	10
	Nizamabad	35	1	0	7	0	7	29
	Warangal	51	2	1	3	0	4	49
	Karimnagar	13	2	0	0	0	0	15
Total		558	48	1	69	1	71	535

Status of High Court Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-2, (Thane)	Vashi	31	9	0	0	0	0	40
	Thane	70	17		23	4	27	60
	Kandivali	45	27	2	7	2	11	61
Total		146	53	2	30	6	38	161
Zonal Office Delhi & Uttarakhand	Delhi North	81	15	02	02	02	06	90
	Delhi South	44	04	0	07	04	11	37
	Delhi East	27	25	0	07	0	07	45
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	91	0	0	0	0	91
	Dehradun	41	0	0	05	02	07	34
	Haldwani	51	4	0	9	0	9	46
TOTAL		244	139	02	30	08	40	343
Zonal Office NORTH- EASTERN Region (Guwahati)	GUWAHATI	46	7	0	4	0	4	49
	TINSUKIA	4	1	0	3	0	3	2
	SHILLONG	5	3	1	2	0	3	5
	AGARTALA	10	0	0	0	0	0	10
TOTAL		65	11	1	9	0	10	66
Zonal Office Haryana	Gurgaon	24	6	0	4	0	4	26
	Karnal	61	12	2	5	1	8	65
	Rohtak	31	1	0	3	0	3	29
	Faridabad	50	5	1	0	0	1	54
TOTAL	ZONE	166	24	3	12	1	16	174
Zonal Office Andhra Pradesh	Guntur	123	5	0	10	1	11	117
	Visakhapatnam	89	27	0	4	0	4	112
	Kadapa	80	1	0	0	0	0	81
	Rajahmundry	76	0	0	10	0	10	66
TOTAL		368	33	0	24	1	25	376
Zonal Office UTTAR PRADESH	Agra	62	10	0	1	0	1	71
	Allahabad	61	23	0	7	0	7	77
	Bareilly	53	20	0	8	0	8	65
	Gorakhpur	77	15	0	4	0	4	88
	Kanpur	122	6	0	14	0	14	114
	Lucknow	127	29	1	78	0	79	77
	Meerut	95	12	0	4	0	4	103
	Noida	7	5	0	2	0	2	10
	Varanasi	86	18	0	13	0	13	91
Total		690	138	1	131	0	132	696
Zonal Office RAJASTHAN	Udaipur	59	3	1	1	0	2	60
	Kota	54	0	9	0	0	9	45
	Jodhpur	98	7	0	0	0	0	105
	Jaipur	221	19	9	28	0	37	203
TOTAL		432	29	19	29	0	48	413
GRAND TOTAL		9357	2058	205	1326	85	1616	9799

Status of District Court Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	1501	1	0	4	0	4	1498
Total		1501	1	0	4	0	4	1498
Zonal Office Bengaluru	Bengaluru-I	29	4	1	1	0	2	31
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	6	1	0	0	0	0	7
	Yelahanka	67	0	0	0	0	0	67
	Peenya	15	1	0	9	0	9	7
	Bommasandra-I	1	0	0	0	0	0	1
	Bommasandra-II	0	0	0	0	0	0	0
	K R Puram	7	1	0	3	0	3	5
	Tumkur	0	0	0	0	0	0	0
TOTAL		125	7	1	13	0	14	118
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	41	48	4	21	0	25	64
	Ludhiana	2	4	0	0	0	0	6
	Shimla	6	0	0	0	0	0	6
	Amritsar	12	10	0	7	0	7	15
	Bathinda	20	10	0	10	0	10	20
	Jalandhar	34	4	0	26	0	26	12
TOTAL		115	76	4	64	0	68	123
Zonal Office (Chennai & Puducherry)	CHENNAI	09	0	0	0	0	0	09
	AMBATTUR	10	0	0	03	0	03	07
	TAMBARAM	9	0	0	0	0	0	9
	VELLORE	37	0	0	0	0	0	37
	PUDUCHERRY	3	2	0	1	0	1	4
TOTAL		68	2	0	4	0	4	66
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	2	0	0	0	0	0	2
	Bharuch	99	0	0	28	0	28	71
	Naroda	2	0	0	2	0	2	0
	Rajkot	172	13	0	28	0	28	157
	Surat	397	2	0	0	0	0	399
	Vadodara	4	0	1	2	0	3	1
	Vapi	4	0	0	0	0	0	4
	Vatwa	0	0	0	0	0	0	0
Total		680	15	1	60	0	61	634
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	23	0	0	4	0	4	19
	Hubli	24	5	0	4	0	4	25
	Mysore	25	0	0	3	0	3	22
	Gulbarga	4	1	0	2	0	2	3
	Shivamogga	3	2	0	0	0	0	5
	Bellary	161	0	0	0	0	0	161
	Raichur	0	3	0	0	0	0	3
	Chikamagalur	34	6	5	3	0	8	32
	Udupi	8	0	2	0	0	2	6
	Goa	1	0	0	0	0	0	1
TOTAL		283	17	7	16	0	23	277
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	00	00	00	00	00	00	00
	KOLLAM	26	01	00	05	00	05	22
	KOTTAYAM	223	00	00	00	00	00	223
	KOCHI	08	01	00	00	00	00	09
	KOZHIKODE	01	00	00	00	00	00	01
	KANNUR	05	00	00	03	00	03	02
TOTAL		263	02	00	08	00	08	257

Status of District Court Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	2450	6	0	0	0	0	2456
	BARRACKPORE	0	1	0	0	0	0	1
	HOWRAH	4	0	0	3	0	3	1
	PARK STREET	0	0	0	0	0	0	0
	DURGAPUR	0	1	0	0	0	0	1
	PORT BLAIR	0	0	0	0	0	0	0
	JALPAIGURI	744	0	0	0	0	0	744
	SILIGURI	0	0	0	0	0	0	0
	DARJEELING	93	0	0	0	0	0	93
	JANGIPUR	0	0	0	0	0	0	0
Total		3291	8	0	3	0	3	3296
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	478	0	18	2	0	20	458
	INDORE	69	11	0	5	0	5	75
	JABALPUR	271	0	0	247	0	247	24
	RAIPUR	2	1	0	1	0	1	2
	GWALIOR	24	0	0	14	0	14	10
	SAGAR	0	0	0	0	0	0	0
	UJJAIN	2	0	0	1	0	1	1
TOTAL		846	12	18	270	0	288	570
Zonal Office Odisha	Bhubaneswar	0	0	0	0	0	0	0
	Rourkela	6	0	0	0	0	0	6
	Brahmapur	4	0	0	3	0	3	1
	Keonjhar	0	0	0	0	0	0	0
TOTAL		10	0	0	3	0	3	7
Zonal Office (Bihar & Jharkhand) Patna	Patna	0	0	0	0	0	0	0
	Muzaffarpur	0	0	0	0	0	0	0
	Bhagalpur	1	0	0	0	0	0	1
	Jamshedpur	78	0	0	0	0	0	78
	Ranchi	3	0	0	0	0	0	3
TOTAL		82	0	0	0	0	0	82
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	16	36	0	6	0	6	46
	Akola	3	0	0	1	0	1	2
	Aurangabad	8	3	0	1	0	1	10
	Kolhapur	0	3	0	1	0	1	2
	Solapur	47	24	0	19	0	19	52
	Nasik	53	1	0	1	0	1	53
	Nagpur	18	2	0	7	0	7	13
TOTAL		145	69	0	36	0	36	178
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	25	19	0	10	0	10	34
	Madurai	36	3	0	4	0	4	35
	Nagercoil	7	0	0	3	0	3	4
	Salem	4	2	0	0	0	0	6
	Tirunelveli	33	9	7	2	0	9	33
	Trichy	12	1	1	5	0	6	7
TOTAL		117	34	8	24	0	32	119
Zonal Office Telangana (Hyderabad)	Hyderabad	28	1	0	3	0	3	26
	Kukatpally	0	0	0	0	0	0	0
	patancheru	2	0	0	0	0	0	2
	siddipet	0	0	0	0	0	0	0
	Nizamabad	16	27	0	12	0	12	31
	Warangal	5	1	0	4	0	4	2
	Karimnagar	4	0	0	0	0	0	4
Total		55	29	0	19	0	19	65
Zonal Office	Vashi	0	0	0	0	0	0	0

Status of District Court Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Mumbai-2, (Thane)	Thane	668	67	0	38	0	38	697
	Kandivali	0	0	0	0	0	0	0
Total		668	67	0	38	0	38	697
Zonal Office Delhi & Uttarakhand	Delhi North	21	05	0	15	0	15	11
	Delhi South	71	01	0	05	0	05	67
	Delhi East	38	0	0	03	0	03	35
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	07	0	0	0	0	07
	Dehradun	16	01	0	0	0	0	17
	Haldwani	1	0	0	0	0	0	1
TOTAL		147	14	0	23	0	23	138
Zonal Office NORTH- EASTERN Region (Guwahati)	GUWAHATI	4	0	0	0	0	0	4
	TINSUKIA	0	0	0	0	0	0	0
	SHILLONG	5	0	0	1	0	1	4
	AGARTALA	0	0	0	0	0	0	0
TOTAL		9	0	0	1	0	1	8
Zonal Office Haryana	Gurgaon	8	7	0	1	0	1	14
	Karnal	20	10	1	7	0	8	22
	Rohtak	39	8	1	9	0	10	37
	Faridabad	6	3	0	1	0	1	8
TOTAL	ZONE	73	28	2	18	0	20	81
Zonal Office Andhra Pradesh	Guntur	23	12	0	6	0	6	29
	Visakhapatnam	16	1	0	1	0	1	16
	Kadapa	12	0	0	0	0	0	12
	Rajahmundry	31	0	0	26	0	26	5
TOTAL		82	13	0	33	0	33	62
Zonal Office UTTAR PRADESH	Agra	2	0	0	0	0	0	2
	Allahabad	2	1	0	0	0	0	3
	Bareilly	3	0	0	1	0	1	2
	Gorakhpur	3	0	0	1	0	1	2
	Kanpur	24	6	1	5	0	6	24
	Lucknow	29	1	0	18	0	18	12
	Meerut	9	1	0	0	0	0	10
	Noida	0	0	0	0	0	0	0
	Varanasi	13	4	0	3	0	3	14
Total		85	13	1	28	0	29	69
Zonal Office RAJASTHAN	Udaipur	24	6	0	7	0	7	23
	Kota	14	0	0	0	0	0	14
	Jodhpur	20	1	0	0	0	0	21
	Jaipur	70	8	0	6	0	6	72
TOTAL		128	15	0	13	0	13	130
GRAND TOTAL		8773	422	42	678	0	720	8475

Status of National Commission Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	0	0	0	0	0	0	0
Total		0	0	0	0	0	0	0
Zonal Office Bengaluru	Bengaluru-I	1	0	0	1	0	1	0
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	0	0	0	0	0	0	0
	Yelahanka	0	0	0	0	0	0	0
	Peenya	0	0	0	0	0	0	0
	Bommasandra-I	0	0	0	0	0	0	0
	Bommasandra-II	0	0	0	0	0	0	0
	K R Puram	0	0	0	0	0	0	0
	Tumkur	0	0	0	0	0	0	0
TOTAL		1	0	0	1	0	1	0
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	1	1	0	0	0	0	2
	Ludhiana	0	0	0	0	0	0	0
	Shimla	2	1	1	0	0	1	2
	Amritsar	0	0	0	0	0	0	0
	Bathinda	1	0	1	0	0	1	0
	Jalandhar	1	1	0	0	0	0	2
TOTAL		5	3	2	0	0	2	6
Zonal Office (Chennai & Puducherry)	CHENNAI	0	0	0	0	0	0	0
	AMBATTUR	0	0	0	0	0	0	0
	TAMBARAM	0	0	0	0	0	0	0
	VELLORE	0	0	0	0	0	0	0
	PUDUCHERRY	0	2	0	2	0	2	0
TOTAL		0	2	0	2	0	2	0
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	2	0	0	0	0	0	2
	Bharuch	0	0	0	0	0	0	0
	Naroda	0	0	0	0	0	0	0
	Rajkot	0	0	0	0	0	0	0
	Surat	0	0	0	0	0	0	0
	Vadodara	0	2	0	0	0	0	2
	Vapi	0	0	0	0	0	0	0
	Vatwa	2	1	1	1	0	2	1
Total		4	3	1	1	0	2	5
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	0	0	0	0	0	0	0
	Hubli	35	65	82	0	0	82	18
	Mysore	0	0	0	0	0	0	0
	Gulbarga	0	0	0	0	0	0	0
	Shivamogga	0	0	0	0	0	0	0
	Bellary	0	0	0	0	0	0	0
	Raichur	0	0	0	0	0	0	0
	Chikamagalur	0	0	0	0	0	0	0
	Udupi	0	0	0	0	0	0	0
	Goa	0	0	0	0	0	0	0
TOTAL		35	65	82	0	0	82	18
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	00	00	00	00	00	00	00
	KOLLAM	11	00	03	01	00	04	07
	KOTTAYAM	01	00	00	00	00	00	01
	KOCHI	00	00	00	00	00	00	00
	KOZHIKODE	00	00	00	00	00	00	00
	KANNUR	02	00	00	02	00	02	00
TOTAL		14	00	03	03	00	06	08

Status of National Commission Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	0	1	0	0	0	0	1
	BARRACKPORE	0	0	0	0	0	0	0
	HOWRAH	0	1	0	0	0	0	1
	PARK STREET	0	0	0	0	0	0	0
	DURGAPUR	0	0	0	0	0	0	0
	PORT BLAIR	0	0	0	0	0	0	0
	JALPAIGURI	0	0	0	0	0	0	0
	SILIGURI	0	0	0	0	0	0	0
	DARJEELING	0	0	0	0	0	0	0
	JANGIPUR	0	0	0	0	0	0	0
Total		0	2	0	0	0	0	2
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	0	0	0	0	0	0	0
	INDORE	0	0	0	0	0	0	0
	JABALPUR	0	0	0	0	0	0	0
	RAIPUR	0	0	0	0	0	0	0
	GWALIOR	0	0	0	0	0	0	0
	SAGAR	0	0	0	0	0	0	0
	UJJAIN	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office Odisha	Bhubaneshwar	0	0	0	0	0	0	0
	Rourkela	0	0	0	0	0	0	0
	Brahmapur	0	0	0	0	0	0	0
	Keonjhar	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office (Bihar & Jharkhand) Patna	Patna	0	0	0	0	0	0	0
	Muzaffarpur	0	0	0	0	0	0	0
	Bhagalpur	0	0	0	0	0	0	0
	Jamshedpur	0	0	0	0	0	0	0
	Ranchi	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	0	0	0	0	0	0	0
	Akola	0	0	0	0	0	0	0
	Aurangabad	0	0	0	0	0	0	0
	Kolhapur	0	0	0	0	0	0	0
	Solapur	0	0	0	0	0	0	0
	Nasik	1	0	0	0	0	0	1
	Nagpur	1	1	0	1	0	1	1
TOTAL		2	1	0	1	0	1	2
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	0	0	0	0	0	0	0
	Madurai	0	0	0	0	0	0	0
	Nagercoil	0	0	0	0	0	0	0
	Salem	0	0	0	0	0	0	0
	Tirunelveli	1	0	0	0	0	0	1
	Trichy	0	0	0	0	0	0	0
TOTAL		1	0	0	0	0	0	1
Zonal Office Telangana (Hyderabad)	Hyderabad	0	0	0	0	0	0	0
	Kukatpally	0	0	0	0	0	0	0
	patancheru	0	0	0	0	0	0	0
	Siddipet	0	0	0	0	0	0	0
	Nizamabad	0	0	0	0	0	0	0
	Warangal	0	0	0	0	0	0	0
	Karimnagar	0	0	0	0	0	0	0
Total		0	0	0	0	0	0	0
Zonal Office Mumbai-2,	Vashi	0	0	0	0	0	0	0
	Thane	0	0	0	0	0	0	0

Status of National Commission Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
(Thane)	Kandivali	1	0	0	0	0	0	1
Total		1	0	0	0	0	0	1
Zonal Office Delhi & Uttarakhand	Delhi North	0	0	0	0	0	0	0
	Delhi South	0	0	0	0	0	0	0
	Delhi East	0	0	0	0	0	0	0
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	0	0	0	0	0	0
	Dehradun	01	0	0	0	0	0	01
	Haldwani	0	0	0	0	0	0	0
TOTAL		01	0	0	0	0	0	01
Zonal Office NORTH- EASTERN Region (Guwahati)	GUWAHATI	0	0	0	0	0	0	0
	TINSUKIA	0	0	0	0	0	0	0
	SHILLONG	0	0	0	0	0	0	0
	AGARTALA	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office Haryana	Gurgaon	0	0	0	0	0	0	0
	Karnal	0	0	0	0	0	0	0
	Rohtak	0	0	0	0	0	0	0
	Faridabad	1	0	1	0	0	1	0
TOTAL	ZONE	1	0	1	0	0	1	0
Zonal Office Andhra Pradesh	Guntur	0	0	0	0	0	0	0
	Visakhapatnam	1	0	0	1	0	1	0
	Kadapa	0	0	0	0	0	0	0
	Rajahmundry	1	0	0	0	0	0	1
TOTAL		2	0	0	1	0	1	1
Zonal Office UTTAR PRADESH	Agra	0	0	0	0	0	0	0
	Allahabad	0	0	0	0	0	0	0
	Bareilly	0	0	0	0	0	0	0
	Gorakhpur	1	0	0	0	0	0	1
	Kanpur	0	1	0	0	0	0	1
	Lucknow	1	0	0	1	0	1	0
	Meerut	0	0	0	0	0	0	0
	Noida	0	0	0	0	0	0	0
	Varanasi	0	0	0	0	0	0	0
Total		2	1	0	1	0	1	2
Zonal Office RAJASTHAN	Udaipur	0	0	0	0	0	0	0
	Kota	0	0	0	0	0	0	0
	Jodhpur	0	1	1	0	0	1	0
	Jaipur	2	0	0	0	0	0	2
TOTAL		2	1	1	0	0	1	2
GRAND TOTAL		71	78	90	10	0	100	49

Status of State Commission Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	5	0	0	1	0	1	4
Total		5	0	0	1	0	1	4
Zonal Office Bengaluru	Bengaluru-I	90	16	7	1	0	8	98
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	0	0	0	0	0	0	0
	Yelahanka	0	0	0	0	0	0	0
	Peenya	90	28	5	22	0	27	91
	Bommasandra-I	1	0	0	0	0	0	1
	Bommasandra-II	1	0	0	1	0	1	0
	K R Puram	7	7	0	0	0	0	14
	Tumkur	0	0	0	0	0	0	0
TOTAL		189	51	12	24	0	36	204
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	0	1	1	0	0	1	0
	Ludhiana	0	0	0	0	0	0	0
	Shimla	0	3	1	0	0	1	2
	Amritsar	0	1	0	1	0	1	0
	Bathinda	2	0	1	1	0	2	0
	Jalandhar	1	0	0	1	0	1	0
TOTAL		3	5	3	3	0	6	2
Zonal Office (Chennai & Puducherry)	CHENNAI	4	0	0	0	0	0	4
	AMBATTUR	2	0	0	0	0	0	2
	TAMBARAM	0	0	0	0	0	0	0
	VELLORE	0	0	0	0	0	0	0
	PUDUCHERRY	3	0	2	0	0	2	1
TOTAL		9	0	2	0	0	2	7
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	32	0	0	5	5	10	22
	Bharuch	1	0	0	0	0	0	1
	Naroda	8	0	0	0	2	2	6
	Rajkot	0	0	0	0	0	0	0
	Surat	1	0	0	1	0	1	0
	Vadodara	6	0	4	2	0	6	0
	Vapi	0	0	0	0	0	0	0
	Vatwa	74	2	2	31	0	33	43
Total		122	2	6	39	7	52	72
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	98	18	96	0	0	96	20
	Hubli	253	29	23	62	0	85	197
	Mysore	352	23	328	24	0	352	23
	Gulbarga	75	11	14	0	0	14	72
	Shivamogga	632	55	426	0	0	426	261
	Bellary	177	1	19	0	0	19	159
	Raichur	144	77	44	6	0	50	171
	Chikamagalur	1	17	0	0	0	0	18
	Udupi	0	0	0	0	0	0	0
	Goa	1	1	0	1	0	1	1
TOTAL		1733	232	950	93	0	1043	922
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	01	02	00	00	00	00	03
	KOLLAM	11	00	00	00	00	00	11
	KOTTAYAM	01	04	00	00	00	00	5
	KOCHI	00	00	00	00	00	00	00
	KOZHIKODE	00	01	00	00	00	00	01

Status of State Commission Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
	KANNUR	02	03	00	00	00	00	05
TOTAL		15	10	00	00	00	00	25
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	1	0	1	0	0	1	0
	BARRACKPORE	1	1	0	0	0	0	2
	HOWRAH	0	0	0	0	0	0	0
	PARK STREET	0	0	0	0	0	0	0
	DURGAPUR	0	0	0	0	0	0	0
	PORT BLAIR	0	0	0	0	0	0	0
	JALPAIGURI	0	0	0	0	0	0	0
	SILIGURI	0	0	0	0	0	0	0
	DARJEELING	0	0	0	0	0	0	0
	JANGIPUR	0	0	0	0	0	0	0
Total		2	1	1	0	0	1	2
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	6	4	0	1	0	1	9
	INDORE	4	5	0	0	0	0	9
	JABALPUR	7	0	0	0	0	0	7
	RAIPUR	0	0	0	0	0	0	0
	GWALIOR	12	0	0	3	0	3	9
	SAGAR	4	0	0	1	0	1	3
	UJJAIN	17	1	0	1	0	1	17
TOTAL		50	10	0	6	0	6	54
Zonal Office Odisha	Bhubaneshwar	63	2	0	0	0	0	65
	Rourkela	5	0	0	0	0	0	5
	Brahmapur	67	25	0	1	0	1	91
	Keonjhar	0	1	0	0	0	0	1
TOTAL		135	28	0	1	0	1	162
Zonal Office (Bihar&Jharkhand) Patna	Patna	1	0	0	0	0	0	1
	Muzaffarpur	30	6		31	0	31	5
	Bhagalpur	0	0	0	0	0	0	0
	Jamshedpur	0	0	0	0	0	0	0
	Ranchi	2	2					4
TOTAL		33	8	0	31	0	31	10
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	2	1	2	0	0	2	1
	Akola	1	2	0	1	0	1	2
	Aurangabad	1	2	0	1	0	1	2
	Kolhapur	2	0	1	0	0	1	1
	Solapur	1	0	0	0	0	0	1
	Nasik	3	2	0	1	0	1	4
	Nagpur	5	1	2	1	0	3	3
TOTAL		15	8	5	4	0	9	14
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	2	0	0	0	0	0	2
	Madurai	4	0	0	0	0	0	4
	Nagercoil	0	0	0	0	0	0	0
	Salem	0	0	0	0	0	0	0
	Tirunelveli	1	0	0	0	0	0	1
	Trichy	1	2	0	0	0	0	3
TOTAL		8	2	0	0	0	0	10
Zonal Office Telangana (Hyderabad)	Hyderabad	1	0	0	1	0	1	0
	Kukatpally	0	0	0	0	0	0	0
	patancheru	0	0	0	0	0	0	0
	siddipet	0	0	0	0	0	0	0
	Nizamabad	0	0	0	0	0	0	0
	Warangal	0	0	0	0	0	0	0
	Karimnagar	0	0	0	0	0	0	0
Total		1	0	0	1	0	1	0

Status of State Commission Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-2, (Thane)	Vashi	3	0	0	0	0	0	3
	Thane	1	0	0	0	0	0	1
	Kandivali	2	1	0	0	2	2	1
Total		6	1	0	0	2	2	5
Zonal Office Delhi & Uttarakhand	Delhi North	01	0	0	0	0	0	01
	Delhi South	02	0	0	0	0	0	02
	Delhi East	01	0	0	0	0	0	01
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	15	0	0	0	0	15
	Dehradun	06	0	01	0	0	01	05
	Haldwani	0	0	0	0	0	0	0
TOTAL		10	15	01	0	0	01	24
Zonal Office NORTH- EASTERN Region (Guwahati)	GUWAHATI	0	0	0	0	0	0	0
	TINSUKIA	0	0	0	0	0	0	0
	SHILLONG	0	0	0	0	0	0	0
	AGARTALA	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office Haryana	Gurgaon	1	0	0	0	0	0	1
	Karnal	1	0	0	0	0	0	1
	Rohtak	0	0	0	0	0	0	0
	Faridabad	0	0	0	0	0	0	0
TOTAL	ZONE	2	0	0	0	0	0	2
Zonal Office Andhra Pradesh	Guntur	0	0	0	0	0	0	0
	Visakhapatnam	8	0	0	0	0	0	8
	Kadapa	1	0	0	0	0	0	1
	Rajahmundry	2	0	0	1	0	1	1
TOTAL		11	0	0	1	0	1	10
Zonal Office UTTAR PRADESH	Agra	7	0	0	0	0	0	7
	Allahabad	1	0	1	0	0	1	0
	Bareilly	4	1	0	0	0	0	5
	Gorakhpur	12	0	1	1	0	2	10
	Kanpur	13	0	2	6	0	8	5
	Lucknow	72	1	0	57	0	57	16
	Meerut	12	0	0	3	0	3	9
	Noida	2	0	0	0	0	0	2
	Varanasi	19	3	0	4	0	4	18
Total		142	5	4	71	0	75	72
Zonal Office RAJASTHAN	Udaipur	12	0	1	1	0	2	10
	Kota	1	1	0	0	0	0	2
	Jodhpur	17	1	0	0	0	0	18
	Jaipur	3	16	12	3	1	16	3
TOTAL		33	18	13	4	1	18	33
GRAND TOTAL		2524	396	997	279	10	1286	1634

Status of District Consumer Forum Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	14	2	1	1	0	2	14
Total		14	2	1	1	0	2	14
Zonal Office Bengaluru	Bengaluru-I	115	15	5	15	0	20	110
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	5	1	0	4	0	4	2
	Yelahanka	0	0	0	0	0	0	0
	Peenya	16	14	17	4	0	21	9
	Bommasandra-I	2	0	0	0	0	0	2
	Bommasandra-II	0	1	0	0	0	0	1
	K R Puram	5	5	4	1	0	5	5
	Tumkur	0	0	0	0	0	0	0
TOTAL		143	36	26	24	0	50	129
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	13	11	1	7	0	8	16
	Ludhiana	0	3	0	1	0	1	2
	Shimla	13	6	0	3	0	3	16
	Amritsar	0	2	0	1	0	1	1
	Bathinda	18	4	1	10	0	11	11
	Jalandhar	1	1	0	1	0	1	1
TOTAL		45	27	2	23	0	25	47
Zonal Office (Chennai & Puducherry)	CHENNAI	24	101	0	0	0	0	125
	AMBATTUR	03	0	0	1	0	1	02
	TAMBARAM	0	0	0	0	0	0	0
	VELLORE	0	0	0	0	0	0	0
	PUDUCHERRY	5	19	0	0	0	0	24
TOTAL		32	120	0	1	0	1	151
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	71	16	3	7	0	10	77
	Bharuch	7	0	0	2	0	2	5
	Naroda	6	0	0	0	0	0	6
	Rajkot	2	1	0	0	0	0	3
	Surat	0	1	0	0	0	0	1
	Vadodara	14	3	0	5	0	5	12
	Vapi	1	0	0	0	0	0	1
	Vatwa	74	3	3	2	0	5	72
Total		175	24	6	16	0	22	177
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	13	1	2	12	0	14	0
	Hubli	184	92	26	62	0	88	188
	Mysore	942	42	172	59	0	231	753
	Gulbarga	34	22	13	1	0	14	42
	Shivamogga	409	79	312	11	0	323	165
	Bellary	2	1	3	0	0	3	0
	Raichur	79	61	57	2	0	59	81
	Chikamagalur	81	18	65	15	0	80	19
	Udupi	0	0	0	0	0	0	0
	Goa	2	2	1	1	0	2	2
TOTAL		1746	318	651	163	0	814	1250
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	10	00	01	00	00	01	09
	KOLLAM	25	04	00	02	00	02	27
	KOTTAYAM	00	00	00	00	00	00	00
	KOCHI	14	00	00	01	00	01	13
	KOZHIKODE	01	00	00	00	00	00	01
	KANNUR	12	00	03	07	00	10	02
TOTAL		62	04	04	10	00	14	52

Status of District Consumer Forum Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	18	1	0	14	0	14	5
	BARRACKPORE	1	1	0	1	0	1	1
	HOWRAH	4	0	0	1	0	1	3
	PARK STREET	1	0	0	0	0	0	1
	DURGAPUR	1	1	1	1	0	2	0
	PORT BLAIR	0	0	0	0	0	0	0
	JALPAIGURI	0	0	0	0	0	0	0
	SILIGURI	0	0	0	0	0	0	0
	DARJEELING	0	0	0	0	0	0	0
	JANGIPUR	1	1	0	0	0	0	2
Total		26	4	1	17	0	18	12
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	13	3	0	7	0	7	9
	INDORE	29	9	1	16	0	17	21
	JABALPUR	13	9	0	1	0	1	21
	RAIPUR	15	0	0	12	0	12	3
	GWALIOR	17	0	0	11	0	11	6
	SAGAR	2	4	0	0	0	0	6
	UJJAIN	15	8	0	7	0	7	16
TOTAL		104	33	1	54	0	55	82
Zonal Office Odisha	Bhubaneswar	95	23	3	5	0	8	110
	Rourkela	41	2	0	3	0	3	40
	Brahmapur	59	17	3	10	0	13	63
	Keonjhar	2	1	1	0	0	1	2
TOTAL		197	43	7	18	0	25	215
Zonal Office (Bihar& Jharkhand) Patna	Patna	23	8	0	5	0	5	26
	Muzaffarpur	36	12	4	4	0	8	40
	Bhagalpur	0	0	0	0	0	0	0
	Jamshedpur	2	0	0	1	0	1	1
	Ranchi	19	2	0	6	0	6	15
TOTAL		80	22	4	16	0	20	82
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	4	0	0	4	0	4	0
	Akola	2	17	0	1	0	1	18
	Aurangabad	1	0	0	0	0	0	1
	Kolhapur	4	30	26	0	0	26	8
	Solapur	19	5	0	1	0	1	23
	Nasik	18	5	1	7	0	8	15
	Nagpur	12	21	0	1	0	1	32
TOTAL		60	78	27	14	0	41	97
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	13	02	0	02	0	02	13
	Madurai	8	1	0	2	0	2	7
	Nagercoil	0	0	0	0	0	0	0
	Salem	22	8	0	0	0	0	30
	Tirunelveli	2	0	0	1	0	1	1
	Trichy	21	0	10	1	0	11	10
TOTAL		66	11	10	6	0	16	61
Zonal Office Telangana (Hyderabad)	Hyderabad	33	0	0	21	0	21	12
	Kukatpally	0	0	0	0	0	0	0
	patancheru	3	0	0	0	0	0	3
	siddipet	0	0	0	0	0	0	0
	Nizamabad	5	0	0	0	2	2	3
	Warangal	19	0	16	3	0	19	0
	Karimnagar	6	0	5	0	0	5	1
Total		66	0	21	24	2	47	19
Zonal Office Mumbai-2,	Vashi	2	0	0	2	0	2	0
	Thane	7	4	0	2	0	2	9

Status of District Consumer Forum Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
(Thane)	Kandivali	9	4	1	1	0	2	11
Total		18	8	1	5	0	6	20
Zonal Office Delhi & Uttarakhand	Delhi North	13	08	0	06	0	06	15
	Delhi South	42	0	0	01	0	01	41
	Delhi East	11	02	0	04	0	04	09
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	16	0	0	0	0	16
	Dehradun	16	01	0	0	0	0	17
	Haldwani	12	0	0	0	0	0	12
TOTAL		94	27	0	11	0	11	110
Zonal Office NORTH-EASTERN Region (Guwahati)	GUWAHATI	0	0	0	0	0	0	0
	TINSUKIA	0	0	0	0	0	0	0
	SHILLONG	0	0	0	0	0	0	0
	AGARTALA	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office Haryana	Gurgaon	9	2	0	4	0	4	7
	Karnal	7	5	0	2	0	2	10
	Rohtak	1	1	0	0	0	0	2
	Faridabad	17	0	0	1	0	1	16
TOTAL	ZONE	34	8	0	7	0	7	35
Zonal Office Andhra Pradesh	Guntur	0	2	0	1	0	1	1
	Visakhapatnam	7	1	4	1	0	5	3
	Kadapa	3	3	0	0	0	0	6
	Rajahmundry	2	0	0	2	0	2	0
TOTAL		12	6	4	4	0	8	10
Zonal Office UTTAR PRADESH	Agra	2	0	0	2	0	2	0
	Allahabad	8	1	0	3	0	3	6
	Bareilly	8	1	1	3	0	4	5
	Gorakhpur	52	6	0	4	0	4	54
	Kanpur	25	10	0	5	0	5	30
	Lucknow	110	5	0	70	0	70	45
	Meerut	49	6	0	7	0	7	48
	Noida	20	1	0	0	0	0	21
	Varanasi	66	2	0	11	0	11	57
Total		340	32	1	105	0	106	266
Zonal Office RAJASTHAN	Udaipur	15	2	0	2	0	2	15
	Kota	13	1	0	2	0	2	12
	Jodhpur	14	6	1	4	0	5	15
	Jaipur	63	25	11	5	0	16	72
TOTAL		105	34	12	13	0	25	114
GRAND TOTAL		3419	837	779	532	2	1313	2943

Status of CAT Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	3	5	0	0	0	0	8
Total		3	5	0	0	0	0	8
Zonal Office Bengaluru	Bengaluru-I	7	4	5	0	0	5	6
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	0	1	0	0	0	0	1
	Yelahanka	0	0	0	0	0	0	0
	Peenya	4	2	2	1	0	3	3
	Bommasandra-I	0	0	0	0	0	0	0
	Bommasandra-II	0	0	0	0	0	0	0
	K R Puram	0	0	0	0	0	0	0
	Tumkur	0	1	1	0	0	1	0
TOTAL		11	8	8	1	0	9	10
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	3	6	0	5	0	5	4
	Ludhiana	2	6	1	4	0	5	3
	Shimla	1	1	0	1	0	1	1
	Amritsar	0	0	0	0	0	0	0
	Bathinda	0	0	0	0	0	0	0
	Jalandhar	0	0	0	0	0	0	0
TOTAL		6	13	1	10	0	11	8
Zonal Office (Chennai & Puducherry)	CHENNAI	18	12	3	3	0	6	24
	AMBATTUR	0	1	0	0	0	0	1
	TAMBARAM	3	2	3	1	0	4	1
	VELLORE	0	0	0	0	0	0	0
	PUDUCHERRY	0	1	0	0	0	0	1
TOTAL		21	16	6	4	0	10	27
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	3	1	0	1	0	1	3
	Bharuch	1	0	1	0	0	1	0
	Naroda	0	0	0	0	0	0	0
	Rajkot	0	0	0	0	0	0	0
	Surat	1	0	0	1	0	1	0
	Vadodara	1	0	0	0	0	0	1
	Vapi	0	0	0	0	0	0	0
	Vatwa	0	0	0	0	0	0	0
Total		6	1	1	2	0	3	4
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	6	0	5	1	0	6	0
	Hubli	0	0	0	0	0	0	0
	Mysore	0	0	0	0	0	0	0
	Gulbarga	3	2	1	2	0	3	2
	Shivamogga	0	0	0	0	0	0	0
	Bellary	0	0	0	0	0	0	0
	Raichur	0	1	0	0	0	0	1
	Chikamagalur	0	0	0	0	0	0	0
	Udupi	0	0	0	0	0	0	0
	Goa	13	0	0	8	0	8	5
TOTAL		22	3	6	11	0	17	8
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	16	10	03	11	02	16	10
	KOLLAM	00	00	00	00	00	00	00
	KOTTAYAM	00	00	00	00	00	00	00

Status of CAT Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
	KOCHI	00	00	00	00	00	00	00
	KOZHIKODE	00	00	00	00	00	00	00
	KANNUR	00	00	00	00	00	00	00
	TOTAL	16	10	03	11	02	16	10
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	9	8	0	1	0	1	16
	BARRACKPORE	0	1	0	0	0	0	1
	HOWRAH	0	0	0	0	0	0	0
	PARK STREET	0	0	0	0	0	0	0
	DURGAPUR	1	0	0	0	0	0	1
	PORT BLAIR	0	0	0	0	0	0	0
	JALPAIGURI	1	1	0	0	0	0	2
	SILIGURI	0	0	0	0	0	0	0
	DARJEELING	0	0	0	0	0	0	0
	JANGIPUR	0	0	0	0	0	0	0
Total		11	10	0	1	0	1	20
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	0	0	0	0	0	0	0
	INDORE	11	3	0	0	0	0	14
	JABALPUR	11	4	0	2	0	2	13
	RAIPUR	1	3	0	0	0	0	4
	GWALIOR	0	0	0	0	0	0	0
	SAGAR	0	0	0	0	0	0	0
	UJJAIN	0	0	0	0	0	0	0
TOTAL		23	10	0	2	0	2	31
Zonal Office Odisha	Bhubaneswar	12	3	0	1	1	2	13
	Rourkela	2	0	0	0	0	0	2
	Brahmapur	0	0	0	0	0	0	0
	Keonjhar	0	0	0	0	0	0	0
TOTAL		14	3	0	1	1	2	15
Zonal Office (Bihar&Jharkhand) Patna	Patna	6	2	0	3	0	3	5
	Muzaffarpur	0	0	0	0	0	0	0
	Bhagalpur	0	0	0	0	0	0	0
	Jamshedpur	0	0	0	0	0	0	0
	Ranchi	5	2	3	1		4	3
TOTAL		11	4	3	4	0	7	8
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	1	0	0	0	0	0	1
	Akola	1	0	0	0	0	0	1
	Aurangabad	1	1	0	1	0	1	1
	Kolhapur	0	0	0	0	0	0	0
	Solapur	1	0	0	0	0	0	1
	Nasik	1	0	0	0	0	0	1
	Nagpur	1	2	0	0	0	0	3
TOTAL		6	3	0	1	0	1	8
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	2	1	0	1	0	1	2
	Madurai	9	0	0	2	0	2	7
	Nagercoil	0	0	0	0	0	0	0
	Salem	1	0	1	0	0	1	0
	Tirunelveli	2	0	0	0	0	0	2
	Trichy	0	1	0	0	0	0	1
TOTAL		14	2	1	3	0	4	12
Zonal Office Telangana (Hyderabad)	Hyderabad	12	6	0	2	0	2	16
	Kukatpally	0	0	0	0	0	0	0
	patancheru	0	1	0	0	0	0	1
	Siddipet	0	0	0	0	0	0	0

Status of CAT Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Total cases added during the year	Decided during the year			Total cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
	Nizamabad	2	1	0	1	1	2	1
	Warangal	0	0	0	0	0	0	0
	Karimnagar	0	0	0	0	0	0	0
Total		14	8	0	3	1	4	18
Zonal Office Mumbai-2, (Thane)	Vashi	1	0	0	0	0	0	1
	Thane	1	0	0	1	0	1	0
	Kandivali	3	1	0	1	0	1	3
Total		5	1	0	2	0	2	4
Zonal Office Delhi & Uttarakhand	Delhi North	05	0	0	01	0	01	04
	Delhi South	01	01	0	0	0	0	02
	Delhi East	0	0	0	0	0	0	0
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	0	0	0	0	0	0
	Dehradun	0	0	0	0	0	0	0
	Haldwani	0	0	0	0	0	0	0
TOTAL		06	01	0	01	0	01	06
Zonal Office NORTH- EASTERN Region (Guwahati)	GUWAHATI	0	0	0	0	0	0	0
	TINSUKIA	0	0	0	0	0	0	0
	SHILLONG	0	0	0	0	0	0	0
	AGARTALA	0	0	0	0	0	0	0
TOTAL		0	0	0	0	0	0	0
Zonal Office Haryana	Gurgaon	0	1	0	0	0	0	1
	Karnal	1	0	0	0	0	0	1
	Rohtak	1	1	0	1	0	1	1
	Faridabad	3	0	0	0	0	0	3
TOTAL	ZONE	5	2	0	1	0	1	6
Zonal Office Andhra Pradesh	Guntur	4	1	0	4	0	4	1
	Visakhapatnam	2	1	0	0	0	0	3
	Kadapa	0	5	0	0	0	0	5
	Rajahmundry	2	0	0	0	0	0	2
TOTAL		8	7	0	4	0	4	11
Zonal Office UTTAR PRADESH	Agra	0	0	0	0	0	0	0
	Allahabad	1	0	0	0	0	0	1
	Bareilly	1	0	0	0	0	0	1
	Gorakhpur	0	2	0	1	0	1	1
	Kanpur	17	3	0	0	0	0	20
	Lucknow	0	0	0	0	0	0	0
	Meerut	0	3	0	0	0	0	3
	Noida	2	0	0	0	0	0	2
	Varanasi	0	0	0	0	0	0	0
Total		21	8	0	1	0	1	28
Zonal Office RAJASTHAN	Udaipur	1	0	0	0	0	0	1
	Kota	1	0	0	0	0	0	1
	Jodhpur	0	0	0	0	0	0	0
	Jaipur	20	1	0	2	0	2	19
TOTAL		22	1	0	2	0	2	21
GRAND TOTAL		245	116	29	65	4	98	263

Status of EPFO Appellate Tribunal/CGIT Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office Mumbai-I (Bandra)	Bandra, Mumbai-I	35	20	0	1	0	1	54
Total		35	20	0	1	0	1	54
Zonal Office Bengaluru	Bengaluru-I	104	7	0	1	2	3	108
	Bengaluru-II	0	0	0	0	0	0	0
	R R Nagar	35	5	0	1	0	1	39
	Yelahanka	19	5	0	0	0	0	24
	Peenya	101	4	0	0	0	0	105
	Bommasandra-I	67	6	0	0	0	0	73
	Bommasandra-II	27	4	0	0	0	0	31
	K R Puram	30	7	0	2	0	2	35
	Tumkur	9	1	0	0	0	0	10
TOTAL		392	39	0	4	2	6	425
Zonal Office (Punjab & Himachal Pradesh)	Chandigarh	54	10	2	0	1	3	61
	Ludhiana	22	12	1	0	0	1	33
	Shimla	29	1	1	0	1	2	28
	Amritsar	46	7	4	1	0	5	48
	Bathinda	34	5	0	3	1	4	35
	Jalandhar	74	10	0	0	0	0	84
TOTAL		259	45	8	4	3	15	289
Zonal Office (Chennai & Puducherry)	CHENNAI	134	17	0	0	0	0	151
	AMBATTUR	47	11	0	0	0	0	58
	TAMBARAM	67	9	0	0	0	0	76
	VELLORE	21	4	0	0	0	0	25
	PUDUCHERRY	49	7	0	0	0	0	56
TOTAL		318	48	0	0	0	0	366
Zonal Office Gujarat (Ahmedabad)	Ahmedabad	37	2	0	0	0	0	39
	Bharuch	6	6	0	2	0	2	10
	Naroda	6	1	0	0	1	1	6
	Rajkot	30	7	0	1	0	1	36
	Surat	13	3	1	1	0	2	14
	Vadodara	13	5	0	2	0	2	16
	Vapi	33	18	0	0	0	0	51
	Vatwa	16	2	1	3	0	4	14
Total		154	44	2	9	1	12	186
Zonal Office Karnataka (Other than Bangalore) & Goa (Hubli)	Mangalore	34	2	0	0	0	0	36
	Hubli	32	8	0	0	0	0	40
	Mysore	66	7	0	0	0	0	73
	Gulbarga	30	0	0	1	0	1	29
	Shivamogga	19	6	0	0	0	0	25
	Bellary	39	3	0	0	0	0	42
	Raichur	7	0	0	0	0	0	7
	Chikamagalur	3	0	0	0	0	0	31
	Udupi	25	6	0	0	0	0	31
	Goa	25	11	0	1	0	1	35
TOTAL		308	43	0	2	0	2	349
Zonal Office Kerala & Lakshadweep	TRIVANDRUM	175	20	00	00	00	00	195
	KOLLAM	89	09	00	02	00	02	96
	KOTTAYAM	72	03	00	00	00	00	75
	KOCHI	222	37	00	01	00	01	258
	KOZHIKODE	106	14	00	00	00	00	120
	KANNUR	71	02	00	02	01	03	70
TOTAL		735	85	00	05	01	06	814

Status of EPFO Appellate Tribunal/CGIT Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Zonal Office West Bengal, Andaman & Nicobar, and Sikkim (KOLKATA)	KOLKATA	41	3	0	0	0	0	44
	BARRACKPORE	18	0	0	0	0	0	18
	HOWRAH	19	3	1	0	0	1	21
	PARK STREET	16	2	1	4	0	5	13
	DURGAPUR	24	2	0	1	0	1	25
	PORT BLAIR	8	0	0	0	0	0	8
	JALPAIGURI	29	3	7	2	0	9	23
	SILIGURI	8	3	1	0	0	1	10
	DARJEELING	0	0	0	0	0	0	0
	JANGIPUR	7	0	0	0	0	0	7
Total		170	16	10	7	0	17	169
Zonal Office Madhya Pradesh & Chhattisgarh (Bhopal)	BHOPAL	71	15	1	1	0	2	84
	INDORE	82	3	0	0	0	0	85
	JABALPUR	36	2	0	0	0	0	38
	RAIPUR	31	7	4	0	0	4	34
	GWALIOR	36	7	0	2	0	2	41
	SAGAR	6	0	0	0	0	0	6
	UJJAIN	10	0	0	0	0	0	10
TOTAL		272	34	5	3	0	8	298
Zonal Office Odisha	Bhubaneshwar	23	5	0	2	1	3	25
	Rourkela	12	5	1	0	0	1	16
	Brahmapur	13	4	0	2	0	2	15
	Keonjhar	9	4	0	0	0	0	13
TOTAL		57	18	1	4	1	6	69
Zonal Office (Bihar & Jharkhand) Patna	Patna	21	1	0	0	0	0	22
	Muzaffarpur	7	1	0	0	0	0	8
	Bhagalpur	26	0	0	0	0	0	26
	Jamshedpur	3	2	0	0	0	0	5
	Ranchi	14	2	3	1	0	4	12
TOTAL		71	6	3	1	0	4	73
Zonal Office Maharashtra (Excluding Mumbai) Pune	Pune-I & II	77	11	9	5	0	14	74
	Akola	84	18	1	1	4	6	96
	Aurangabad	44	9	1	1	0	2	51
	Kolhapur	27	24	1	1	0	2	49
	Solapur	15	17	0	0	0	0	32
	Nasik	76	18	0	0	0	0	94
	Nagpur	80	38	0	5	0	5	113
TOTAL		403	135	12	13	4	29	509
Zonal Office Tamilnadu (excluding Chennai) COIMBATORE	Coimbatore	136	38	0	0	0	0	174
	Madurai	166	27	0	5	0	5	188
	Nagercoil	45	6	0	0	0	0	51
	Salem	40	11	0	0	0	0	51
	Tirunelveli	52	4	0	0	0	0	56
	Trichy	142	22	0	2	0	2	162
TOTAL		581	108	0	7	0	7	682
Zonal Office Telangana (Hyderabad)	Hyderabad	83	7	0	0	0	0	90
	Kukatpally	4	0	0	0	0	0	4
	patancheru	30	9	0	0	0	0	39
	siddipet	5	0	0	0	0	0	5
	Nizamabad	5	1	0	0	0	0	6
	Warangal	4	0	0	0	0	0	4
	Karimnagar	8	0	0	0	0	0	8
Total		139	17	0	0	0	0	156
Zonal Office	Vashi	16	9	0	0	0	0	25

Status of EPFO Appellate Tribunal/CGIT Cases								
ZONE	Region	Total workload (As on 01.04.2017)	Cases added during the year	Decided during the year			Cases decided during the year	C.B as on 31.03.2018
				Against	In favour	Remand back		
Mumbai-2, (Thane)	Thane	52	3	1	2	1	4	51
	Kandivali	25	7	4	3	0	7	25
Total		93	19	5	5	1	11	101
Zonal Office Delhi & Uttarakhand	Delhi North	97	30	05	05	04	14	113
	Delhi South	167	14	07	02	01	10	171
	Delhi East	88	06	01	02	0	03	91
	Delhi West	0	0	0	0	0	0	0
	Delhi Central	0	19	0	0	0	0	19
	Dehradun	36	03	01	0	01	02	37
	Haldwani	26	01	01	01	01	03	24
TOTAL		414	73	15	10	07	32	455
Zonal Office NORTH-EASTERN Region (Guwahati)	GUWAHATI	2	0	0	0	0	0	2
	TINSUKIA	1	2	0	0	0	0	3
	SHILLONG	1	1	1	0	0	1	1
	AGARTALA	1	0	0	0	0	0	1
TOTAL		5	3	1	0	0	1	7
Zonal Office Haryana	Gurgaon	46	12	0	3	0	3	55
	Karnal	29	2	0	0	1	1	30
	Rohtak	62	0	1	0	0	1	61
	Faridabad	28	2	0	0	0	0	30
TOTAL	ZONE	165	16	1	3	1	5	176
Zonal Office Andhra Pradesh	Guntur	29	3	0	0	0	0	32
	Visakhapatnam	16	1	0	0	0	0	17
	Kadapa	20	0	0	0	0	0	20
	Rajahmundry	13	0	0	1	0	1	12
TOTAL		78	4	0	1	0	1	81
Zonal Office UTTAR PRADESH	Agra	42	5	7	1	1	9	38
	Allahabad	10	3	0	0	0	0	13
	Bareilly	31	21	1	5	0	6	46
	Gorakhpur	33	5	0	1	0	1	37
	Kanpur	35	4	3	5	0	8	31
	Lucknow	16	1	1	2	0	3	14
	Meerut	24	8	0	11	0	11	21
	Noida	22	6	2	0	0	2	26
	Varanasi	30	8	0	0	0	0	38
Total		243	61	14	25	1	40	264
Zonal Office RAJASTHAN	Udaipur	14	3	0	0	0	0	17
	Kota	12	0	0	0	0	0	12
	Jodhpur	38	1	0	1	0	1	38
	Jaipur	77	12	1	0	0	1	88
TOTAL		141	16	1	1	0	2	155
GRAND TOTAL		5033	850	78	105	22	205	5678

Appendix-6(i)

Contribution and Payment of all three Schemes (2017-18) (Unexempted) (Rs. in cr.)								
Zone	EPF		EPS		EDLI		Grand Total	
	Total Contribution	Total Payment	Total Contribution	Total Payment	Total Contribution	Total Payment	Total Contribution	Total Payment
ANDHRA PRADESH VIJAYWADA	1,916.79	1,428.63	848.05	444.09	46.84	23.26	2,811.68	1,895.97
TELANGANA HYDERABAD	5,859.53	2,802.29	2,085.94	848.47	91.37	29.94	8,036.84	3,680.70
BENGALURU	12,632.23	4,855.66	4,068.26	1,182.60	140.49	33.13	16,840.98	6,071.38
KARNATAKA & GOA HUBLI	2,187.14	1,472.48	1,059.27	697.63	54.56	24.44	3,300.97	2,194.55
BIHAR & JHARKHAND PATNA	1,221.39	707.03	652.48	605.73	34.85	8.15	1,908.72	1,320.91
CHENNAI & PUDUCHERRY CHENNAI	7,371.64	4,081.92	2,653.37	301.66	112.84	8.15	10,137.85	4,391.73
TAMIL NADU COIMBATORE	2,963.36	2,190.26	1,427.75	1,009.39	73.24	28.07	4,464.36	3,227.73
DELHI & UTTARAKHAND DELHI	8,465.62	4,537.45	3,067.43	986.19	143.25	37.38	11,676.30	5,561.03
GUJARAT AHMEDABAD	5,281.25	2,740.92	2,299.25	1,126.93	113.84	33.53	7,694.34	3,901.38
HARYANA FARIDABAD	5,556.65	2,425.26	2,007.05	680.50	98.82	14.78	7,662.52	3,120.55
KERALA & LAKSHADWEEP THIRUVANANTHAPURAM	2,371.46	1,809.33	1,097.50	867.82	52.67	17.88	3,521.63	2,695.04
MP & CHH BHOPAL	2,466.13	1,657.97	1,122.52	658.16	59.52	29.18	3,648.17	2,345.31
MUMBAI-1 BANDRA	8,071.99	4,142.77	2,916.73	737.16	111.29	33.59	11,100.01	4,913.52
MUMBAI-2 THANE	6,839.69	3,269.42	2,470.03	1,022.11	126.22	31.68	9,435.94	4,323.21
MAHARASHTRA PUNE	6,934.85	3,999.46	2,775.99	1,664.56	144.26	62.65	9,855.10	5,726.67
NER GUWAHATI	589.59	367.68	253.23	150.59	15.00	9.53	857.82	527.80
ODISHA BHUBANESHWAR	1,255.13	809.07	602.00	356.68	31.30	10.11	1,888.43	1,175.86
PUNJAB & HIMACHAL PRADESH CHANDIGARH	2,690.22	1,953.78	1,126.81	630.15	61.01	29.35	3,878.04	2,613.28
RAJASTHAN JAIPUR	1,712.86	1,075.26	763.73	371.74	37.52	14.14	2,514.11	1,461.14
UTTAR PRADESH KANPUR	3,872.36	2,085.06	1,688.88	1,083.09	88.46	46.84	5,649.70	3,215.00
WB, A&N ISLANDS & SIKKIM KOLKATA	3,208.86	2,156.77	1,631.94	1,171.77	93.82	53.66	4,934.63	3,382.21
TOTAL	93,468.73	50,568.48	36,618.23	16,597.04	1,731.16	579.43	1,31,818.12	67,744.95

Appendix – 6 (ii)

Category and Coupon Wise Investment at Face Value - EPF A/C 05 in Crores: Holding as of 31.03.2018														
Category	Less Than 6%	6%-6.5%	6.5%-7%	7%-7.5%	7.5%-8%	8%-8.5%	8.5%-9%	9%-9.5%	9.5%-10%	10%-11%	11%-12%	12%-13%	13%-14%	Grand Total
CTG	1,153.51	1,790.17	7,033.40	11,597.72	13,327.86	68,477.21	7,356.42	4,683.03	-	2,875.57	278.75	533.96	-	119,107.60
PSU	1,160.90	309.31	74.10	11,164.12	26,664.45	40,962.08	39,797.02	20,695.05	9,735.20	2,147.21	58.10	-	-	152,767.53
PVT	0.23	-	2.00	-	9,290.10	10,048.49	8,028.43	13,987.20	3,131.01	1,887.51	642.60	0.05	-	47,017.62
SDL	-	150.00	2,537.39	20,771.46	35,124.80	96,136.67	31,495.67	15,723.39	5,821.82	269.38	-	-	-	208,030.56
SDS	-	-	-	-	84.86	-	52,916.11	-	-	-	-	-	-	53,000.97
STG	4.94	-	-	-	0.87	720.62	5,085.91	4,212.03	2,494.18	538.60	2.71	3.00	5.00	13,067.85
Grand Total	2,319.58	2,249.48	9,646.89	43,533.30	84,492.94	216,345.06	144,679.56	59,300.70	21,182.20	7,718.26	982.16	537.01	5.00	592,992.14

Appendix -6(iii)

Category and Coupon Wise Investment at Face Value - EPS A/C 11 in Crores: Holding as of 31.03.2018														
Category	Less Than 6%	6%-6.5%	6.5%-7%	7%-7.5%	7.5%-8%	8%-8.5%	8.5%-9%	9%-9.5%	9.5%-10%	10%-11%	11%-12%	12%-13%	13%-14%	Grand Total
CTG	177.58	1,204.04	4,226.86	5,212.60	9,655.09	30,577.62	2,758.26	2,903.52	-	4,293.91	567.28	776.41	-	62,353.16
PSU	363.32	90.46	23.27	4,841.97	11,160.43	21,044.38	17,155.02	8,758.78	2,934.68	880.00	5.00	-	-	67,257.31
PVT	-	-	-	-	3,692.50	5,253.12	3,077.27	6,387.96	1,251.00	521.00	805.80	-	-	20,988.65
SDL	5.00	533.22	898.64	9,807.53	14,422.86	41,584.08	14,065.64	6,762.96	3,274.25	182.78	-	-	-	91,536.95
SDS	-	-	-	-	-	-	1,400.52	-	-	-	-	-	-	1,400.52
STG	-	-	-	-	-	1,222.50	1,916.90	1,699.40	685.10	138.00	-	12.00	5.00	5,678.90
Public Account	-	-	-	-	113,904.13	-	-	-	-	-	-	-	-	113,904.13
Grand Total	545.90	1,827.72	5,148.78	19,862.09	152,835.01	99,681.69	40,373.62	26,512.61	8,145.02	6,015.69	1,378.08	788.41	5.00	363,119.63

Category and Coupon Wise Investment at Face Value - EDLI A/C 25 in Crores: Holding as of 31.03.2018														
Category	Less Than 6%	6%-6.5%	6.5%-7%	7%-7.5%	7.5%-8%	8%-8.5%	8.5%-9%	9%-9.5%	9.5%-10%	10%-11%	11%-12%	12%-13%	13%-14%	Grand Total
CTG	5.12	51.75	317.25	189.57	357.02	1,694.33	175.82	121.05	-	154.55	26.21	12.23	-	3104.90
PSU	30.43	-	-	298.00	572.80	1,246.68	757.23	487.25	262.95	81.50	10.00	-	-	3746.83
PVT	-	-	-	-	219.00	198.98	195.89	360.32	54.50	22.00	48.20	-	-	1098.90
SDL	-	11.78	30.00	355.22	1,194.64	2,146.54	686.59	382.59	181.50	12.19	-	-	-	5001.04
SDS	-	-	-	-	-	-	2.50	-	-	-	-	-	-	2.50
STG	-	-	-	-	-	85.00	120.50	50.70	81.50	-	-	-	-	337.70
Public Account	-	-	-	-	8,819.13	-	-	-	-	-	-	-	-	8819.13
Grand Total	35.55	63.53	347.25	842.79	11,162.58	5,371.52	1,938.53	1,401.91	580.44	270.24	84.41	12.23	-	22110.98

CONSOLIDATED EPFO INVESTMENT HOLDINGS (FACE VALUE - DEBT) as on 31-03-2018 (Amount in crore)									
Category	CTG	PSU	PVT	SDL	SDS	STG	PUBLIC ACCOUNT (as on 31-3-2018)	CBLO in Hand(C.P)	TOTAL
5A	21,053.16	31,868.58	10,827.42	45,844.30	-	1,963.13	-	218.58	1,11,775.18
5B	20,595.29	28,896.76	7,931.84	37,788.30	-	2,312.67	-	273.60	97,798.46
5C	39,900.93	46,821.87	15,940.96	69,831.32	53,000.97	4,013.57	-	655.82	2,30,165.44
5D	18,013.66	29,674.56	7,669.71	39,886.47	-	2,307.09	-	284.29	97,835.78
5E	19,544.56	13,939.49	4,647.68	14,680.16	-	2,471.40	-	133.99	55,417.28
TOTAL 5	1,19,107.60	1,51,201.26	47,017.62	2,08,030.56	53,000.97	13,067.85	-	1,566.28	5,92,992.14
1A	9,636.27	14,111.53	4,701.45	19,641.60	-	1,502.10	-	130.51	49,723.45
1B	8,846.23	12,835.22	3,692.58	17,448.88	-	780.20	-	70.75	43,673.86
1C	22,806.82	21,999.64	7,984.57	31,766.17	1,400.52	1,673.10	-	107.68	87,738.50
1D	11,278.65	12,786.55	2,617.48	15,719.11	-	1,111.50	-	125.13	43,638.42
1E	9,785.20	5,038.02	1,992.57	6,961.19	-	612.00	-	52.28	24,441.26
PUBLIC ACCOUNT*	-	-	-	-	-	-	1,13,904.13	-	1,13,904.13
TOTAL 11	62,353.16	66,770.96	20,988.65	91,536.95	1,400.52	5,678.90	1,13,904.13	486.36	3,63,119.63
8	404.85	414.97	107.01	461.07	83.33	24.60	-	3.88	1,499.70
9	1,021.95	1,698.99	415.58	2,607.68	91.79	49.30	-	11.49	5,896.78
25	3,104.90	3,716.40	1,098.90	5,001.04	2.50	337.70	8,819.13	30.43	22,110.98
G.TOTAL	1,85,992.45	2,23,802.57	69,627.75	3,07,637.29	54,579.12	19,158.35	1,22,723.26	2,098.43	9,85,619.23
DFC SHARES	0.0005								

*Account maintained by Government of India.

The above holding does not include the details of Investments in Equity related instruments (ETF etc.)

##Additionally Rs. 1160 crores in A/c 5 and Rs. 843 crores in A/c 11 and Rs. 11 crores in A/c 25 invested as OD limit in MMB, SBI for maintaining OD limit

Closing Cash Balances in Bank Accounts for Debt Investments Rs. 764647455.01 in A/c 5; Rs 334331702.31 in A/c 11; Rs. 10848414.79 in A/c 25; Rs. 1124454.12 in A/c 08; and Rs. 1167607.57 in A/c 09.

Rate of Interest on EPF balances 1952 onwards				
Year	Rate of Interest		Year	Rate of Interest
1952-53	3%		1985-86	10.15%
1953-54	3%		1986-87	11%
1954-55	3%		1987-88	11.50%
1955-56	3.50%		1988-89	11.80%
1956-57	3.50%		1989-90	12%
1957-58	3.75%		1990-91	12%
1958-59	3.75%		1991-92	12%
1959-60	3.75%		1992-93	12%
1960-61	3.75%		1993-94	12%
1961-62	3.75%		1994-95	12%
1962-63	3.75%		1995-96	12%
1963-64	4%		1996-97	12%
1964-65	4.25%		1997-98	12%
1965-66	4.50%		1998-99	12%
1966-67	4.75%		1999-00	12%
1967-68	5%		2000-01	12%(April,2000 to June,2000) 11% (July, 2000 onwards)
1968-69	5.25%		2001-02	9.50%
1969-70	5.50%		2002-03	9.50%
1970-71	5.70%		2003-04	9.50% @
1971-72	5.80%		2004-05	9.5%
1972-73	6%		2005-06	8.50%
1973-74	6%		2006-07	8.50%
1974-75	6.50%		2007-08	8.50%
1975-76	7%		2008-09	8.50%
1976-77	7.50%		2009-10	8.50%
1977-78	8%		2010-11	9.50%
1978-79	8.25%+0.5%bonus*		2011-12	8.25%
1979-80	8.25%		2012-13	8.50%
1980-81	8.25%		2013-14	8.75%
1981-82	8.50%		2014-15	8.75%
1982-83	8.75%		2015-16	8.80%
1983-84	9.15%		2016-17	8.65%
1984-85	9.90%		2017-18	8.55%
*Who did not withdraw any amount from their PF during 1976-1977 & 1977-1978				
(@ 9% Interest plus 0.5% Golden Jubilee bonus interest).				

Appendix-6(vii)

PRODUCTIVITY LINKED BONUS 2016-17*		
Sl No	ZONAL OFFICE	Amount (in Rs.)
1	ANDHRA PRADESH (VIJAYWADA)	80,04,793.00
2	TELANGANA (HYDERABAD)	111,87,086.00
3	BENGALURU	118,25,624.00
4	KARNATAKA & GOA (HUBLI)	81,94,413.00
5	BIHAR & JHARKHAND (PATNA)	67,67,642.00
6	CHENNAI & PUDUCHERRY (CHENNAI)	136,52,402.00
7	TAMIL NADU (COIMBATORE)	128,72,525.00
8	DELHI & UTTARAKHAND (DELHI)	133,08,881.00
9	GUJARAT (AHMEDABAD)	155,88,453.00
10	HARYANA (FARIDABAD)	74,47,370.00
11	KERALA & LAKSHADWEEP (THIRUVANANTHAPURAM)	92,77,515.00
12	MADHYA PRADESH & CHATTISGARH (BHOPAL)	96,62,961.00
13	MUMBAI-1 (BANDRA)	96,53,714.00
14	MUMBAI-2 (THANE)	95,35,239.00
15	MAHARASHTRA (PUNE)	137,37,813.00
16	NER (GUWAHATI)	29,68,173.00
17	ODISHA (BHUBANESHWAR)	59,51,396.00
18	PUNJAB & HIMACHAL PRADESH (CHANDIGARH)	119,54,971.00
19	RAJASTHAN (JAIPUR)	77,27,103.00
20	UTTAR PRADESH (KANPUR)	111,74,798.00
21	WB, A&N ISLANDS & SIKKIM (KOLKATA)	186,51,474.00
22	HEAD OFFICE	35,40,029.00
23	PDUNASS	10,57,586.00
24	EPF TRIBUNAL - NEW DELHI	34,540.00
25	EPF TRIBUNAL - BENGALURU	-
26	ACCOUNT NO.4	-
TOTAL		2237,76,501.00

*Productivity Linked Bonus for the year 2016-17 paid during the year 2017-18.

Disposal of RTI Applications/Appeals

	Opening Balance 01.04.2017	Received during the Year	No. of cases transferred to other public authorities	Decisions where request/ appeal rejected	Decisions where request/appeal accepted
Requests	970	33878	2237	1522	31089
First Appeals	82	2942	0	164	2860

No. of times various provisions were invoked while rejecting requests													
Relevant sections of RTI Act, 2005													
Section 8 (1)													
Sections													
A	B	C	D	E	F	G	H	I	J	9	11	24	Others
0	1	10	37	106	32	60	105	26	123	53	99	143	718

Amount of Charges collected (in Rs.)		
Registration fee amount	Additional fee and any other charge	Penalties amount
159618	41367	25000

Appendix-8(i)

POST WISE SANCTION/IN-POSITION STRENGTH OF GROUP `A' OFFICERS IN EPFO AS ON 31.03.2018				
Sl. No.	Name of the post	Level in the pay matrix in 7th CPC	Total Sanction	In-Position
1	Central Provident Fund Commissioner		1	1
2	Financial Advisor & Chief Accounts Officer	14	1	1
3	Chief Vigilance Officer	14	1	1
4	Addl. CPFC (HQ)	14	11	9
5	Addl. CPFC	13A	32	10*
6	Director (Vig.)	13	1	0
7	Chief Engineer	13	1	0
8	Director (IS)	13	9	0
9	Joint Dir.(IS)	12	30	0
10	Director (Audit)	12	1	0
11	RPFC-I/RPFC-I(Vig./Audit)	12	239	137
12	Director (OL)	12	1	0
13	Deputy Director (Audit)	11	16	8
14	Executive Engineer (Civil)	11	2	0
15	Executive Engineer (Electrical)	11	2	0
16	Deputy Director (Vigilance)	11	12	2
17	R.P.F.C.-II	11	299	101
18	APFC	10	452	638
19	Law Officer	11	1	0
20	Principal Private Secretary	11	16	10
21	Deputy Director (OL)	11	10	5
22	Deputy Director (IS)	11	60	10
23	Assistant Director (IS)	10	120	29
24	Assistant Director (VIG)	10	40	9
25	Assistant Director (OL)	10	57	6
26	Assistant Director (Audit)	10	30	18
27	Assistant Engineer (Civil)	10	17	3
28	Assistant Engineer (Elect.)	10	3	0
Total			1465	998

*In-Position ACC-I or ACC-II as the RRs were pending for approval.

Appendix-8(ii)

POST-WISE SANCTIONED/IN-POSITION STRENGTH OF GROUP `B' OFFICERS IN EPFO AS ON 31.03.2018				
Sl. No.	Name of the post	Level in the pay matrix in 7th CPC	Total Sanction	In-Position
1	Section Officer	8	196	127
2	Audit Officer (PFD)	8	1	0
3	Programmer	8	210	10*
4	Private Secretary	8	205	10
5	Assistant (Headquarters)	7	400	25
6	Assistant Audit Officer	7	37	14
7	Personal Assistant	7	434	135
8	Enforcement Officer/Accounts Officer	7	3072	1270
9	Data Processing Assistant	7	0	238
10	Hindi Translator-I (Sr.)	7	97	68
11	Auditor	6	57	18
12	Junior Engineer (Civil)	6	40	17
13	Junior Engineer (Electrical)	6	13	0
14	Vigilance Assistant	6	40	1
15	Library Information Assistant	6	1	0
16	Section Supervisor	6	2698	1650
17	Hindi Translator-II (Jr.)	6	103	55
18	Junior Analyst	6	2	0
19	Research Assistant /ARO	6	4	0
20	Welfare officer	6	1	0
21	Legal Assistant	6	43	8
22	Statistical Assistant	6	38	11
23	Staff Car Driver (Special grade)	6	5	3
Total			7697	3660

* Includes in-position Asstt. Programmer/supervisor(Computer cell)

Appendix-8(iii)

POST-WISE SANCTIONED/IN-POSITION STRENGTH OF GROUP-`C' STAFF IN EPFO AS ON 31.03.2018				
SR.NO.	NAME OF THE POST	Level in the pay matrix in 7th CPC	Total Sanction	In-Position
1	Stenographer	4	187	20
2	Social Security Assistant (SSA)	4	12503	9240
3	Upper Division Clerk (Headquarters)	4	16	16
4	Data Entry Operator	4	0	103
5	Lower Division Clerk	2	593	455
6	Electrician	2	28	11
7	Gestetnor Operator (Sr.)	2	3	0
8	Pump Operator	2	14	3
9	Plumber	2	20	6
10	Lift Operator	2	18	6
11	Telex Operator	2	2	0
12	Canteen Employees	2	39	35
13	Staff Car Driver (Grade-II)	4	33	18
14	Staff Car Driver (Grade-I)	5	38	13
15	Staff Car Driver (Ordinary Grade)	2	32	17
16	Multi Tasking Staff	1	1256	1440
17	Canteen Employees		128	44
Total			14910	11427

Appendix-8(iv)

Zone/Category wise Sanctioned / In Position Strength of Group A Officers in EPFO as on 31.03.2018							
Zones	Sanctioned	In position	In Position				
			SC	ST	OBC	PH	EXSR
Vijaywada (AP)	34	27	5	3	4	0	0
Hyderabad, Telangana	64	52	7	2	4	1	0
Bihar & Jharkhand	29	30	1	4	9	0	0
Delhi Uttrakhand	83	59	0	0	0	0	0
Gujarat	73	60	4	4	14	0	0
Haryana	46	38	4	4	6	0	0
Bengaluru (KN)	56	49	8	4	14	0	0
KN & Goa (other than Bengaluru)	39	31					
Kerala & Lakshadweep	30	23	0	0	0	0	0
Madhya Pradesh & Chhattisgarh	49	45	6	1	4	0	0
Mumbai-I,Bandra (MH)	45	25	3	0	3	0	0
Mumbai-II,Thane (MH)	50	44	5	1	1	1	0
Pune, MH(excluding Mumbai)	63	42	11	2	4	0	0
Guwahati, (NER)	19	20	1	9	1	0	0
Orissa	21	18	0	0	0	0	0
Punjab & Himachal Pradesh	57	53	16	5	8	0	0
Rajasthan	31	30	0	3	3	4	0
Chennai & Puducherry (Tamil Nadu)	53	49	13	9	13	0	0
Coimbatore,TN (excluding Chennai)	58	46					
Uttar Pradesh	58	56	6	2	15	3	0
Kolkata (West Bengal, A & N Islands & Sikkim)	79	67	4	6	13	0	0
Head Office*	424	134	0	0	0	0	0
Total	1465	998	94	59	116	9	0

* Posts not distributed Field Offices/Zonal Offices wise are shown against the sanctioned strength of Head Office.

Appendix-8(v)

Zone/Category wise Sanctioned / In Position Strength of Group B Officers in EPFO as on 31.03.2018												
Zones	Sanctioned	In position	Due Share					In Position				
			SC	ST	OBC	PH	EXSR	SC	ST	OBC	PH	EXSR
Vijaywada (AP)	242	114	34	18	3	6	16	23	9	19	9	1
Hyderabad (Telangana)	355	190	53	23	16	0	0	30	17	14	3	0
Bihar & Jharkhand	192	106	17	5	7	0	0	9	16	33	1	0
Delhi & Uttrakhand	493	240	62	26	20	10	1	48	24	8	8	2
Gujarat	512	252	75	37	135	21	51	46	24	19	3	0
Haryana	358	148	44	20	11	8	5	32	8	15	5	0
Bengaluru (KN)	398	168	82	39	30	9	0	45	26	8	10	1
KN & Goa (other than Bengaluru)	295	138										
Kerala & Lakshadweep	228	125	25	11	20	2	0	12	4	18	0	0
Madhya Pradesh & Chhattisgarh	326	180	43	19	64	0	0	26	51	11	0	0
Mumbai-I,Bandra (MH)	230	130	0	0	0	0	0	24	9	19	11	0
Mumbai-II,Thane (MH)	366	169	0	0	0	0	0	12	1	5	1	0
Pune, MH(excluding Mumbai)	510	168	0	0	0	0	0	36	34	26	1	0
Guwahati,(NER)	115	47	6	29	18	3	11	8	8	2	0	0
Orissa	163	85	16	6	8	2	0	9	3	5	0	0
Punjab & Himachal Pradesh	388	180	54	20	16	3	0	59	8	7	6	1
Rajasthan	217	132	23	10	10	2	0	25	13	04	05	0
Chennai & Puducherry (Tamil Nadu)	383	173	119	59	215	24	79	69	31	39	0	0
Coimbatore,TN (excluding Chennai)	432	202										
Uttar Pradesh	407	225	51	26	13	2	5	68	10	21	6	0
Kolkata (West Bengal, A & N Islands, Sikkim)	411	283	27	11	0	0	0	49	28	10	2	0
Head Office*	676	205	57	28	38	4	0	46	12	9	2	0
Total	7697	3660	788	387	624	96	168	676	336	292	73	5

* Posts not distributed Field Offices/Zonal Offices wise are shown against the sanctioned strength of Head Office.

Appendix-8(vi)

Zone/Category wise Sanctioned /In Position Strength of Group C Staff in EPFO as on 31.03.2018												
Zones	Sanctioned	In position	Due Share					In Position				
			SC	ST	OBC	PH	EXSR	SC	ST	OBC	PH	EXSR
Vijaywada (AP)	571	427	81	34	10	22	65	75	33	48	44	6
Telagana	711	551	110	54	108	2	11	89	45	93	38	15
Bihar & Jharkhand	361	354	42	41	69	0	0	52	36	114	3	2
Delhi & Uttrakhand	1037	664	150	72	235	33	99	119	54	102	18	20
Gujarat	1091	816	72	155	282	40	103	173	89	278	16	19
Haryana	733	364	136	0	126	13	51	99	16	49	8	22
Bengaluru (KN)	843	645	193	93	344	36	112	200	67	170	36	17
KN & Goa (other than Bengaluru)	555	400										
Kerala& Lakshadweep	495	476	43	3	112	15	40	86	20	129	19	14
Madhya Pradesh & Chhattisgarh	645	467	81	127	73	16	47	78	81	91	7	2
Mumbai -I, Bandra (MH)	563	505	247	216	628	97	242	330	160	289	29	49
Mumbai -II, Thane (MH)	774	588										
Pune, MH(excluding Mumbai)	1085	647										
NE Region	191	151	11	48	31	5	18	17	35	25	1	2
Orissa	333	318	44	61	34	12	0	42	60	26	11	3
Punjab & Himachal Pradesh	799	627	175	8	72	10	31	215	7	98	30	13
Rajasthan	448	378	69	53	82	10	01	70	71	25	08	08
Chennai & Puducherry (Tamil Nadu)	885	783	267	133	481	54	178	453	12	382	43	88
Coimbatore,TN (excluding Chennai)	895	680										
Uttar Pradesh	854	518	145	52	187	21	70	95	34	86	13	3
Kolkata(West Bengal) A&N Island & Sikkim	877	968	173	8	15	3	0	241	18	174	20	8
Head Office*	164	100	13	6	23	3	0	41	09	10	4	0
Total	14910	11427	2052	1164	2912	392	1068	2475	847	2189	348	291

* Posts not distributed Field Offices/Zonal Offices wise are shown against the sanctioned strength of Head Office.

Main Achievements of Examination Section during the year 2017-18
Conducted APFC (Probationary) Examination

SI No.	Name of Exam	Date of Exam	No. of candidates due to Appear					No. of candidates Appeared					Date of Result	No. of candidates declared successful
			PAPER					PAPER						
			I	II	III	IV	V	I	II	III	IV	V		
1	APFC (Probationary) Examination, 2016 Batch	3 rd April to 7 th April, 2017	42	43	48	47	51	42	42	47	46	51	16.06.2017	28

Conducted Limited Departmental Competitive Examination for promotion to the post of EO/AO cadre

SI No.	Name of Exam	Vacancies	Date of Exam	No. of candidates Applied	No. of candidates Appeared	Date of result	No. of candidates declared successful
1.	EO/AO	173	13 th & 14 th November, 2017	4109	3074	03.01.2018	140 (except PN & DL)
2.	LDC	100	13 th November, 2017	180	160	03.01.2018	26

Appendix-8(viii)

Staff Pensioners and Family Pensioners of EPFO as on 31.03.2018			
S.No	Zones	No. of Pensioners	No. of Family Pensioners
1.	Vijaywada (AP)	215	35
2.	Hyderabad (Telangana)	458	174
3.	Bihar & Jharkhand	221	99
4.	Delhi & Uttrakhand	319	89
5.	Gujarat	503	149
6.	Haryana	181	59
7.	Bengaluru (KN)	309	114
8.	KN & Goa (other than Bengaluru)	205	70
9.	Kerala & Lakshadweep	731	158
10.	Madhya Pradesh & Chhattisgarh	346	62
11.	Mumbai-I, Bandra (MH)	851	212
12.	Mumbai-II, Thane (MH)	95	16
13.	Pune, MH (excluding Mumbai)	301	80
14.	Guwahati, (NER)	71	41
15.	Orissa	190	61
16.	Punjab & Himachal Pradesh	370	88
17.	Rajasthan	193	52
18.	Chennai & Puducherry (Tamil Nadu)	711	220
19.	Coimbatore, TN (excluding Chennai)	541	112
20.	Uttar Pradesh	709	162
21.	Kolkata (West Bengal, A & N Island, Sikkim)	983	385
22.	Head Office	229	75
Total		8732	2513

Appendix-9(i)

TRAINING DIVISION – REVISED SANCTION & STAFF POSITION - PDNASS & ALL ZTIs & SUB-ZTI													
POSTS	Revised Sanctioned Posts in PDNASS	Staff Position In PDNASS	Revised Sanction Posts in ZTI-EZ	Staff Position In ZTI-EZ	Revised Sanction Posts in ZTI-WZ	Staff Position In ZTI-WZ	Revised Sanction Posts in ZTI-NZ	Staff Position In ZTI-NZ	Revised Sanction Posts in ZTI-SZ	Staff Position In ZTI-SZ	Revised Sanction Posts in SUB-ZTI	Staff Position In SUB-ZTI	
ACC(HQ), Director	1	1	0	0	0	0	0	0	0	0	0	0	
ACC	0	0	1	0	1	1	1	0	1	0	0	0	
RPFC-I	10	3	1	1	1	0	1	1	1	1	0	0	
RPFC-II	10	1	2	0	2	0	2	0	2	0	1	0	
APFC	0	0	0	2	0	0	0	1	0	0	0	1	
SECTION OFFICER	10	5	2	0	2	0	2	0	2	0	1	0	
ASSISTANT	20	0	4	0	4	0	4	0	4	0	2	0	
DD(OL)	0	0	0	0	0	0	0	0	0	0	0	0	
AD(OL)	2	0	0	0	0	0	0	0	0	0	0	0	
SR.HINDI TR.	0	0	1	1	0	1	0	0	1	0	0	0	
JR.HINDI TR.	1	0	0	0	1	0	1	0	0	0	0	0	
PPS	1	0	0	0	0	0	0	0	0	0	0	0	
PS	10	2	2	0	2	0	2	0	2	0	0	0	
PA	6	0	1	0	1	0	1	0	1	1	1	1	
STEENOGRAPHER	4	0	1	0	1	4	1	0	1	0	0	0	
MTS	10	4	6	3	6	0	6	0	6	1	1	1	
LDC	0	6	0	0	0	0	0	0	0	0	0	0	
Electrician	0	0	0	0	0	0	0	0	0	0	0	0	
Cook-cum-attendant	0	1	0	0	0	0	0	0	0	0	0	0	
Librarian	0	1	0	0	0	1	0	0	0	0	0	0	
DPA	0	2	0	2	0	0	0	1	0	2	0	0	
UDC	0	3	0	0	0	0	0	0	0	0	0	0	
SCD	0	2	0	0	0	0	0	1	0	0	0	0	
Lift Operator	0	1	0	0	0	4	0	0	0	0	0	0	
Sr.SSA	0	0	0	4	0	0	0	6	0	5	0	0	
SSA	0	0	0	1	0	0	0	0	0	0	0	0	
Safaiwala	0	0	0	0	0	0	0	0	0	0	0	1	
Chowkidar/night guard	0	0	0	0	0	0	0	0	0	0	0	1	
Total	85	32	21	14	21	11	21	10	21	10	6	5	

Appendix-9(ii)

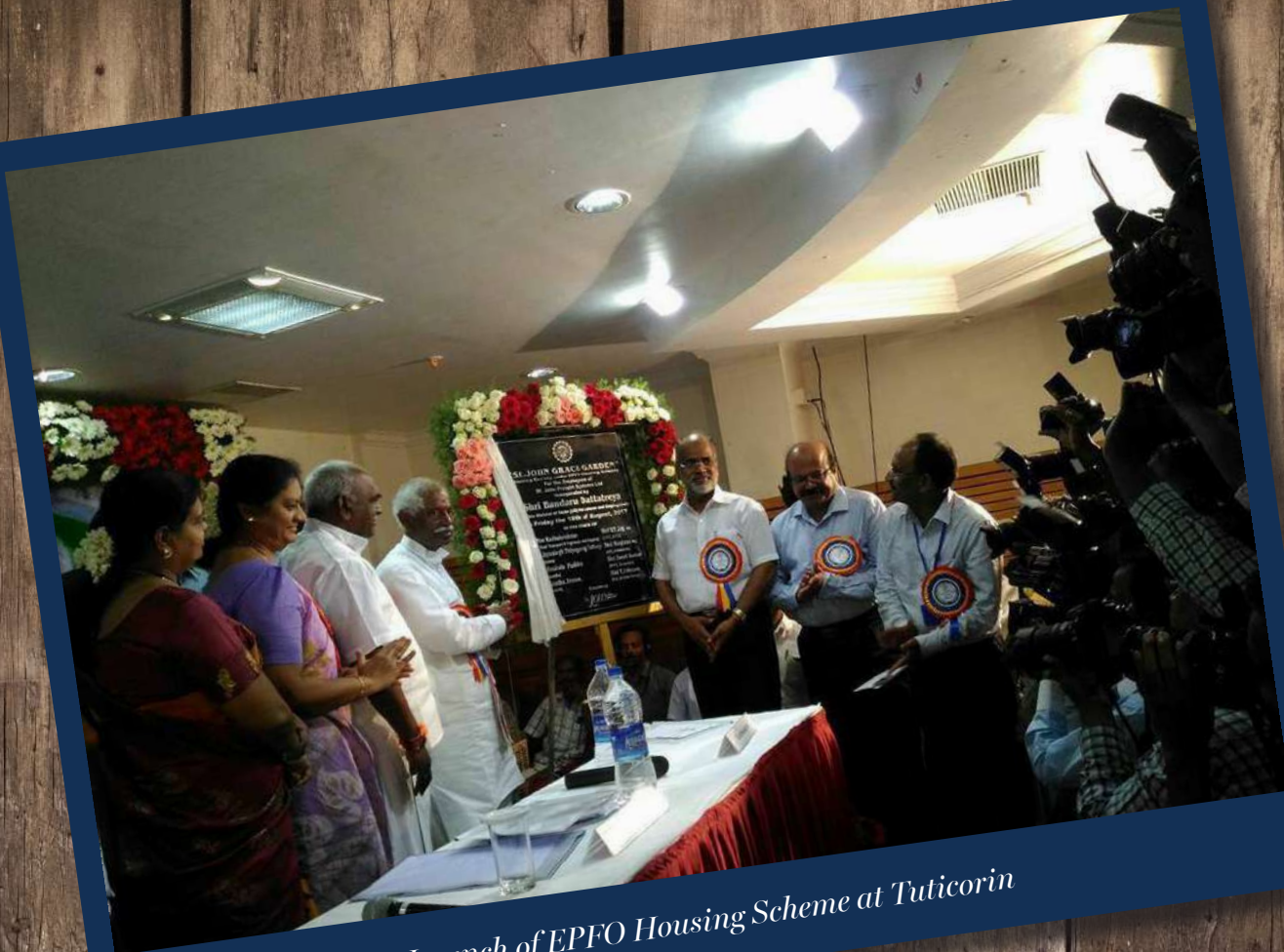
Sl. No.	Details of Training programmes conducted by National Academy during 2017-2018	No. of Programmes conducted	No. of participants attended
Functional & Technical			
1	EPF & MP Act : Strategies for Self Compliance	1	29
2	Citizen Centric Service Delivery	1	20
3	Administration, Disciplinary Proceedings & Right to Information Act	1	26
4	Reservation Provisions and Role of Liaison Officers	1	27
5	Financial Management & Investment	1	24
	Total	5	126
GENERAL MANAGEMENT & SELF DEVELOPMENT			
6.	Science of Happiness	1	40
7.	Customer Relationship Management	1	23
8.	Human Resource Management & Development	1	27
9.	Work Life Balance	1	18
10.	Art of Living	1	26
11.	Ethics & Value in Public Governance	1	22
	Total	6	156
INDUCTION/REFRESHER PROGRAMMES			
12.	Induction programme for newly promoted APFCs	2	115
13.	Refresher Course for Directly Recruited APFCs	2	60
14.	Induction Course for newly promoted EOs/AAOs	1	74
	Total	5	249
NATIONAL WORKSHOPS AND SEMINARS			
15.	National Seminar on Global Trends in Social Security	1	91
16.	Workshop on EPF Mission & Implementation Strategy	1	17
17.	Workshop on Law Enforcement	1	29
18.	Seminar on International Workers	1	68
19.	Workshop on Gender Sensitization	1	22
20.	Workshop for Exempted Establishments	1	121
	Total	6	348
DoP&T SPONSORED PROGRAMMES			
21.	Direct Trainer Skills (DTS)	1	22
22.	Experiential Learning Tools (ELT)	1	16

Sl. No.	Details of Training programmes conducted by National Academy during 2017-2018	No. of Programmes conducted	No. of participants attended
23.	Facilitation Skills	1	09
24.	Mentoring Skills	1	12
25.	Evaluation of Training(EoT)	1	15
26.	Systematic Approach to Training (SAT)	1	17
	Total	6	91
OUTSIDE TRAINING PROGRAMMES			
27.	Strategic Management for Leadership Excellence, ASCI, Hyderabad	1	20
28.	Advanced Finance & Investment, IIM, Bangalore	1	15
29.	Basic Finance & Investment, IIM, Bangalore	1	15
30.	Leadership and Change Management, IIM, Ahmedabad	1	39
31.	Public Procurement programme conducted at NIFM, Faridabad	6	09
	Total	10	98
INTERNATIONAL TRAINING PROGRAMMES			
32.	General Management & Customer Relationship Management for the EPF Nepal	2	38
33.	Management of Social Security Systems	1	22
	Total	3	60
	GRAND TOTAL	41	1128

Appendix-9(iii)

Details of the Training Programmes conducted by ZTIs/Sub ZTI during 2017-2018			
Part-A	ZTIs/Sub ZTI	Number of Programmes	Number of Officials/ Officers Trained
	North Zone	72	2065
	East Zone	62	1375
	West Zone	64	2387
	South Zone	46	1089
	Sub ZTI Shillong	23	103

Details of the Training Programmes conducted by PDNASS & ZTIs/Sub ZTI during the last three years			
Part-B	Years	Number of Programmes	Number of Officials/ Officers Trained
	2015-2016	273	5620
	2016-2017	240	5501
	2017-2018	308	8147



Launch of EPFO Housing Scheme at Tuticorin



Glimpses of Sport Activities during the Year



National Seminar on Fraud Risk Management



Monthly Outreach Programme by EPFO Offices - Nidhi Aapke Nikat

EMPLOYEES' PROVIDENT FUND ORGANISATION
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